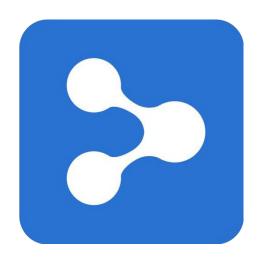
# **MEDIT Link**



ME-UG-702H Revision 11 (12.08.2025) SW version 3.4.5

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# Introduction

## **Medit Link**

Medit Link is a collaborative tool designed to facilitate communication between clinics and labs to provide an optimized workflow for each party.

It offers differentiated features based on the type and permissions of each account. The program provides a user-friendly user interface for managing the workflow, from scanning with oral and model scanners, ordering cases, and designing and producing prostheses.

Medit Link consists of a web service and a computer application.

#### **Service Overview**

		Web	Арр
		<ul> <li>Register and manage the account</li> <li>Search and manage partners</li> <li>Share cases via Web Viewer with a sharable link</li> <li>Access cases made from the App</li> <li>Manage orders</li> </ul>	<ul> <li>Enter form information</li> <li>Scan</li> <li>Manage orders</li> <li>Link with CAD</li> <li>Manage patients</li> </ul>
Clinic	Admin	Search and manage partners and your clinics, and share cases.  Dashboard Patient Case Box Order Box Case Talk Partners Membership My Info	Enter form information, scan, place orders, and manage patients.  Dashboard Patient Case Box Order Box Case Talk App Box Trash Box
	Member	<ul> <li>Patient</li> <li>Case Box</li> <li>Order Box</li> <li>Case Talk</li> <li>My Info</li> </ul>	<ul> <li>Patient</li> <li>Case Box</li> <li>Case Talk</li> <li>Order Box</li> <li>App Box</li> <li>Trash Box</li> </ul>
Lab	Admin	Search and manage partners and your lab, and share cases.  Dashboard In Box Work Box Case Talk Partners Membership My Info	Enter form information, scan, and manage orders.  Dashboard In Box Work Box Case Talk App Box Trash Box
	Member	<ul><li>In Box</li><li>Work Box</li><li>Case Talk</li><li>My Info</li></ul>	<ul><li>In Box</li><li>Work Box</li><li>Case Talk</li><li>App Box</li><li>Trash Box</li></ul>

#### **Cloud Service**

Medit Link supports the automatic upload/download of databases and files through AWS (Amazon Web Services).

The data stored in the cloud is automatically synchronized to the computers of multiple users in the organization so that they can access the same data from any computer at any time. Cloud-based backup and recovery keep all your data safe. It keeps your data safe even in case of data loss due to sudden computer failure.

The cloud service allows partnered dentists and labs to quickly share data without the hassle of emailing or manually transferring the scans. All data, including patient information, is securely encrypted, stored, and transmitted. Medit complies with medical laws and regulations like HIPAA and GDPR.

## Workflow Management Platform with Ordering System

Medit Link offers its ordering system.

- Medit Link allows users to establish partnerships between dentists and dental laboratories and share data quickly and easily.
- You can check and manage the ordering status.

# **System Requirements**

#### **₽**Note

Please refer to the system requirements for Medit Scan for Clinics and Medit Scan for Labs if you want to use the scanning software with your scanner.

# **System Requirements for Windows**

	Laptop & Desktop
CPU	Intel Core i5 2.6 GHz or higher
RAM	16 GB or higher
Graphics	NVIDIA GeForce GTX 760 (2GB) or higher / or equivalent AMD video card
OS	Windows 10 64 Bit (unavailable in 32 Bit) or higher

# **System Requirements for macOS**

	Mac
Processor	M1 with 8-core, 7-core GPU, 16-core Neural Engine
RAM 16 GB or higher	
OS	Monterey 12 or higher

# **System Requirements for Web Service**

#### **Recommended for Browsers**

	Browsers
PC	Chrome, Firefox, Safari, Edge (Chromium)
Android	Chrome, Firefox
macOS	Safari, Chrome, Firefox

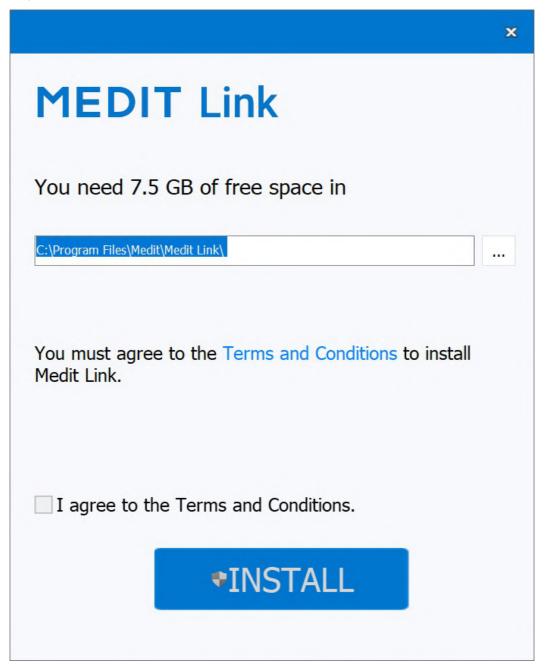
#### Minimum for Mobile Devices

	Android	iOS
Device	Galaxy S7 equivalent or higher	iPhone 7 equivalent or higher
OS	Android 7.1 Nougat	iOS 11.0
RAM	3 GB or higher	2 GB or higher
AP	Above Snapdragon 710	A10 Fusion

## Installation on Windows

Medit Link is installed as a package with scan acquisition programs - Medit Scan for Clinics and Medit Scan for Labs.

- 1. Run Medit\_LinkSetup.exe.
- 2. Select a language for installation.
- 3. Select the folder to install Medit Link. Please read and agree to the license terms and conditions and click "INSTALL."



- 4. Make sure that the scanner cable is disconnected from the computer before proceeding to the next step. The installation may not proceed if the scanner is connected to your PC.
- 5. The program will be installed automatically and may take a few minutes. Do not turn off or unplug your PC until the installation is complete.

# **MEDIT** Link

Please wait for a while until the operation in progress is completed.

#### Status:

Installing prerequisite software...

6. Please restart your PC after the installation is complete. You can proceed without restarting the PC if you do not have the scanner.

×

# **MEDIT** Link

Medit Link has been successfully installed.

You must restart your computer for the scanner to work properly.

**Restart Now** 

**Restart Later** 

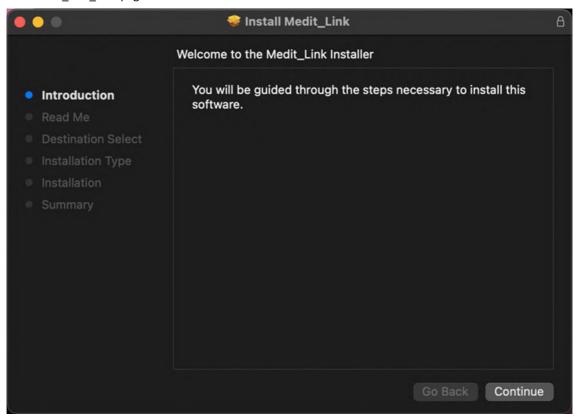
*⊘* Note

If you do not restart your PC after the installation is complete, the scanner may not function properly.

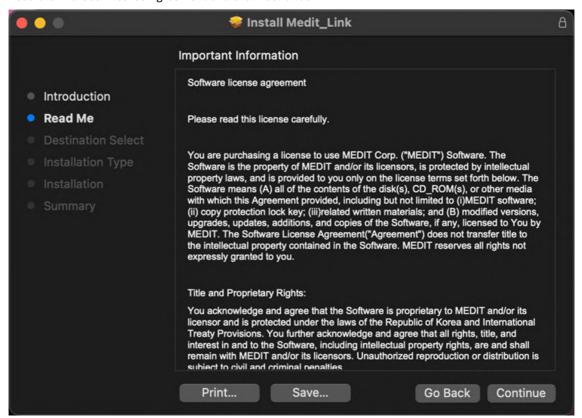
## Installation on macOS

Medit Link is installed as a package with Medit Scan for Clinics.

1. Run Medit\_Link\_x.x.x.pkg and click "Continue."



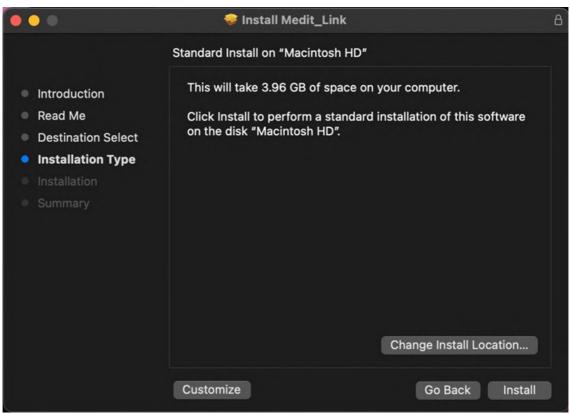
2. Read the End User License Agreement and click "Continue."



3. Select the disk to install and click "Continue."



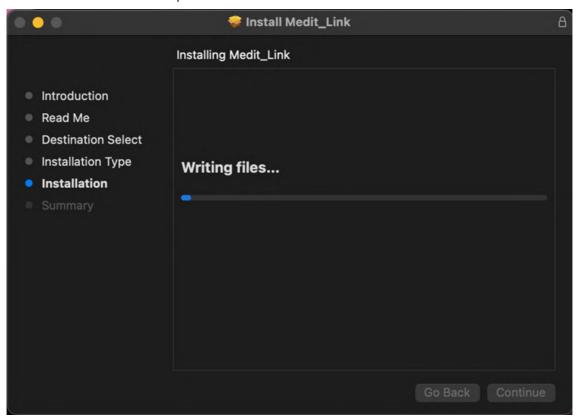
4. Click the "Change Install Location..." to change the installation destination.



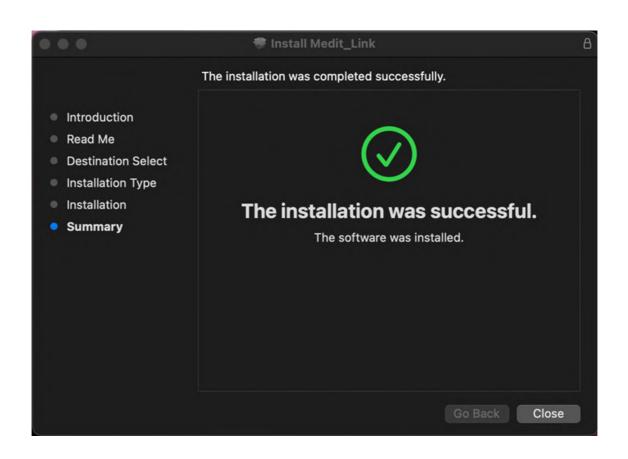
5. Click "Install" and type your Mac password to allow installation if requested.



6. Wait until the installation is completed.



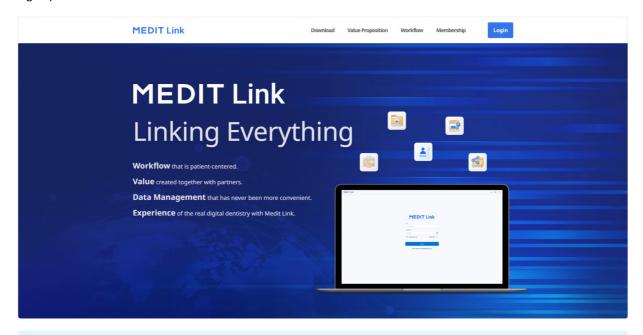
7. Click "Close" to exit the installation window.



# Sign Up & Sign In

## **Medit Link Website**

Sign up for Medit Link service at www.meditlink.com.



*⊘*Note

Register for Medit Link China at www.meditlink.cn.

# Sign Up

To use the Medit Link service, you must sign up for an account. You can utilize features provided in Medit Link after creating an account as a clinic or lab.

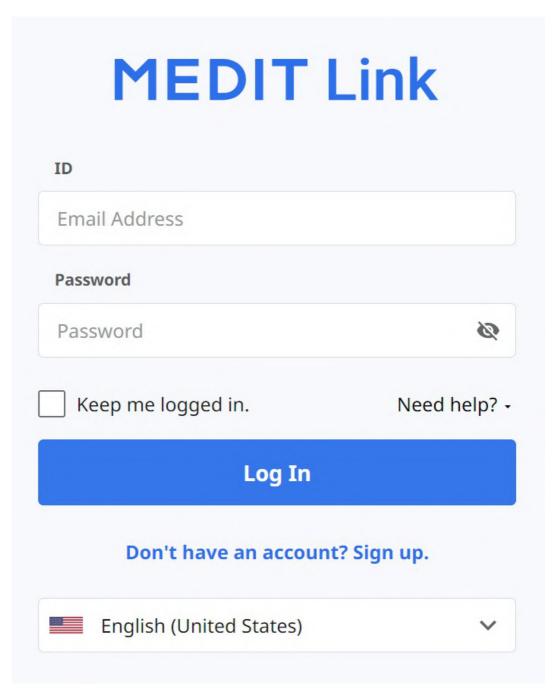
Users can select one of the following four account types to register for membership and use the service with full or limited features and privileges, depending on the account type.

- Clinic Admin
- Clinic Member
- Lab Admin
- Lab Member

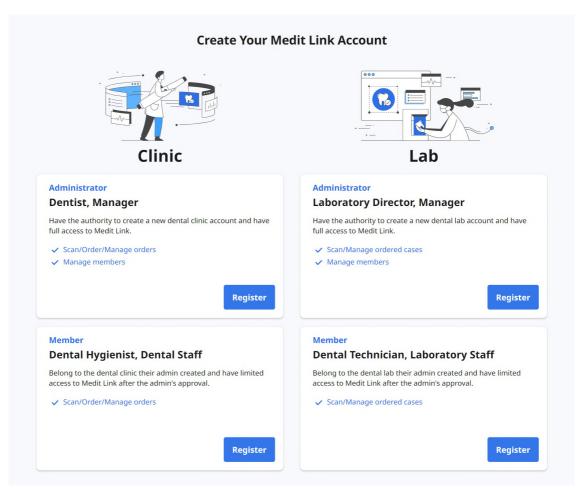
The administrator is usually a representative of your organization and will have full access to all functions and services of Medit Link. In contrast, the member account has limited access.

To sign up for membership, follow these steps:

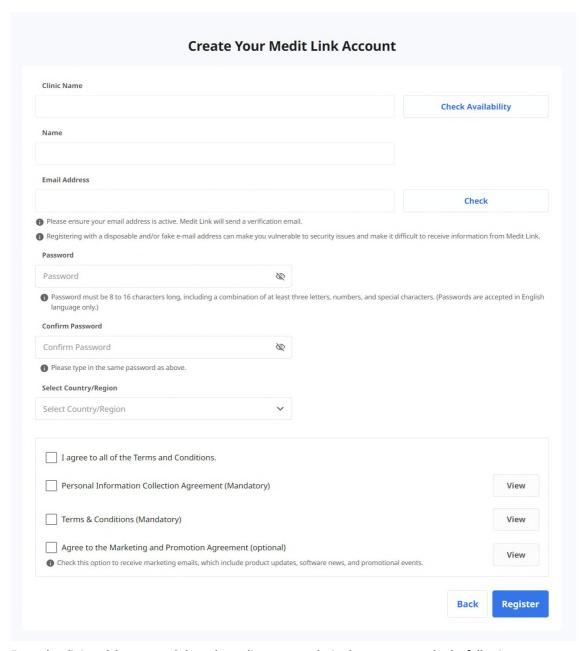
1. Click "Don't have an account yet? Sign up." on the login page.



2. After reading the provided descriptions, click the "Register" button for the desired account type.



3. The following registration form appears.



- 4. Enter the clinic or lab name and then, depending on your desired account type, do the following:
  - If you are registering as an administrator, click "Check Availability" to see if the entered name is available.
  - If you are registering as a member, click "Search." The administrator must already register your organization before you sign up.
- 5. Fill out the rest of the registration form and click "Register."

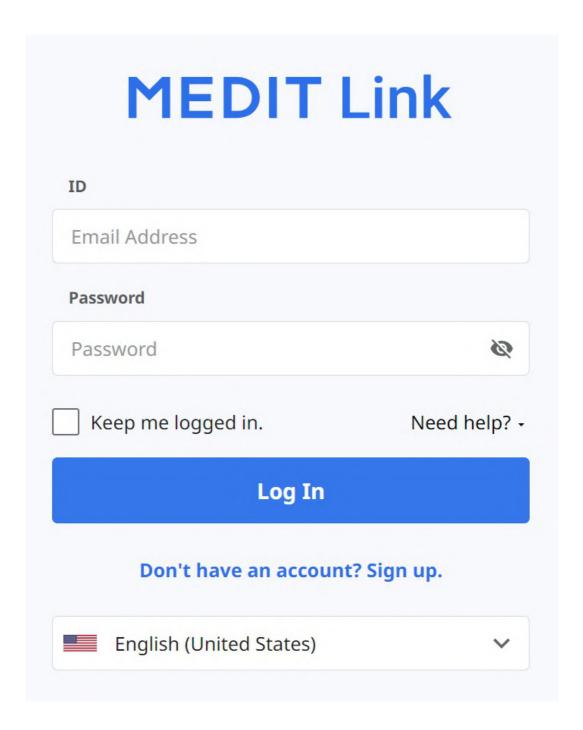
#### **₽**Note

If you agree to receive marketing information during registration, you will receive helpful information about the product and service from Medit.

- 6. A verification email will be sent to you.
- 7. To complete the registration process, verify your email address using the received link.

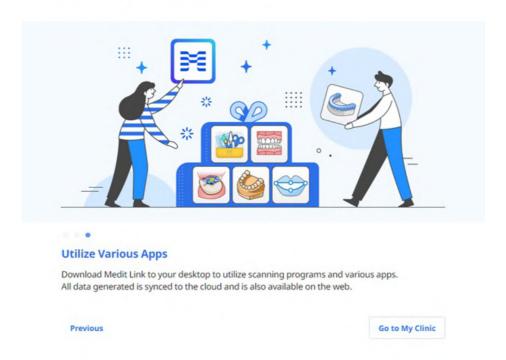
# Login and Welcome Page

1. Enter your email address and password on the login page and click "Log In."



2. The following pop-up will appear if you haven't filled out your business information.

## Welcome, stage-test-wh!



#### **₽**Note

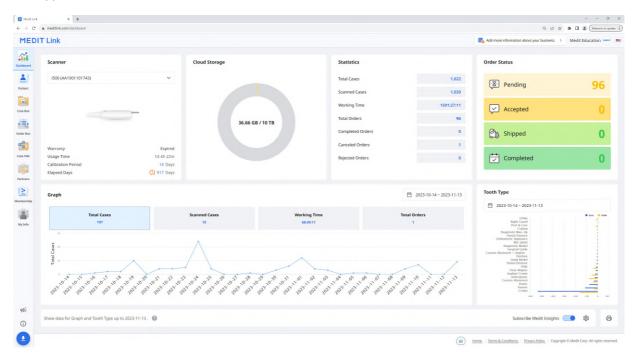
To use Medit Link services, your clinic or lab information should be entered using the administrator account.

- 3. Click the "Go to My Clinic" or "Go to My Lab" button and enter the clinic or lab information, including business name, cover/logo images, services you offer, office address, office number, etc.
- 4. The information entered on the welcome page can be edited anytime on My Info > My Clinic or My Lab tab in Medit Link Web.

# **Dashboard**

## **Dashboard Overview**

You can view the statistics for all the work done on Medit Link in visualized graphs and charts - both in the Medit Link App and Web.



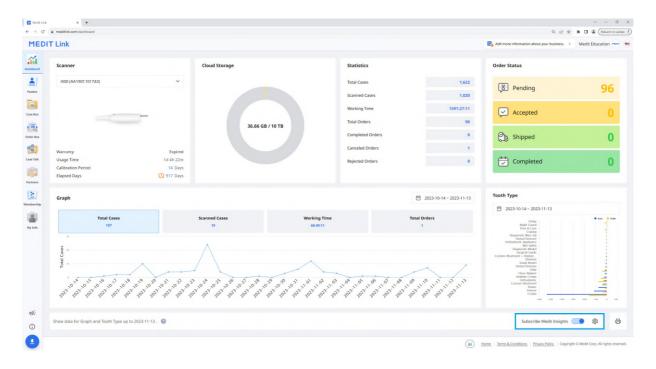
Graphs and charts in the dashboard show statistics for all the work done in Medit Link.

Scanner	Provide information about the active scanners, including warranty, scanner usage time, calibration interval, and calibration elapsed time.
Cloud Storage	Display the total capacity of the cloud and the amount in use.
Statistics	Provide statistics on cases based on job status.
Order Status	Provide statistics on cases based on order status.
Graph	Graph job information by period.
Tooth Type	Provide statistics on the number of scans and orders by treatment information.

# **Medit Insights**

Medit Insights is a reporting service that helps you analyze your usage statistics.





