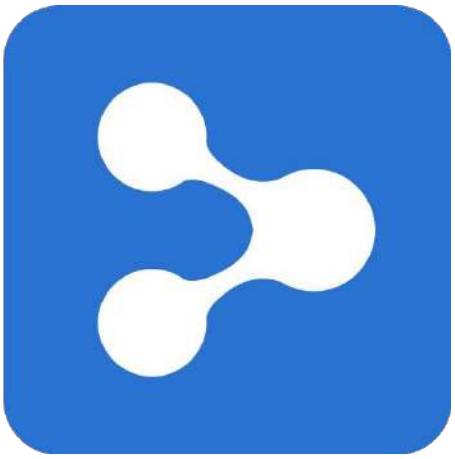
# MEDIT Link



Revision 9
May 2024

# Medit Link

Revision 9 (May 2024)

**Table of Contents**

## Contents


**Medit Link ..... 1**
Introduction ..... 1
Medit Link ..... 1
Cloud Service ..... 3
Workflow Management Platform with Ordering System ..... 3

**Medit Link > Installation ..... 4**
System Requirements ..... 4
System Requirements for Windows ..... 4
System Requirements for macOS ..... 4
System Requirements for Web Service ..... 4
Recommended for Browsers ..... 4
Minimum for Mobile Devices ..... 4
Installation on Windows ..... 5
Installation on macOS ..... 7

**Medit Link > Getting Started ..... 11**
Medit Link Website ..... 11

**Medit Link > Medit Link Web ..... 15**
Dashboard ..... 15
Dashboard Overview ..... 15
Medit Insights ..... 16
Subscribe Medit Insights ..... 16
UnSubscribe Medit Insights ..... 17
Patient ..... 18
Search Patient ..... 18
Case Box/Work Box ..... 19
Case Filtering ..... 19
Filter by patient ..... 19

Filter by status ..... 21
Filter by Search ..... 22
Case Details ..... 22
Order Box/In Box ..... 23
Order Details ..... 23
Tabs in Order Box/In Box ..... 23
Case Talk ..... 24
Creating a Case Talk ..... 24
Setting the sharing permission type and sharing options ..... 25
Case Talk details ..... 27
Web Viewer ..... 28
Annotation ..... 29
Comments ..... 30
Real-time screen sharing ..... 30
Data Tree ..... 30
Data Tree Controls ..... 30
3D Model Controls ..... 31
Partners ..... 32
Search for Partners ..... 32
My Partner List ..... 32
Partner Invitation ..... 33
Plan ..... 34
Cloud Storage ..... 36
Subscribe ..... 37
Unsubscribe ..... 39
Billing Info ..... 40
How to add a payment method ..... 41
How to change a payment method ..... 43
Redeem ..... 44
Register Redeem Code ..... 44
Activate Redeem Code ..... 45
My Info ..... 45
My Account ..... 45
My Clinic/My Lab (Admin Account Only) ..... 46
My Scanner ..... 46
Other Menu ..... 47
Notice & Update ..... 47
Related Websites ..... 47
Download Medit Link App ..... 48

**Medit Link > Medit Link App ..... 49**
Overview ..... 49
Title Bar ..... 50

Notifications ..... 51
Notice & Update ..... 52
Settings ..... 52
Network Status ..... 53
Settings ..... 54
General ..... 54
Storage Management ..... 55
Set Period ..... 56
Local Storage ..... 56
Cloud Storage ..... 56
Set Connected Program ..... 57
Export Options ..... 58
Case Converting Tool ..... 60
Export Case ..... 60
Import Case ..... 62
Proxy Options ..... 64
About ..... 64
User Guide ..... 64
Menu ..... 65
Dashboard ..... 65
Patient ..... 65
Add New Patient ..... 66
Delete Patient ..... 66
Merge Patients ..... 67
Case Box/Work Box ..... 68
Tabs in Case Box ..... 68
Functions in Case Box/Work Box ..... 69
Order Box/In Box ..... 71
Tabs in Order Box/In Box ..... 71
Case Talk ..... 72
App Box ..... 73
All ..... 73
Downloaded ..... 74
Case Synchronization Manager ..... 75
Upload ..... 75
Download ..... 76
Related Websites ..... 76
File Viewer ..... 77
Data Tree ..... 77
Model Control Tools ..... 78
3D Model Control ..... 78
2D Image Control ..... 79
Function Tools ..... 79
Image Capture and Memo ..... 79
Ortho Capture ..... 80

Fill Holes ..... 81
Trimming ..... 82
Optimize Occlusion Alignment ..... 85
Mandibular Movement ..... 87
Manage Multi Occlusion Data in File Viewer ..... 87
How to manage multiple results ..... 88
View Options ..... 88
Status Filters ..... 89
Grouping ..... 90
Sorting ..... 91
Filtering and Search ..... 92
Filter by Patient ..... 92
Filter by Date ..... 93
Advanced Search Capabilities ..... 94

**Medit Link > Workflow ..... 95**
Create/Edit/Clone/Delete Case ..... 95
Creating Cases ..... 95
Create Case in Case Box (Clinic) ..... 95
Create Case in Work Box (Lab) ..... 96
Editing Cases ..... 97
Edit Case in Case Box (Clinic) ..... 97
Edit Case in Work Box (Lab) ..... 98
Clone Case in Case Box (Clinic) ..... 99
Clone Case in Work Box (Lab) ..... 99
Deleting Case ..... 100
Delete Case (Clinic and Lab) ..... 100
Form Information ..... 100
Registering Form Information in Case Box ..... 100
Enter on the Form Tab ..... 100
Enter on the Form Tab ..... 101
Connecting Teeth into Bridge ..... 102
Setting Scanning Options ..... 103
Medit Scan for Labs ..... 103
General options ..... 103
Options by teeth ..... 103
Adding to Favorite ..... 104
Add to Favorites ..... 104
Manage Favorite Templates ..... 104
Work on Scanning/CAD ..... 105
Scan Process ..... 105
CAD Process ..... 105
Utilize Add-in Apps ..... 106

App Launcher Management ..... 106
Quick Launcher ..... 106
All Apps ..... 106
Get Result Files ..... 107
Export Scan Result Files ..... 107
Export Result Files from Case List ..... 109
Export Result Files from File Viewer ..... 111
Export Result Files from Data Tree ..... 113
Export Case List as CSV ..... 115
Export Margin Line ..... 116
Export Margin Line as a Color ..... 116
Export Margin Line as a File ..... 117
Download Files from Medit Link Web ..... 117
Case Box/Work Box ..... 118
Web Viewer ..... 118
Order/Manage Orders ..... 121
Ordering Cases ..... 121
Confirm Order (In Box) ..... 122
Cancel Order (Order Box) ..... 122
Reject Order (In Box) ..... 122
Checking Ordered Cases ..... 123
Entering Shipment Information (In Box) ..... 124
Managing Delivery Date ..... 125
Setting Requested Delivery Date (Clinic account) ..... 125
Setting Expected Delivery Date (Lab account) ..... 126
Completing Case ..... 127
Complete (Work Box/In Box) ..... 127
Complete a case from the case detail ..... 127
Complete the multiple cases from the case list ..... 128
Complete (Case Box/Order Box) ..... 128
Complete a non-ordered case in the Case Box ..... 128
Communicate Using Tags ..... 130
Add Tags When Creating a New Case ..... 130
Add Tags When Ordering ..... 131
Check Tags on Case Details ..... 131

# Medit Link

## Introduction

### Medit Link

Medit Link is a collaborative tool designed to facilitate communication between clinics and labs to provide an optimized workflow for each party.

It offers differentiated features based on the type and permissions of each account. The program provides a user-friendly user interface for managing the workflow, from scanning with oral and model scanners, ordering cases, and designing and producing prostheses.

Medit Link consists of a web service and a computer application.

#### Service Overview

| | Web | App |
|---|---|---|
| | • Register and manage the account<br>• Search and manage partners<br>• Share cases via Web Viewer with a sharable link<br>• Access cases made from the App<br>• Manage orders | • Enter form information<br>• Scan<br>• Manage orders<br>• Link with CAD<br>• Manage patients |

| | | | |
|---|---|---|---|
| **Clinic** | Admin | Manage the clinic account, search and manage partners, and share cases.<br>• Dashboard<br>• Patient<br>• Case Box<br>• Order Box<br>• Case Talk<br>• Partners<br>• Membership<br>• My Info | Enter form information, scan, place orders, and manage patients.<br>• Dashboard<br>• Patient<br>• Case Box<br>• Order Box<br>• Case Talk<br>• App Box<br>• Trash Box |
| | Member | • Patient<br>• Case Box<br>• Order Box<br>• Case Talk<br>• My Info | • Patient<br>• Case Box<br>• Order Box<br>• Case Talk<br>• App Box<br>• Trash Box |
| **Lab** | Admin | Search and manage partners and your lab, and share cases.<br>• Dashboard<br>• In Box<br>• Work Box<br>• Case Talk<br>• Partners<br>• Membership<br>• My Info | Enter form information, scan, and manage orders.<br>• Dashboard<br>• In Box<br>• Work Box<br>• Case Talk<br>• App Box<br>• Trash Box |
| | Member | • In Box<br>• Work Box<br>• Case Talk<br>• My Info | • In Box<br>• Work Box<br>• Case Talk<br>• App Box<br>• Trash Box |

## Cloud Service

Medit Link supports the automatic upload/download of databases and files through AWS (Amazon Web Services).

The data stored in the cloud is automatically synchronized to the computers of multiple users in the organization so that they can access the same data from any computer at anytime. Cloudbased backup and recovery keep all your data safe. It keeps your data safe even in case of data loss due to sudden computer failure.

The cloud service allows partnered dentists and labs to quickly share data without the hassle of emailing or manually transferring the scans. All data, including patient information, is securely encrypted, stored, and transmitted. Medit complies with medical laws and regulations like HIPAA and GDPR.

## Workflow Management Platform with Ordering System

Medit Link offers its ordering system.

- Medit Link allows users to establish partnerships between dentists and dental laboratories and share data quickly and easily.
- You can check and manage the ordering status.

# Medit Link > Installation

## System Requirements

> **Note**
>
> Please refer to the system requirements for Medit Scan for Clinics and Medit Scan for Labs if you want to use the scanning software with your scanner.

### System Requirements for Windows

| | Laptop & Desktop |
|---|---|
| **CPU** | Intel Core i5 2.6 GHz or higher |
| **RAM** | 16 GB or higher |
| **Graphics** | NVIDIA GeForce GTX 760 (2GB) or higher/or equivalent AMD video card |
| **OS** | Windows 10 64 Bit (unavailable in 32 Bit) or higher |

### System Requirements for macOS

| | Mac |
|---|---|
| **Processor** | M1 with 8-core, 7-core GPU, 16-core Neural Engine |
| **RAM** | 16 GB or higher |
| **OS** | Monterey 12 or higher |

### System Requirements for Web Service

#### Recommended for Browsers

| | Browsers |
|---|---|
| **PC** | Chrome, Firefox, Safari, Edge (Chromium) |
| **Android** | Chrome, Firefox |
| **iOS** | Safari, Chrome, Firefox |

#### Minimum for Mobile Devices

| | Android | iOS |
|---|---|---|
| **Device** | Galaxy S7 equivalent or higher | iPhone 7 equivalent or higher |
| **OS** | Android 7.1 Nougat | iOS 11.0 |
| **RAM** | 3 GB or higher | 2 GB or higher |
| **AP** | Above Snapdragon 710 | A10 Fusion |

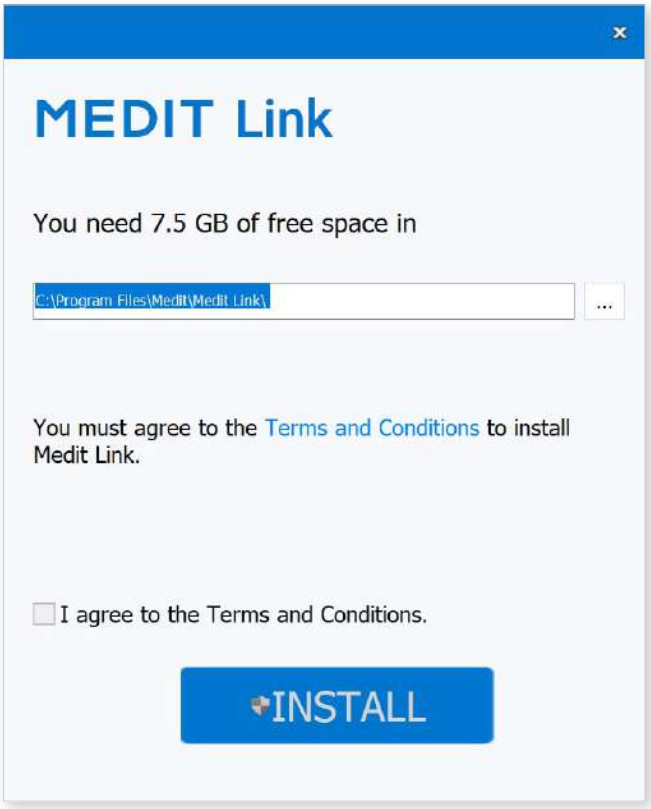
# Installation on Windows

Medit Link is installed as a package with scan acquisition programs - Medit Scan for Clinics and Medit Scan for Labs.

① Run Medit_LinkSetup.exe.

② Select a language for installation.

③ Select the folder to install Medit Link. Please read and agree to the license terms and conditions and click "INSTALL."




④ Make sure that the scanner cable is disconnected from the computer before proceeding to the next step. The installation may not proceed if the scanner is connected to your PC.

⑤ The program will be installed automatically and may take a few minutes. Do not turn off or unplug your PC until the installation is complete.

⑥ Please restart your PC after the installation is complete. You can proceed without restarting the PC if you do not have the scanner.

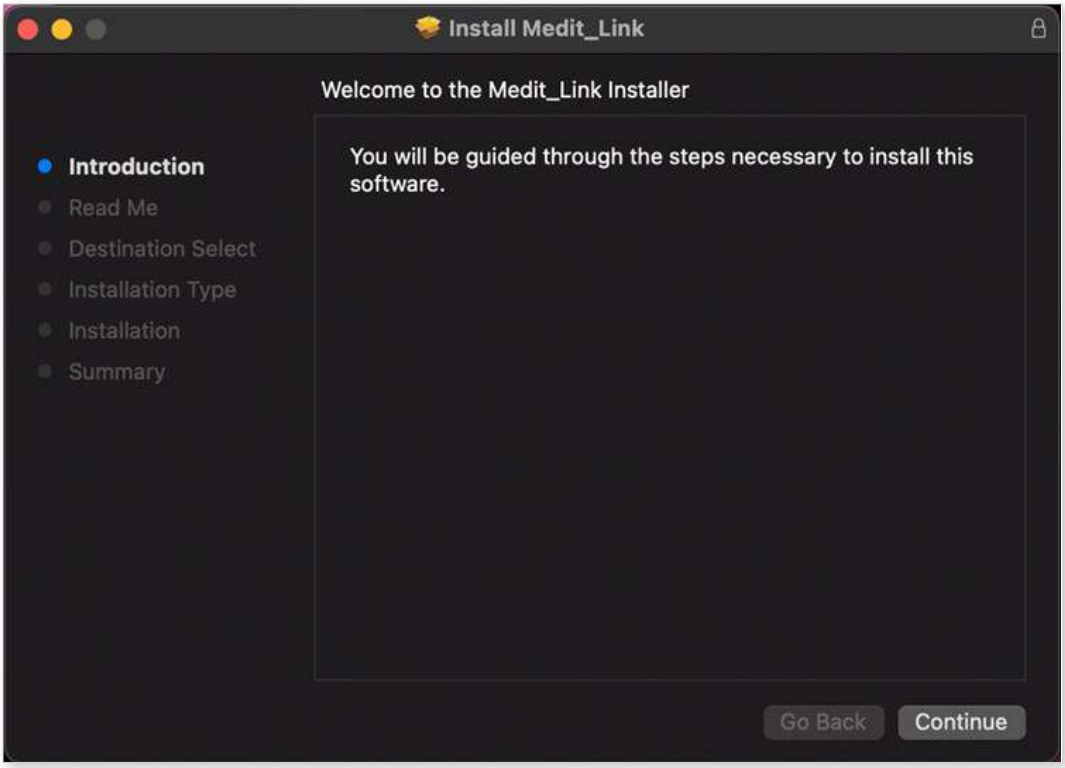
**Note**

If you do not restart your PC after the installation is complete, the scanner may not function properly.

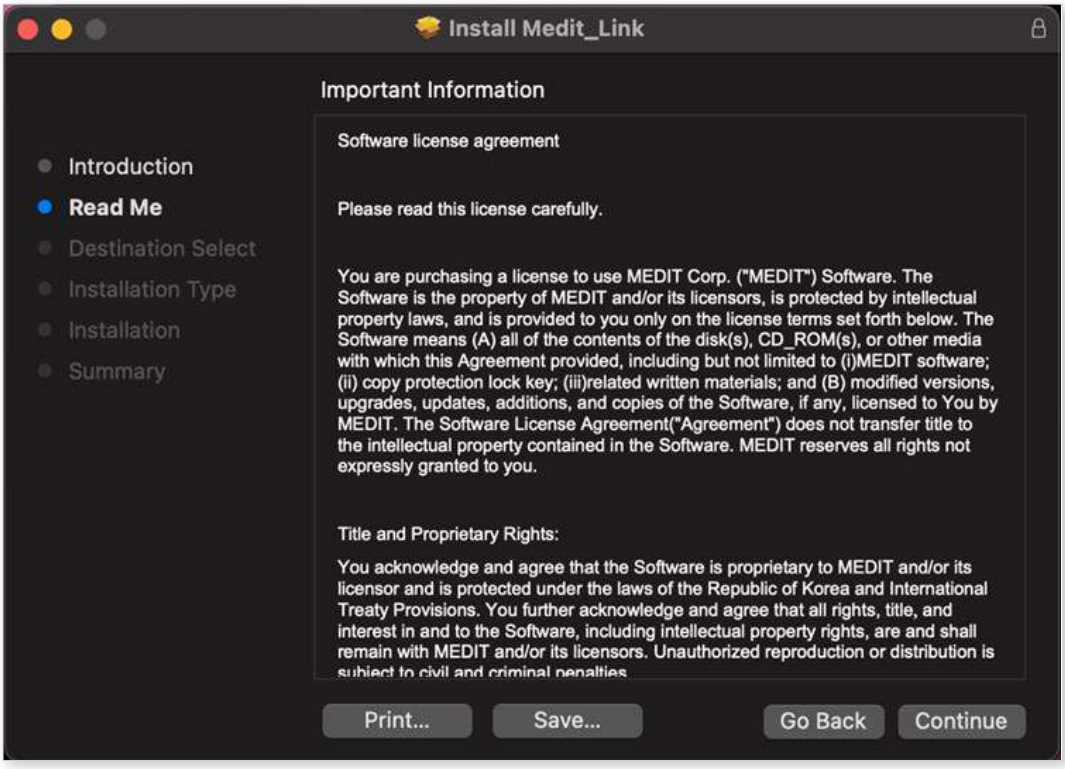
# Installation on macOS

Medit Link is installed as a package with Medit Scan for Clinics.

① Run Medit_Link_x.x.x.pkg and click "Continue."




② Read the End User License Agreement and click "Continue."