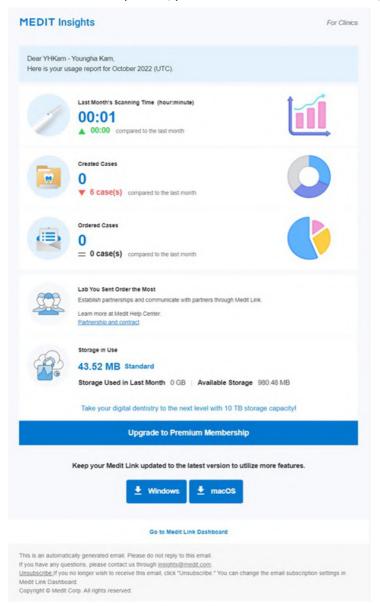
## **Subscribe Medit Insights**

You can receive a report email on the second day of every month. No additional sign-up process is required. Just enable "Subscribe Medit Insights."

If you don't use the email address you used for the Medit Link account, you can set another email address to receive Medit Insights.



On the second of every month, you will receive an email with statistics, as shown below.



Banner	Medit provides useful tips and information here.  * If you don't want to see the banner, uncheck the Marketing and Promotion Agreement check box in My Info > My Account.
Statistical Information	The statistics information is displayed, such as scanning time, created cases, most ordered lab, etc.
Medit Link Download	The button provides the download link of the Medit Link.
Dashboard	All statistical information is based on your Dashboard information. You can see more details in the Dashboard.

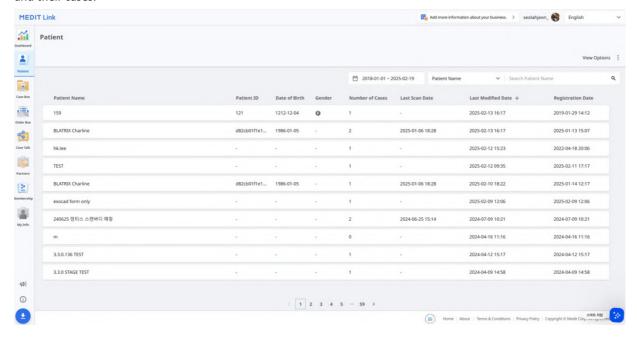
## **Unsubscribe Medit Insights**

Disable "Subscribe Medit Insights" in Dashboard or click "Unsubscribe" in the received email.

# **Patient**

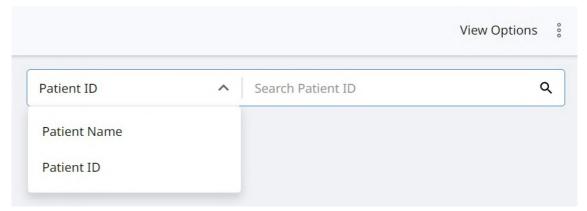
You can manage cases based on patient name and patient ID.

All patients registered through the Medit Link application are shown in a list, making it easier to manage patients and their cases.



## **Search Patient**

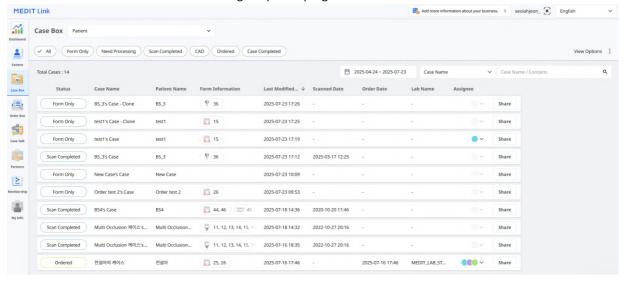
1. Select your search criteria between Patient Name or Patient ID from the drop-down menu at the top right of the patient list.



- 2. Enter the patient name or patient ID to search according to the selected search criteria.
- 3. Only patients with the entered patient name or ID are displayed in the list.

# Case Box/Work Box

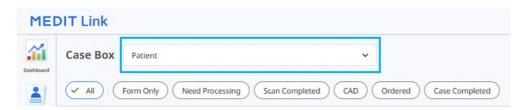
The Case Box (Clinic) or Work Box (Lab) shows all cases the user has created on the Medit Link application. You can see files via a web browser without installing a separate program.



# **Case Filtering**

## Filter by patient

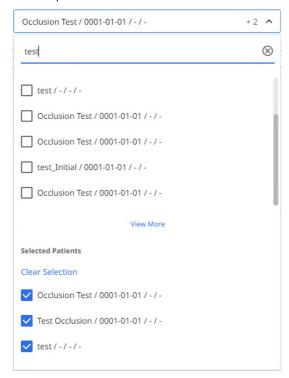
You can filter cases by patients. It is useful when you find cases for specific patients.



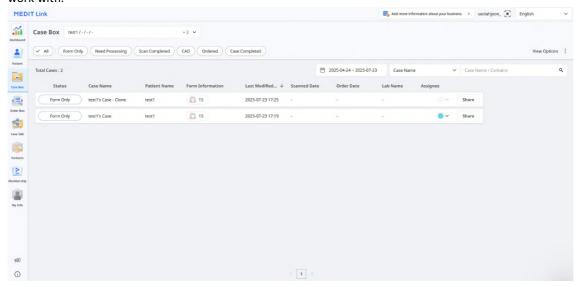
1. Enter a patient name in the search field.



2. Select a patient from the list of search results.



3. Only cases for the selected patients are shown in the list, making it easier to find the cases you want to work with.



## Filter by status

You can filter cases based on their status.



- The user can click the status they want to view. The browser will display only cases with the chosen status.
- The user can select multiple statuses at once.

The following status types are provided based on account type:

Case Box (Clinic)	All / Form Only / Need Processing / Scan Completed / CAD / Ordered / Case Completed
Work Box (Lab)	All / Form Only / Need Processing / Scan Completed / CAD / Done

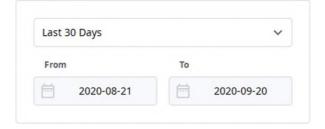
### Filter by duration

You can filter and display cases that were last modified within your set period.

1. Click the duration filter.



2. Select the range.

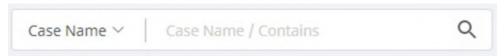


- All: Show all files created since January 1, 2018, regardless of the selected date range.
- Custom Range: Select a start date (no earlier than Jan 1, 2018) and an end date to filter files.
- Today: Files created or modified on the current day only.
- Yesterday: Files created or modified one day before today.
- Last 7 Days: Files created or modified in the past 7 days, including today.
- Last 30 Days: Files created or modified in the past 30 days, including today.
- Current Month: Files created or modified within the current calendar month.
- Previous Month: Files created or modified within the previous calendar month.

The case list will be updated in real time with the cases created or last modified within the selected duration.

## Filter by Search

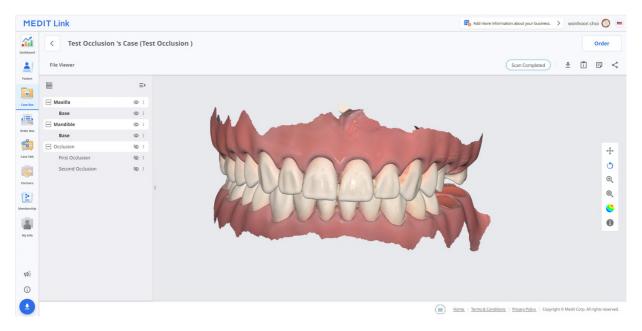
You can leverage search capabilities to search for the required information easily and quickly.



The following search options are provided based on account type:

Case Box (Clinic)	Case Name, Patient Name, Patient ID, Lab Name
Work Box (Lab)	Case Name, Patient Name, Clinic Name, Order ID

#### **Case Details**



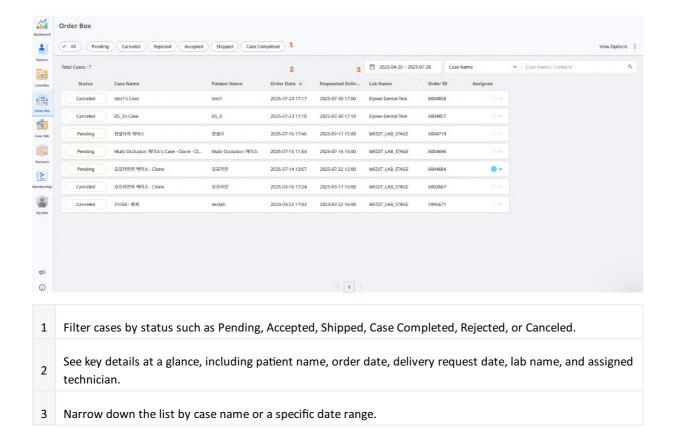
The following case management tools are provided in Case Box/Work Box.

	Case Status	Show the status of the case.
A	Go to Order Box/In Box	Provide a shortcut for the same case in another box (Case Box $\leftrightarrow$ Order Box; In Box $\leftrightarrow$ Work Box).
<u> </u>	Download	Download files in the case to the local PC.
î	Case Information	Review case details and save them as a PDF or print them out.
₽	Memo & Tags	Add a memo or tags when registering or ordering a case. Use them to communicate any additional or supplementary information about the case to your partners.
<	Share	Create a link for sharing.  Users with the shared link can access the 3D data in a browser such as Chrome, Firefox, or Safari without installing additional programs.

# Order Box/In Box

The Order Box (Clinic) or In Box (Lab) shows ordered cases on the Medit Link application.

## **Order Details**



## Case Talk

Cases created in the Medit Link can be shared with specific people you specify, anyone with the shared link or registered members of Medit Link.

The user can see a list of all shared cases through "Case Talk" in Medit Link App and Medit Link Web.

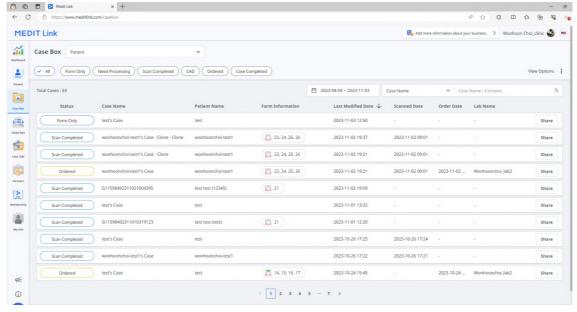


Shared cases can be viewed via a web browser without installing a separate program, enabling easy communication over the 3D data on various devices.

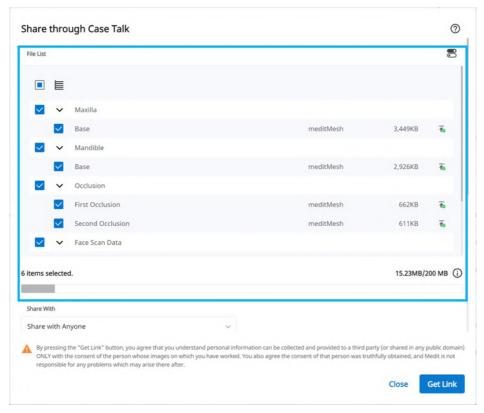
## **Creating a Case Talk**

You can create a shared link to a case that was created in Case Box/Work Box.

1. Find a case you want to share and click the "Share" button on the right.

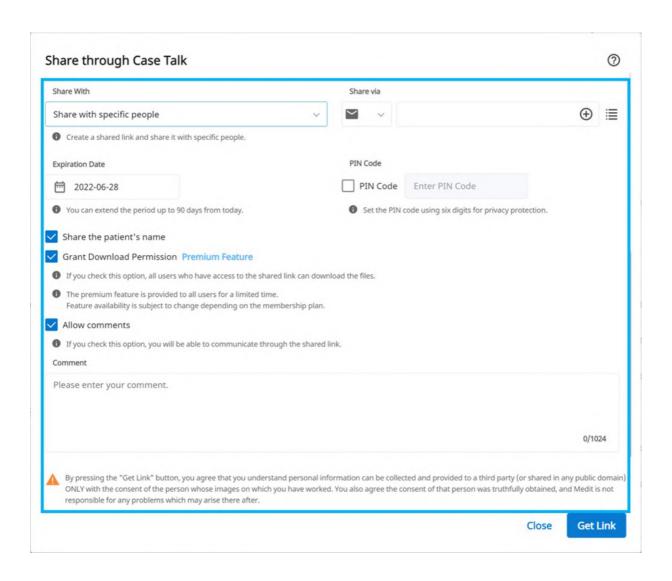


2. Select the files you want to share.



- 3. Set the sharing permission type and sharing options.
- 4. Click "Get Link" to create a shared link.

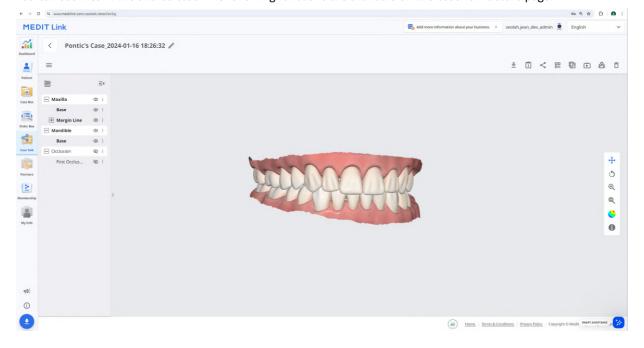
# Setting the sharing permission type and sharing options



Share With	<ul> <li>Share with anyone         Creates a shared link. You can share the files with anyone.</li> <li>Share with specific people         Creates and sends a shared link to specific people.</li> </ul>
Share via	If you select "Share with specific people," you can share the link with specific people in various ways.  • Email Address • SMS • Partners
Expiration Date	Set the expiration date for the link. After the link expires, the people you shared it with will no longer have access to files. You can extend the expiration period up to 90 days from today.
PIN Code	Set a 6-digit access code to ensure data security.
Share the patient's name	If you check this option, all people with the link will see the patient's name.
Grant Download Permission	If you check this option, all users with the link can download the files.
Allow comments	<ul> <li>If you check this option, you will be able to communicate through the shared link.</li> <li>If you uncheck the option, the recipient can only view your comments but will not be able to add their own.</li> </ul>
Comment	You can leave a message in the comment section.

#### Case Talk details

You can see files in the shared case. The following functions are available on the Case Talk details page.



$\overline{\Phi}$	Download	Download all the files in the case to the local PC.
Î	Case Information	Show detailed information about the case.
<°	Share	Modify the share setting.
00	QR Code	Share the case with a QR code.
	Copy Link	Copy the shared link to the clipboard. The copied link shows the shared files on your web browser.
ř	Live	Share your screen with the connected users.  The screen sharing is synchronized with the connected users.
:00	Attendees	Show all users who are accessing the shared link.
Ō	Delete	Delete the shared link. The deleted shared link is no longer accessible.



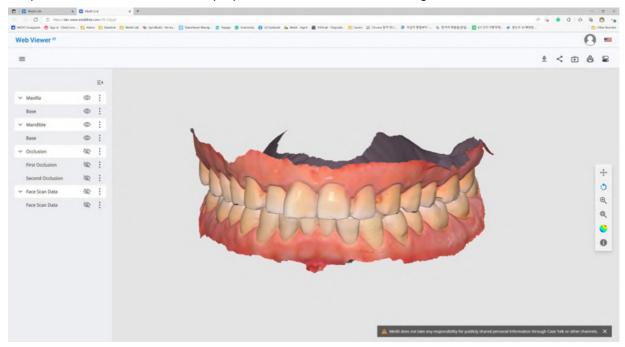
The following services are not available on Medit Link China.

- Live
- Attendees

# **Web Viewer**

You can view shared data through Case Talk in a web browser.

It is possible to communicate with the people who have access to the link using annotations and comments.



$\overline{\Phi}$	Download	Download all the files in this case to the PC.			
î	Case Information	Show detailed information about the case.			
«	Share	Modify the share settings.			
00	QR Code	Share the case with a QR code.			
Ď	Live	Share your screen with the connected users.  The screen sharing is synchronized with the connected users.			
0.00	Attendees	Show all users who are connected to the shared link.			
	Tooth Labeling	Change the teeth labeling system.			

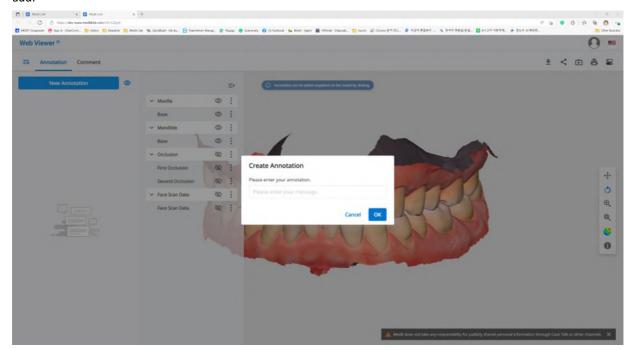


The following services are not available on Medit Link China.

- Live
- Attendees

### **Annotation**

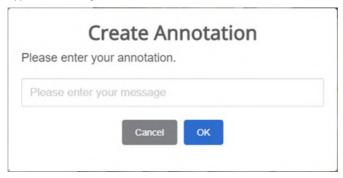
You can add annotations to a specified location on the 3D model. Anyone with the link can view the annotations you add





The following service is not available on Medit Link China.

- Annotation
- 1. Find the menu icon in the top left corner and select the "Annotation" tab. Use the "New Annotation" button to add an annotation anywhere on the data with a click.
- 2. Type the message, then click "OK" to save it.



3. You can use annotations as a simple communication channel.

Click the created annotation to enter a reply and hit "Send."



#### **Comments**

You can communicate with users who have access to the link through the "Comment" tab in the Web Viewer menu.



The following service is not available on Medit Link China.

Comment

## Real-time screen sharing

You can share your screen in real-time.



The following service is not available on Medit Link China.

- Live
- 1. Click "Live" to share your Web Viewer screen with the connected users.



- 2. Click "OK" to start sharing your screen.
- 3. Other people who have accessed the link must accept the screen sharing.
- 4. The screen of the user who initiated screen sharing is displayed in sync with the screen of the person who received the request.

#### **Data Tree**

All data is grouped and displayed according to attributes in the data tree. You can show or hide data, adjust opacity, and so on.

#### **Data Tree Controls**

Show/Hide	Click the 'eye' icon to show or hide data from the view. Control data visibility as a group or individual file.
Opacity	Hover the mouse over a visible element to see the opacity slide bar.  Adjust the slider to change the transparency of your data.   preoperationmaxillary.meditMe
Extended Menu	The extended menu is provided on the right side of each Data Tree element. It includes the following options:  preoperationmaxillary.meditMe  Show This Only: Hide all other data except for the current one.  Hide: Hide the current data.

## **3D Model Controls**

$\Leftrightarrow$	Pa	n	Move the model.			
0	Rota	ate	Rotate the model.			
(±)	Zoom l	n/Out	Zoom in and out on the model.			
	Zoom	n Fit	Position the model in the center of the screen.			
<u>&amp;</u>	Data Display Mode	Matte	See the data in color with matte finish (Phong rendering).			
		Monochrome	See the data in one color.			

# **Partners**

You can search for potential partners to request a partnership and view the list of current partners.

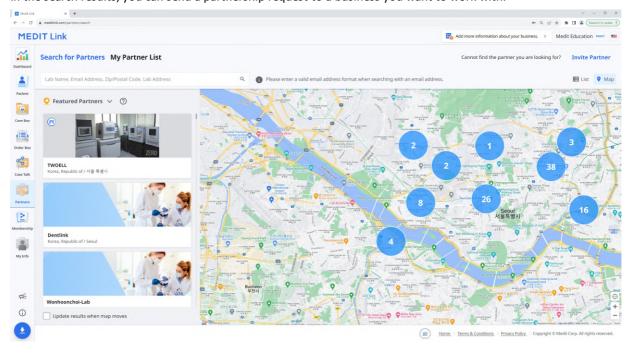
**₽**Note

Services using Google Maps are not available on Medit Link China.

#### **Search for Partners**

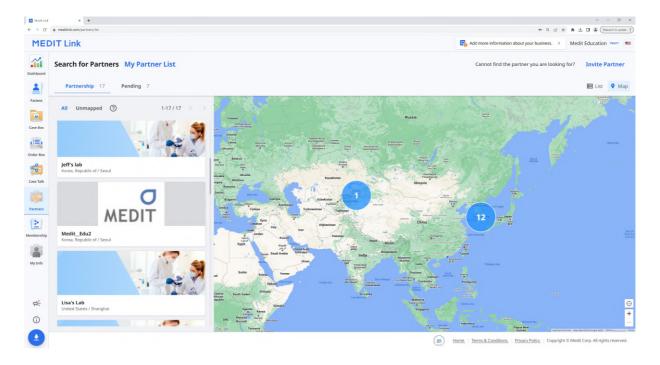
You can search for Medit Link users based on their business name and/or address.

In the search results, you can send a partnership request to a business you want to work with.



# **My Partner List**

You can review your current partnerships with all your existing partner businesses in My Partner List.



#### **Partner Invitation**

If you have a clinic or lab you want to work with, you can invite them to join Medit Link. The partnership will be automatically formed once they accept the invitation.

- 1. Click "Invite Partner" in the top left of your screen.
- 2. Enter the email address of a business you want to work with and send them an invitation with a partnership request.



# **Invite Partner**

Invite your desired partner to join Medit Link. When the lab accepts your invitation, a partnership is automatically formed.