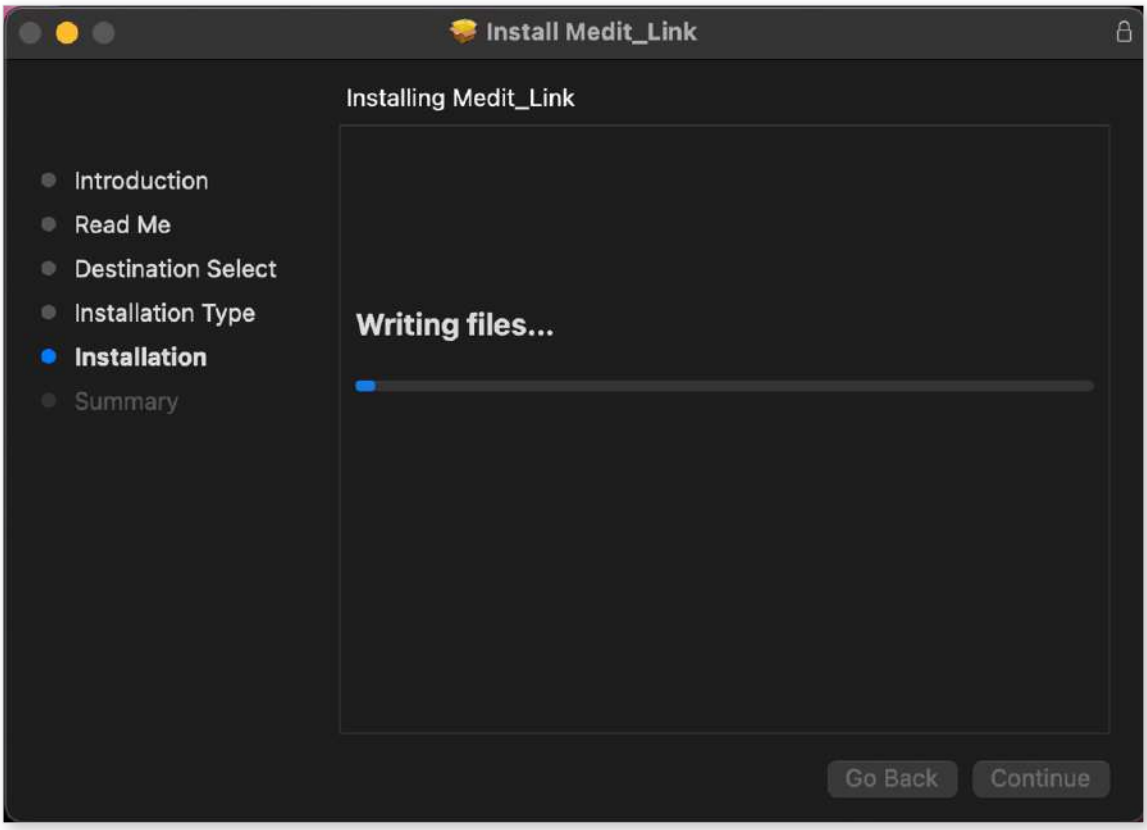


③ Select the disk to install and click "Continue."

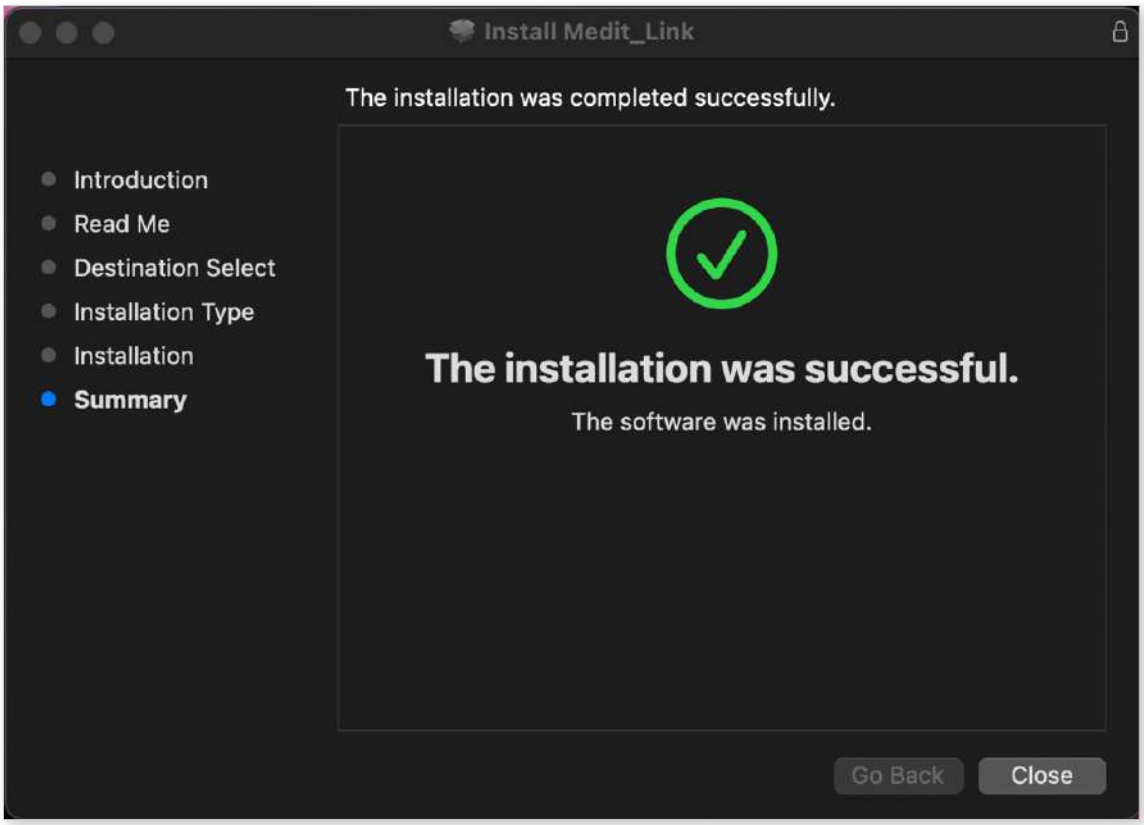
④ Click the "Change Install Location…" to change the installation destination.

⑤ Click "Install" and type your Mac password to allow installation if requested.

⑥ Wait until the installation is completed.



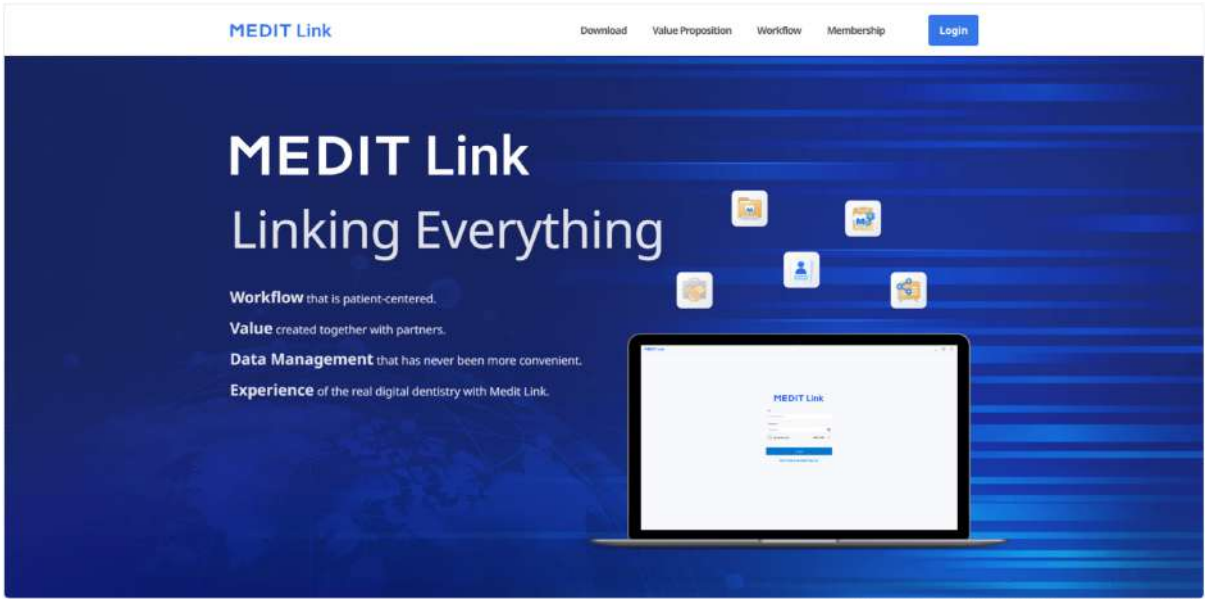
⑦ Click "Close" to exit the installation window.



# Medit Link > Getting Started

## Medit Link Website

Sign up for Medit Link service at www.meditlink.com.




## Sign Up

To use the Medit Link service, you must sign up for an account. You can utilize features provided in Medit Link after creating an account as a clinic or lab.

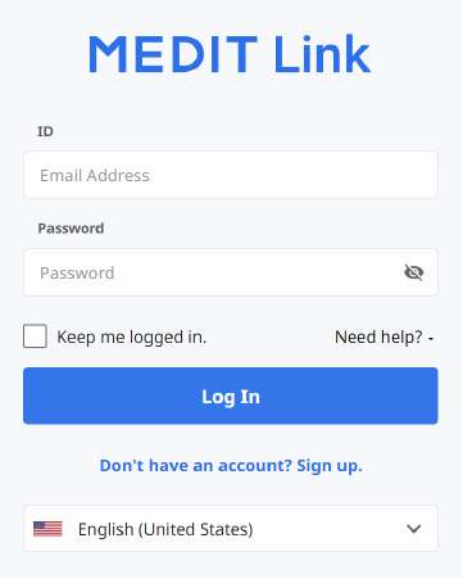
Users can select one of the following four account types to register for membership and use the service with full or limited features and privileges, depending on the account type.

- Clinic - Admin
- Clinic - Member
- Lab - Admin
- Lab - Member

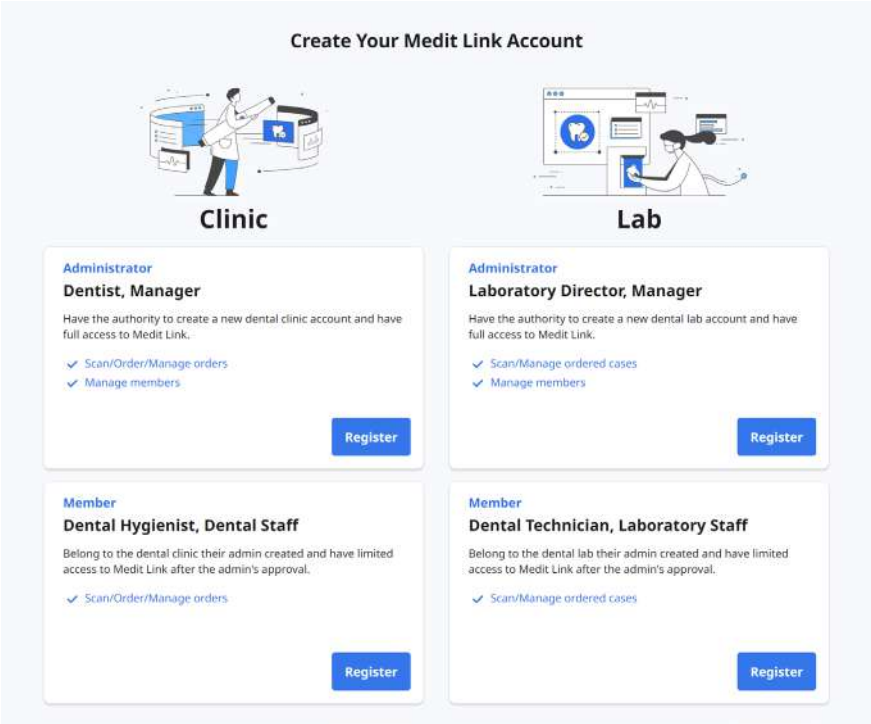
The administrator is usually a representative of your organization and will have full access to all functions and services of Medit Link. In contrast, the member account has limited access.

To sign up for membership, follow these steps:

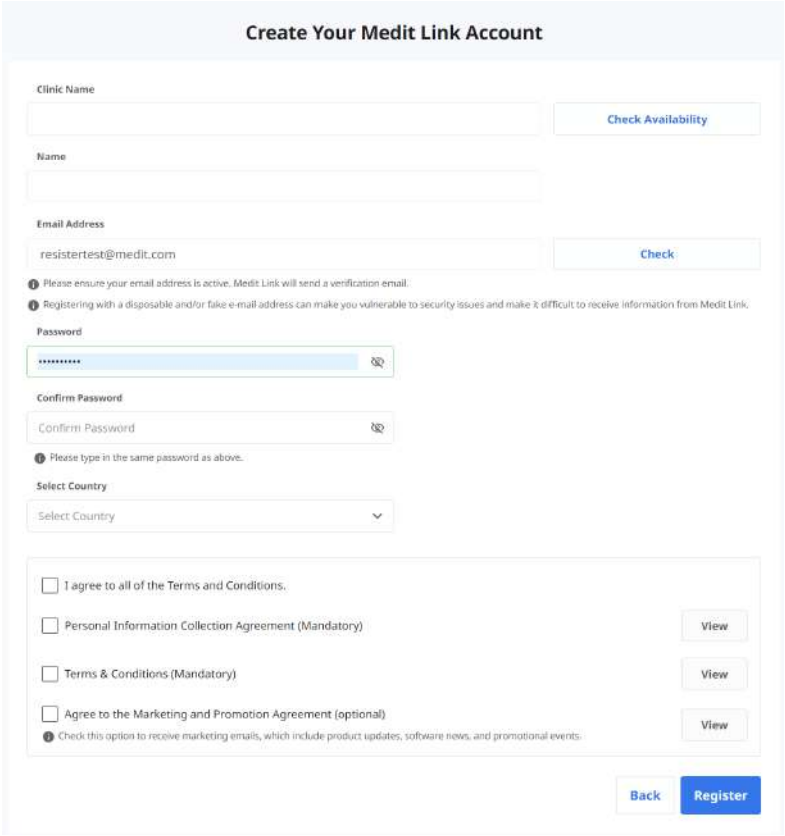
① Click "Don't have an account yet? Sign up." on the login page.




② After reading the provided descriptions, click the "Register" button for the desired account type.




③ The following registration form appears.




④ Enter the clinic or lab name and then, depending on your desired account type, do the following:

- If you are registering as an administrator, click "Check Availability" to see if the entered name is available.
- If you are registering as a member, click "Search." The administrator must already register your organization before you sign up.

⑤ Fill out the rest of the registration form and click "Register."

**Note**

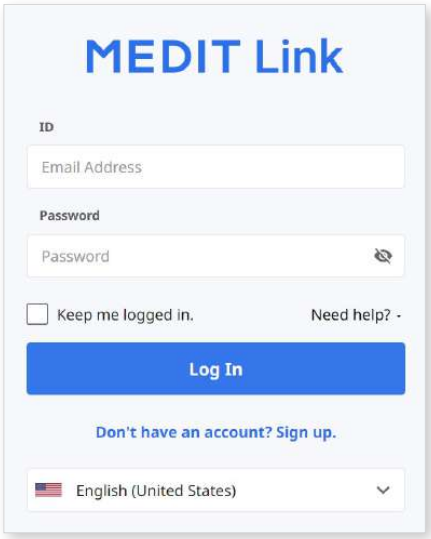
If you agree to receive marketing information during registration, you will receive helpful information about the product and service from Medit.

⑥ A verification email will be sent to you.

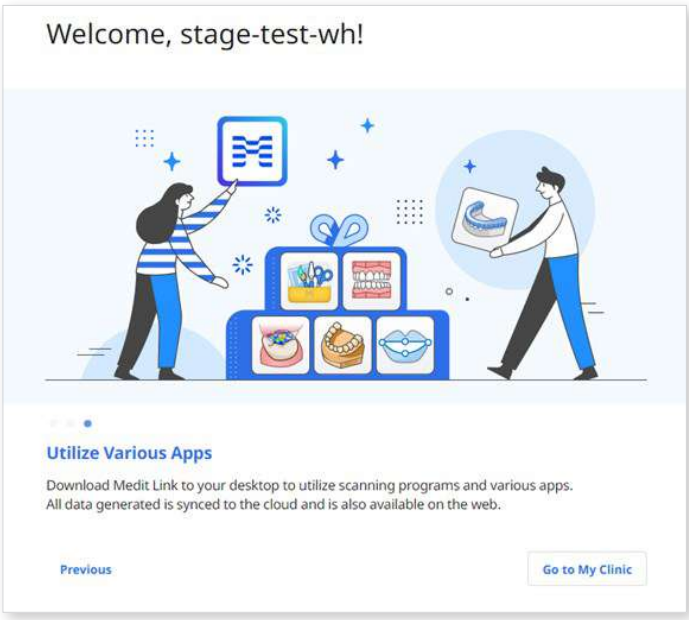
⑦ To complete the registration process, verify your email address using the received link.

# Login and Welcome Page

① Enter your email address and password on the login page and click "Log In."




② The following dialog will appear if you haven't filled out your business information.




**Note**

The clinic or lab information should be entered using the administrator account.

③ Click "Go to My Clinic" or "Go to My Lab" and enter the clinic or lab info including business name, cover/logo images, services, office address, office number, etc.

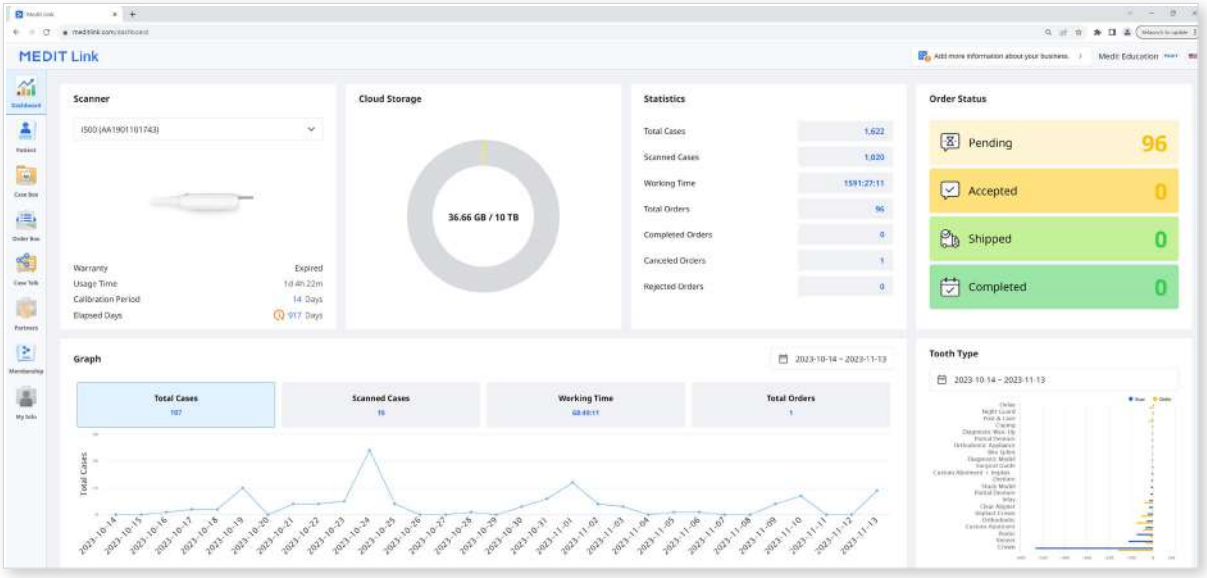
④ The information entered on the welcome page can be edited anytime on My Info > My Clinic or My Lab tab in Medit Link Web.

# Medit Link > Medit Link Web

## Dashboard

### Dashboard Overview

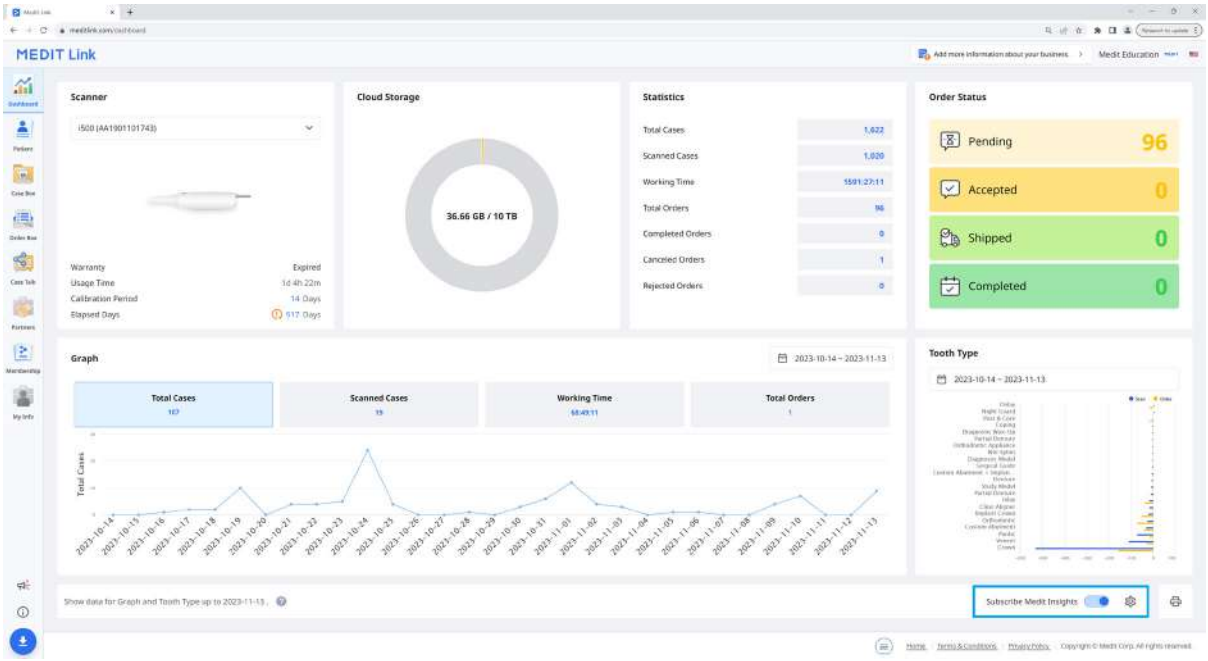
You can view the statistics for all the work done on Medit Link in visualized graphs and charts - both in the Medit Link App and Web.




Graphs and charts in the dashboard show statistics for all the work done in Medit Link.

| | |
|---|---|
| **Scanner** | Provide information about the active scanners, including warranty, scanner usage time, calibration interval, and calibration elapsed time. |
| **Cloud Storage** | Display the total capacity of the cloud and the amount in use. |
| **Statistics** | Provide statistics on cases based on job status. |
| **Order Status** | Provide statistics on cases based on order status. |
| **Graph** | Graph job information by period. |
| **Tooth Type** | Provide statistics on the number of scans and orders by treatment information. |

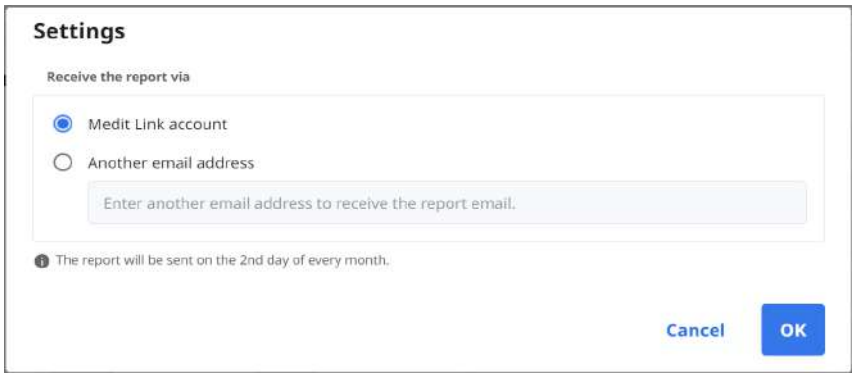
## Medit Insights




Medit Insights is a reporting service that helps you analyze your usage statistics

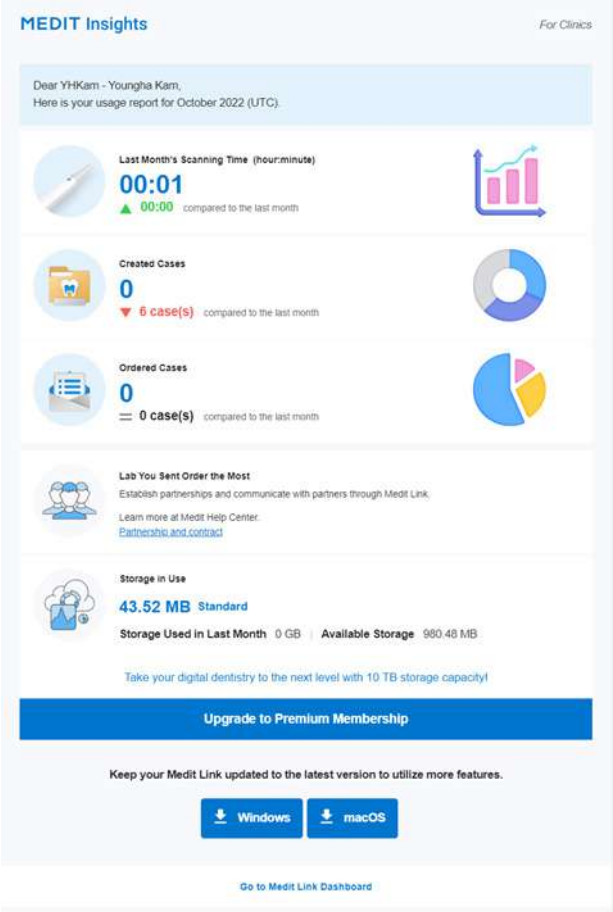
### Subscribe Medit Insights

You can receive a report email on the second day of every month. No additional sign-up process is required. Just enable "Subscribe Medit Insights."




If you don't use the email address you used for the Medit Link account, you can set another email address to receive Medit Insights.

On the second of every month, you will receive an email with statistics, as shown below.




| | |
|---|---|
| **Banner** | Medit provides useful tips and information here.<br>• If you don't want to see the banner, uncheck the Marketing and Promotion Agreement check box in My Info > My Account. |
| **Statistical Information** | The statistics information is displayed, such as scanning time, created cases, most ordered lab, etc. |
| **Medit Link Download** | The button provides the download link of the Medit Link. |
| **Dashboard** | All statistical information is based on your Dashboard information. You can see more details in the Dashboard. |

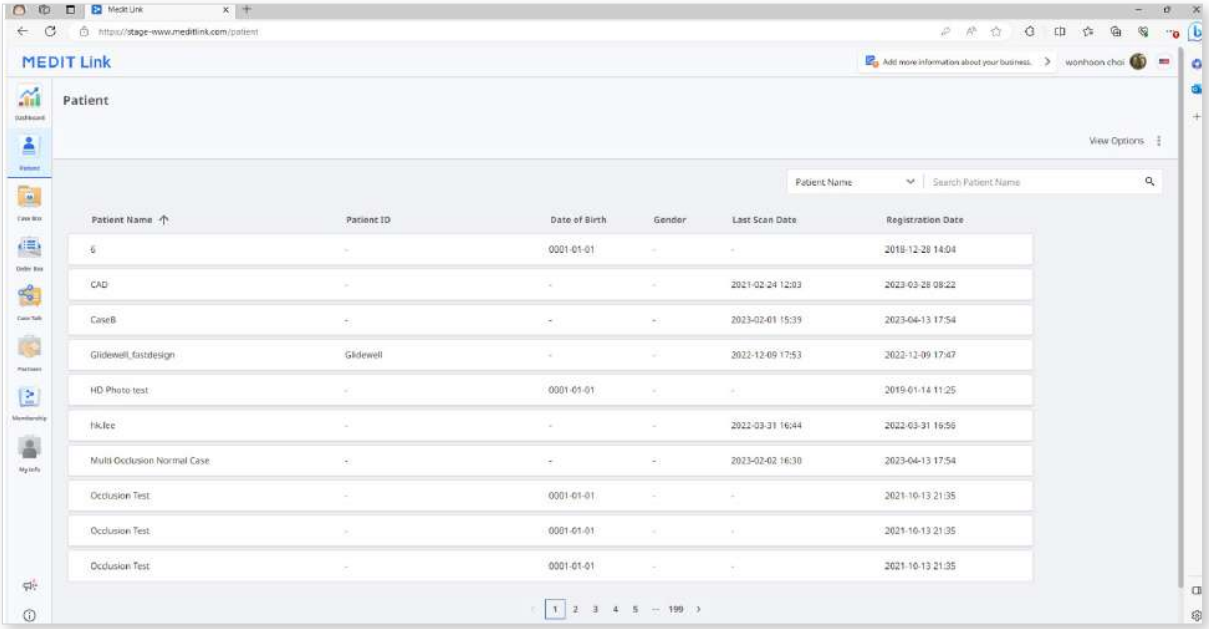
## UnSubscribe Medit Insights

Disable "Subscribe Medit Insights" in Dashboard or click "Unsubscribe" in the received email.

# Patient

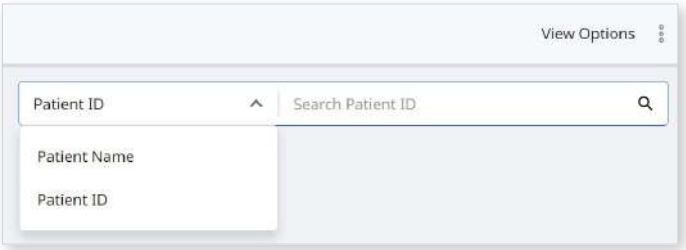
You can manage cases based on patient name and patient ID.

All patients registered through the Medit Link application are shown in a list, making it easier to manage patients and their cases.




## Search Patient

① Select your search criteria between Patient Name or Patient ID from the drop-down menu at the top right of the patient list.

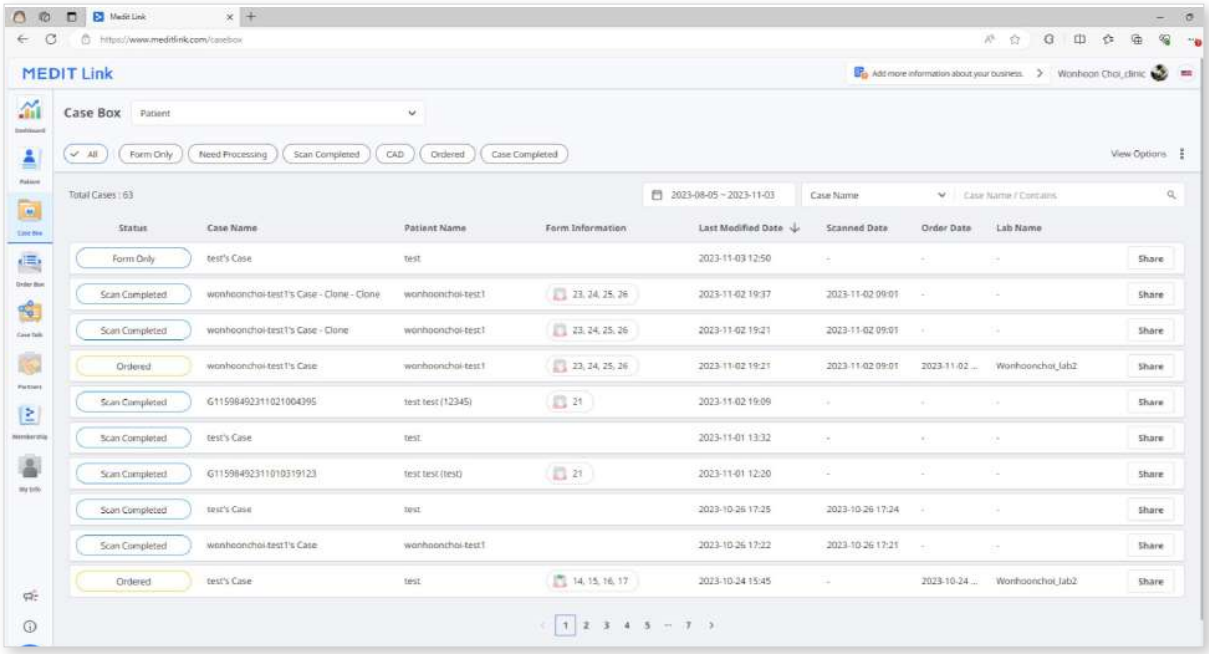



② Enter the patient name or patient ID to search according to the selected search criteria.

③ Only patients with the entered patient name or ID are displayed in the list.

# Case Box/Work Box

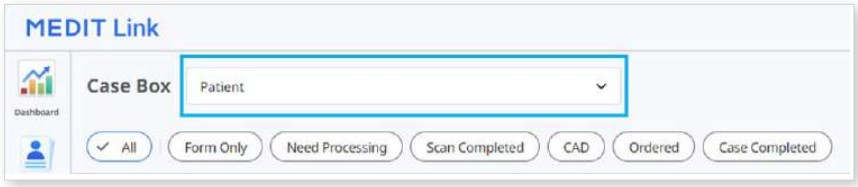
The Case Box (Clinic) or Work Box (Lab) shows all cases the user has created on the Medit Link application. You can see files via a web browser without installing a separate program.




## Case Filtering

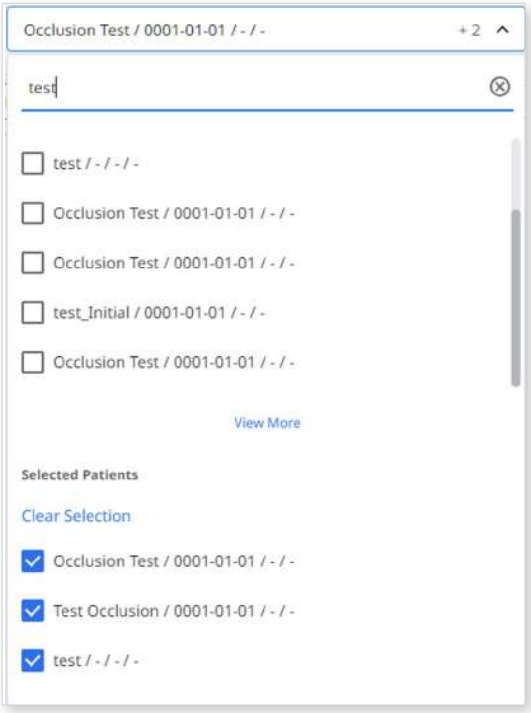
### Filter by patient

You can filter cases by patients. It is useful when you find cases for specific patients.

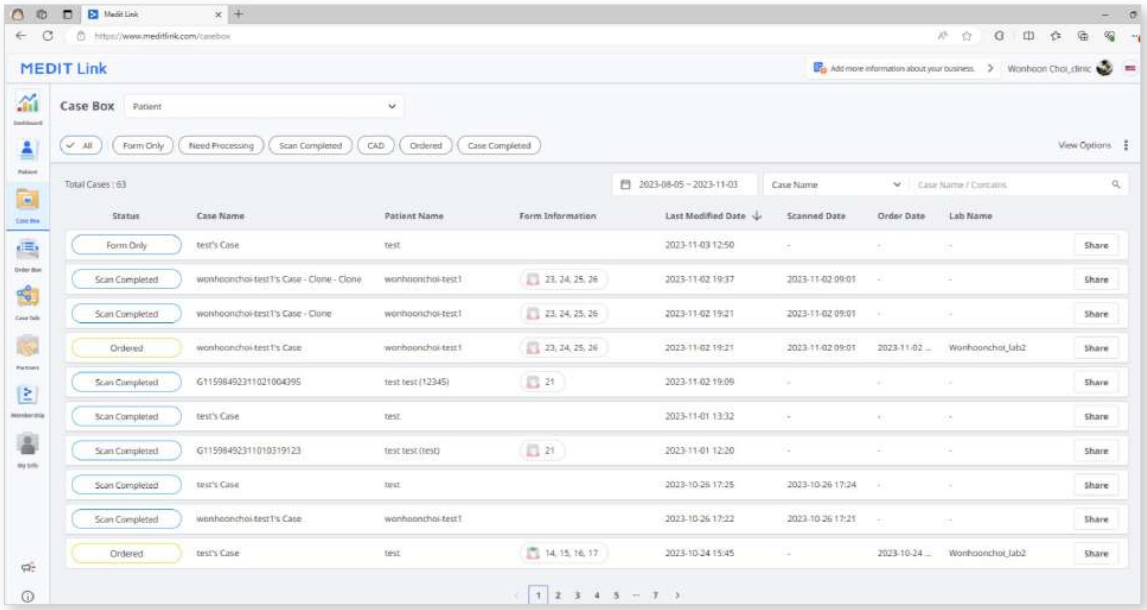



① Enter a patient name in the search field.

② Select a patient from the list of search results.

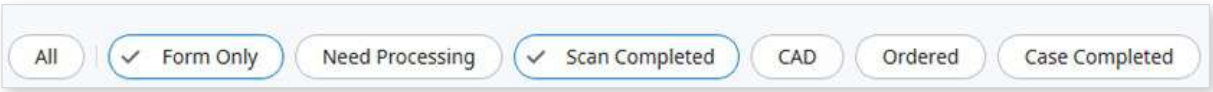



③ Only cases for the selected patients are shown in the list, making it easier to find the cases you want to work with.



### Filter by status

You can filter cases based on their status.




- The user can click the status they want to view. The browser will display only cases with the chosen status.
- The user can select multiple statuses at once.

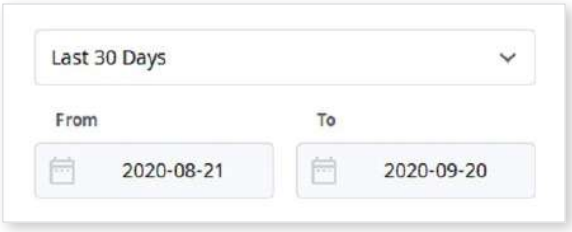
The following status type is provided based on account type:

| | |
|---|---|
| **Case Box (Clinic)** | All / Form Only / Need Processing / Scan Completed / CAD / Ordered / Case Completed |
| **Work Box (Lab)** | All / Form Only / Need Processing / Scan Completed / CAD / Done |

### Filter by duration

You can filter and display cases that were last modified within your set period.

① Click the duration filter.

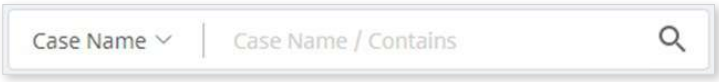

② Select the range. 


- All: Shows all cases.
- Custom Range: Specify start and end dates to display cases modified within that period.
- Today: Show cases last modified today.
- Yesterday: Show cases last modified with yesterday's date.
- Last 7 days: Show cases last modified during the last 7 days, excluding today.
- Last 30 days: Show cases last modified during the last 30 days, excluding today.
- Last 90 days: Show cases last modified during the last 90 days, excluding today.
- This Month: Show this month's cases.
- Previous Month: Show the previous month's cases.

The case list will be updated in real time with the cases created or last modified within the selected duration.

### Filter by Search

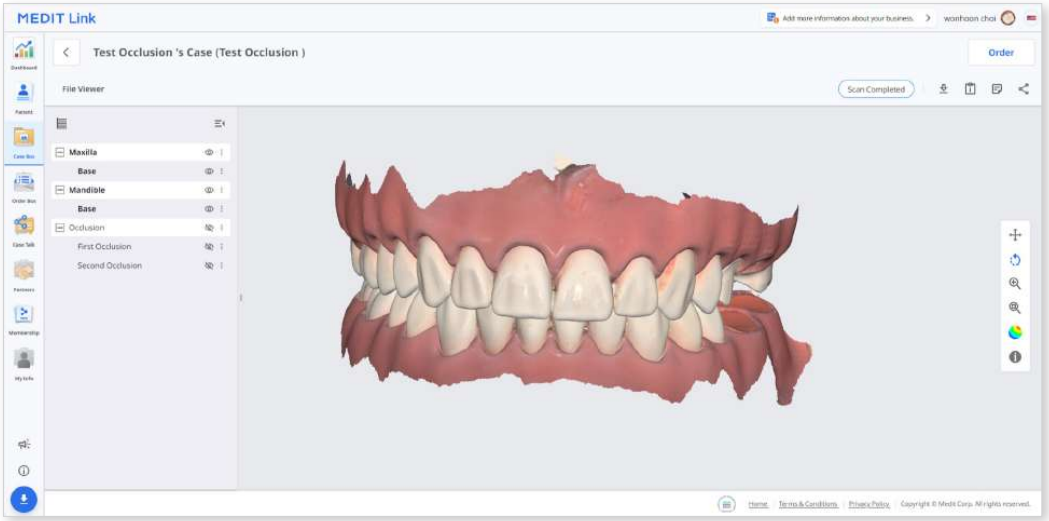
You can leverage search capabilities to search for the required information easily and quickly.