**Email Address** 

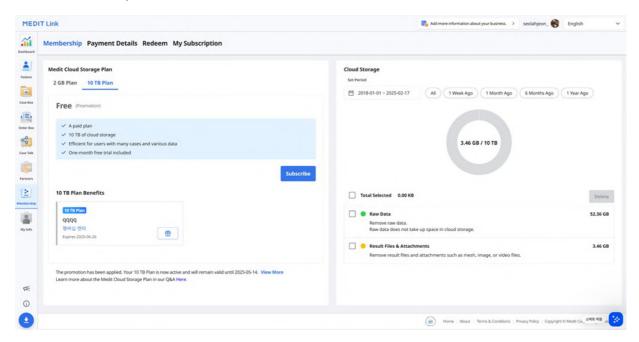
Cancel

**Send Invitation** 

3. Once the invited organization accepts the invitation and signs up for Medit Link, the partnership will be automatically established.

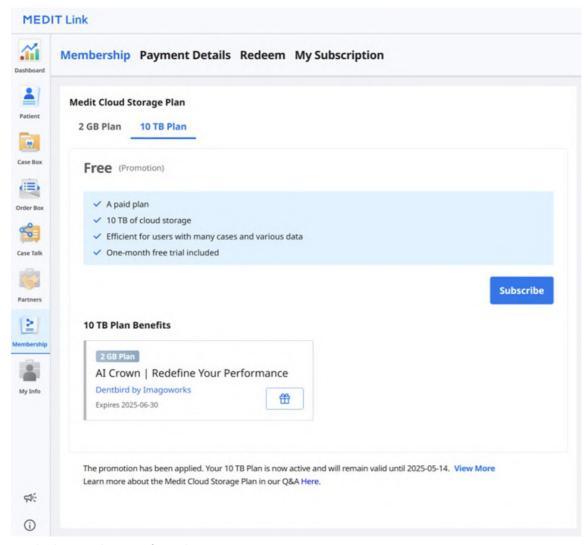
# **Membership**

# **Membership**



## **Medit Cloud Storage Plan**

You can see what each plan offers, including discount coupons and vouchers, and your current subscription status. You can upgrade your plan or cancel your subscription at any time.



Medit Link provides the following cloud storage plans:

#### 2 GB Plan

- Free standard plan for all signed-in users
- 2 GB cloud storage
- For new users

#### 10 TB Plan

- Paid plan
- 10 TB cloud storage
- For users with many cases and various data
- One-month free trial

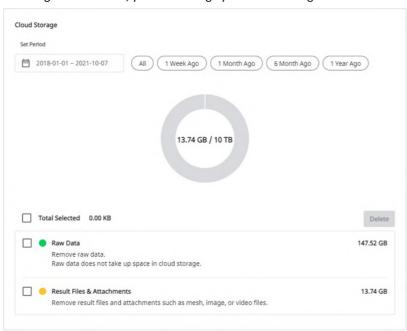
	2 GB Plan	10 TB Plan			
Cloud Storage	2 GB	10 TB			
Monthly Fee	Free of charge	\$9.99/month			
* Cloud storage does not count raw data toward the used space.					

#### Note

The membership plans will be available on Medit Link China. You can enjoy the 10 TB Plan for free until the official release of the feature.

# **Cloud Storage**

In the right-side section, you can manage your cloud storage.



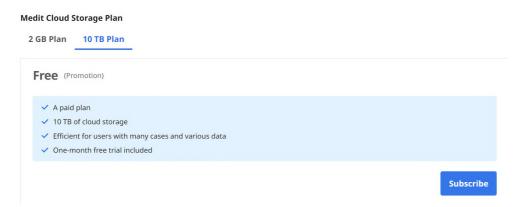
Set Period	<ul> <li>Set the specific period to delete data created within that time frame.</li> <li>All: See all files.</li> <li>1 Week Ago: See the files that have passed a week after creating.</li> <li>1 Month Ago: See the files that have passed a month after creating.</li> <li>6 Months Ago: See the files that have passed six months after creating.</li> <li>1 Year Ago: See the files that have passed a year after creating.</li> </ul>
Raw Data	The raw data does not take up space in the cloud storage, so it will not be in the pi-chart. But you can manage the raw data from here if needed, e.g., delete it to protect the patient's private information.
Result & Attachment	The result and attachment files take up space in the cloud. If the cloud is full, you can secure more storage space by removing unnecessary files.
Delete	Remove selected files from the cloud storage to free up space.

#### **Subscribe**

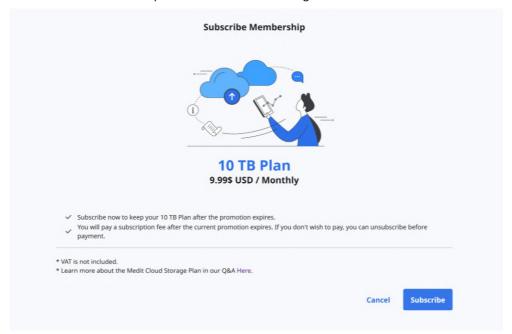
If you are currently on the 2 GB Plan or the 10 TB Plan with a redeem code, you can subscribe to the 10 TB Plan.

The payment is completed through Stripe service (www.stripe.com).

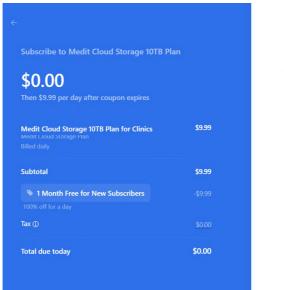
1. Go to Membership > Medit Cloud Storage Plan > 10 TB Plan and click the "Subscribe" button.

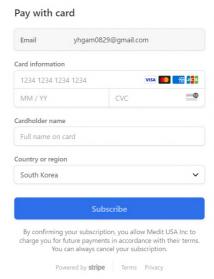


2. Check the 10 TB Plan description and click "Subscribe" again.



3. Check the price and conditions and input information necessary for the payment. Then, click "Subscribe."





4. The payment may take several seconds. When done, you will see the confirmation message.

#### Subscribe Membership



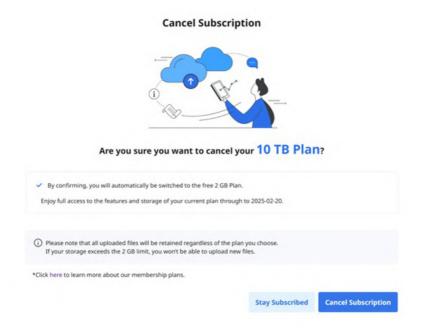
Payment Successful.



## **Cancel Subscription**

You can cancel your subscription at any moment. After canceling, you can still use the 10 TB Plan for the remaining days of that paid month. Your plan will be changed to the 2 GB Plan from the next payment day, and the cloud storage will be limited to 2 GB. If the cloud storage capacity is exceeded, the files will not be backed up, and the order and share functions will not be available.

- 1. Click "Unsubscribe."
- 2. Click "Cancel Subscription."



3. To confirm that you want to unsubscribe, click "Cancel Subscription" again in the new pop-up window.



4. Your subscription has been canceled.

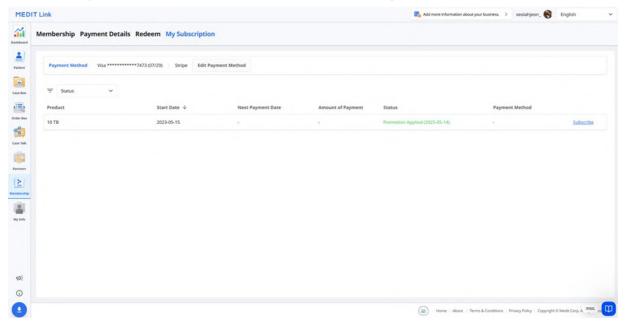
# Confirm Subscription Cancellation Your subscription has been canceled. You can use your current plan until 2025-02-20. After that, the cloud capacity will be limited to 2 GB. If the used space exceeds the limit, data will not be backed up, and functions such as Order and Share will not be available.

5. Your plan will be changed to 2 GB Plan from the next payment day, and the cloud storage will be limited to 2 GB. If the cloud storage capacity is exceeded, the files will not be backed up, and the order and share functions will not be available.

Close

# **My Subscription**

You can view the details of your current subscription, resubscribe, or cancel it from My Subscription. You can also change the payment method, which will be applied starting from the next scheduled payment.



#### **Details**

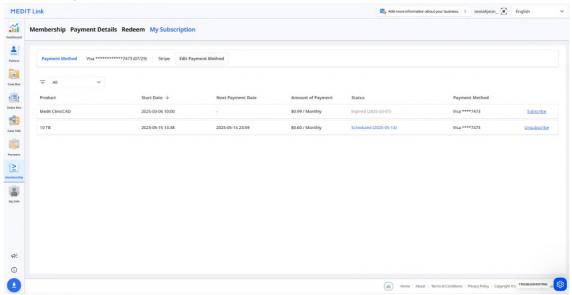
ltem	Description
Product	Displays the type of subscription.
Start Date	Displays when the subscription or promotion started.
Next Payment Date	Displays the next payment date.
Amount of Payment	Displays the payment amount.
Status	<ul> <li>Active: The subscription is active.</li> <li>Expiring: The subscription will not renew on the next payment date and will be canceled.</li> <li>Expired: The subscription has ended.</li> <li>Promotion</li> <li>Promotion Applied: The promo code is now active.</li> <li>Promotion Pending: The promo code is awaiting activation.</li> <li>Promotion Expired: The promo code has expired.</li> </ul>
Payment Method	Displays the last four digits of the card used for payment.

## Resubscribe

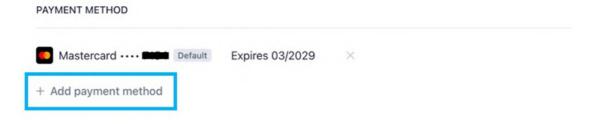
Item	Description				
Cloud Storage Plan	Click the subscription button to resubscribe to 10 TB Plan.				
App Subscription Plan	Sign in to the app to resubscribe.				

# How to add a payment method

1. Click "Edit Payment Method."

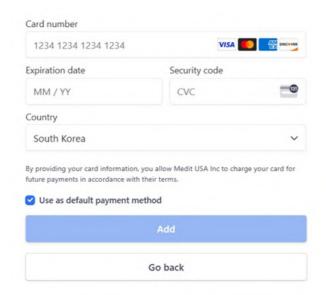


2. Click "Add payment method."



3. Input the required information and click "Add."

# Add payment method

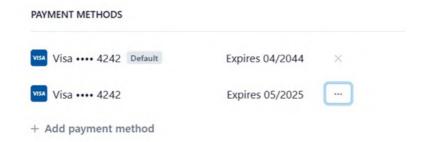


4. The newly added payment method will be set as default and used for the next payment.

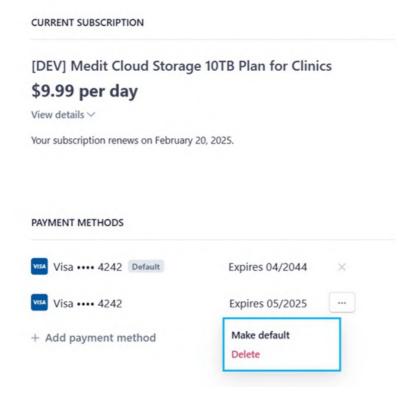


## How to change a payment method

1. Click the expanded menu icon next to the payment method you want to change in the billing dialog window.



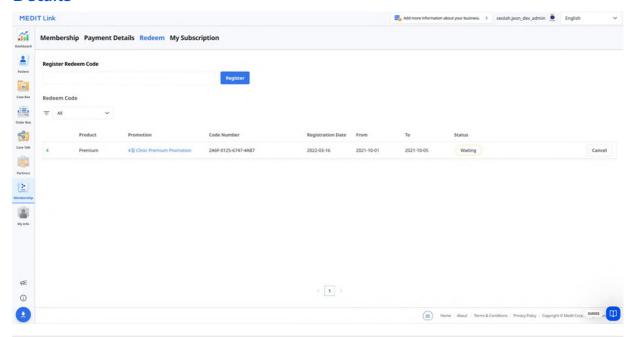
2. Click "Make default" to set the selected card as the default payment method.



## Redeem

You can redeem a promo code to access the 10 TB Plan for free.

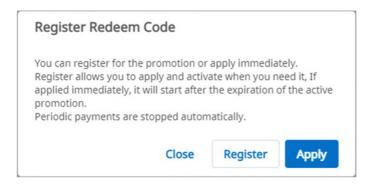
#### **Details**



ltem	Description
Product	Displays the plan to which the promotion is applied.
Promotion	Displays the name of the promotion.
Code Number	Displays the code number.
Registration Date	Displays the date the code was registered.
From	Displays the start date of the promotion.
То	Displays the expiration date of the promotion.
Status	<ul> <li>Registered: The promo code has been added and is now available.</li> <li>Waiting: The promo code is awaiting activation.</li> <li>Activated: The promo code is now active.</li> <li>Used: The promo code has expired.</li> </ul>

## **Register Redeem Code**

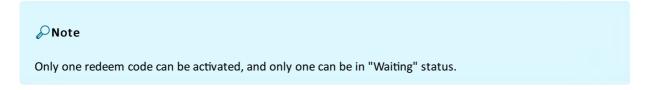
- 1. Input the redeem code and click "Register."
- 2. Read the notice and choose "Register" or "Apply" in the pop-up dialog.
  - **Register**: Register the redeem code. You can activate and use the redemption code later after registration.
  - Apply: Register and activate the redemption code. The promotion discount applies immediately.



#### **Activate Redeem Code**

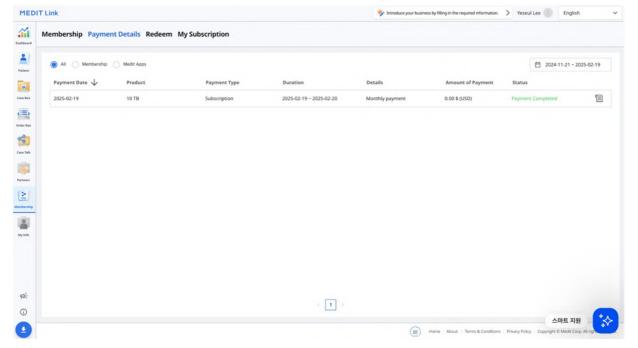
You can register multiple redeem codes, but you need to activate the one you want to use.

- 1. Click the "Activate" button next to the code you want to use.
  - If there is no code with the "Activated" status, the one you choose will be applied immediately.
  - If an already activated code exists, the newly selected code changes to the "Waiting" status. When the currently activated redeem code expires, the new redeem code in the "Waiting" status will be automatically activated.



# **Payment Details**

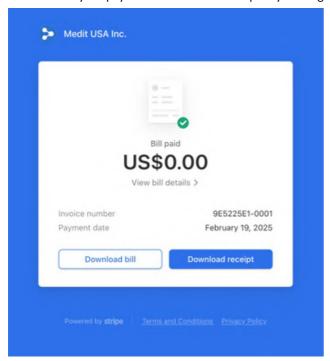
You can view your subscription and payment history in the Payment Details tab.



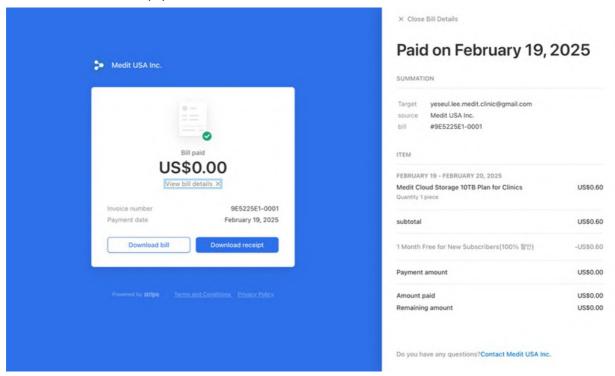
ltem	Description
Payment Date	Displays the date of payment.
Product	Displays the purchased plan or app.
Payment Type	Displays the type of payment:  • Subscription • One-time payment
Duration	Displays the subscription period.
Details	Displays the detailed payment information.
Amount of Payment	Displays the amount for a subscription or one-time purchase.
Status	<ul> <li>Payment Completed: The payment has been processed.</li> <li>Payment Failed: The payment was not processed.</li> <li>Payment Incomplete: The payment has not been completed. Click "Pay Now" to proceed.</li> <li>Waiting: The payment is pending for a subscription renewal.</li> </ul>

## **View Bill Details**

You can view your payment invoices and receipts by clicking the receipt icon on the right.



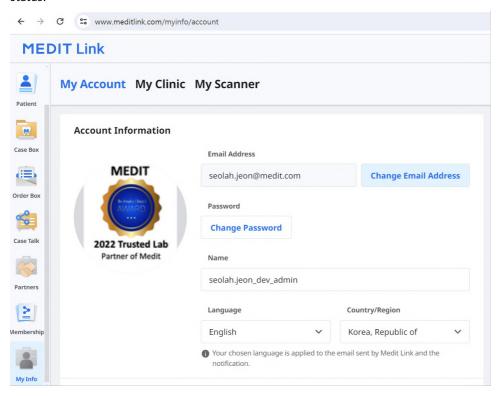
Click "View bill details" for payment details.



# My Info

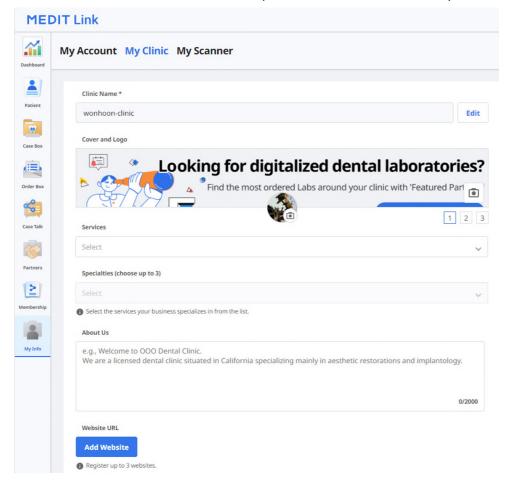
# My Account

In My Info, you can review and edit the information you provided during registration and check your membership status.



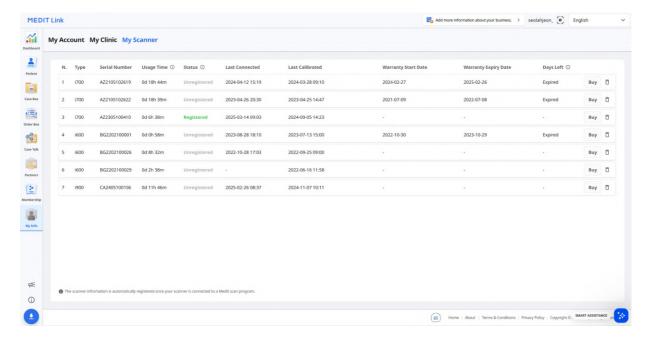
My Clinic/My Lab (Admin Account Only)

You can review and edit the information about your clinic or lab. This section is only available to admin accounts.



# My Scanner

You can check the connected device information for the account.

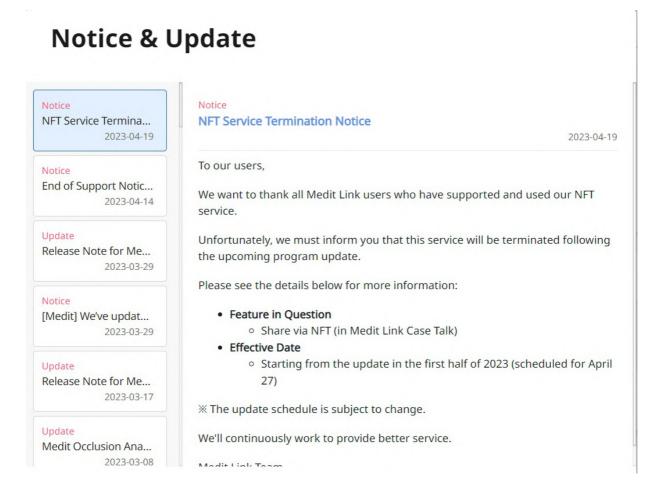


ltem	Description						
Туре	Displays the model name.						
Serial Number	Displays the device's serial number.						
Usage Time	Indicates how long the device has been used.						
	<ul> <li>Pisplays the device's registration status:</li> <li>Registered' indicates that the scanner has been successfully connected and registered.</li> <li>Unregistered' indicates that the scanner is no longer registered. If the scanner is registered with a different group, it will lose its registration in the current group.</li> </ul>						
Status	To unregister your scanner:  1. Click the Registered button next to the scanner you want to unregister. 2. When the following pop-up appears, click Disconnect to confirm:  Do you want to unregister scanner   4 from the current Clinic? Doing so will remove it from subscription benefits.  Cancel Disconnect						
Last Connected	Displays the date of the last connection.						
Last Calibrated	Displays the date of the last calibration.						
Warranty Start Date	Displays the date when the warranty was activated.						
Warranty Expiry Date	Displays the date when the warranty expires.						
Days Left	Displays the number of days remaining before the warranty expires.						
Buy	Allows the user to purchase and extend the warranty.						
Delete icon	Allows the user to remove the scanner from the list.						

## **Other Menu**

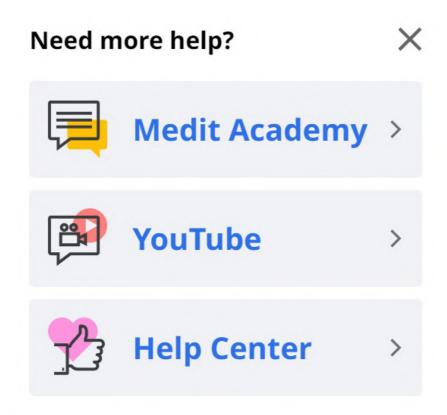
# **Notice & Update**

You can check the important notices from Medit and program updates of Medit software.



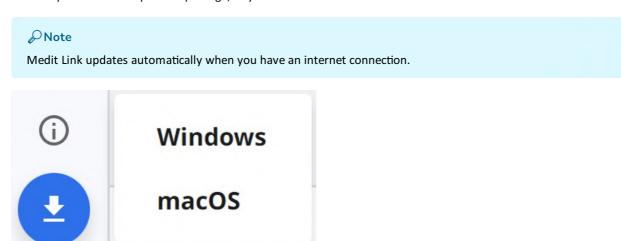
## **Related Websites**

You can get various information about using Medit Link. Access Medit's educational and informational resources, such as Medit Academy, Medit Academy YouTube, and Medit Help Center.

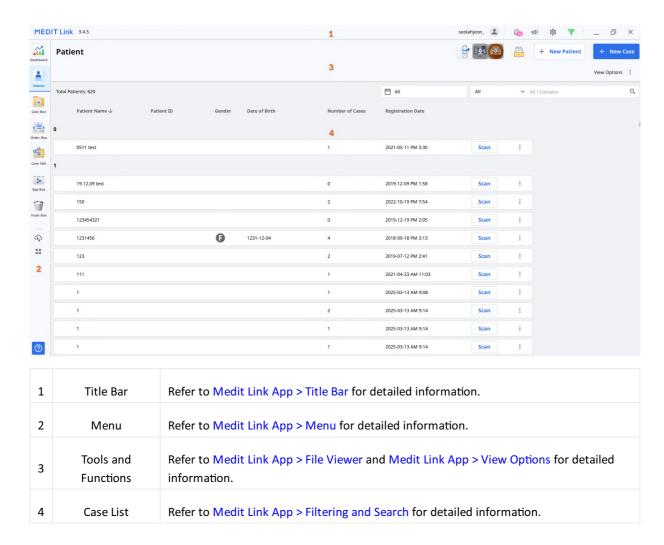


# **Download Medit Link App**

You can download the latest version of the program installer from the web. This menu is helpful when you lose the installer provided in the product package, or you have an outdated installer.



## **Overview**



The table below summarises what menus are available in each type of clinic and lab account.

Account Type		Patient	Case Box	Order Box	In Box	Work Box	Case Talk	Trash Box	App Box
Clinic Accounts	Admin	0	0	0	Х	Х	0	0	0
	Member	0	0	0	X	Х	0	O * Restore feature only	0
Lab Accounts	Admin	Х	Х	Х	0	0	0	0	0
	Member	Х	X	X	0	0	0	O * Restore feature only	0

# Title Bar

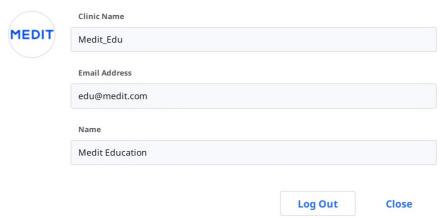
The title bar provides quick access to features such as account information, notifications, notices and updates, settings, and network status.



# **My Information**

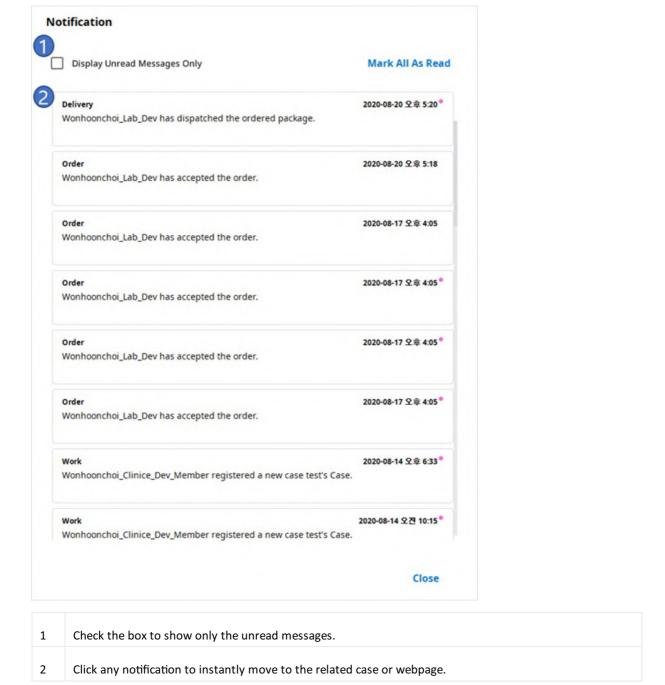
My information contains basic user information such as profile image, clinic or lab name, email address, and user name.

# My Information



## **Notifications**

You can see notifications related to partnerships, orders, and work processes.

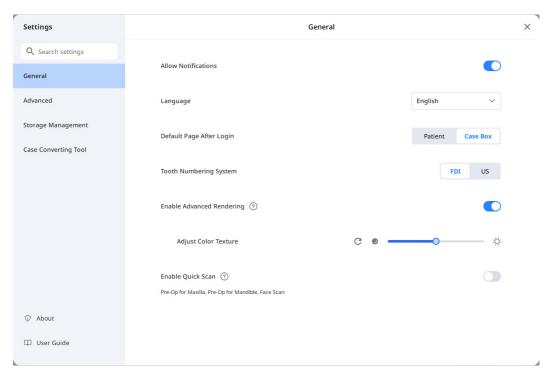


# **Notice & Update**

You can check the important notices from Medit and program updates of Medit software.

# **Settings**

The Settings dialog allows users to configure the program.

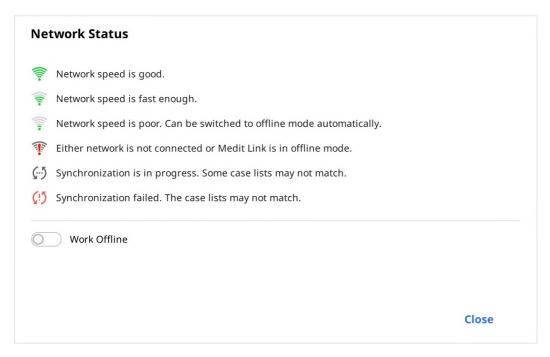


Please refer to the Medit Link App > Settings for detailed information about the setting options.

#### **Network Status**

Medit Link enables you to use all the features seamlessly when connected to a network.

To help you check the status of your network connection in real time, the network status icon is displayed in the title bar.



If the network connection is not good, you may experience the following restrictions:

- Some functions will be restricted, such as ordering a case, creating a case, sharing via Case Talk, and cloud synchronization.
- The overall performance of the service can be reduced due to the impact of the network environment.

In this case, you can enter the Offline Mode to perform basic tasks and then use the features that require internet once you are connected.

#### Note

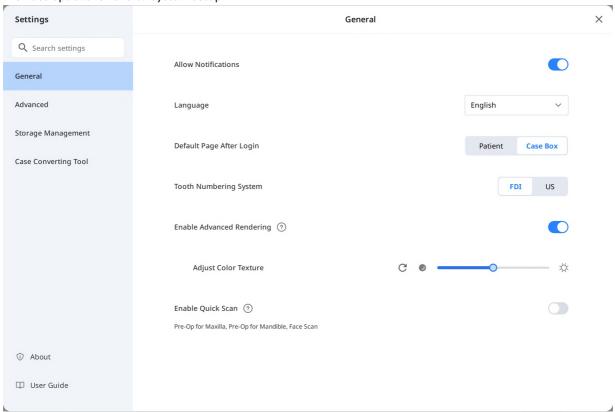
The network symbol indicates the response speed between the current area and AWS (Amazon Web Service). It does not mean your network speed, so sometimes it may show the status as poor or bad, even though your network speed is fast enough.

If the other process uses the same network, the speed may show as poor or bad, and the overall performance of Medit Link could be bad. In this case, please do not share the network with other processes.

# **Settings**

## **General**

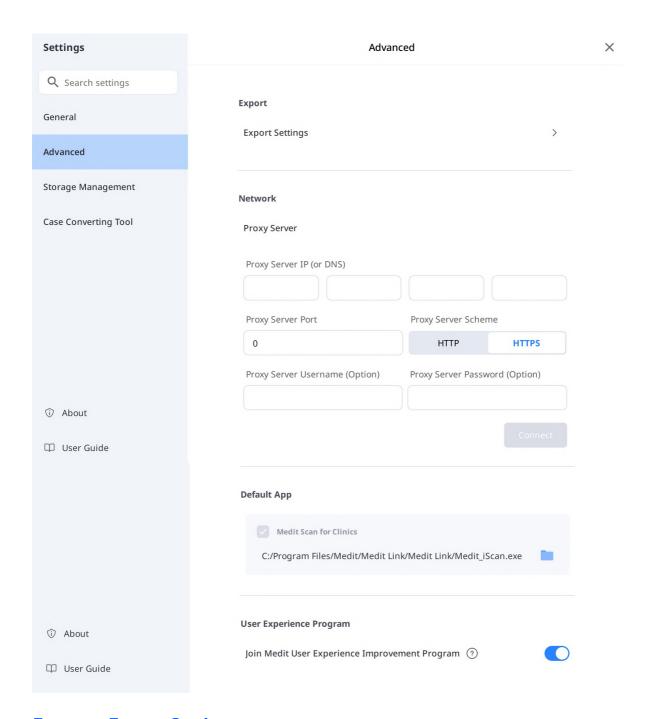
Provides options for overall system setup.



Language	Select the language for the program.		
Tooth Numbering System	Select a teeth labeling system between FDI and US.		
Allow Notifications	When checked, you will receive notifications for program updates.		
Enable Quick Scan	Choose if you want to have the scan stages below automatically appear in Medit Scan for Clinics without having to fill in the form information.  • Pre-op for Maxilla • Pre-op for Mandible • Face Scan		
Enable Advanced Rendering	Advanced Rendering	When checked, the 3D model is displayed in a more vivid and realistic rendering.	
	Adjust Color Texture	Adjust the brightness of the 3D model.  * The resulting colors may slightly differ from Medit Link when you open the same data with other software.	
Default Page After Login	<ul> <li>Select the default menu to display when starting the program.</li> <li>Clinic accounts can choose between Patient and Case Box</li> <li>Lab accounts can choose between In Box and Work Box</li> </ul>		

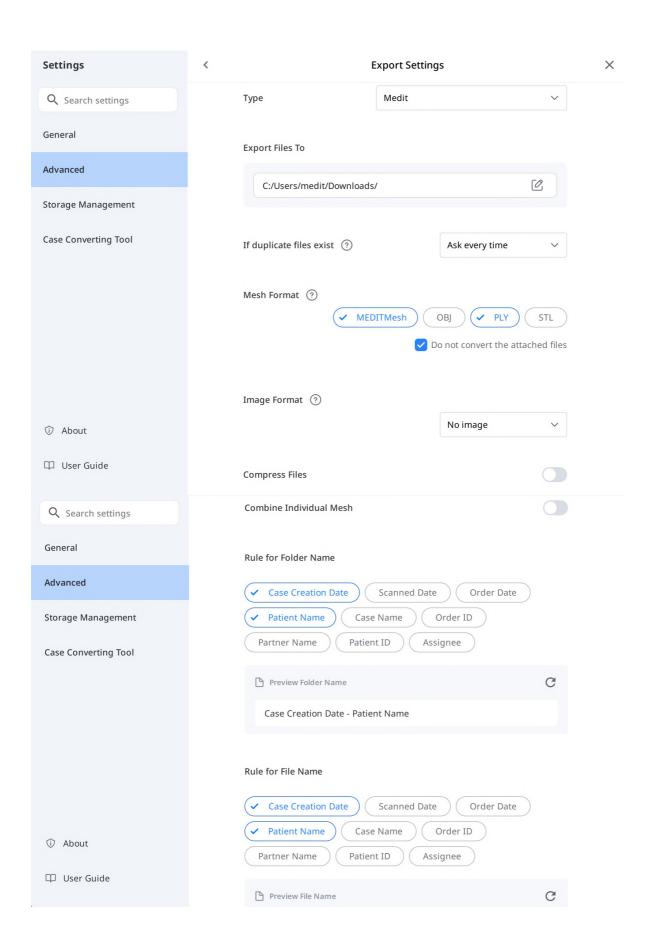
# **Advanced**

Configure advanced options such as network proxy, default app, and experience sharing settings.



# **Export – Export Settings**

Set how to export files from Medit Link.



Туре	Select the CAD program you want to use for designing.  The program will adjust the results based on your selection, allowing you to proceed with the design without any additional axis alignment.		
Export Files To	Specify the path where you want to store the results.		
If duplicate files exist	<ul> <li>Choose the default action for cases when the same folder or file name exists in the target path.</li> <li>Always ask when exporting.</li> <li>Export a new file and overwrite the existing files. The file currently stored will be lost.</li> <li>Create a folder and export the files</li> </ul>		
Mesh Format	Specify the format of the final mesh file.		
Do not convert the attached files	When enabled, attached files will be exported in their original formats without conversion.		
Image Format	Specify the format of the exported image files.		
Compress & Combine	Compress Files: Compress all results into a single file.  Combine Individual Mesh: Combine all results for the maxilla or mandible into one file. When using some programs that can't import and work with multiple files, you can merge them into one to work in those programs.		
Rule for Folder Name	Define rules for creating a folder name when exporting files.  The set rules will be applied to folder naming, and the exported file will be saved in the created folder.  The below information can be used to set the rule.  • Clinic account Case Creation Date, Scan Date, Order Date, Patient Name, Case Name, Partner Name, Patient ID, Order ID, Assignee  • Lab account Case Creation Date, Scan Date, Order Date, Patient Name, Case Name, Partner Name, Order ID, Assignee		
Rule for File Name	Define rules for the exported file name.  The below information can be used to set the rule.  Clinic account Case Creation Date, Scan Date, Order Date, Patient Name, Case Name, Partner Name, Patient ID, Order ID, Assignee  Lab account Case Creation Date, Scan Date, Order Date, Patient Name, Case Name, Partner Name, Order ID, Assignee		

#### Network - Proxy Server

Set a proxy server for Medit Link using a custom IP address, port number, and optional credentials.

#### **Default App**

Manage the programs that support integration in Medit Link.

You can connect the following programs:

	Clinic Account	Lab Account
Scan Program	Medit Scan for Clinics	Medit Scan for Clinics Medit Scan for Labs

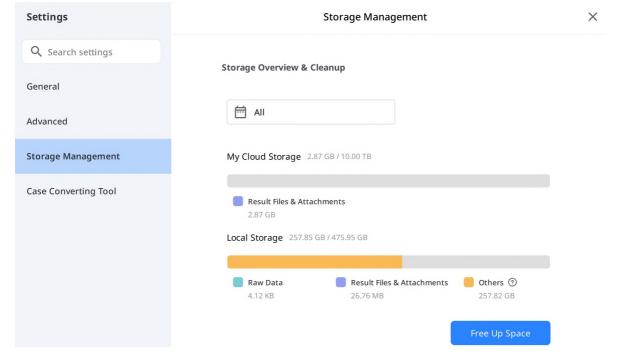


## **User Experience Program**

Enable this option to help improve Medit products by sharing anonymous usage data.

# Storage Management - Overview & Cleanup

This section provides a visual breakdown of your cloud and local storage usage. It helps you understand how your storage is being used and which file types consume the most space. Click "Free Up Space" to delete unnecessary files from cloud or local storage within the selected date range.



#### **Set Period**

Set the specific period to delete data created within the time frame below:

- All: Show all files created since January 1, 2018, regardless of the selected date range.
- Custom Range: Select a start date (no earlier than Jan 1, 2018) and an end date to filter files.
- Today: Files created or modified on the current day only.
- Yesterday: Files created or modified one day before today.
- Last 7 Days: Files created or modified in the past 7 days, including today.
- Last 30 Days: Files created or modified in the past 30 days, including today.
- Current Month: Files created or modified within the current calendar month.
- Previous Month: Files created or modified within the previous calendar month.

## **Storage Management – Advanced Settings**

Folder Path	Specify a folder to store the data results generated in Medit Link and connected programs.
Apps Installation Folder	Specify an installation path for Medit Apps and partner apps available in the App Box.
Auto Backup	Enable this option to automatically back up your scanned data to the cloud without using your cloud storage quota.

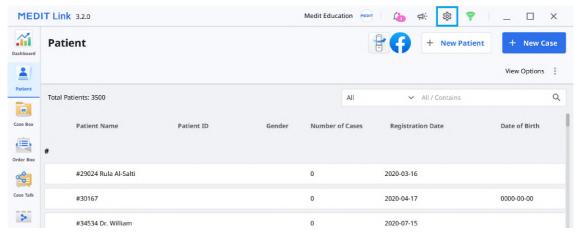
## **Case Converting Tool**

You can move cases between different accounts by exporting existing cases of the account or importing cases exported from other accounts.

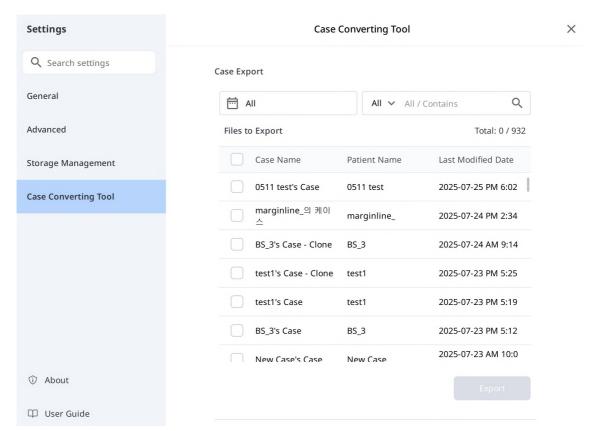
### **Export Case**

Export cases of the currently logged-in account to the local PC.

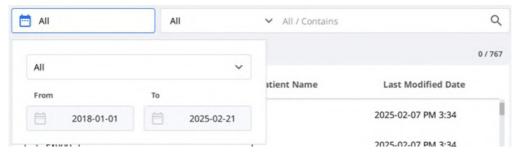
1. Open Medit Link and click the Settings icon.



2. Choose the "Case Converting Tool" section in the left-side menu.



3. In the Case Export section, set a period or search for cases to export if necessary.



4. Choose cases you want to export from the list in the "Files to Export" section.

#### **Case Export**



- 5. Set the file name by editing the case name in the File Name field.
- 6. Set the destination folder to export the selected cases.
- 7. Click "Export."
- 8. Click "Yes" to open the folder where the file is exported.

#### Question

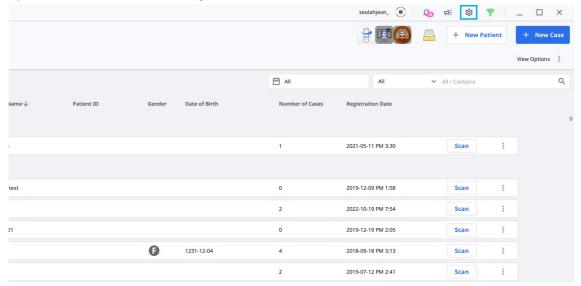


No

9. The exported cases are saved in .meditex file format.

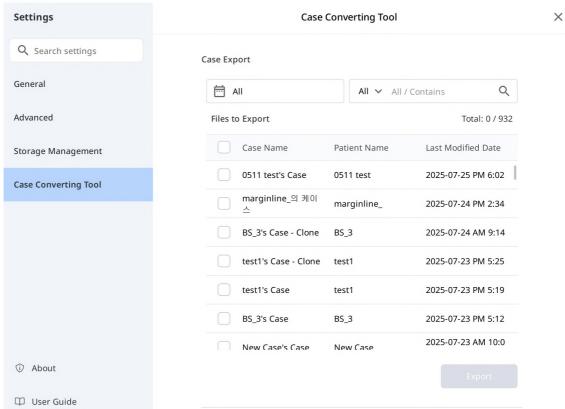
## **Import Case**

1. Open Medit Link and click the Settings icon.



Yes

2. Choose the "Case Converting Tool" section in the left-side menu.



3. In the Case Import section, click the folder icon to browse your PC for the .meditex file you want to import.

# Case Import A new case is created for every imported case.It contains case data, patient information, a nd scan file. However, it does not contain order information. C:/Users/medit/Downloads

- 4. Click the "Import" button and check the files to import in the list.
- 5. The imported case will also appear in your Case Box (Clinic account) or Work Box (Lab account).

#### **About**

Show detailed information about Medit Link.