Search options based on clinic/lab account:

| | |
|---|---|
| **Case Box (Clinic)** | Case Name, Patient Name, Patient ID, Lab Name |
| **Work Box (Lab)** | Case Name, Patient Name, Clinic Name, Order ID |

## Case Details



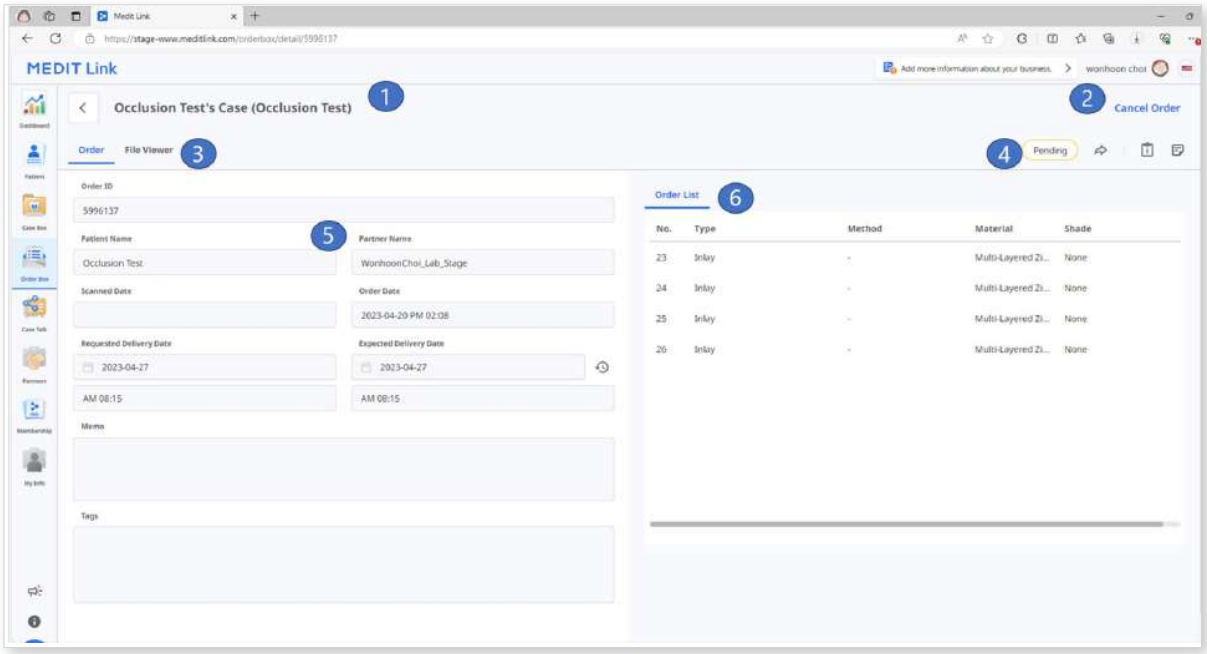

The following case management tools are provided in Case Box/Work Box.

| | Case Status | Show the status of the case. |
|---|---|---|
| | Go to Order Box/In Box | Provide a shortcut for the same case in another box (Case Box ↔ Order Box; In Box ↔ Work Box). |
| | Download | Download files in the case to the local PC. |
| | Case Information | Review case details and save them as a PDF or print them out. |
| | Memo & Tags | Add a memo or tags when registering or ordering a case. Use them to communicate any additional or supplementary information about the case to your partners. |
| | Share | Create a link for sharing.<br>Users with the shared link can access the 3D data in a browser such as Chrome, Firefox, or Safari without installing additional programs. |

# Order Box/In Box

The Order Box (Clinic) or In Box (Lab) shows ordered cases on the Medit Link application.

## Order Details




| | |
|---|---|
| **1** | Show case name and patient name. |
| **2** | Provide functions for order management (accepting/canceling; delivering/ receiving). |
| **3** | Show available tabs: Order, File Viewer |
| **4** | Show functions for managing cases and files: case status, shortcuts for detailed information, case information, memo & tags, etc. |
| **5** | Show the detailed information for the order including the order number, patient name, partner name, scanning date, order date, delivery date, and memo & tags. |
| **6** | Show the ordered product information and delivery status. |

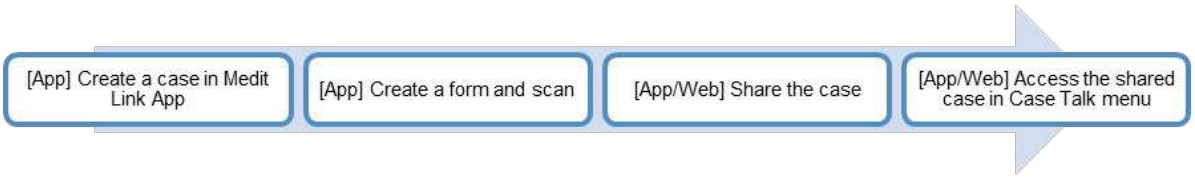
### Tabs in Order Box/In Box

| Order | File Viewer |
|---|---|
| Check the detailed information for the order, such as order ID, patient name, account name, scanning date, order date, delivery date, memo, and tags. | View files generated by scan/CAD operations. The file viewer displays and manages the acquired or attached 3D models and 2D images. |

# Case Talk

Cases created in the Medit Link can be shared with specific people you specify, anyone with the shared link or registered members of Medit Link.

The user can see a list of all shared cases through "Case Talk" in Medit Link App and Medit Link Web.

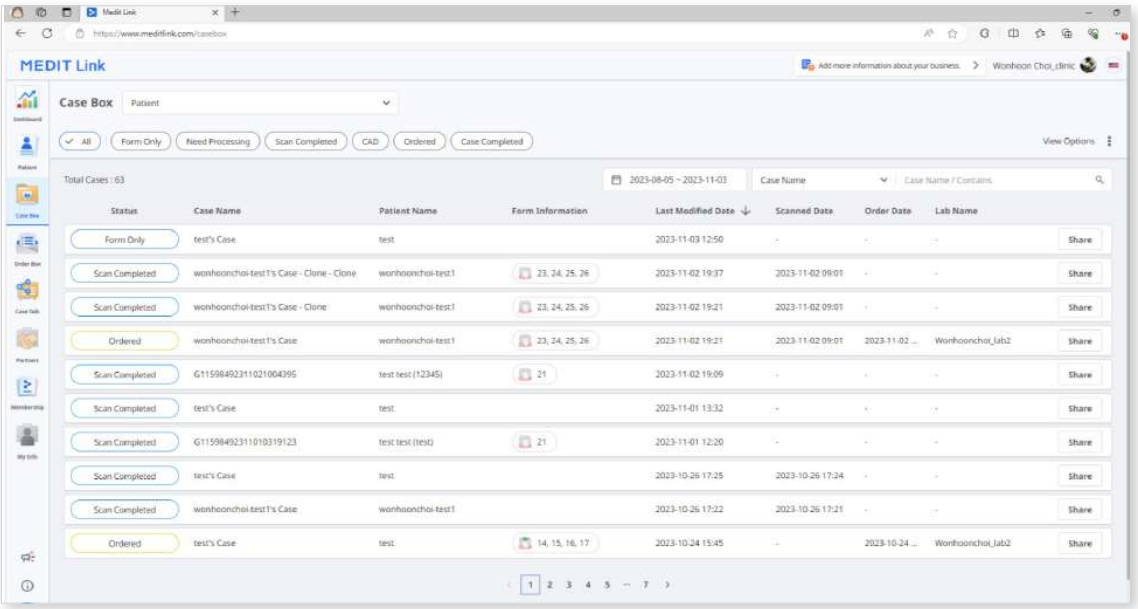



Shared cases can be viewed via a web browser without installing a separate program, enabling easy communication over the 3D data on various devices.

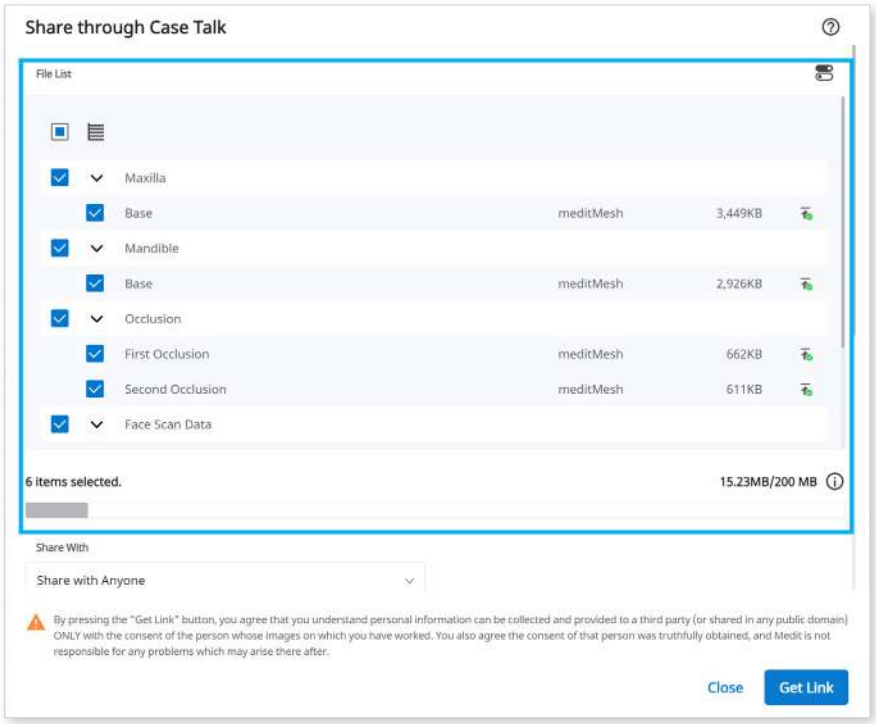
## Creating a Case Talk

You can create a shared link to a case that was created in Case Box/Work Box.

① Find a case you want to share and click the "Share" button on the right.



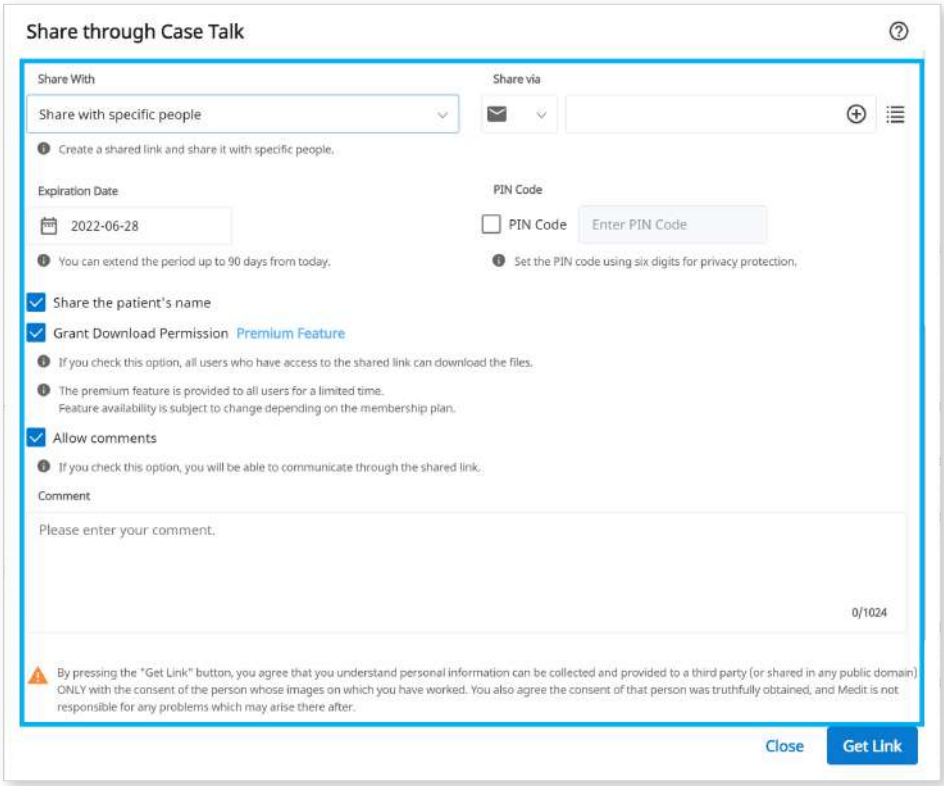
② Select the files you want to share.




③ Set the sharing permission type and sharing options.

④ Click "Get Link" to create a shared link.

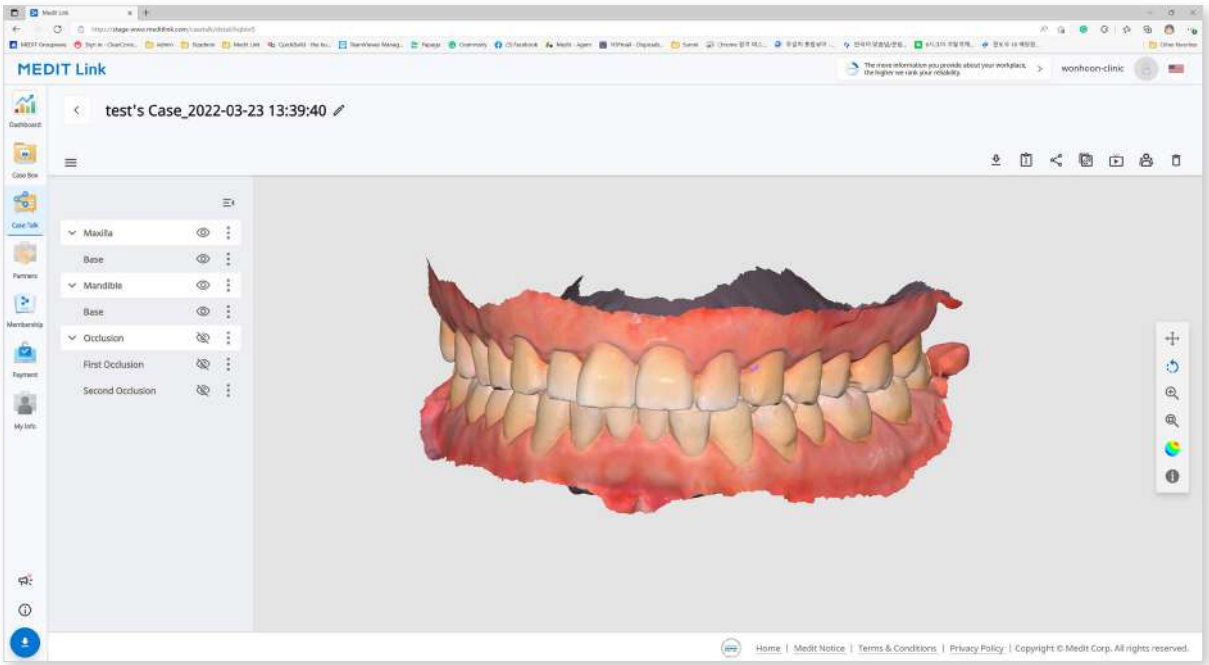
## Setting the sharing permission type and sharing options



| | |
|---|---|
| **Share With** | • Share with anyone<br>Creates a shared link. You can share the files with anyone.<br>• Share with specific people<br>Creates and sends a shared link to specific people. |
| **Share via** | If you select "Share with specific people," you can share the link with specific people in various ways.<br>• Email Address<br>• SMS<br>• Partners |
| **Expiration Date** | Set the expiration date for the link. After the link expires, the people you shared it with will no longer have access to files. You can extend the expiration period up to 90 days from today. |
| **PIN Code** | Set a 6-digit access code to ensure data security. |
| **Share the patient's name** | If you check this option, all people with the link will see the patient's name. |
| **Grant Download Permission** | If you check this option, all users with the link can download the files. |
| **Allow comments** | • If you check this option, you will be able to communicate through the shared link.<br>• If you uncheck the option, the recipient can only view your comments but will not be able to add their own. |
| **Comment** | You can leave a message in the comment section. |

## Case Talk details

You can see files in the shared case. The following functions are available on the Case Talk details page.

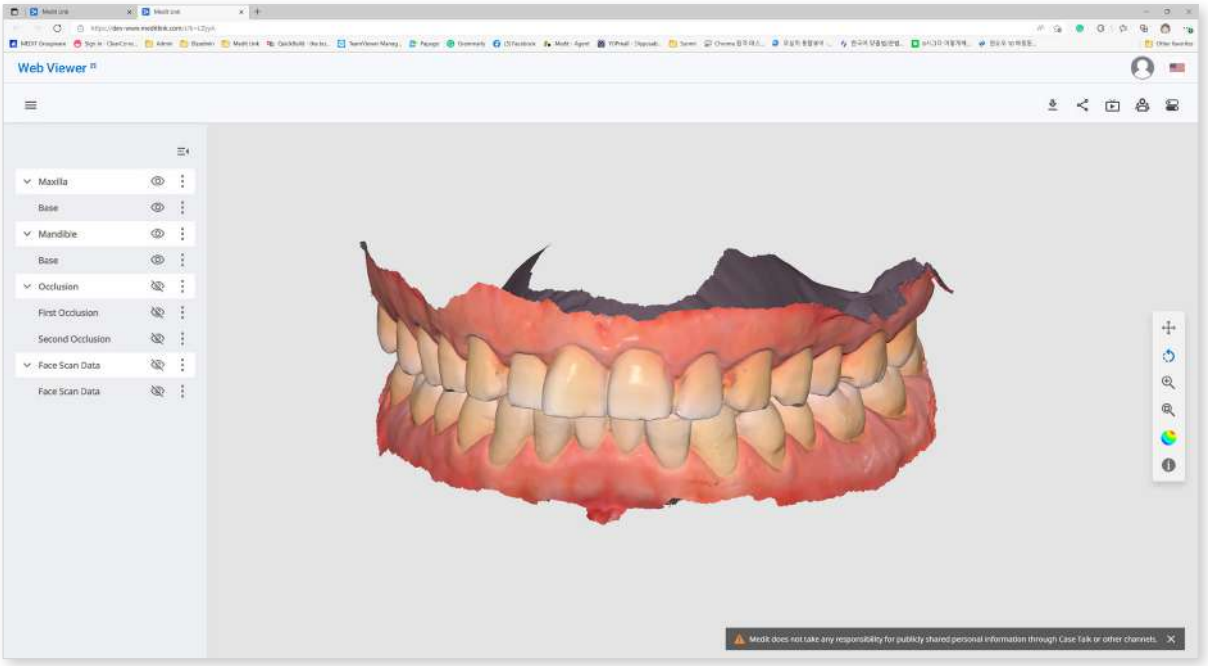



| | | |
|---|---|---|
| | Download | Download all the files in this case to the local PC. |
| | Case Information | Show detailed information about the case. |
| | Share | Modify the sharing setting. |
| | QR Code | Share the case with a QR code. |
| | Copy link | Copy the shared link to the clipboard. The copied link shows the shared files on your web browser. |
| | Live | Share your screen with the connected users.<br>The screen sharing is synchronized with the connected users. |
| | Attendees | Show all users who are accessing the shared link. |
| | Delete | Delete the shared link. The deleted shared link is no longer accessible. |

## Web Viewer

You can view shared data through Case Talk in a web browser.

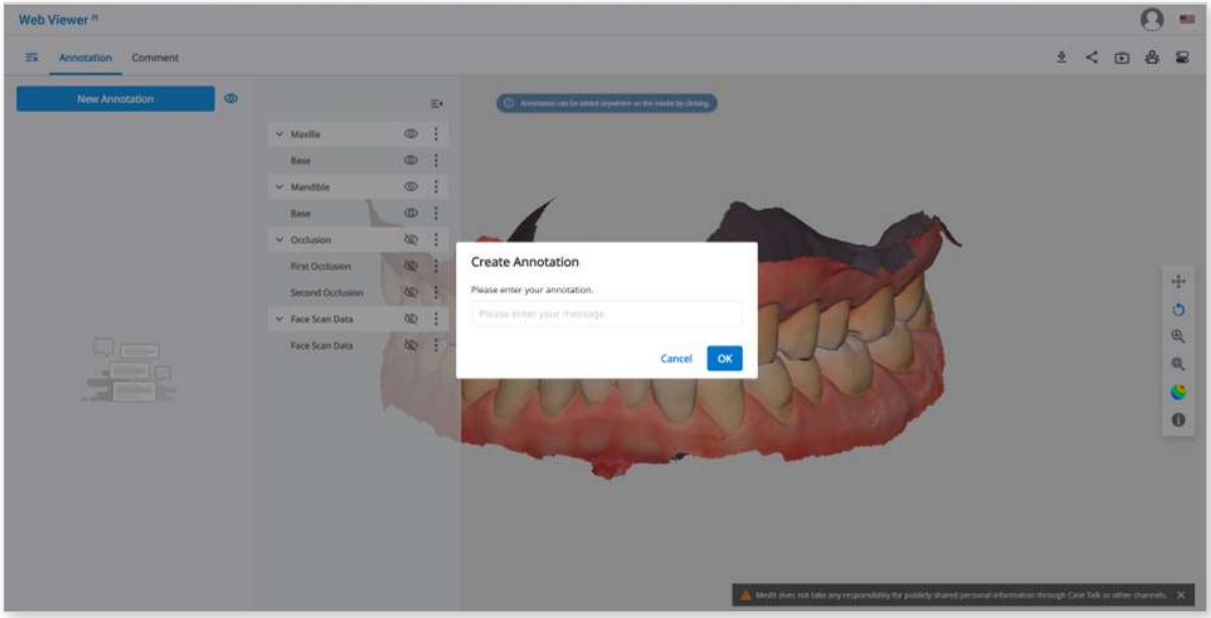
It is possible to communicate with the people who have access to the link using annotations and comments.




| | | |
|---|---|---|
| | Download | Download all the files in this case to the PC. |
| | Case Information | Show detailed information of the case. |
| | Share | Modify the share settings. |
| | QR Code | Share the case with a QR code. |
| | Live | Share your screen with the connected users.<br>The screen sharing is synchronized with the connected users. |
| | Attendees | Show all users who are connected to the shared link. |
| | Tooth Labeling | Change the teeth labeling system. |

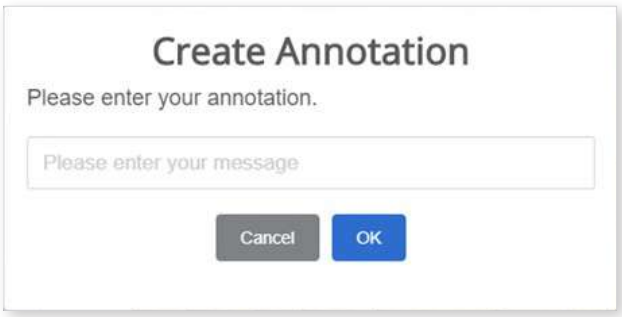
## Annotation

You can add annotations to a specified location on the 3D model. Anyone with the link can view the annotations you add.