## **User Guide**

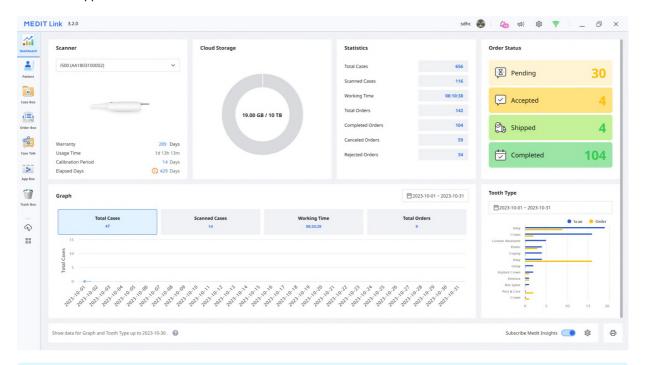
Get the user guide for Medit Link.

Opening the user guide requires an Internet connection.

## Menu

## **Dashboard**

You can view the statistics for the entire work done on Medit Link in visualized graphs and charts – both in the Medit Link App and Web.

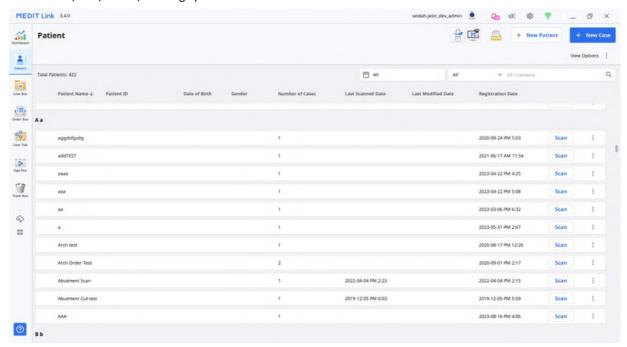


Note

Please refer to the <u>Medit Link Web > Dashboard</u> for more information on the dashboard and Medit Insights.

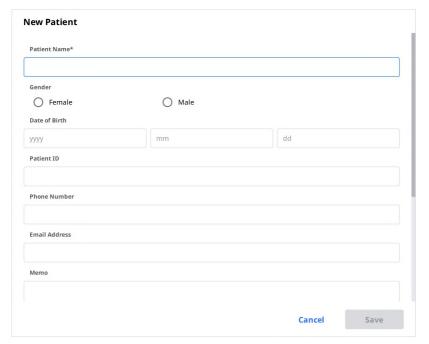
## **Patient**

You can add, edit, delete, or merge patients on the Patient menu.



#### **Add New Patient**

1. Click "New Patient."



2. Fill in the required information in the New Patient dialog, then click "Save."

#### **Delete Patient**

**₽**Note

You can delete a patient only when there are no cases for the patient.

1. Select the patient to delete from the list.



2. Click "Delete."

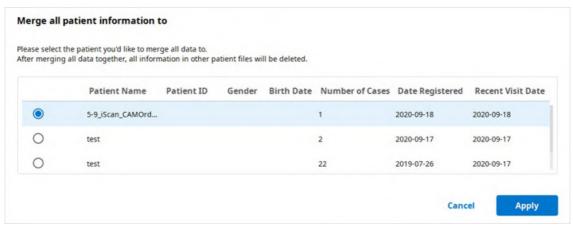
## **Merge Patients**

You can merge all cases of multiple patients into one patient.

1. Select the patients you want to merge from the list.

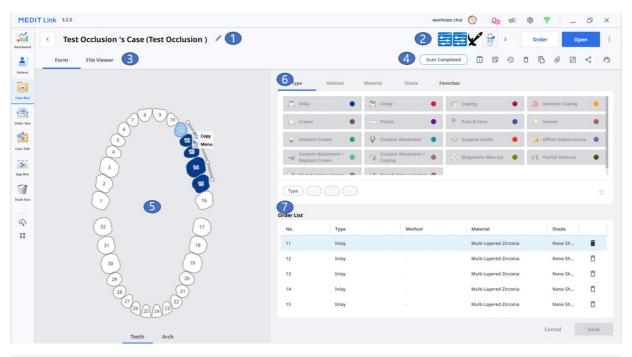


- 2. Click "Merge Patients."
- 3. Select the target patient you would like to merge all cases into.
- 4. All cases are merged into the target patient and the patient information of the target patient maintains.



5. Click "Apply" to proceed with the merge.

## Case Box/Work Box



1	Show case name and patient name.
2	Provide key features available: Scan or Open button, Order button, app icons.
3	Show available tabs: Form, File Viewer.
4	Show functions for managing cases and files.
5	Show the form registration UI for the selected scanning program.
6	Provide the type/method/material/shade information for users to choose for the selected tooth number.
7	Show the type/method/material/shade information applied to the selected teeth.

## Tabs in Case Box/Work Box

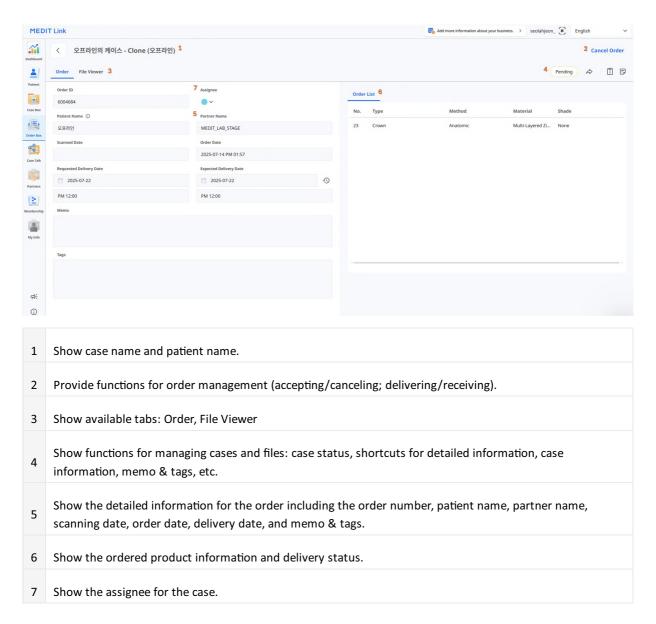
Form	File Viewer
The form tab provides a UI for entering basic information for scanning work, such as type, method, material for teeth numbers, and scan options. The information you enter is passed to the connected scanning program and used as order information when placing an order with your partner.	View result files generated by scanning programs and CAD. The file viewer displays and manages the acquired or attached 3D models and 2D images.

## **Functions in Case Box/Work Box**

The following functions are provided in Case Box/Work Box.

	Case Status	Shows the status of the case.	
\$	Go to Order Box/In Box	Provides a shortcut for the same case in another box (Case Box $\leftrightarrow$ Order Box; In Box $\leftrightarrow$ Work Box).	
î	Case Information	Review case details and save them as a PDF or print them out.	
	Memo & Tags	Add a memo or tags when registering or ordering a case. Use them to communicate any additional or supplementary information about the case to your partners.	
<b>Q</b>	Case History	Provides detailed information about the case history.  History  Last Modified Date 3/29/2022 1:57 PM  Scanning Date 4/12/2021 2:06 PM  Creation Date 3/22/2022 1:17 PM  Case Size 435MB	
Ô	Delete	Delete the case.  You cannot delete ordered cases or cases that were created offline.	
	Clone	Create a duplicate of the current case in Case Box. All data will be copied to the cloned case.  This feature helps replicate treatment information for the same patient or make an additional order with the same information or files.	
0	Attach	Attach files in various formats.	
	Export	Export scan or CAD result files to the local PC. You can choose your preferred file format when exporting files.  The exported files can be used in CAD and CAM software for further work.	
<	Share	Create a link for sharing.  Users with the shared link can access the 3D data in a browser such as Chrome, Firefox, or Safari without installing additional programs.  You can share the link freely with anybody or specific people only. A PIN code or a link expiration date can be set to secure private information.	
	Submit Support Request	Land on a Medit Help Center page to submit the support request.	

## **Order Box/In Box**



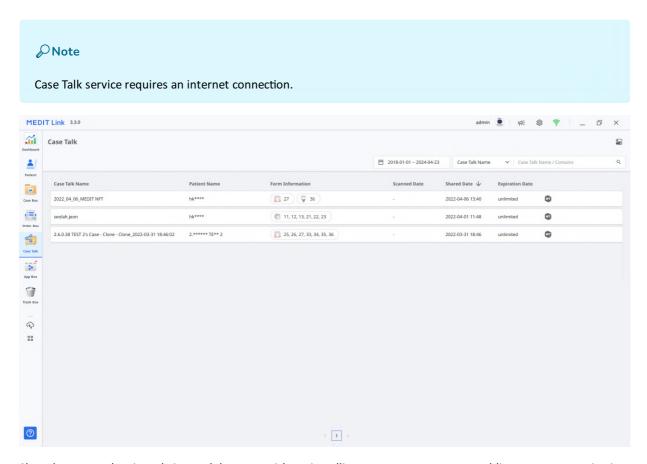
#### Tabs in Order Box/In Box

Order	File Viewer
Check the detailed information related to the order, such as order number, assignee, patient name, account name, scanning date, order date, delivery date, memo, and tags.	View files generated by scan/CAD operations.  The file viewer displays and manages the acquired or attached 3D models and 2D images.

#### Case Talk

Cases created in the Medit Link can be shared with specific people, anyone with the shared link or registered members of Medit Link.

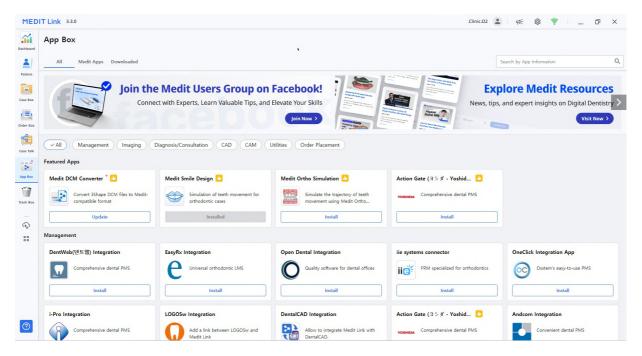
The user can see a list of all shared cases through Case Talk in the Medit Link App and Medit Link Web.



Shared cases can be viewed via a web browser without installing a separate program, enabling easy communication over the 3D data on various devices.

## **App Box**

App Box provides various add-in programs that complement your basic scanning workflow and enhance productivity. You can download and install the provided apps to create dental appliances, analyze scan data, assist you during a consultation, or streamline your work process.



#### All

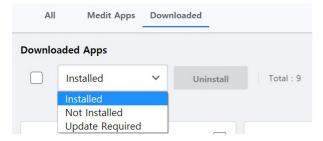
The "All" tab shows the list of all provided apps including Medit-developed original apps (Medit Apps) and partner apps, which are integration apps with Medit's partners from different sectors of digital dentistry, such as 3D printing, CAD/CAM software, etc.

#### **Medit Apps**

The "Medit Apps" tab shows only the list of Medit-developed original apps.

#### **Downloaded**

The "Downloaded" tab shows the list of currently installed apps on your PC and apps that have a history of being downloaded by the user account.



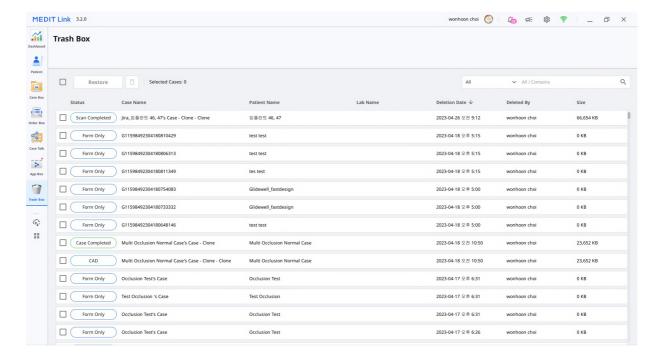
- Installed: The option shows only apps that are installed on the PC the user is currently signed in to.
- Not Installed: This option lets you see apps you've installed on other PCs so you can quickly install them.
- Update Required: This option only shows apps installed on the current PC that need to be updated.

#### Trash Box

The Trash Box temporarily stores the deleted cases. Any case in the Trash Box can be either restored or permanently deleted.

#### **∧** Caution

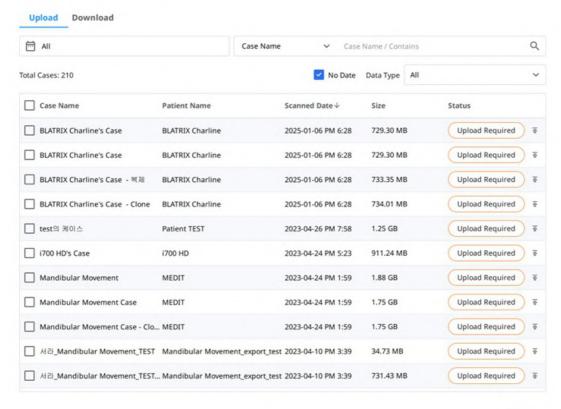
The data deleted from the Trash Box will be permanently deleted from your PC and the server and cannot be recovered.



## **Case Synchronization Manager**

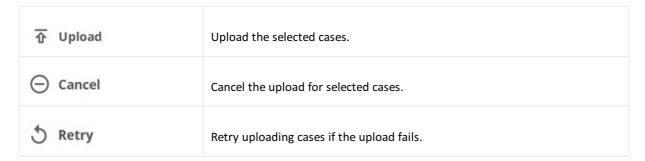
The Case Synchronization Manager helps you to upload and download cases efficiently. You can upload multiple cases to the cloud or download them to your local PC. To identify cases requiring synchronization, simply search for them or apply date filters.

#### **Case Synchronization Manager**

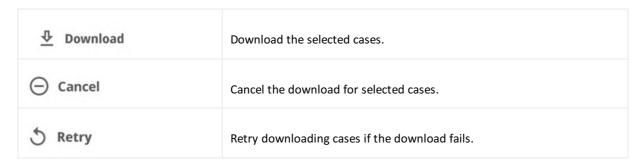


Close

## **Upload**



#### **Download**

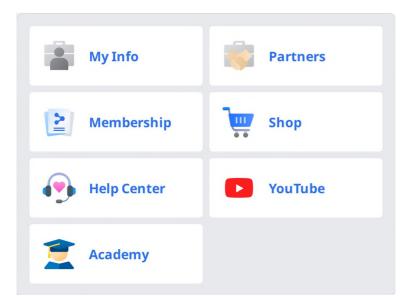


## **Related Websites**

You can go directly to menus only available on Medit Link Web, such as My Info, Partners, and Membership. Please refer to Medit Link > Medit Link Web > Partners, Membership, and My Info for detailed descriptions of the Medit Link Web menus.

You can access Medit's online store, Medit Shop, where you can purchase extended warranties for scanners and other Medit goods, such as scanner backpacks.

Also, you can get various information about using Medit Link. Access Medit's educational and informational resources, such as Medit Help Center, Medit Academy YouTube channel, and Medit Academy online education platform.



## File Viewer

File Viewer groups and shows various data, including the data acquired from programs linked to Medit Link and data attached by users.

It provides basic management functions such as showing/hiding data, adjusting opacity, and deleting data.

It supports previews of files in the following formats:

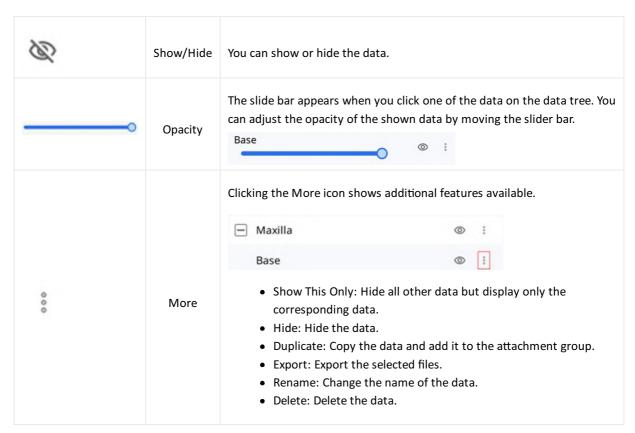
• 3D data: STL, OBJ, PLY

• 2D images: PNG, JPG, JPEG, BMP, GIF, TIF, TIFF

• Video files: MKV, MP4, AVI, WMV

#### **Data Tree**

You can group and display all data for the case in the data tree. You can also show/hide data, adjust transparency, and delete data from the data tree.



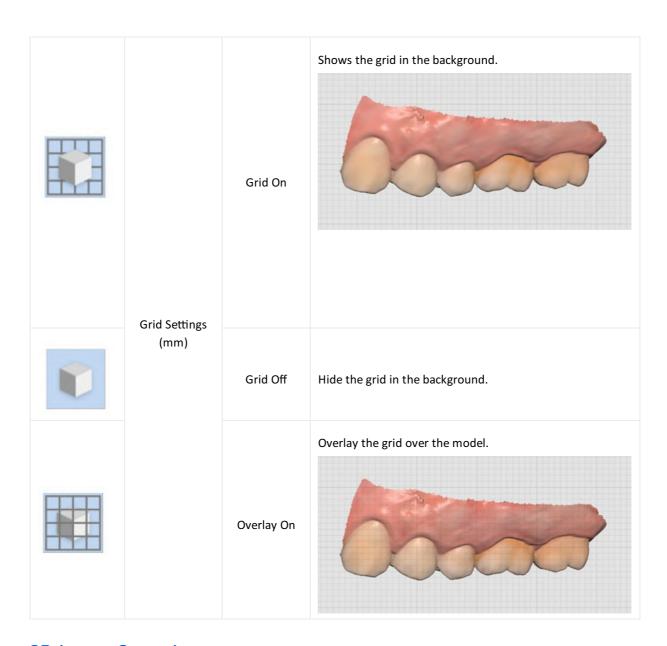


You can rename data when online.

#### **Model Control Tools**

## **3D Model Controls**

$\Leftrightarrow$	Pa	ın	Move the model.
0	Rot	ate	Rotate the model.
<b>(±)</b>	Zoom I	n/Out	Zoom in and out on the model.
	Zoon	n Fit	Position the model in the center of the screen.
			See the data in color with glossy finish (PBR rendering).
		Glossy	
		Matte	See the data in color with matte finish (Phong rendering).
<u>&amp;</u>	Data Display Mode		
			See the data in one color.
		Monochrome	



# 2D Image Control

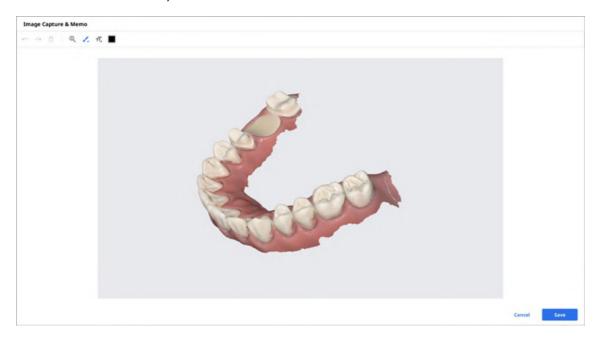
< >	Next/Previous Image	Move among images.	
0	Edit	Edit the image.	
	Pinch/Paste Window	You can detach the image window and adjust it to the desired position. You can resize the window.  When the window is restored to its original location, it returns to its default size.	

# **Function Tools**

# **Image Capture and Memo**

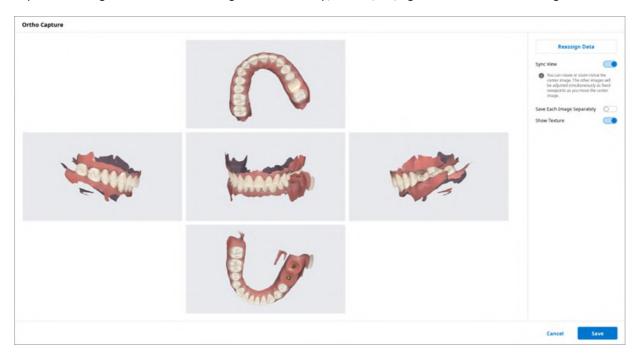
Capture the current screen as a 2D image, draw on it, or add notes.

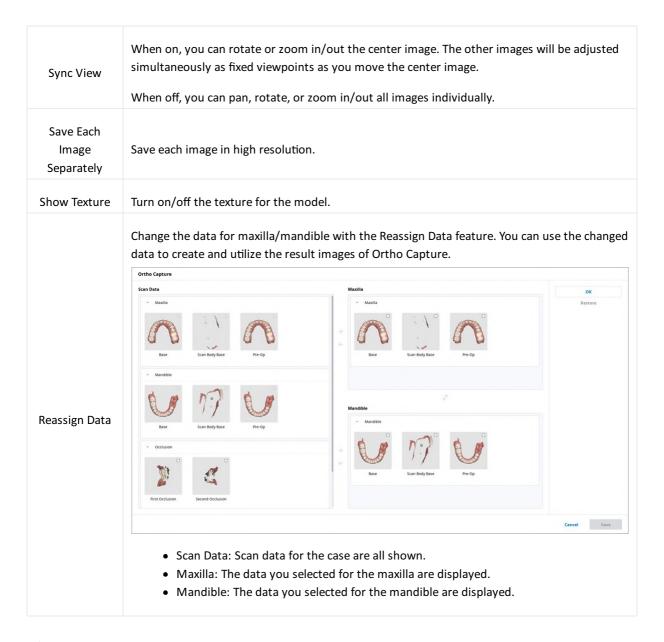
You can save it as a file with your notes and send it as a reference.



## **Ortho Capture**

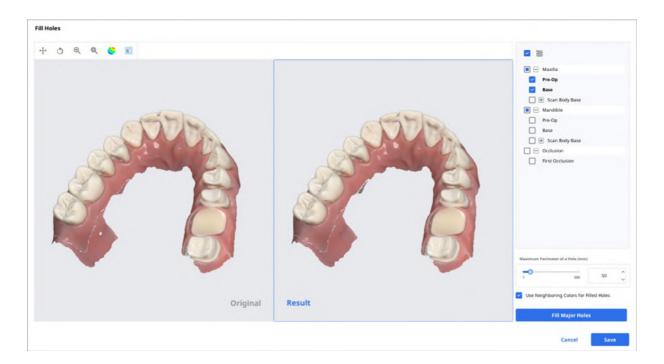
Capture the images in the current viewing direction and top/bottom/left/right from the current viewing direction.





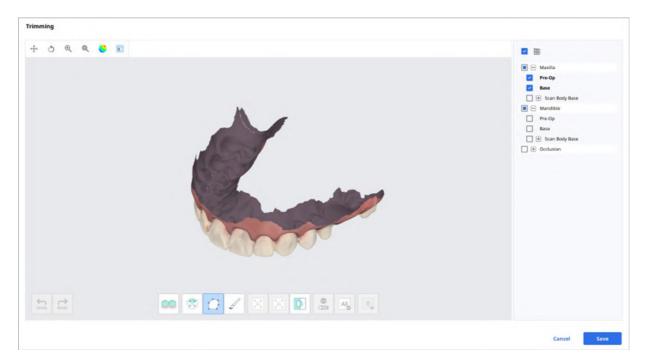
#### Fill Holes

Fill holes in 3D mesh data.



# **Trimming**

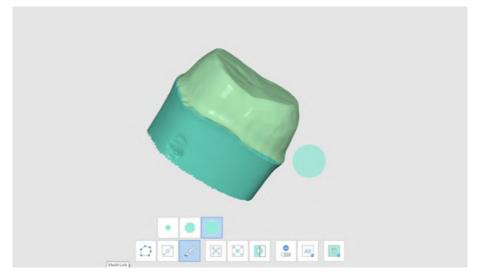
Trimming provides various tools to edit data.



The selected 3D mesh data can be edited using different tools located at the bottom of the window.

			Automatically select all teeth of the arch, leaving out gingiva parts.
	00	Smart Teeth Selection	Note  This function is only available for the scan data acquired using Medit Scan for Clinics with the "Use GPU" option on.
Selection	3	Smart Single Tooth Selection	Automatically select the area of a single tooth with a click. You can click or drag on the tooth.
		Polyline Selection	Select all entities within a polyline shape drawn on the screen.
	S	Brush Selection	Select all entities on a freehand-drawn path on the screen.  Only the front face will be selected. The brush comes in three different sizes.
	N K	Shrink Selected Area	Reduce the selected area each time you press the button.
Adjustment of Selected Area	N N	Expand Selected Area	Expand the selected area each time you press the button.
Arca	Φ	Invert Selected Area	Invert the selection.
Deselection	© On One	Selection/Deselection	When on, deselect the area using various tools.
	All	Clear All Selection	Clear all selected areas.
	Û	Delete Selected Area	Delete the data from the selected area.

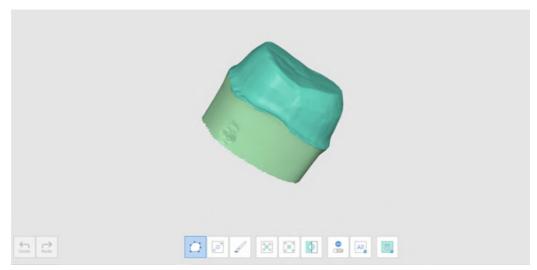
1. Select the area you want to trim with the area selection tools.



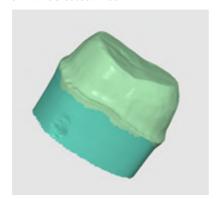
#### Note

The polyline trimming tool selects all entities within a polyline shape drawn on the screen, while the brush trimming tool selects only the front face data.

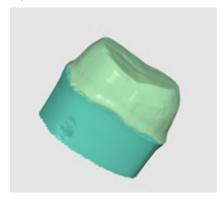
- 2. You can invert, shrink, or expand the selection with the following three tools.
  - Invert Selected Area



• Shrink Selected Area



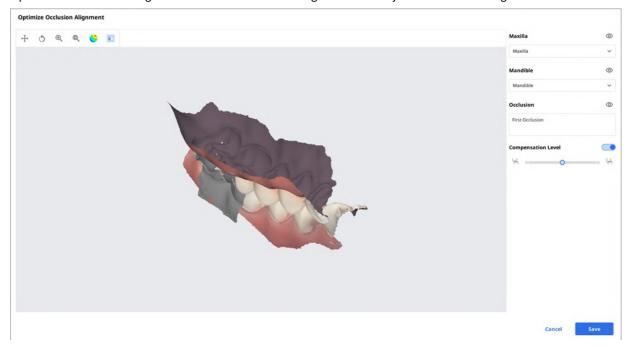
• Expand Selected Area



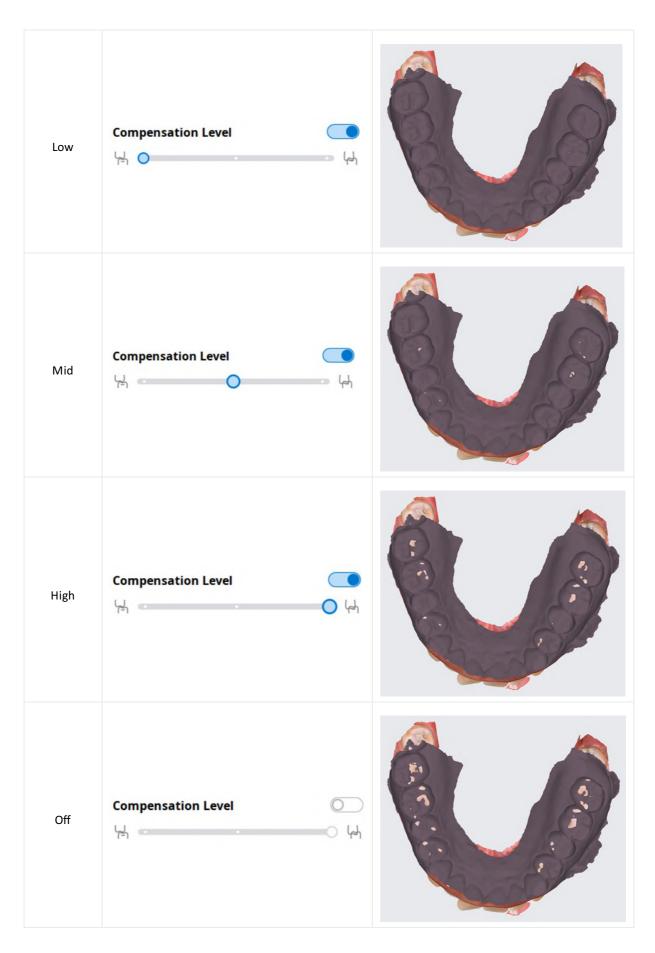
3. You can deselect the selected areas with the Delete Selected Area tool.

## **Optimize Occlusion Alignment**

Optimize the occlusion alignment. You can choose the target data and adjust the occlusion alignment.

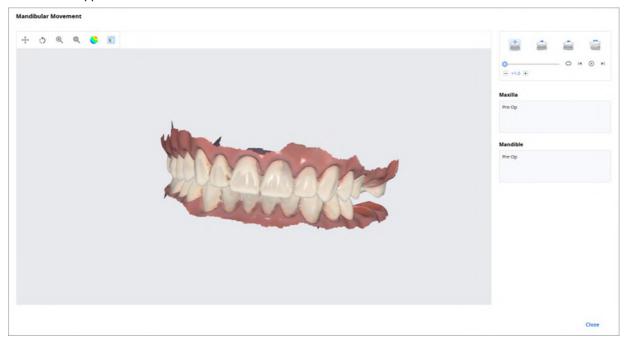


**Compensation Level** 



**Mandibular Movement** 

You can play the mandibular movements recorded in Medit Scan for Clinics to see the dynamic occlusal contacts between the upper and lower dentitions.



	Free Movement	Play the recording of free mandibular movement.
	Left Lateral Movement	Play the recording of the mandible moving to the left.
	Right Lateral Movement	Play the recording of the mandible moving to the right.
-	Protrusive Movement	Play the recording of the mandible moving forward.

## Manage Multi Occlusion Data in File Viewer

You can get multiple results of occlusion data from Medit Scan Application.

Medit Link provides the function to manage the results through the "File Viewer."

#### How to manage multiple results

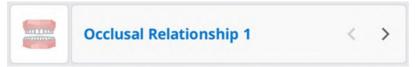
When the user gets multiple occlusion results from Medit Scan for Clinics, Medit Link provides the option to select a result.

The list of results is listed by name, and you can select one item.

The selected model will be shown in the "Data Tree" and "Model Display Area."



You can collapse the list and change the item using the arrow icons.



# **View Options**

You can change the View Options to customize the layouts of the case list in the Patient/Case Box/Work Box/In Box/Order Box.

# **View Options**

	Status Filters	2 in use >
Ħ	Table Items	8 in use >
$\blacksquare$	View Type	List View >
$\odot$	Grouping	None >
÷	Sorting	Last Modified Date >

#### **Status Filters**

Show or hide each filter representing the status of the case. The hidden status filters are not displayed on the screen in the Case Box/Work Box/In Box/Order Box.

You can easily find the case you need with status filters.

- You can click the status you want to view to display only cases in that state.
- You can select multiple statuses at a time.

For each box, the following filtering options are available:

Box	Status Filters
Case Box	All / Form Only / Need Processing / Scan Completed / CAD / Ordered / Case Completed
Order Box	All / Pending / Canceled / Rejected / Accepted / Shipped / Case Completed
In Box	All / Pending / Canceled / Rejected / Accepted / Ready / Shipped / Case Completed
Work Box	All / Form Only / Need Processing / Scan Completed / CAD / Done

#### **Table Items**

Select the items to display in the case list in the Patient/Case Box/Work Box/In Box/Order Box. You can change the order of table items or adjust the table column width in the list view to best optimize for the user environment.

For each box, the following table items are available:

Box	Table Items
Patient	Patient Name / Patient ID / Gender / Number of Cases / Registration Date / Date of Birth / Last Scanned Date
Case Box	Status / Case Name / Date of Birth / Form Information / Last Modified Date / Scanned Date / Order Date / Lab Name
Order Box	Status / Case Name / Patient Name / Scanned Date / Order Date / Lab Name / Requested Delivery Date / Last Modified Date
In Box	Status / Case Name / Order Date / Requested Delivery Date / Last Modified Date / Clinic Name
Work Box	Status / Case Name / Patient Name / Form Information / Last Modified Date / Requested Delivery Date / Scanned Date / Clinic Name / Order Date

# **View Type**

Change the view type between the Gallery View and List View on the Case Box.

For each box, the following view type options are available:

Вох	View Type Options
Patient	List View
Case Box	List View / Gallery View
Order Box	List View
In Box	List View
Work Box	List View

## Grouping

Select a grouping option to classify and rearrange cases in the list by the selected option.

For each box, the following grouping options are available:

Box	Grouping Options
Case Box	None / Patient Name / Scanned Date / Order Date
Order Box	None / Scanned Date / Order Date / Requested Delivery Date
In Box	None / Order Date / Requested Delivery Date
Work Box	None / Requested Delivery Date

#### **₽**Note

The grouping options are unavailable in the Patient, Case Talk, and Trash Box.

# **Sorting**

Select a sorting option to change the order of cases in the list according to the selected option.

For each box, the following sorting options are available:

Box	Grouping	Sorting Options
Patient	-	Patient Name / Patient ID / Date of Birth / Registration Date / Number of Cases / Last Scanned Date
Case Box	None	Patient Name / Last Modified Date / Scanned Date/ Order Date / Lab Name
	Patient Name	Last Modified Date / Scanned Date / Order Date / Lab Name
	Scan Date	Patient Name / Last Modified Date / Order Date / Lab Name
	Order Date	Patient Name / Last Modified Date / Scanned Date / Lab Name
	None	Patient Name / Scanned Date / Order Date/ Requested Delivery Date / Lab Name
Order	Scan Date	Patient Name / Order Date / Requested Delivery Date / Lab Name
Box	Order Date	Patient Name / Scanned Date / Requested Delivery Date / Lab Name
	Requested Delivery Date	Patient Name / Scanned Date / Order Date / Lab Name
	None	Patient Name / Order Date / Requested Delivery Date / Clinic Name
In Box	Order Date	Patient Name / Scanned Date / Requested Delivery Date / Clinic Name
	Requested Delivery Date	Patient Name / Order Date / Clinic Name
\A/o.wle	None	Patient Name / Last Modified Date / Requested Delivery Date / Clinic Name
Work Box	Requested Delivery Date	Patient Name / Last Modified Date / Clinic Name

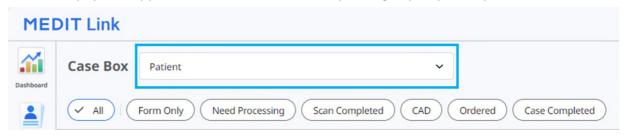
#### Note

The sorting options are unavailable in the Case Talk and Trash Box.

# Filtering and Search

# Filter by Patient

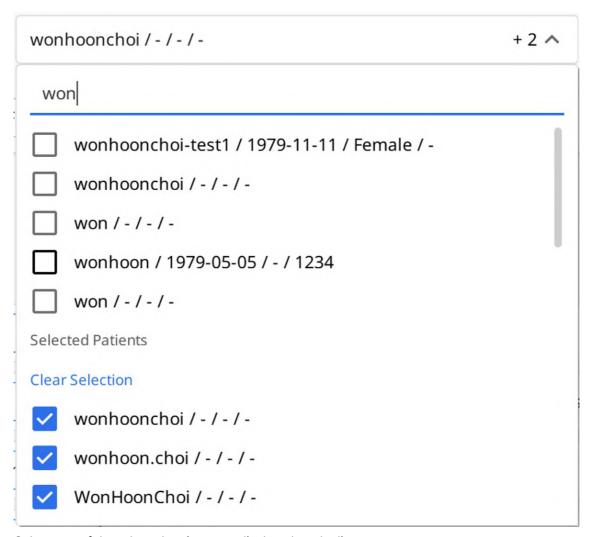
Filter and display cases by patient name. You can create a list by filtering only the patients you need to work on.



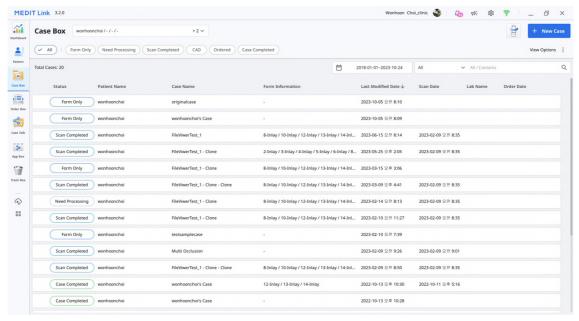
1. Enter a patient name.



2. Select the patients among the search results below.



3. Only cases of the selected patients are displayed on the list.



## Filter by Date

Filter and display cases last modified within the set duration.

1. Click the duration filter.

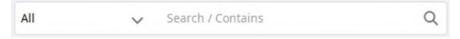


- 2. Select the duration from the list.
  - All: Shows all cases.
  - Custom Range: Specify the start and end dates to display cases last modified within the period.
  - Today: Show the cases last modified today.
  - Yesterday: Show the cases last modified yesterday.
  - Past 7 days: Show the cases last modified during the previous 7 days excluding today.
  - Past 30 days: Show the cases last modified during the previous 30 days excluding today.
  - This Month: Show the cases last modified during this month.
  - Previous Month: Show the cases modified during the last month.

The case list will be updated in real time with the cases created or last modified within the selected duration.

## **Advanced Search Capabilities**

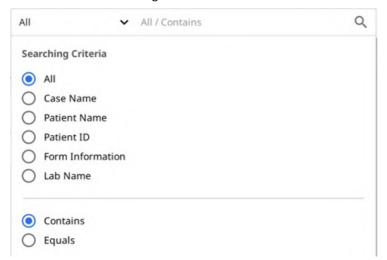
Leverage search capabilities to quickly find the information you want.



The following Searching Criteria are available for each box:

Patient	All, Patient Name, Patient ID
Case Box	All, Case Name, Patient Name, Patient ID, Form Information, Lab Name
Order Box	All, Case Name, Patient Name, Patient ID, Lab Name, Order ID
In Box	All, Case Name, Patient Name, Clinic Name, Order ID
Work Box	All, Case Name, Patient Name, Form Information, Clinic Name, Order ID
Case Talk	Case Talk Name (Contains), Patient Name (Equals)
Trash Box (Clinic)	All, Case Name, Patient Name, Lab Name, Deleted By
Trash Box (Lab)	All, Case Name, Patient Name, Clinic Name, Deleted By

You can select the Searching Criteria and choose between the Contains and Equals logic.

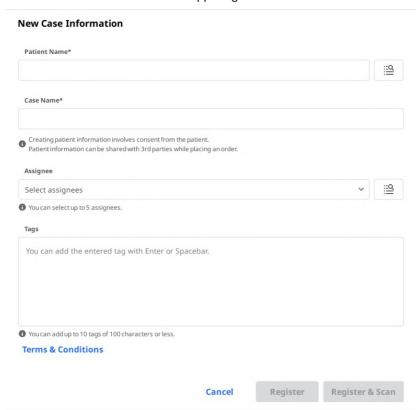


# Create/Edit/Clone/Delete Case

## **Creating Cases**

## Create Case in Case Box (Clinic)

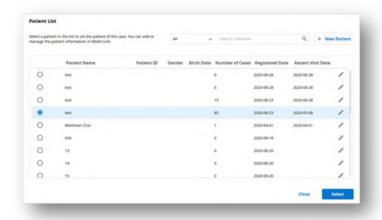
1. Click the "New Case" button in the upper right corner.



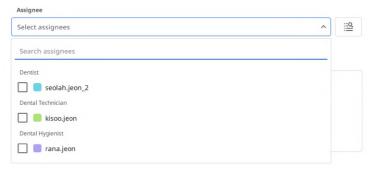
- 2. Enter basic information, such as the patient's name and case name.
  - If you enter a name not on the patient list, a new patient will be added.
  - If you enter a name that is in the patient list, you can select it from the list.
  - If registering a case for an existing patient, click the Patient List icon to select an existing patient.



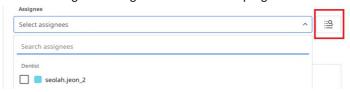
• In the Patient List dialog, you can register a new patient or edit the information of an existing patient.



- 3. The case name will be filled in automatically, but you can still change it.
- 4. Select or add assignees for the case in the Assignee field.
  - You can search for and select up to 5 assignees per case using the dropdown list.



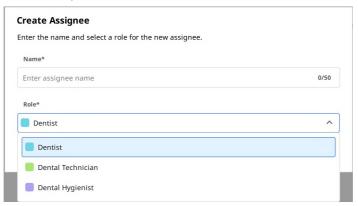
- To add a new assignee:
  - Click the Assignee Management icon in the top-right corner of the dropdown.



• In the window that opens, click Add Assignee.



• Enter a name (up to 50 characters) and select a role for the new assignee. Each assignee can have only one role, chosen from: Dentist, Dental Technician, or Dental Hygienist.

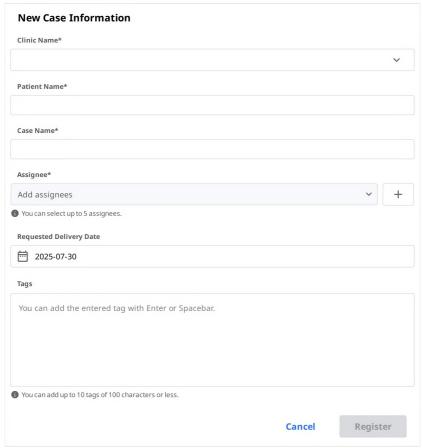


5. Click "Register & Scan" to complete the case registration and proceed to scan.

- Register: You will be redirected to the main page. This is useful when registering multiple cases.
- Register & Scan: Move to the Form tab to register form information for the case.

#### Create Case in Work Box (Lab)

1. Click the "New Case" button in the upper right corner.

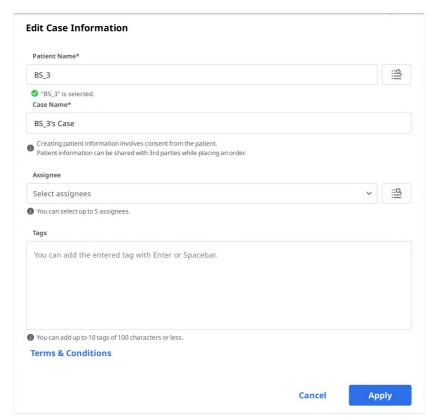


- 2. Enter or select the clinic name.
- 3. Enter the patient's name and case name. The case name will be filled in automatically, but you can still change it.
- 4. Choose an assignee for this case.
- 5. Enter the expected delivery date considering the completion date of the work.
- 6. After registering the case, you will be redirected to the main page.