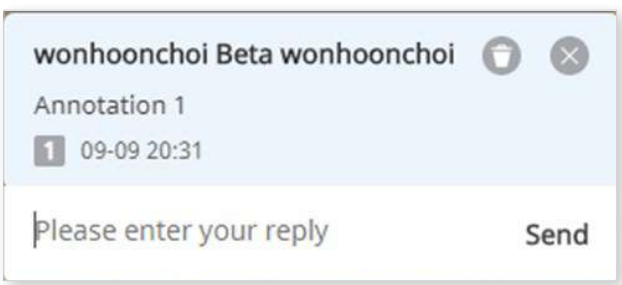



① Find the menu icon in the top left corner and select the "Annotation" tab. Use the “New Annotation” button to add an annotation anywhere on the data with a click.

② Type the message, then click “OK” to save it.




③ You can use annotations as a simple communication channel. Click the created annotation to enter a reply and hit "Send."



## Comments

You can communicate with users who have access to the link through the "Comment" tab in the Web Viewer menu.

## Real-time screen sharing

You can share your screen in real-time.

① Click "Live" to share your Web Viewer screen with the connected users.

② Click "OK" to start sharing your screen.

③ Other people who have accessed the link must accept the screen sharing.

④ The screen of the user who initiated screen sharing is displayed in sync with the screen of the person who received the request.

## Data Tree

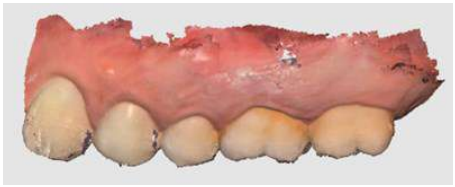
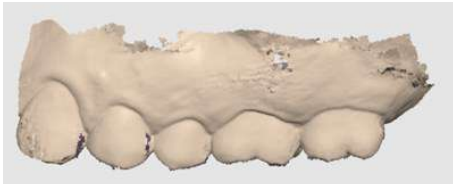
All data is grouped and displayed according to attributes in the data tree. You can show or hide data, adjust opacity, and so on.

### Data Tree Controls

| | |
|---|---|
| **Show/Hide** | Click the 'eye' icon to show or hide data from the view. Control data visibility as a group or individual file. |
| **Opacity** | Hover the mouse over a visible element to see the opacity slide bar. Adjust the slider to change the transparency of your data. |

| | |
|---|---|
| **Extended menu** | The extended menu is provided on the right side of each Data Tree element. It includes the following options:<br> <br>• Show This Only: Hide all other data except for the current one.<br>• Hide: Hide the current data. |

### 3D Model Controls

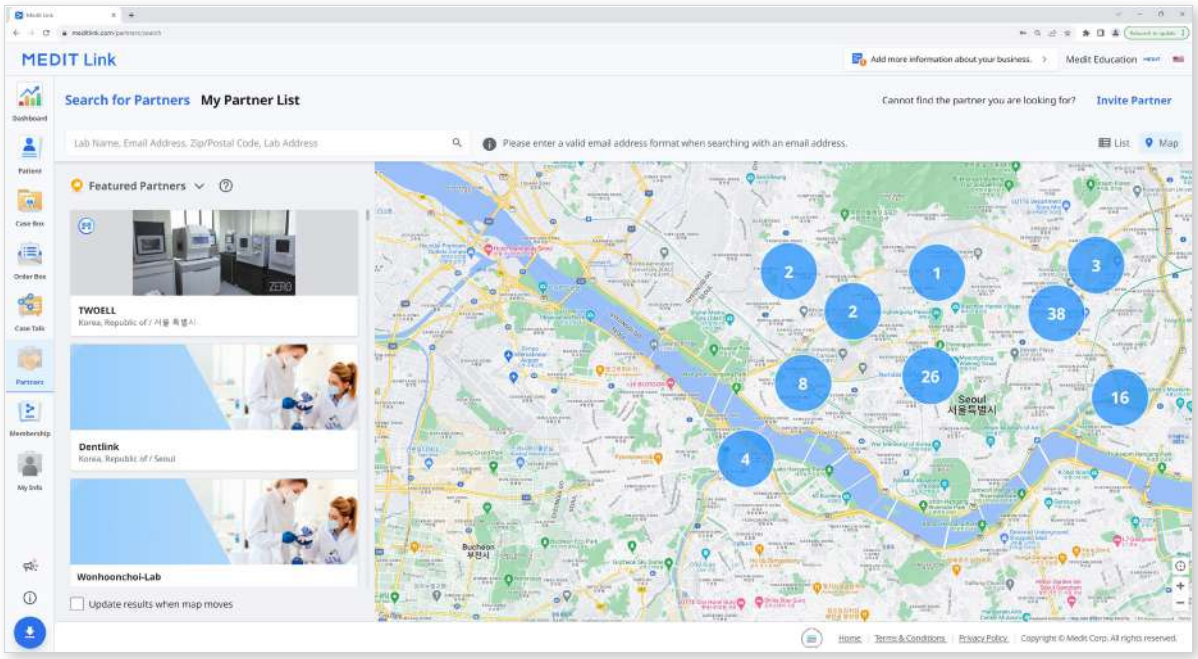
| | | | |
|---|---|---|---|
| | Pan | | Move the model. |
| | Rotate | | Rotate the model. |
| | Zoom in/out | | Zoom in and out on the model. |
| | Zoom Fit | | Position the model in the center of the screen. |
| | Model Display Mode | Texture On | Show data in real texture colors.<br>  |
| | | Texture Off | Show data in a single color.<br>  |

# Partners

You can search for potential partners to request a partnership and view the list of current partners.

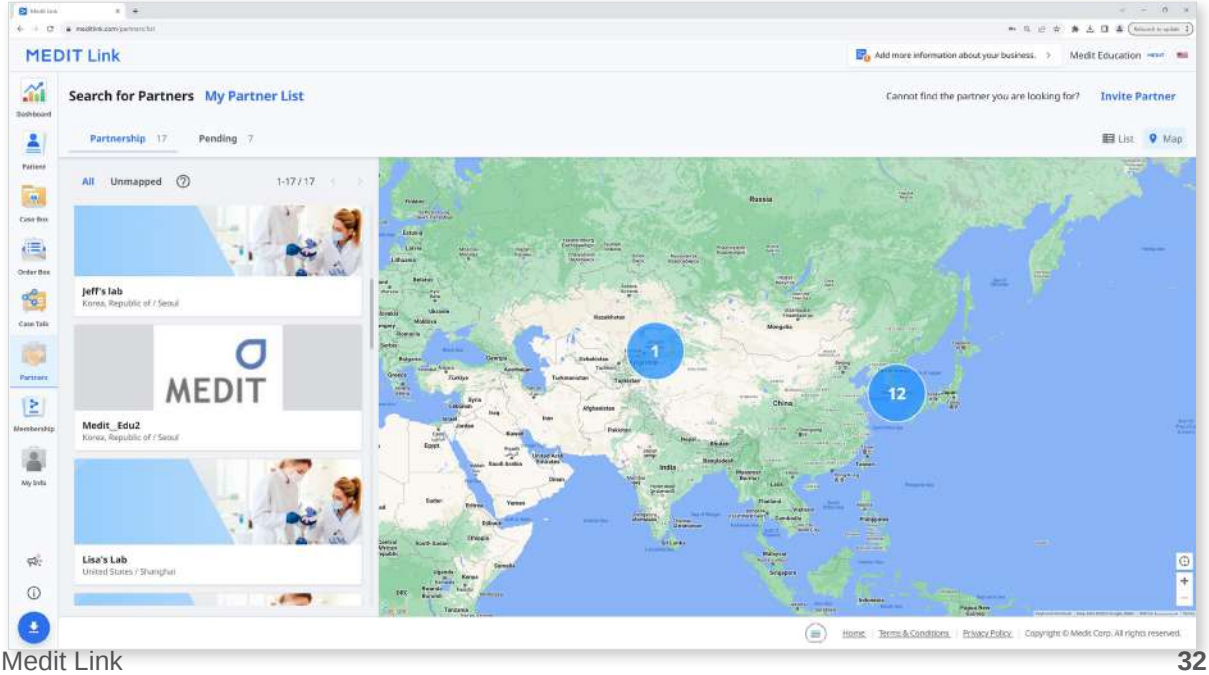
## Search for Partners

You can search for Medit Link users based on their business name and/or address. In the search results, you can send a partnership request to a business you want to work with.




## My Partner List

You can review your current partnerships with all your existing partner businesses in My Partner List.

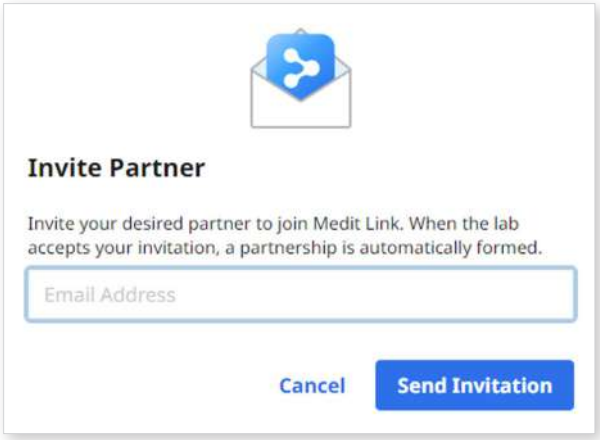


## Partner Invitation

If you have a clinic or lab you want to work with, you can invite them to join Medit Link. The partnership will be automatically formed once they accept the invitation.

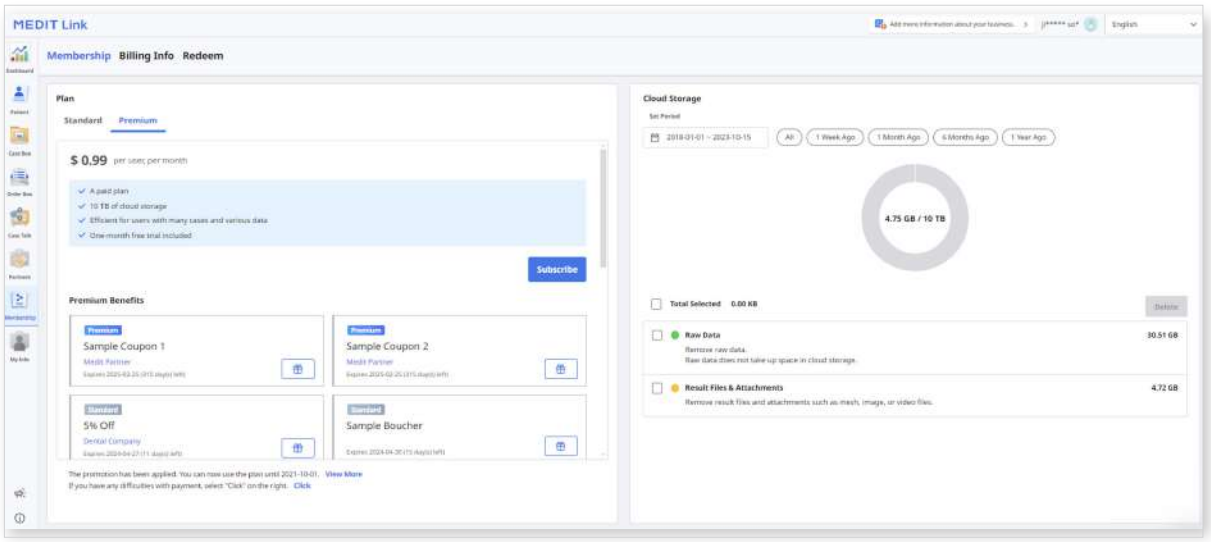
① Click "Invite Partner" in the top left of your screen.

② Enter the email address of a business you want to work with and send them an invitation with a partnership request.



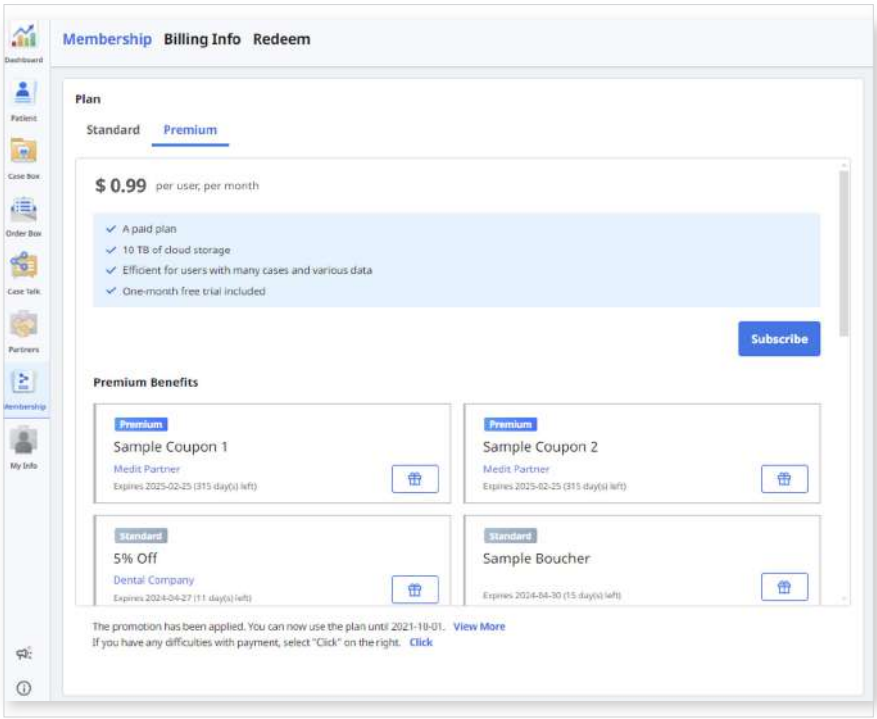

③ Once the invited organization accepts the invitation and signs up for Medit Link, the partnership will be automatically established.

# Membership




## Plan

You can see what each plan offers, including discount coupons and vouchers, and your current subscription status. You can upgrade your plan or cancel your subscription at any time.



Medit Link provides the following membership plans::

**Standard**

- Free standard plan for all signed-in users
- 1 GB cloud storage
- For new users

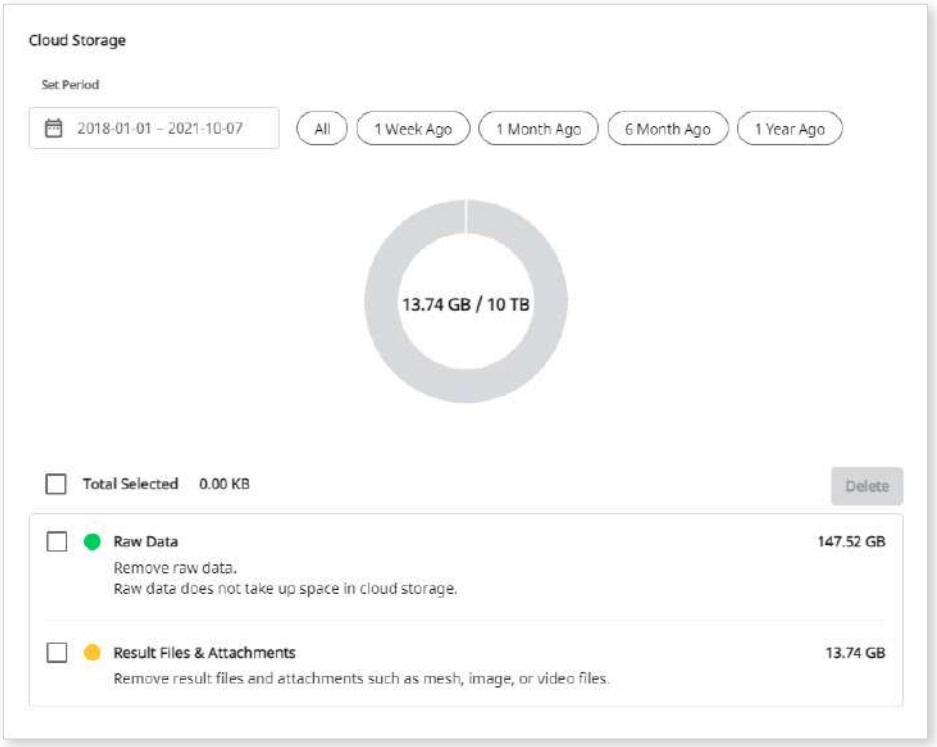
**Premium**

- Paid plan
- 10 TB cloud storage
- For users with many cases and various data
- One-month free trial

| | Standard | Premium |
|---|---|---|
| Cloud Storage* | 1GB | 10 TB |
| Monthly Fee | Free of charge | $0.99/month |
| * Cloud Storage does not calculate the space taken up by Raw Data. | | |

## Cloud Storage

In the right-side section, you can manage your cloud storage.



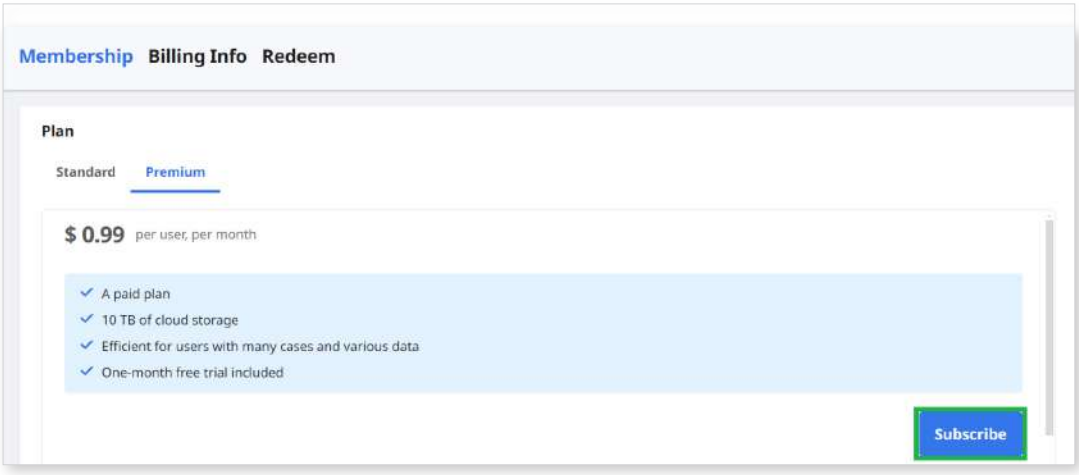

| | |
|---|---|
| **Set Period** | Set the specific period to delete data created within that time frame.<br>• All: See all files.<br>• 1 Week Ago: See the files that have passed a week after creating.<br>• 1 Month Ago: See the files that have passed a month after creating.<br>• 6 Months Ago: See the files that have passed six months after creating.<br>• 1 Year Ago: See the files that have passed a year after creating. |
| **Raw Data** | The raw data does not take up space in the cloud storage, so it will not be in the pi-chart. But you can manage the raw data from here if needed, e.g., delete it to protect the patient's private information. |
| **Result & Attachment** | The result and attachment files take up space in the cloud. If the cloud is full, you can secure more storage space by removing unnecessary files. |
| **Delete** | Remove selected files from the cloud storage to free up space. |

## Subscribe

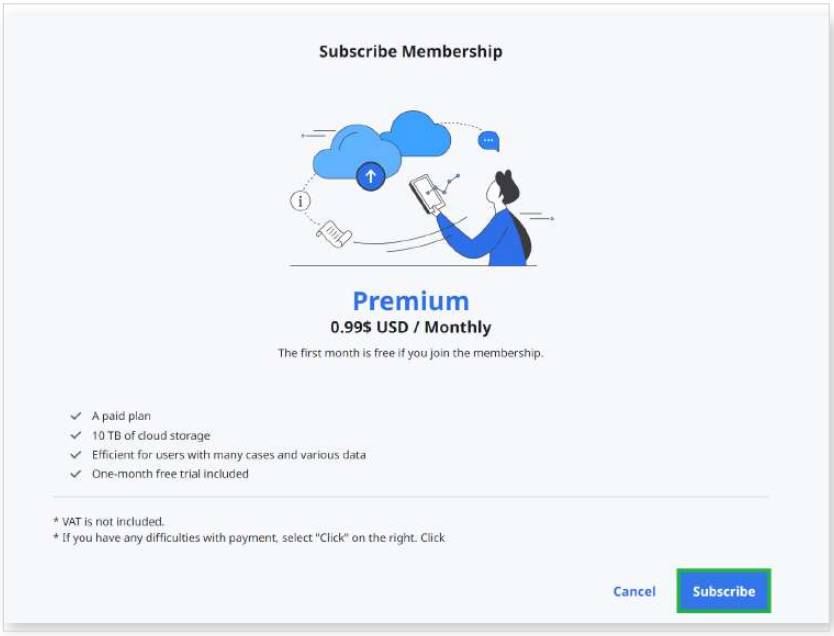
If you are currently on the Standard plan or the Premium plan with a redeem code, you can subscribe to the Premium membership.