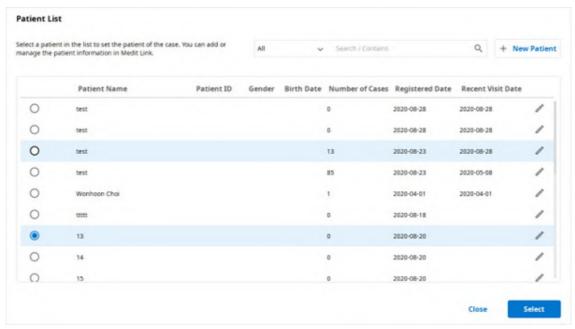
# **Editing Cases**

#### Edit Case in Case Box (Clinic)

1. Click the "Edit" icon next to the case name.



2. Click the "Search" icon to change the patient's name. Note that it cannot be edited directly.; instead, you can find a patient name you would like to replace the current one with and can edit the patient information from the list.



- 3. Check the patient's name you want to replace the current one with.
- 4. To create a new patient, press the "New Patient" button.
- 5. Use the "Edit" button to change the registered information about the patient.
- 6. To modify an existing assignee:
  - In the Assignee Management modal, click the three-dot icon (:) next to the assignee you want to edit.



• You can update both the name and the role.



Note

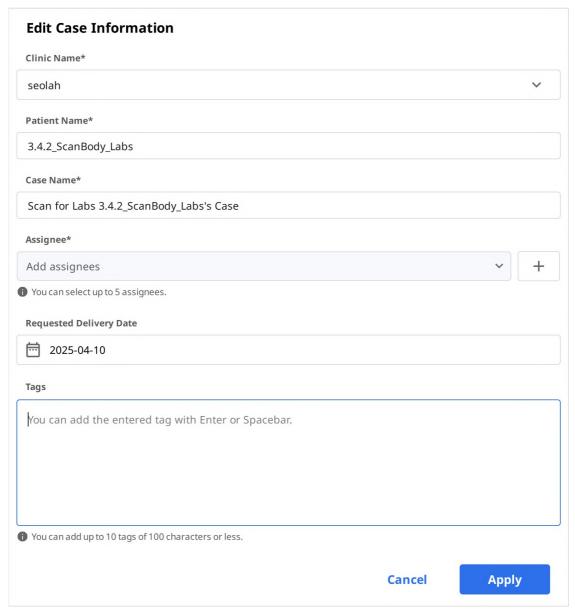
Updates to assignee information are automatically applied to all existing cases. However, these changes won't be reflected in cases that have already been ordered.

If you remove an assignee, they will also be removed from any cases to which they were assigned.

7. Click "Apply" to finish the process.

#### **Edit Case in Work Box (Lab)**

1. Click the "Edit" icon next to the case name.



2. Click "Apply" after the editing is done.

Note

You cannot edit the information of the cases received through the order in In Box.

You can add or edit assignees for ordered cases.

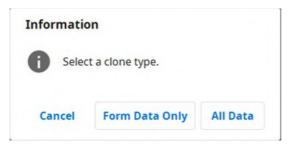
# **Cloning Cases**

#### Clone Case in Case Box (Clinic)

1. Click the "Clone" icon at the top.



2. You will be asked what kind of information you would like to clone to the new case.



- 3. Choose whether to replicate only form information only or all data.
- 4. When cloning is complete, a case named "[Case name] Clone" will be created.

## Clone Case in Work Box (Lab)

1. Click the "Clone" icon at the top.



- 2. Duplicate all data to create a new case.
- 3. When cloning is complete, a case named "[Case name] Clone" will be created.

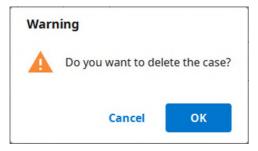
# **Deleting Case**

#### **Delete Case (Clinic and Lab)**

1. Click the "Delete" icon.



2. Click "OK" to delete the case.



3. Deleted cases are moved to the Trash Box and can be recovered if necessary.

#### Form Information

You can enter the form information based on the connected program and the treatment type.

The information you enter will be used as basic information for working on scanning or CAD programs and ordering.

## Registering Form Information in Case Box

#### **Enter on the Form Tab**

- 1. Select whether you are going to input treatment information by teeth or by arch.
- 2. Select Type Method Material Shade.
  - If you entered information incorrectly, you go back to select it again.
  - The selected information is automatically registered to the order list.
- 3. Click "Save" to save your registration.

## Registering Form Information in Work Box

#### **Enter on the Form Tab**

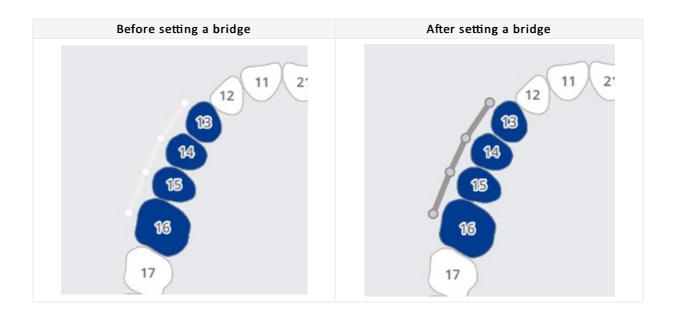
- 1. Select the scan program you want to use.
- 2. Select one of the following options that will define your scanning strategy: Teeth/Flexible Multi-Die/Multi-Die.
- 3. Methods may differ depending on the selected scan program.

	Medit Scan for Clinics	Medit Scan for Labs
Teeth	0	0
Arch	0	0
Flexible Multi-Die	X	0
Multi-Die	X	0

- 4. Select teeth, arch, or die numbers for the scanning process.
- 5. Select Type Method Material Shade.
  - If you entered information incorrectly, you go back to select it again.
  - The selected information is automatically registered to the list.
- 6. Click "Save" to save your registration.

## **Connecting Teeth into Bridge**

You can connect multiple teeth into a bridge when the same material is applied to multiple adjacent teeth. Click the bridge icon beside the selected teeth to connect or disconnect them.



# **Setting Scanning Options**

Depending on the program you are working with, various scan options are provided.

The selected scan options are passed to each scanning program.

#### **Medit Scan for Labs**

#### **General options**

<b>5</b>	Adjacent Teeth	Mark the prepared and adjacent teeth and pass this information to the scanning program.
100	Antagonist	Automatically mark the antagonist and passes this information to the scanning program.
	Articulator	Display options for selecting the articulator in the scanning program.
-	Movement Marker	Allow using the "Jaw Motion" scan strategy in the scanning program.

#### Options by teeth

d	Scan Body	Allow setting a strategy for scanning scan bodies in the scanning program.
000	Pre-Op Scan	Allow setting a strategy for scanning a pre-op model in the scanning program.
<b>833</b>	Wax-Up Scan	Allow setting a strategy for scanning wax-ups in the scanning program.

# **Adding to Favorite**

You can quickly select a product by registering it as a favorite.

The list of registered favorites is managed as a template and can be shared through the export and import features.

#### Add to Favorites

- 1. Select the tooth number.
- 2. Select Type Method Material Shade.
  - Type Method Material Shades can be registered as favorites even if not all are selected.
- 3. Click the "Star" icon.



4. A combination of the selected parameters, excluding tooth number, is on your favorite search list.

## **Manage Favorite Templates**

You can register, manage, and share different types of templates.

Add	Add a new template.
Rename	Rename the current template.
Delete	Delete the current template.
Export	Export the current template to a file.
Import	Import a template file.

# Work on Scanning/CAD

#### **Scan Process**

Based on the entered information, you proceed with scanning.

- 1. Enter/save treatment information and select the necessary scan options.
- 2. Click the "Scan" button in the upper-right corner of the window.

#### **CAD Process**

Medit Link provides the DentalCAD integration app to connect Medit Link with DentalCAD.

- 1. Install the DentalCAD Integration app in the App Box.
- 2. Go to the case details and click on the DentalCAD Integration app icon on Quick Launcher.
- 3. Specify the path to the DentalCAD app installed on your PC in the pop-up dialog.
- 4. Enter the case details of the scanned case and click the DentalCAD Integration app icon, which will pop up a dialog to create a dentalProject file.
- 5. Register form information for DentalCAD and click "Open" to open the CAD program.
- 6. If you install the DentalDB Integration app, the CAD results will be automatically delivered to the specified save path in exocad. (Lab accounts only)

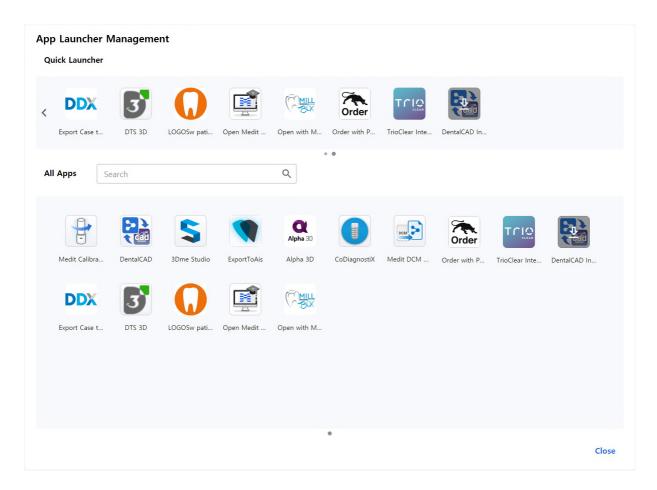
## **Utilize Add-in Apps**

#### Add-in Quick Launcher

You can directly run various add-in apps by clicking on the installed app icons in the Quick Launcher. You can change the order of app icons by dragging them.



#### **App Launcher Management**



#### **Quick Launcher**

You can define which apps appear in the Quick Launcher. You can change the order of app icons by dragging them, or you can create folders to group similar apps together to organize them.

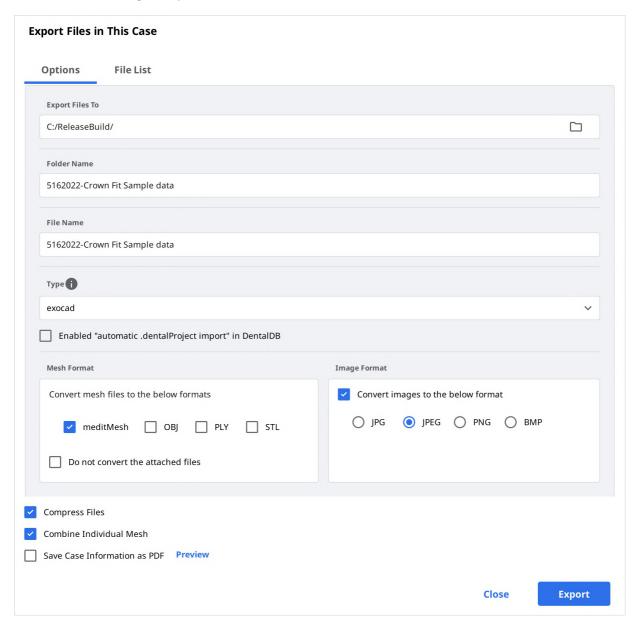
#### **All Apps**

All apps you have installed are shown. You can right-click on an app icon to add the app to the Quick Launcher. From the right-click the context menu, you can also select to run, install, or uninstall the app.

## **Get Result Files**

# **Export Scan Result Files**

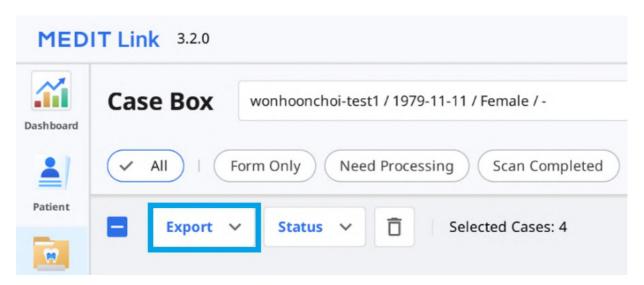
In addition to sharing results with partners through orders, Medit Link allows you to store your result files in the desired file format using the export function.



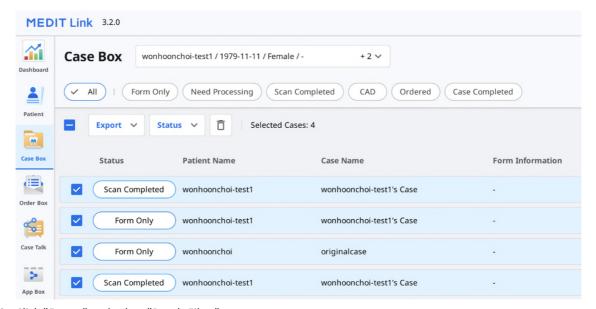
Export Files To	Specify the path where you want to store the result files.
Folder Name	The system creates a new folder and stores all result files in it.  The default folder name is set by the naming rule. But you can change the folder name directly.  You can define the naming rule on Settings > Export Options > Rules for Folder Name.
File Name	Set the file name for the result. The naming rule sets the default file name. But you can change the file name directly.  You can define the naming rule through Settings > Export Options > Rules for File Name
Туре	Choose the design program you want to use.  Medit Link will automatically adjust the files according to your selection, enabling you to proceed with the design without the need for additional axis alignment.
Mesh Format	Specify the format of the mesh file.
Image Format	Specify the format of the exported image files.
Compress Files	Compress all results into a single file.
Combine Individual Mesh	Combine the result of the maxilla or mandible with the individual tooth. It is useful when importing several files into a program is not possible.
Export All Occlusal Relationship	When multiple occlusal results are generated from the scan app, you can export all occlusal results at once.
Save Case Information as PDF	Save the case information as a PDF with the result.

#### **Export Result Files from Case List**

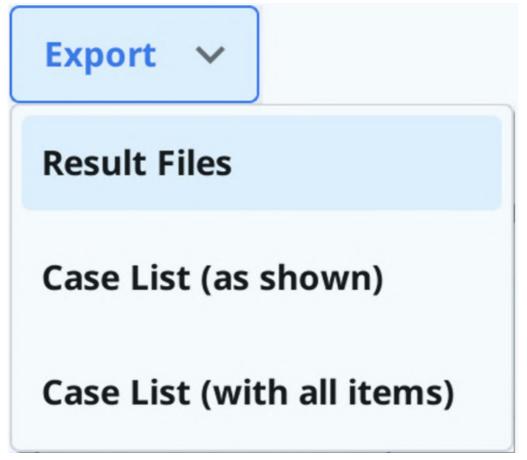
You can export result files of a case or multiple cases simultaneously with the "Export" option above the case list in Case Box and Work Box.



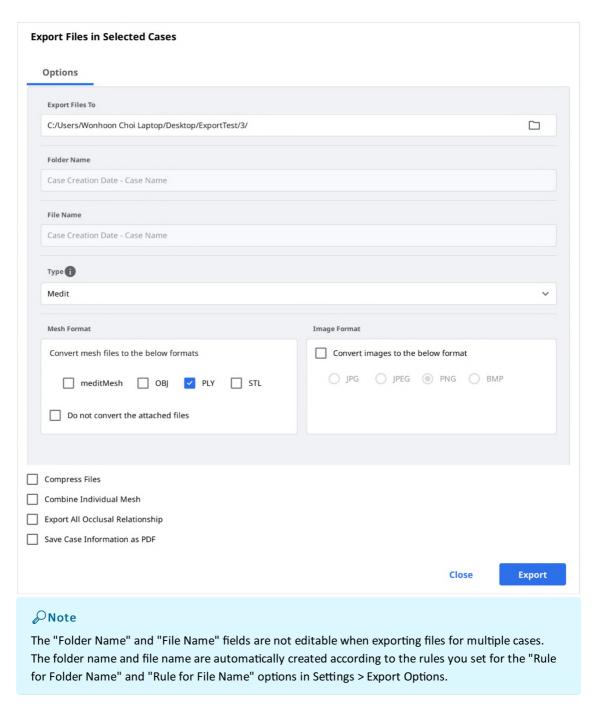
- 1. Go to Case Box or Work Box.
- 2. Select all cases you want to export result files from the list.



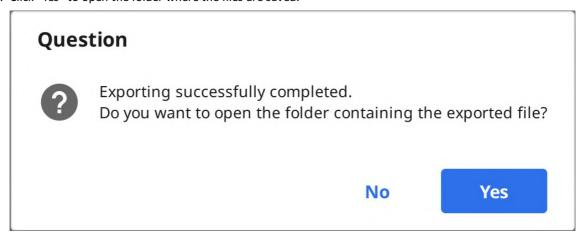
3. Click "Export" and select "Result Files."



4. Set the destination folder, file type, mesh format, and image format, and select export options on the "Options" tab.

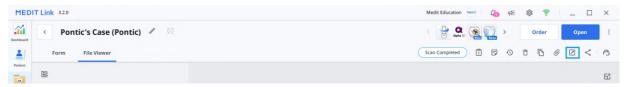


- 5. Click "Export."
- 6. Click "Yes" to open the folder where the files are saved.



**Export Result Files from File Viewer** 

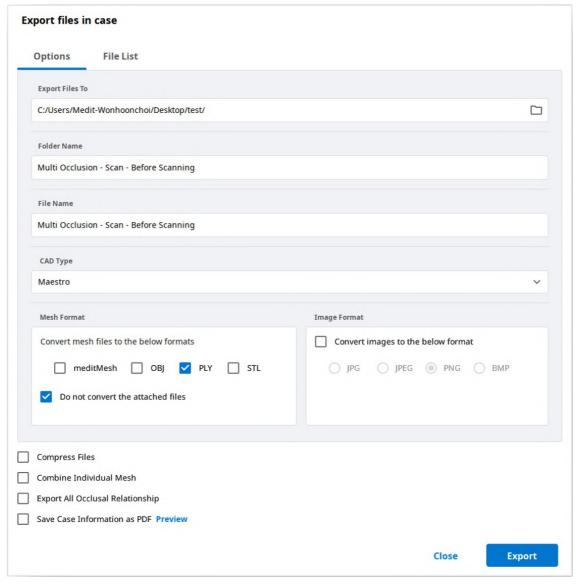
You can export scan result files for a case with the "Export" icon on the top right corner of the File Viewer tab.



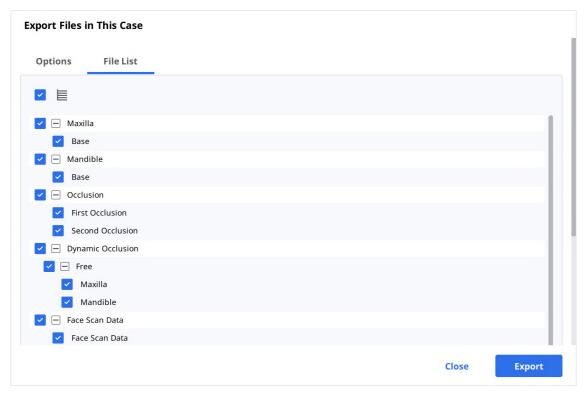
- 1. Go to Case Box or Work Box.
- 2. Click to open a case from the list.
- 3. Click the "Export" icon on the top right corner of the File Viewer tab.



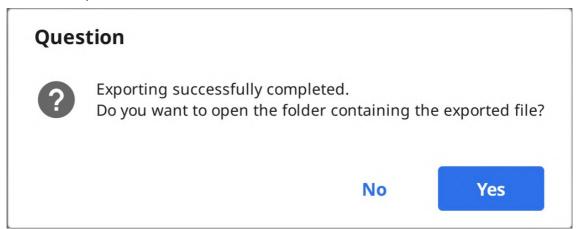
4. Set the destination folder, folder name, file name, file type, mesh format, and image format, and select export options on the "Options" tab.



5. In the "File List" tab, you can select the required files for the case by deselecting unnecessary ones.

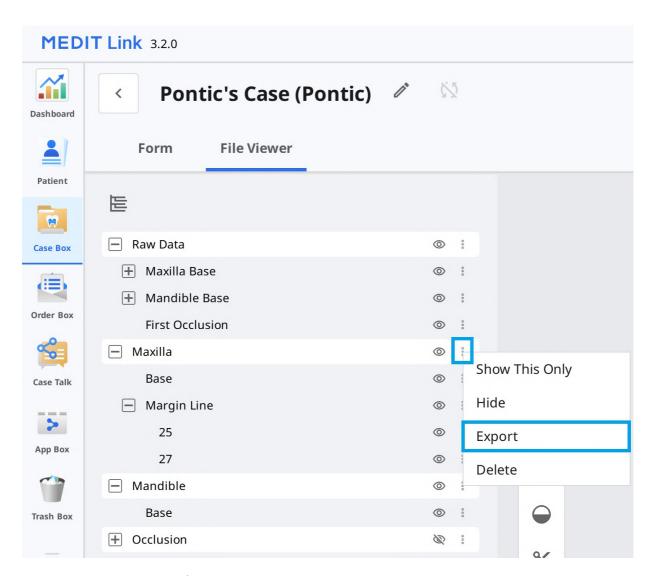


- 6. Click "Export."
- 7. Click "Yes" to open the folder where the files are saved.