The payment is completed through Stripe service (www.stripe.com).

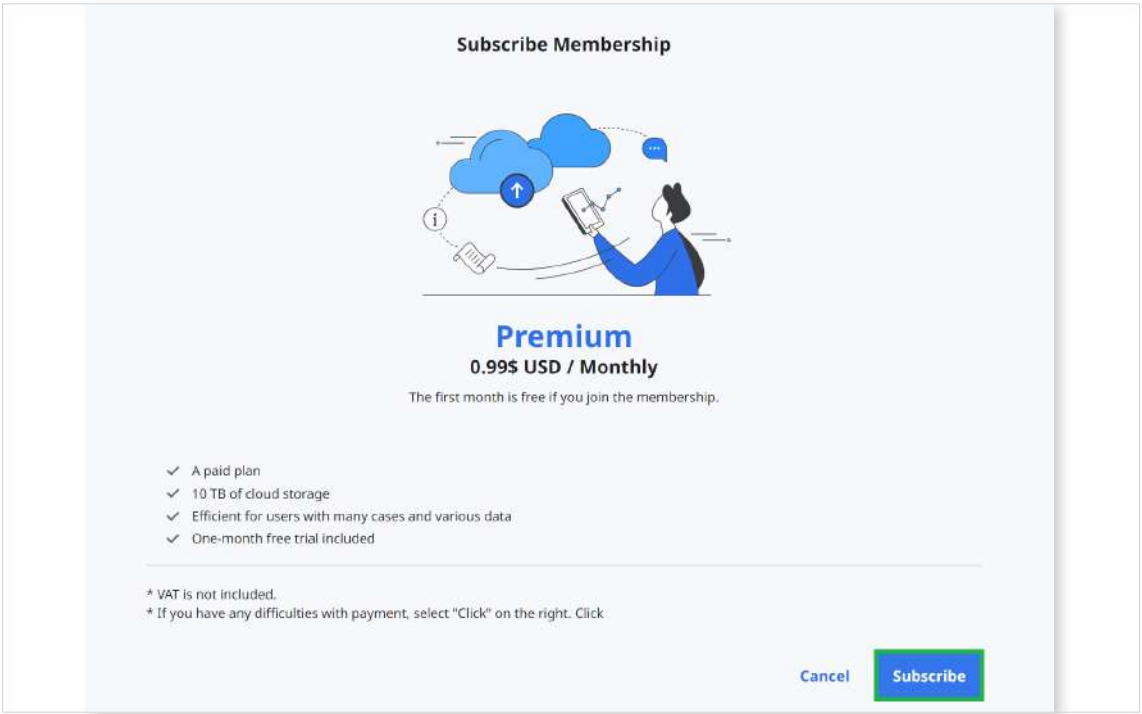
① Click the “Subscribe” button.



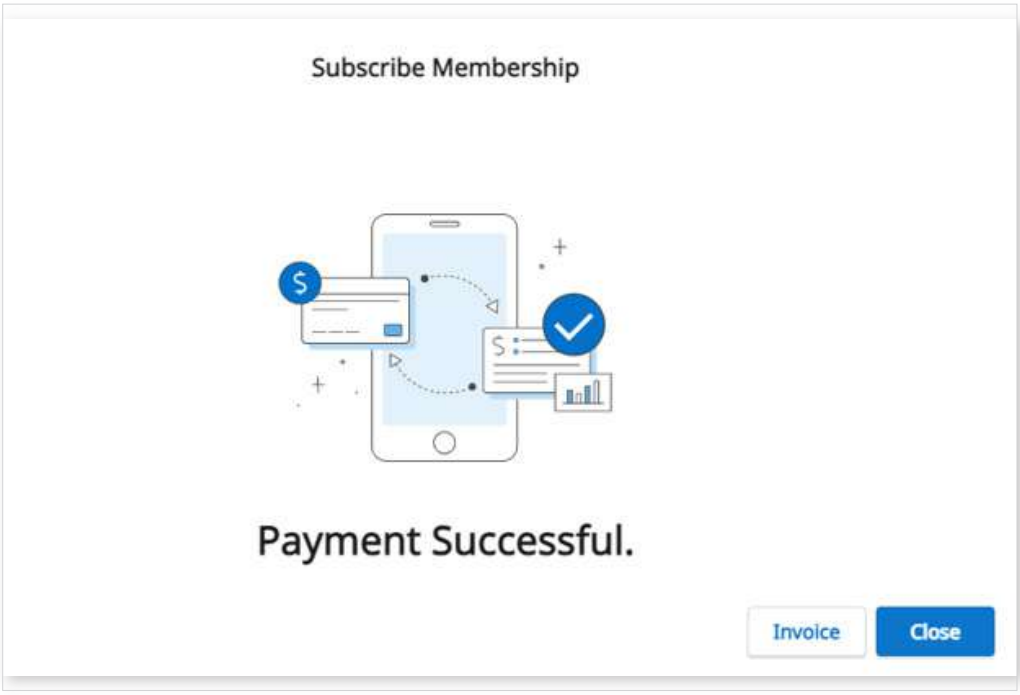

② Check the Premium plan description and click “Subscribe” again.



③ Check the price and conditions and input information necessary for the payment. Then, click “Subscribe.”



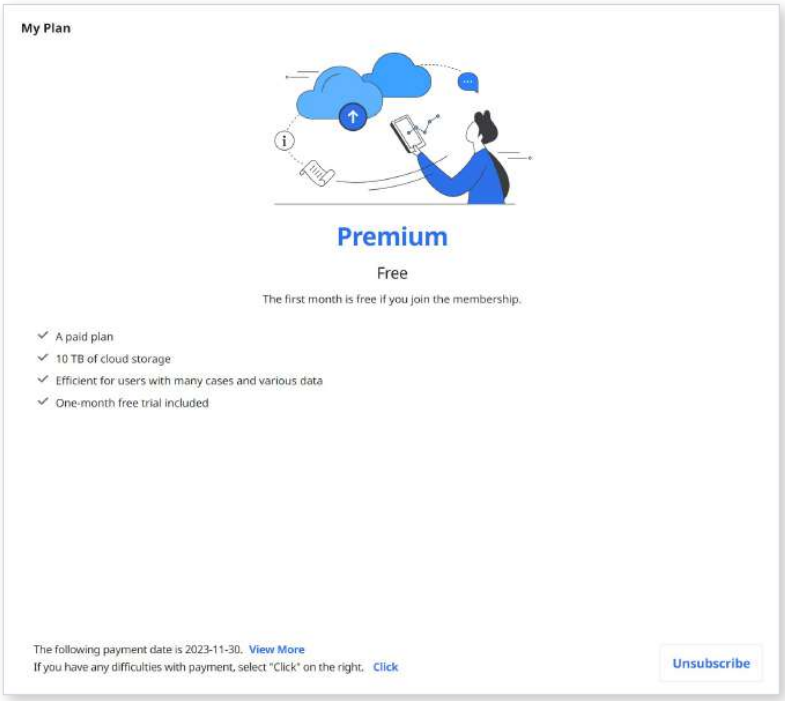

④ The payment may take several seconds. When done, you will see the confirmation message.



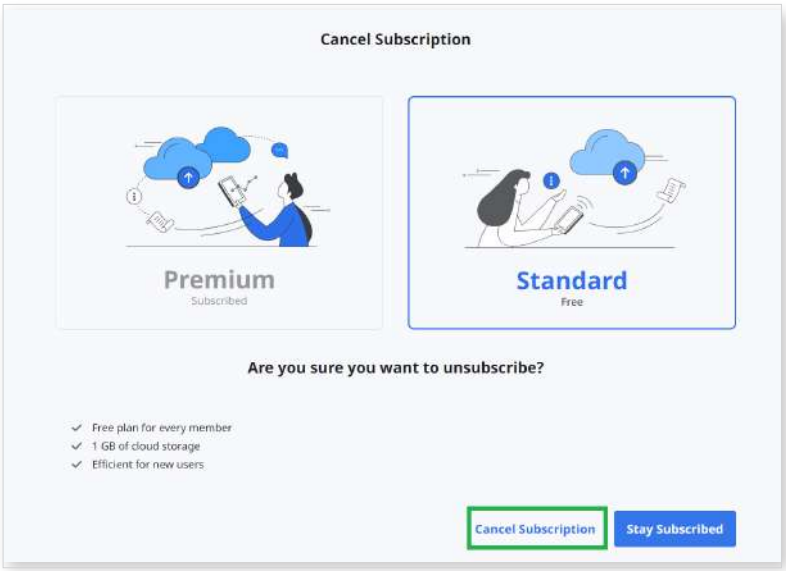
## Unsubscribe

You can unsubscribe from the membership at any moment. After unsubscribing, you can still use the Premium membership for the remaining days of that paid month. Your plan will be changed to Standard from the next payment day, and the cloud storage will be limited to 1 GB. If the cloud storage capacity is exceeded, the files will not be backed up, and the order and share functions will not be available.

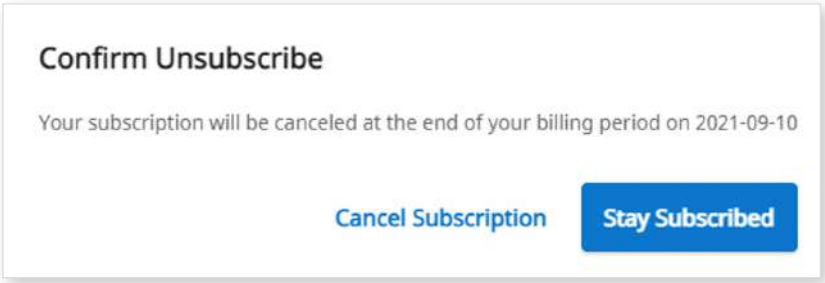
① Click “Unsubscribe.”




② Click “Cancel Subscription.”

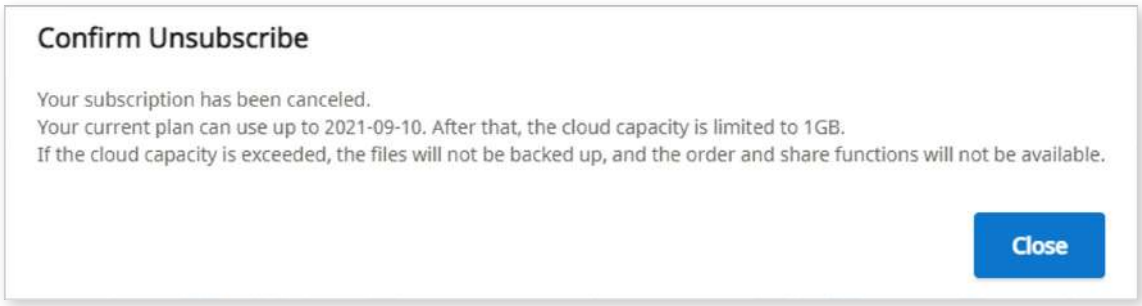


③ To confirm that you want to unsubscribe, click "Cancel Subscription" again in the new popup window.



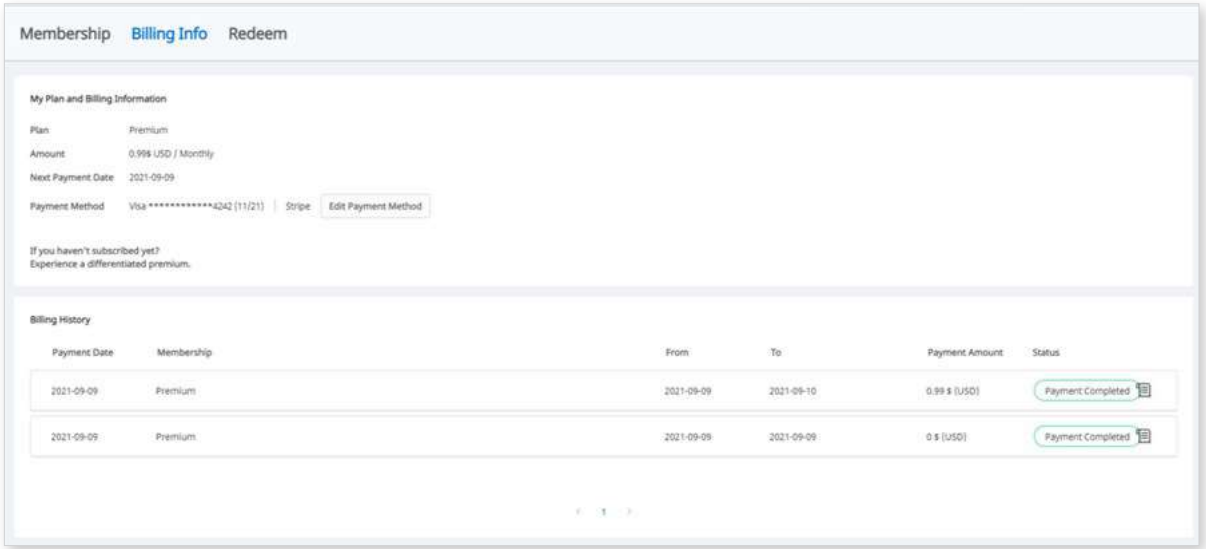

④ Your subscription has been canceled.

⑤ Your plan will be changed to Standard from the next payment day, and the cloud storage will be limited to 1 GB. If the cloud storage capacity is exceeded, the files will not be backed up, and the order and share functions will not be available.



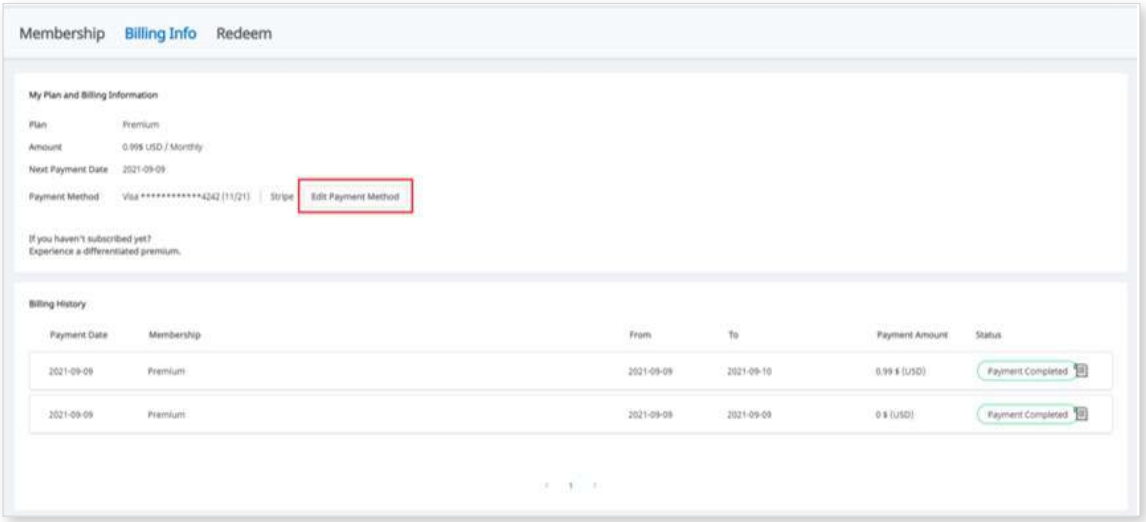

## Billing Info

You can check the payment history for membership subscriptions, including an invoice for each payment. You can also add or change the payment method, which will be applied starting from the next scheduled payment.

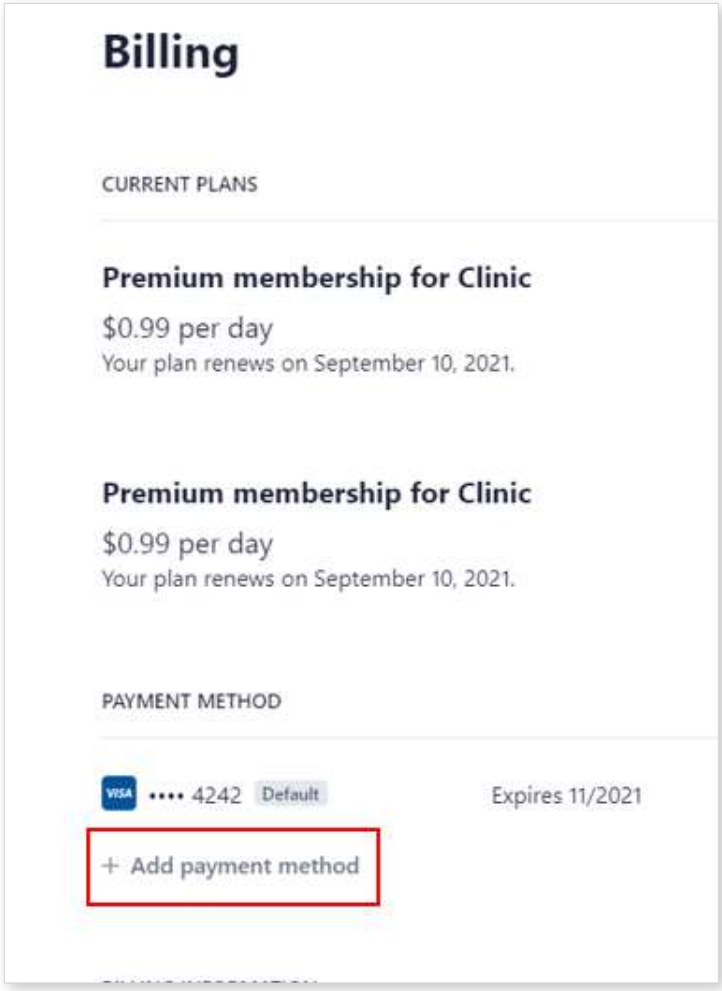


## How to add a payment method

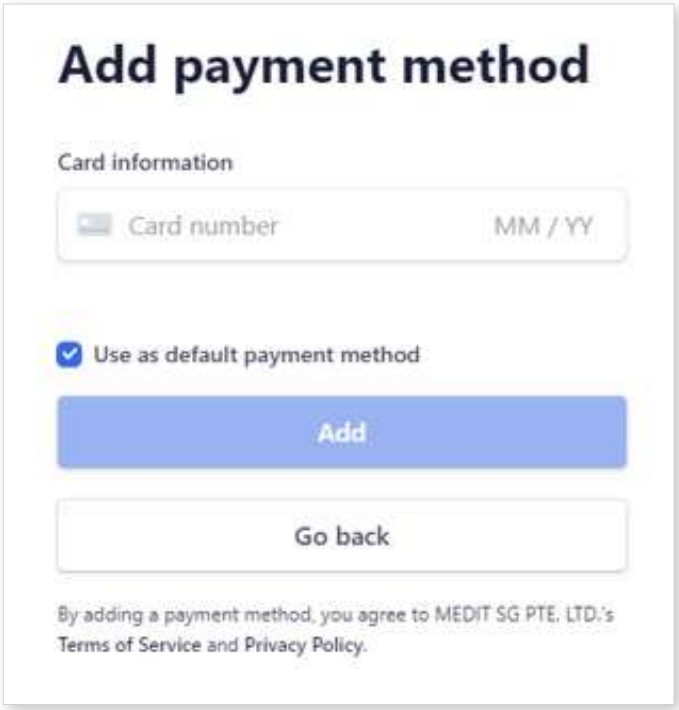
① Click “Edit Payment Method.”