## **Export Result Files from Data Tree**

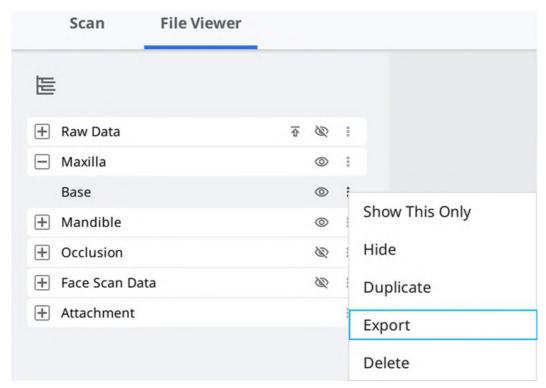
You can export a file or files in a specific data group from the expanded menu in the file viewer.



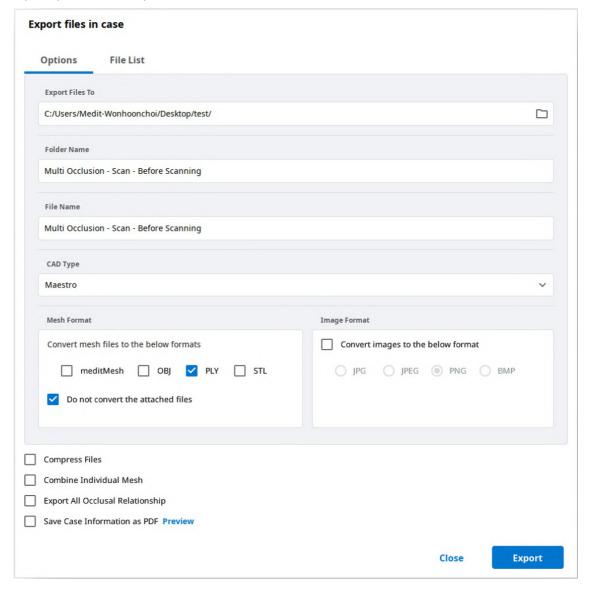
- 1. Go to Case Box or Work Box.
- 2. Click to open a case from the list.
- 3. Click the three dots icon next to the data group or an entity in the data tree in the File Viewer tab.

000

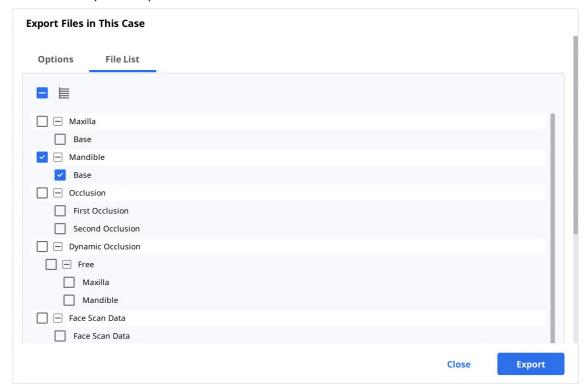
4. Then click "Export."



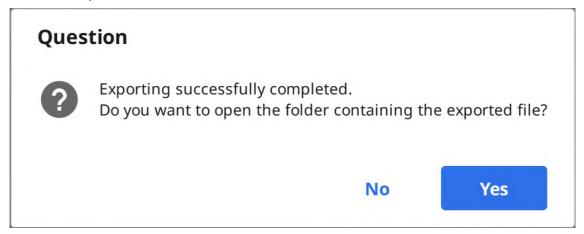
5. Set the destination folder, folder name, file name, file type, mesh format, and image format, and select export options on the "Options" tab.



6. You can see only the files you chose in the data tree are selected in the File List.



- 7. Click "Export."
- 8. Click "Yes" to open the folder where the files are saved.

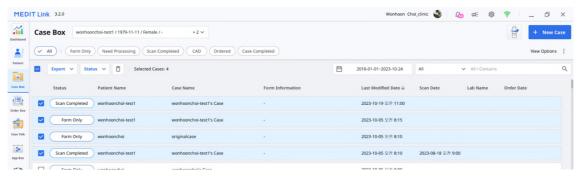


# **Export Case List as CSV**

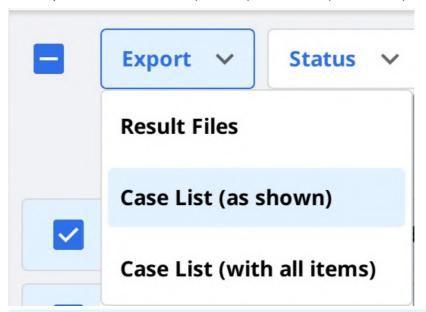
Medit Link provides the function to export the case list in CSV format.

You can export the case list with basic information and manage cases easily.

- 1. Go to Case Box, Order Box, In Box, or Work Box.
- 2. Select the cases that you want to export.



3. Click "Export" and select "Case List (as shown)" or "Case List (with all items)."



#### **₽**Note

Case List (as shown): Export the case list with the currently displayed items on the screen. Go to View Options > Table Items to show or hide the items as you desire.

Case List (with all items): Export the case list with all items, including Status, Case Name, Date of Birth, Form Information, Last Modified date, Scanned Date, Order Date, and Lab Name.

- 4. Define the path and file name, then save the list.
- 5. The case list is saved as a CSV file.

## **Export Margin Line**

Medit Scan for Clinics provides a function to create the margin line, and Medit Link can transfer the margin line to the CAD program.

## **Export Margin Line as a Color**

In general, Medit Link converts the margin line as color and exports the result with maxilla or mandible together. You can create the margin line in their cad referencing the color information.

Example:

# Maxilla

Result with the margin lines as color information

#### *⊘* Note

This feature is available for formats that include color information, such as meditMesh, OBJ, and PLY. The margin line does not convert into STL.

#### **₽**Note

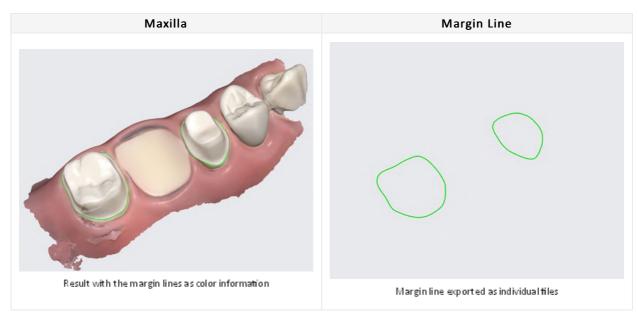
Type > 3Shape does not support this feature.

## **Export Margin Line as a File**

In the case of Exocad, Medit Link export the margin line to "~margin.xyz" which can be imported into exocad directly.

You can use this file in exocad without additional work.

#### Example:



## Download Files from Medit Link Web

Medit Link provides a download function.

If you want to get the result files without installing the Medit Link application, you can download the files from the Medit Link web service.

#### Note

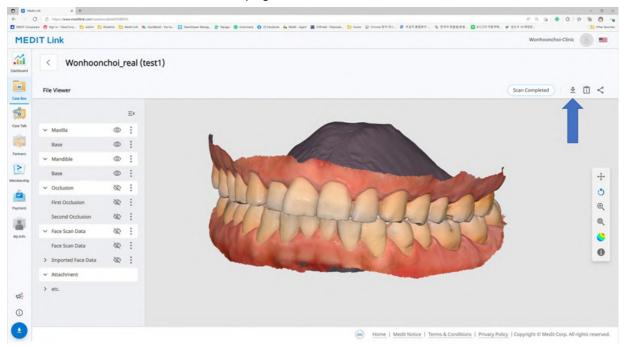
The data should be uploaded on the Medit Cloud to download the files from the web.

The download function is available in the following menu of the Medit Link web service.

- Case Box
- Work Box
- Web Viewer

#### Case Box/Work Box

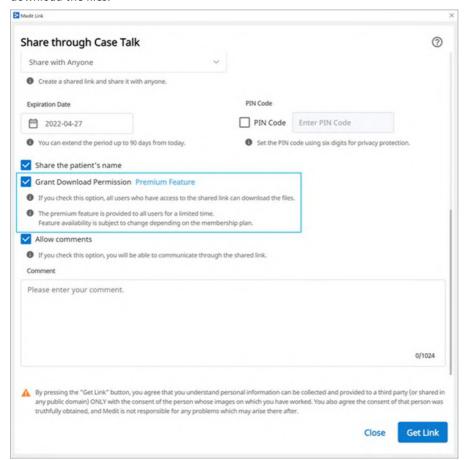
You can find the "Download" button at the top right.



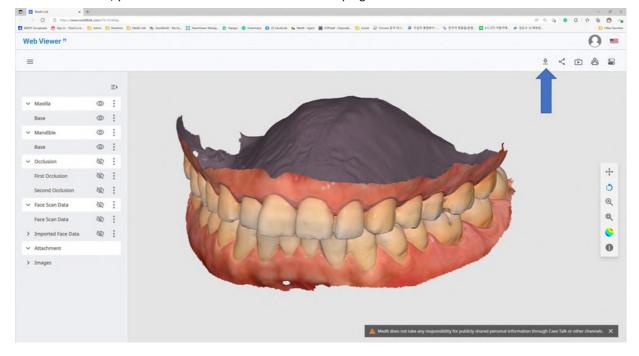
#### **Web Viewer**

When you share the case using Case Talk, you can set whether to allow downloading or not.

If you check "Grant Download Permission" and share the case, all users who connect to the shared link can download the files.



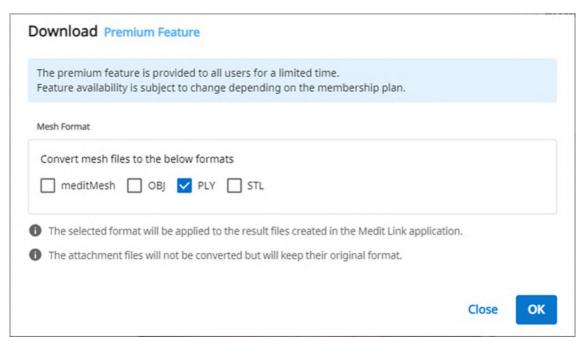
In the Web Viewer, you can find the "Download" icon at the top right.



1. Click "Download."



2. Select the mesh format from the download dialog.



3. Then click "OK."

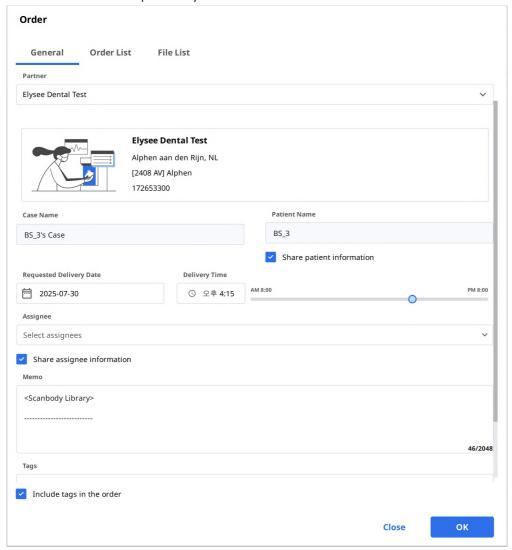
# **Order/Manage Orders**

You can easily order a case with data acquired from connected programs and attached by the user.

## **Ordering Cases**

You can place an order for your partners in Case Box.

- 1. Click the "Order" button.
- 2. Check the information required for your order.

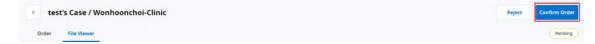


- 3. Select a partner from the dropdown list.
- 4. Check the product information from the Order List tab.
  - You can decide whether to share the patient's name.
- 5. Check the files to order from the File List tab.
- 6. Enter your desired delivery date.
  - The default value is set to 7 days after the order date.
- 7. Choose an assignee for this case. If you don't want to share the assignee information with the lab, clear the "Share assignee information" checkbox.
- 8. You can add a memo and tags to your partner to outline specific details.

- 9. When multiple occlusal results are generated from the scan app, you can send all occlusal results at once by checking "Order All Occlusal Relationship."
- 10. Proceed with your order.

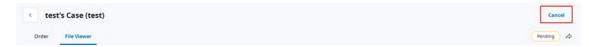
#### **Confirm Order (In Box)**

- Accept the order upon receiving it.
- Accepted orders will be forwarded to the Work Box.



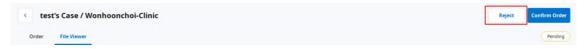
#### Cancel Order (Order Box)

- You can cancel an order before your partner accepts it.
- Canceled cases can be re-ordered.



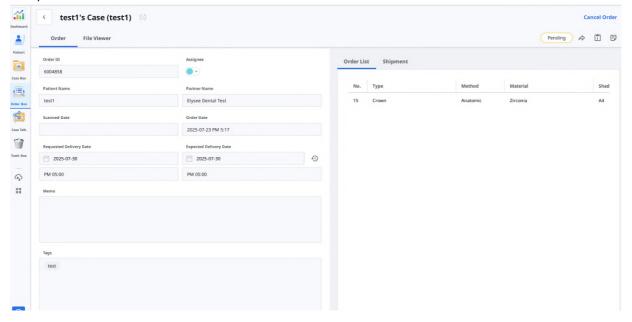
## Reject Order (In Box)

- You can reject a received order.
- Rejected cases can be re-ordered.



# **Checking Ordered Cases**

You can check the details of the case you ordered from the Order Box in the clinic account. You can also check the case you received from the In Box in the lab account.

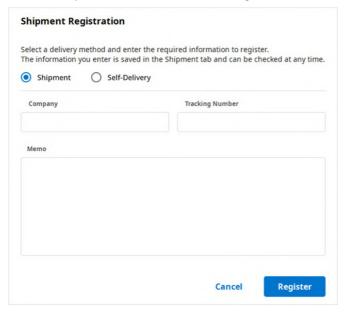


Order Info	The information that can be included in the order is as follows: order ID/assignee/patient name/account name/scan date/order date/delivery date/delivery due date/memo.  You can check the details of the ordered product and delivery information.
Order List	The order list displays the details of the ordered product.
Shipment	Enter/check the shipping information.

#### **Entering Shipment Information (In Box)**

Enter the shipping information of the completed case and start shipping.

- 1. Click the Shipment tab.
- 2. Enter the shipment information and click "Register."



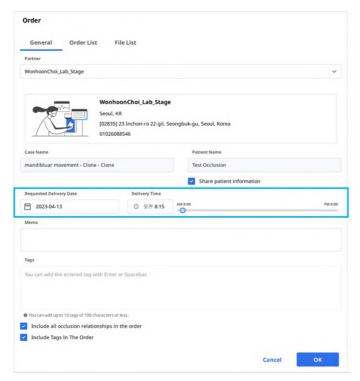
3. The entered information is sent to your partner.

# **Managing Delivery Date**

You can set the expected delivery date when placing an order, and this information will be forwarded to your partner.

## **Setting Requested Delivery Date (Clinic account)**

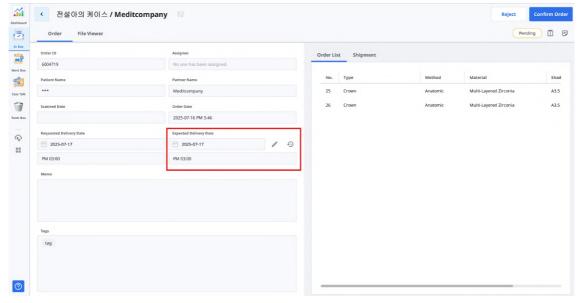
• When ordering from Case Box, you can enter the requested delivery date.



- The default value is 7 days after the date of the order.
- Enter the date/time you wish to receive the products and proceed with the order.
- You can set the time easily using the slider.

#### **Setting Expected Delivery Date (Lab account)**

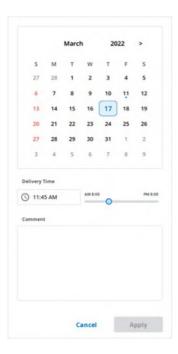
• You can enter the expected delivery date for the case ordered from In Box.



1. Check the requested delivery date with the partner and reschedule using the "Edit" button.



- 2. Enter the expected delivery date considering the actual working day. If required, you can leave a comment also.
- 3. Click "Apply."



- 4. The expected delivery date and the memo will be forwarded together with the order.
  - You can check the date and memos in the Order Box.
  - You can change the expected delivery date, and the changes will be forwarded to your partner.
- 5. You can check the case history using the "History" button.



## **Completing Case**

## Complete (Work Box/In Box)

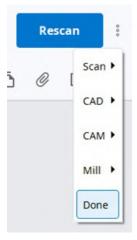
Once all tasks are done, click "Done" to complete the case.

#### Complete a case from the case detail

You can find the three dots icon on the right from the "Open" or "Rescan" button.

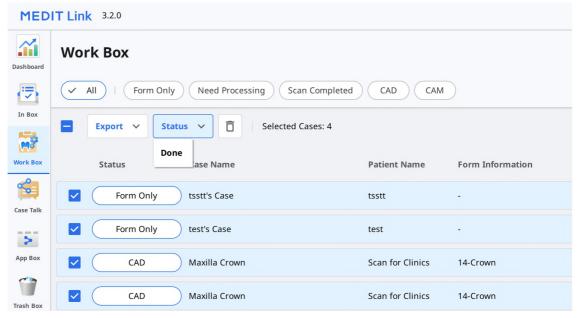


Complete the work by clicking the icon and selecting "Done."



#### Complete the multiple cases from the case list

- 1. Go to Work Box.
- 2. Select all cases to complete.



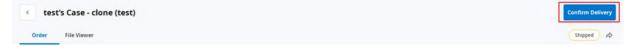
3. Click "Status" and select "Done."

#### Complete (Case Box/Order Box)

After the case is completed on the lab side, the clinic needs to confirm the case to complete the whole order process.

The clinic can find the "Confirm Delivery" button in the Order Box if the lab completes its work.

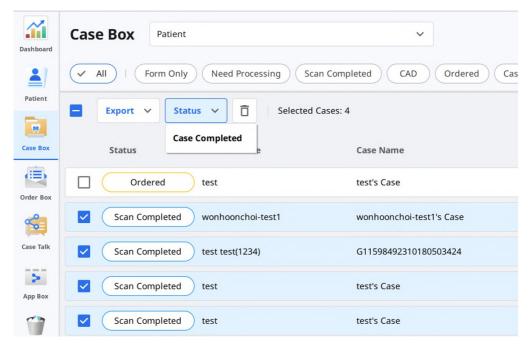
Click this, the whole order process completes, and the case status will be changed to "Case Completed."



#### Complete a non-ordered case in the Case Box

For cases that are not ordered to the Lab, you can complete these cases from the Case Box.

- 1. Go to the Case Box.
- 2. Select the case that you want to complete.



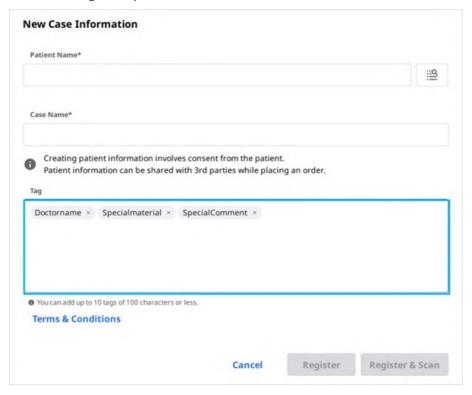
3. Click "Status" and select "Case Completed."

# **Communicate Using Tags**

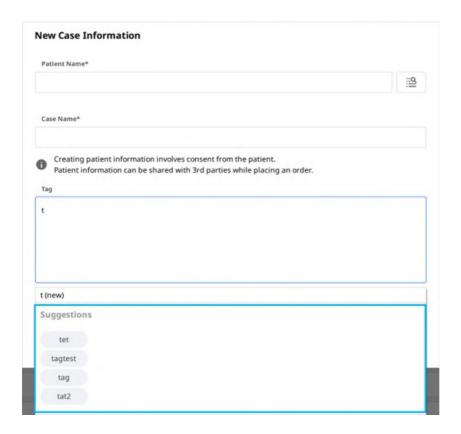
You can add additional information for your case using tags and send them to your partners.

#### Add Tags When Creating a New Case

You can enter tags when you create a new case or edit case information.

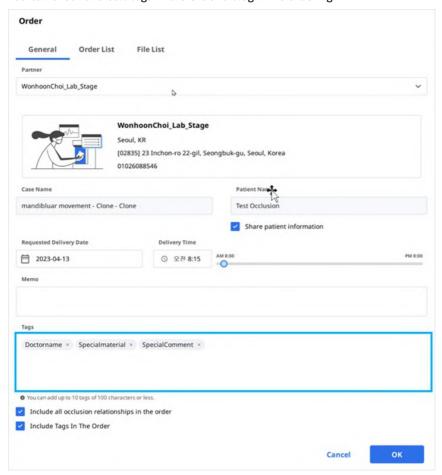


You can easily search and select tags you've used before.



## **Add Tags When Ordering**

You can check and edit tags in the Order dialog while ordering.



## **Check Tags on Case Details**