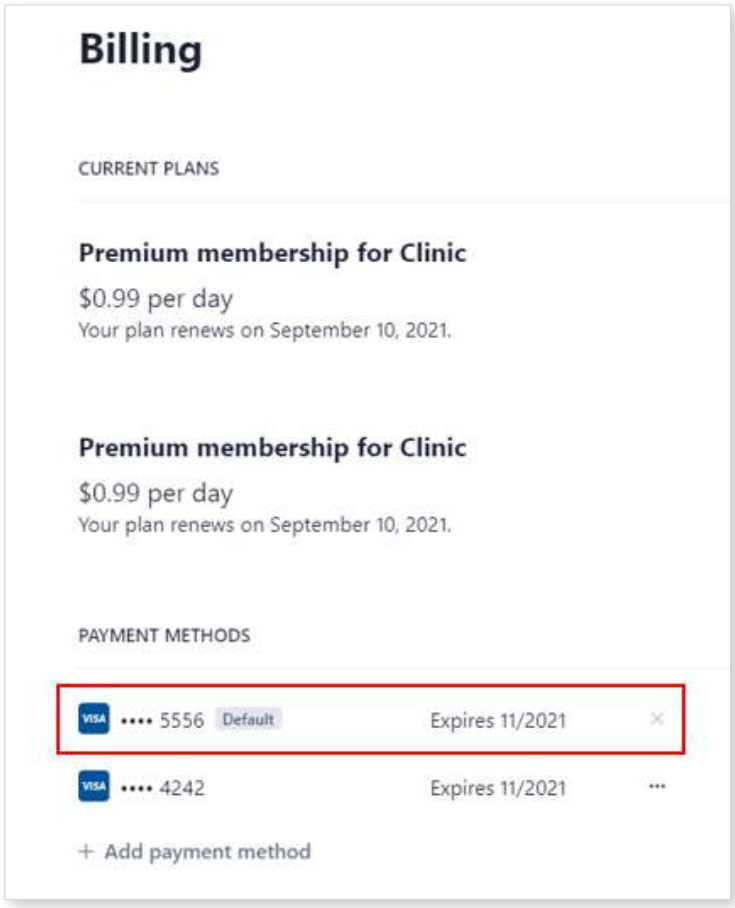

② Click “Add payment method.”



③ Input the required information and click “Add.”

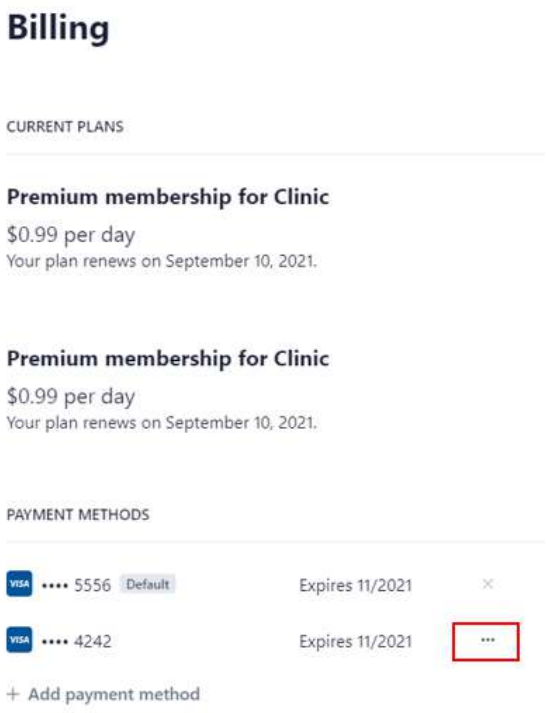



④ The newly added payment method will be set as default and used for the next payment.

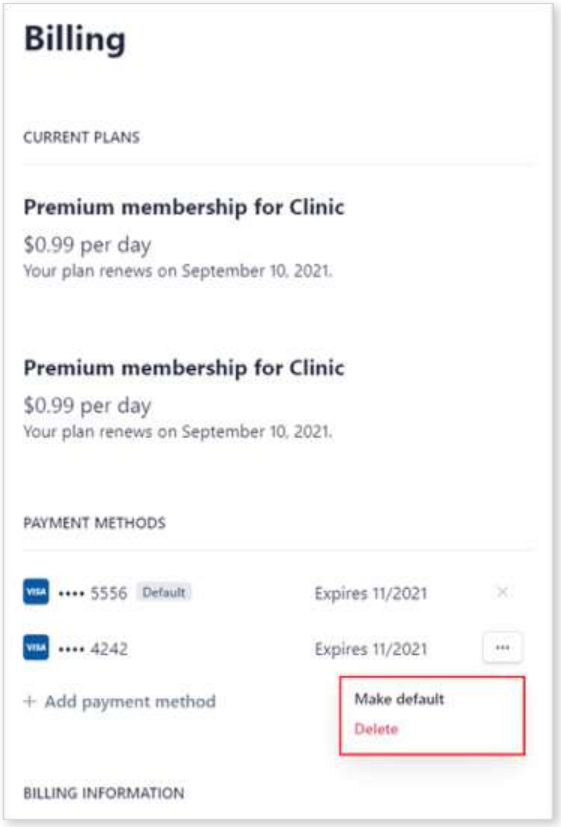


## How to change a payment method

① Click the expanded menu icon next to the payment method you want to change in the billing dialog window.




② Click “Make default” to set the selected card as the default payment method.

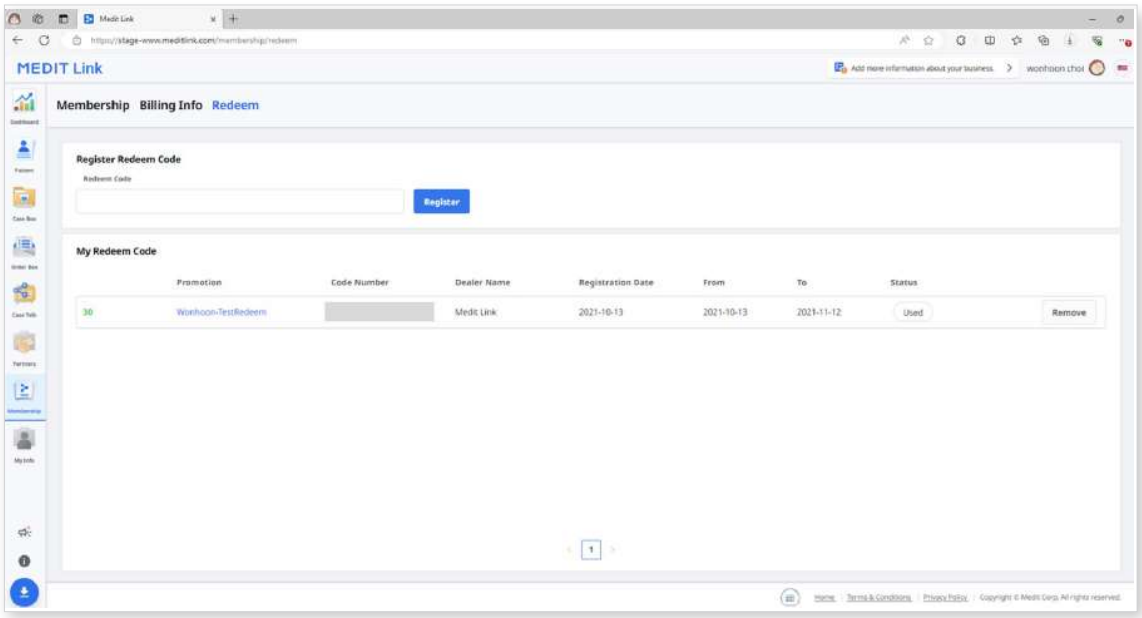


## Redeem

Register the redeem code provided as a part of the promotion. You can use the Premium membership together with redeem code.

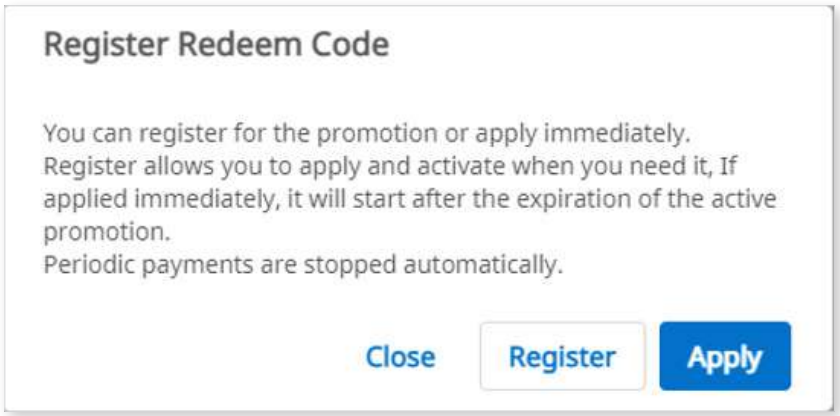
### Register Redeem Code

① Input the redeem code and click "Register."




② Read the notice and choose "Register" or "Apply" in the pop-up dialog.

- Register: Register the redeem code. You can activate and use the redemption code later after registration.
- Apply: Register and activate the redemption code. The promotion discount applies immediately.



### Activate Redeem Code

You can register multiple redeem codes, but you need to activate the one you want to use.

① Click the "Activate" button next to the code you want to use.

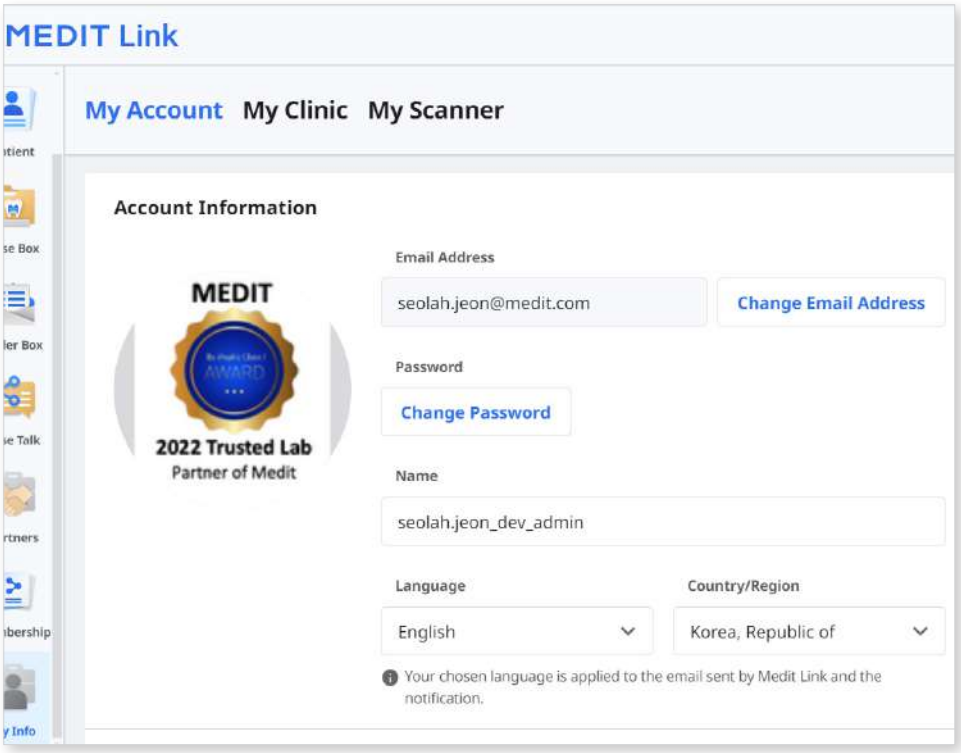
- If there is no code with the "Activated" status, the one you choose will be applied immediately.
- If an already activated code exists, the newly selected code changes to the "Waiting" status. When the currently activated redeem code expires, the new redeem code in the "Waiting" status will be automatically activated.

> **Note**
>
> Only one redeem code can be activated, and only one can be in "Waiting" status.

# My Info

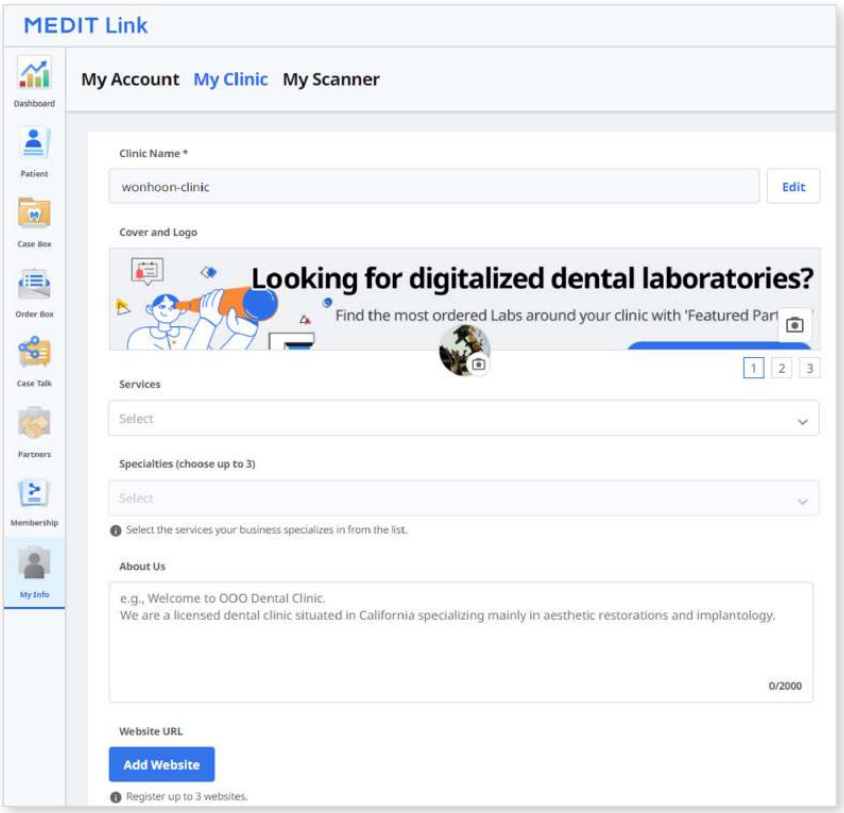
## My Account

You can review and edit the information you provided during registration and check your membership status.



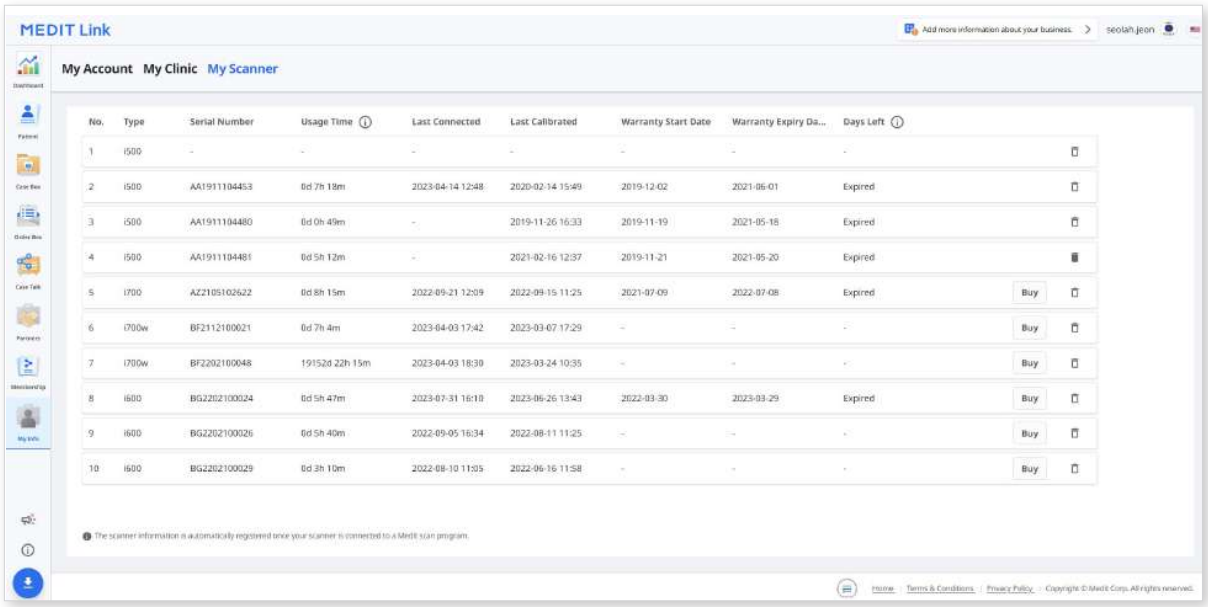
## My Clinic/My Lab (Admin Account Only)

You can review and edit the information about your clinic or lab. This is only available to admin accounts.




## My Scanner

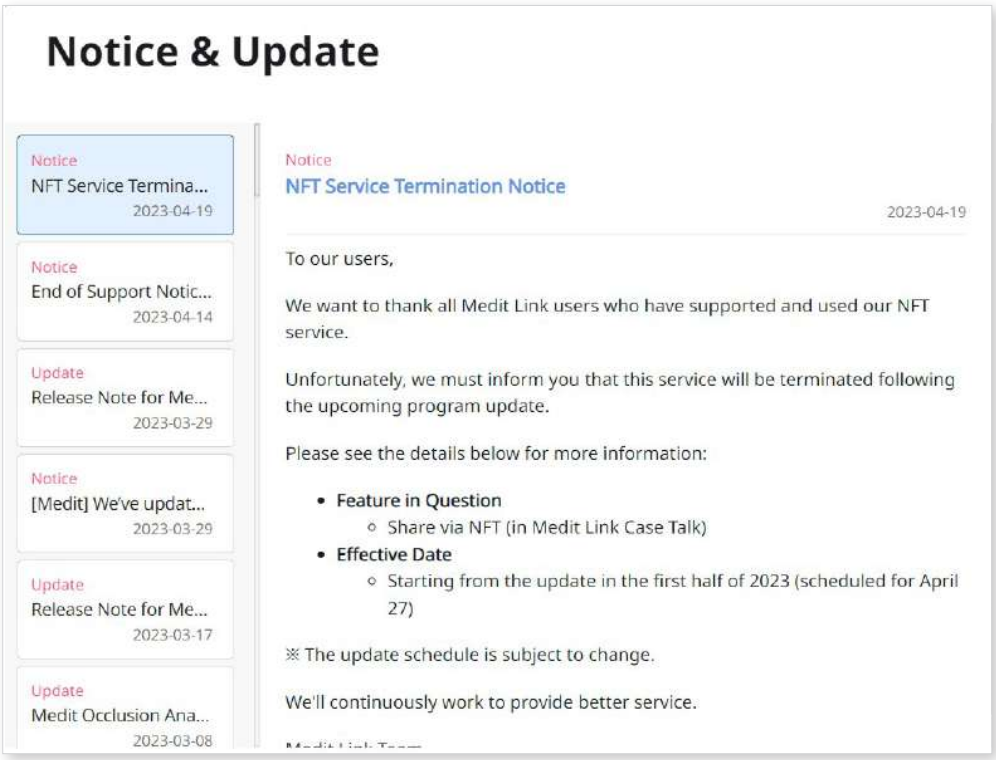
You can check the connected device information for the account.



# Other Menu

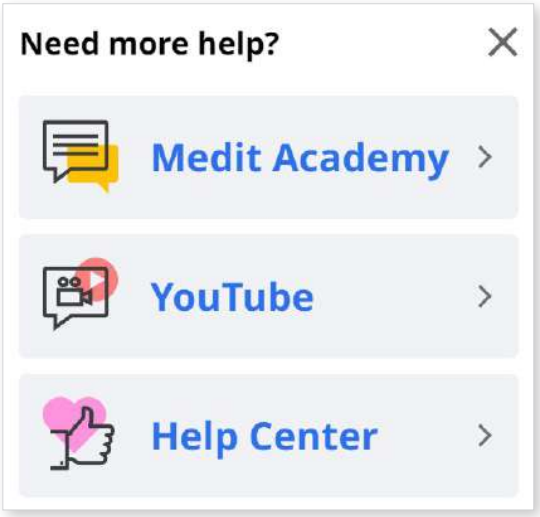
## Notice & Update

You can check the important notices from Medit and program updates of Medit software.




## Related Websites

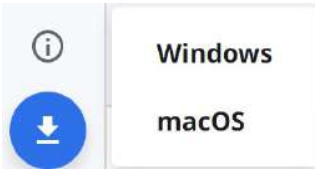
You can get various information about using Medit Link. Access Medit's educational and informational resources, such as Medit Academy, Medit Academy YouTube, and Medit Help Center.



## Download Medit Link App

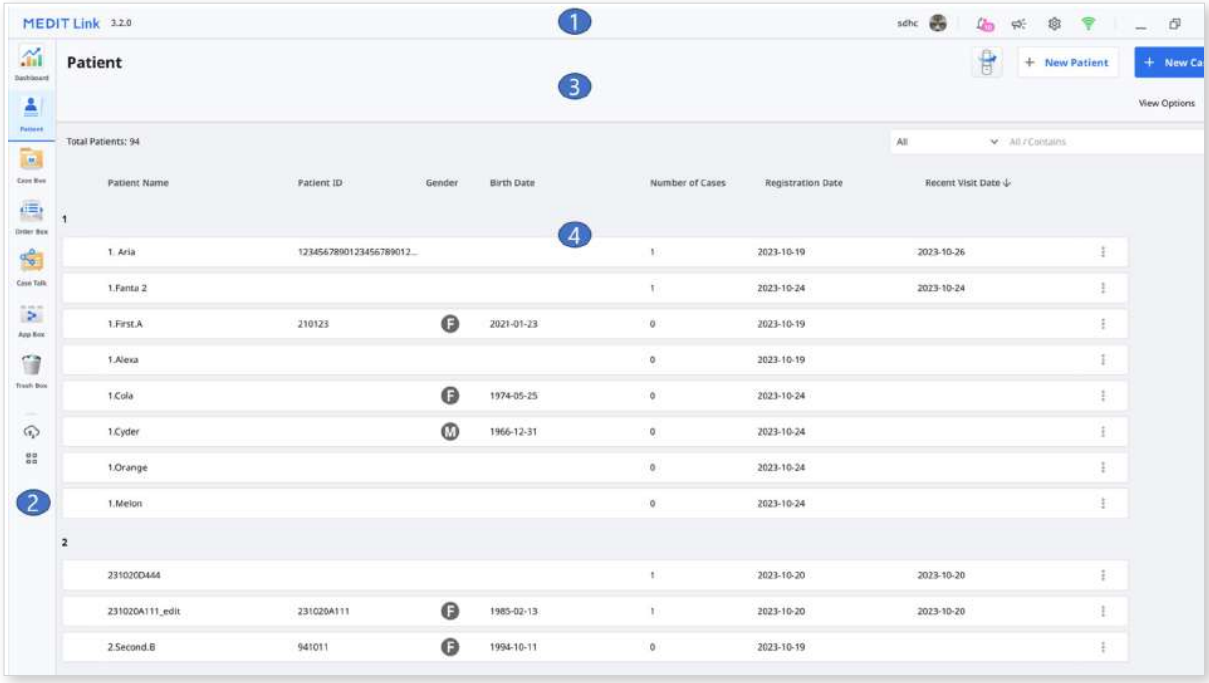
You can download the latest version of the program installer from the web. This menu is helpful when you lose the installer provided in the product package, or you have an outdated installer.

> **Note**
>
> Medit Link updates automatically when you have an internet connection.



# Medit Link > Medit Link App

## Overview



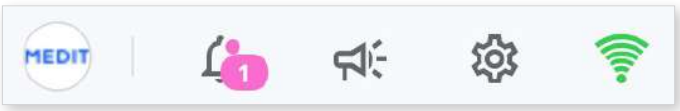

| | | |
|---|---|---|
| **1** | Title Bar | Refer to Medit Link App > Title Bar for detailed information. |
| **2** | Menu | Refer to Medit Link App > Menu for detailed information. |
| **3** | Tools and Functions | Refer to Medit Link App > File Viewer and Medit Link App > View Options for detailed information. |
| **4** | Case List | Refer to Medit Link App > Filtering and Search for detailed information. |

The table below summarises what menus are available in each type of clinic and lab account.

| Account Type | | Patient | Case Box | Order Box | In Box | Work Box | Case Talk | Trash Box | App Box |
|---|---|---|---|---|---|---|---|---|---|
| Clinic Accounts | Admin | O | O | O | X | X | O | O | O |
| | Member | O | O | O | X | X | O | O<br>*<br>Restore feature only | O |
| Lab Accounts | Admin | X | X | X | O | O | O | O | O |
| | Member | X | X | X | O | O | O | O<br>*<br>Restore feature only | O |

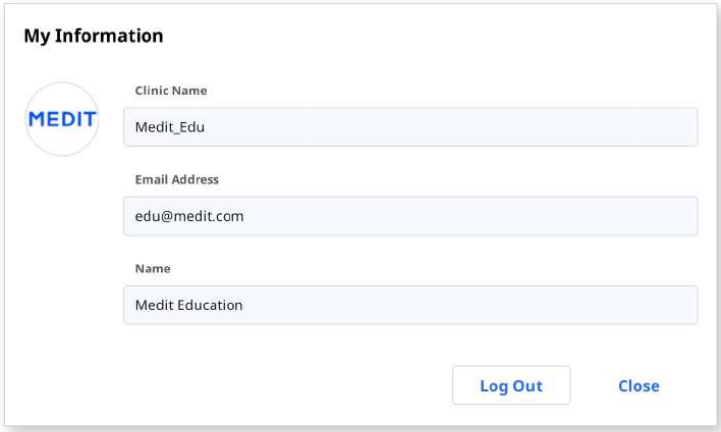
# Title Bar

The title bar provides quick access to features such as account information, notifications, notices and updates, settings, and network status.



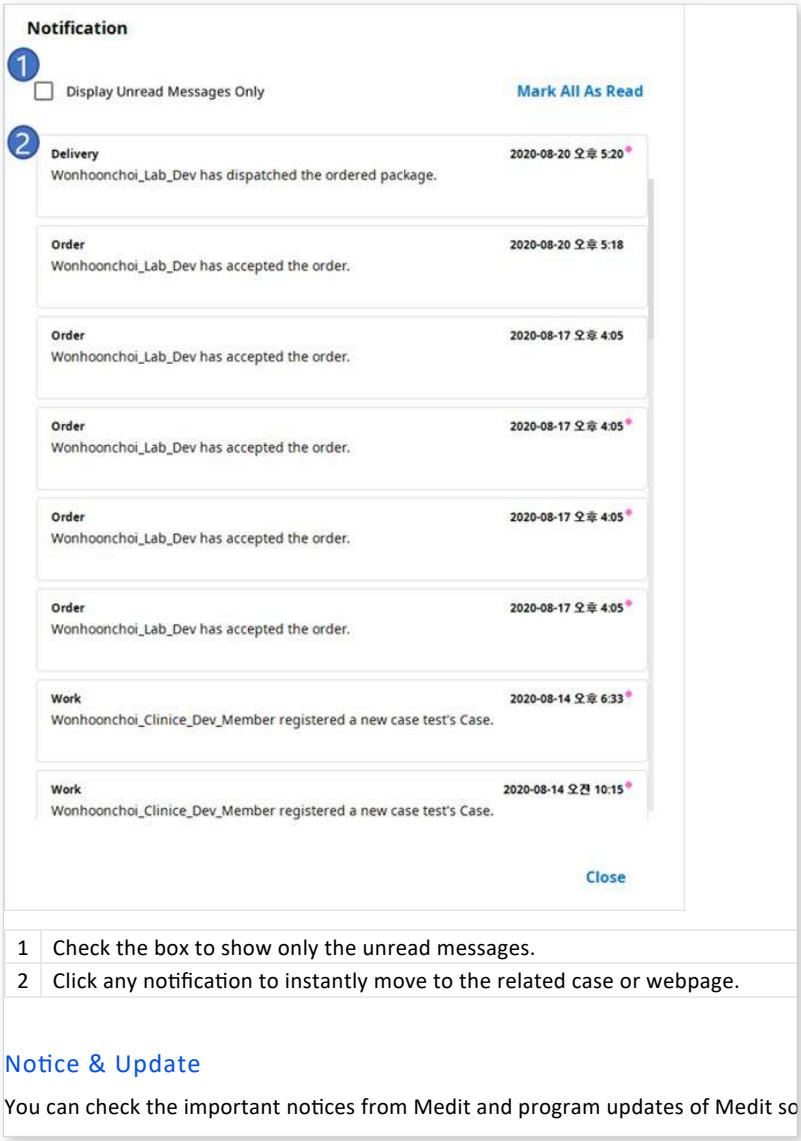

## My Information

My information contains basic user information such as profile image, clinic or lab name, email address, and user name.



## Notifications

You can see notifications related to partnerships, orders, and work processes.




| | |
|---|---|
| 1 | Check the box to show only the unread messages. |
| 2 | Click any notification to instantly move to the related case or webpage. |

Notice & Update

You can check the important notices from Medit and program updates of Medit so

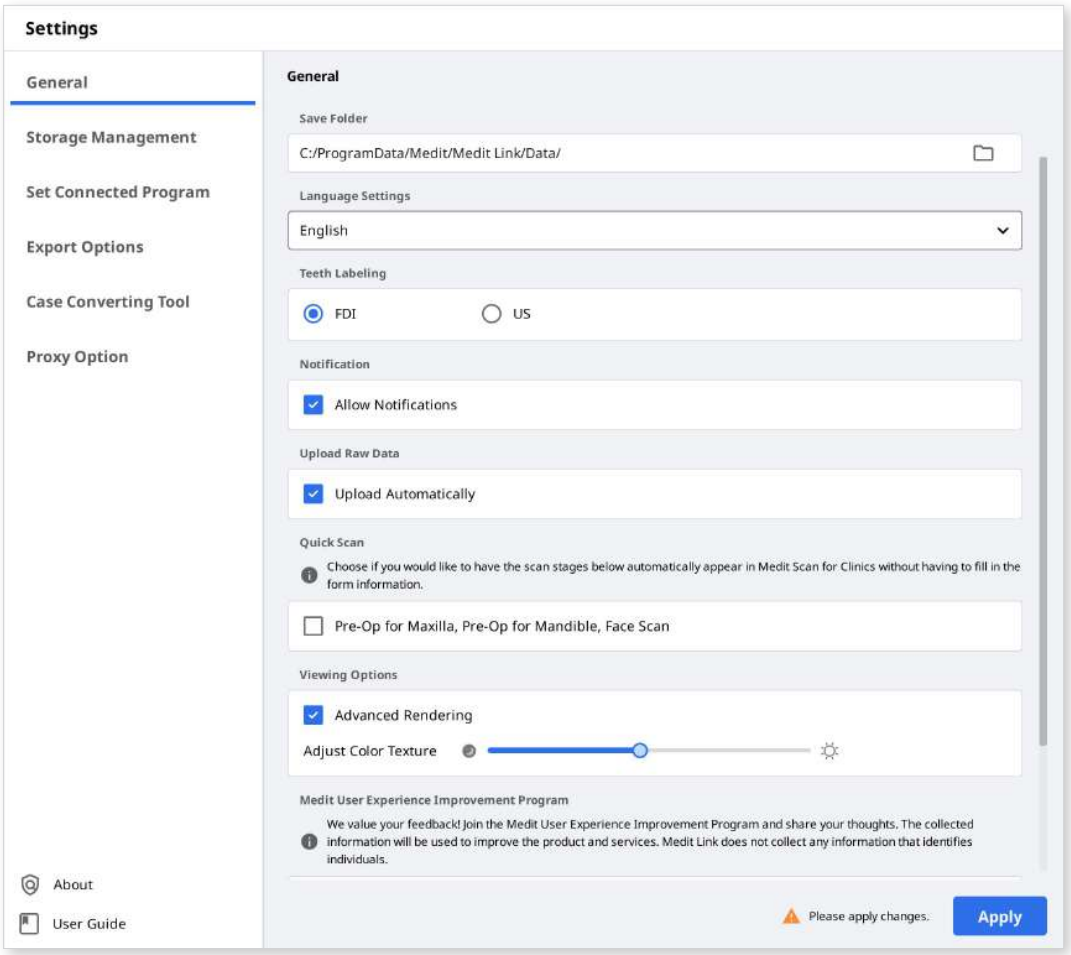
| | |
|---|---|
| **1** | Check the box to show only the unread messages. |
| **2** | Click any notification to instantly move to the related case or webpage. |

## Notice & Update

You can check the important notices from Medit and program updates of Medit software.

## Settings

The Settings dialog allows users to configure the program.

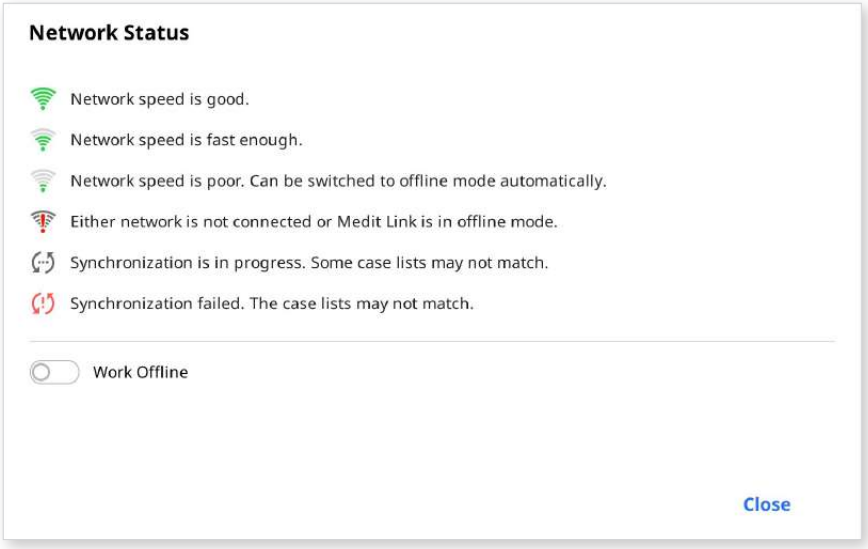



Please refer to the Medit Link App > Settings for detailed information about the setting options.

## Network Status

Medit Link enables you to use all the features seamlessly when connected to a network.

To help you check the status of your network connection in real time, the network status icon is displayed in the title bar.




If the network connection is not good, you may experience the following restrictions:

- Some functions will be restricted, such as ordering a case, creating a case, sharing via Case Talk, and cloud synchronization.
- The overall performance of the service can be reduced due to the impact of the network environment.

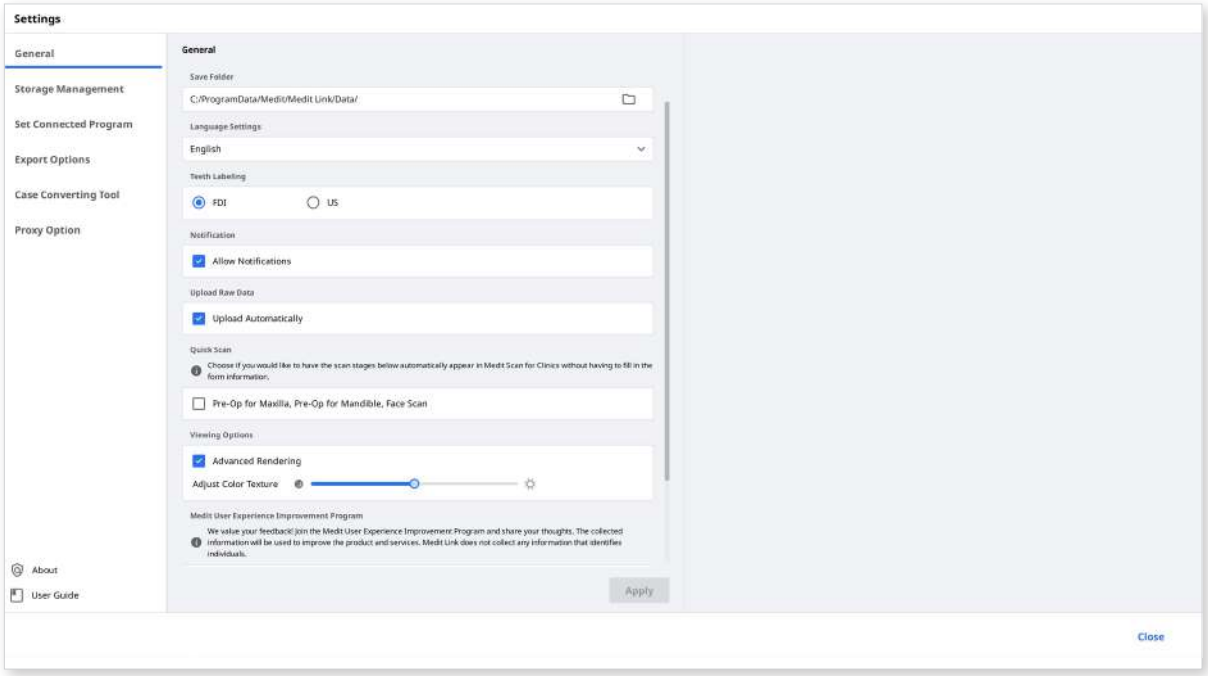
In this case, you can enter the Offline Mode to perform basic tasks and then use the features that require internet once you are connected.

> **Note**
>
> The network symbol indicates the response speed between the current area and AWS (Amazon Web Service). It does not mean your network speed, so sometimes it may show the status as poor or bad, even though your network speed is fast enough.
>
> If the other process uses the same network, the speed may show as poor or bad, and the overall performance of Medit Link could be bad. In this case, please do not share the network with other processes.
>
> For example, the "Upload Raw Data" feature is a huge part of the network process. If the symbol shows poor or bad status, go to Settings > Upload Raw Data and turn "Upload Automatically" off.

# Settings

## General

Provides options for overall system setup.

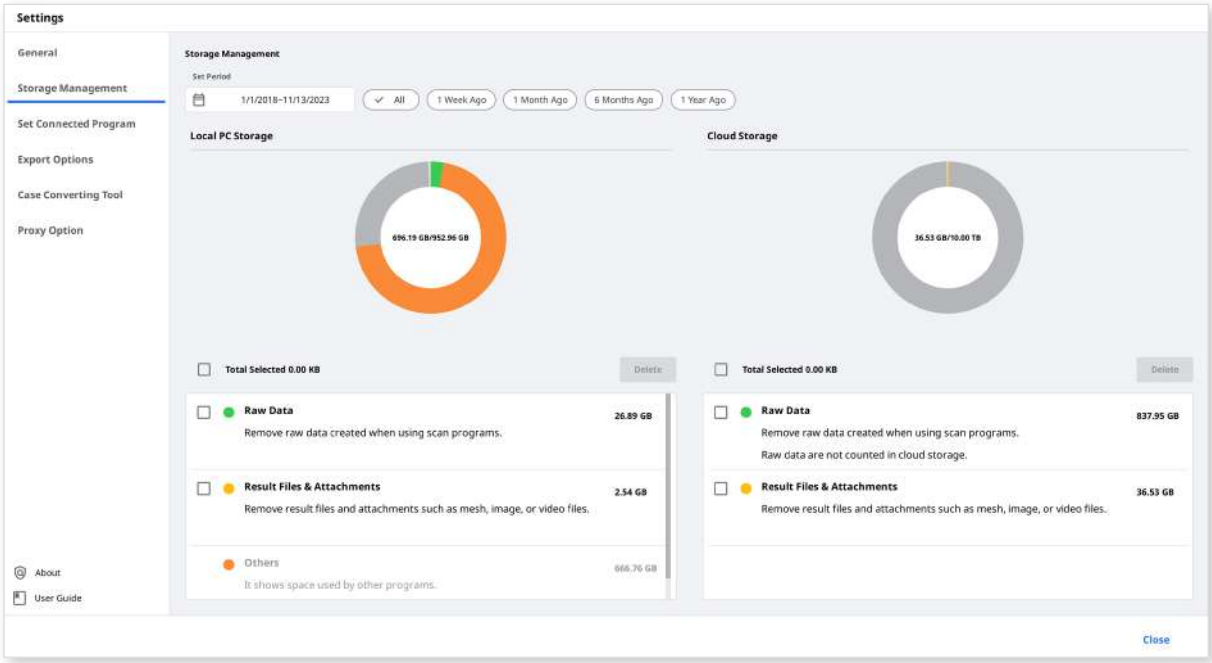



| | |
|---|---|
| **Save Folder** | Specify a folder to store the data results generated in Medit Link and connected programs. |
| **Apps Installation Folder** | Specify an installation path for Medit Apps and partner apps available in the App Box. |
| **Languages Settings** | Select the language for the program. |
| **Teeth Labeling** | Select a teeth labeling system between FDI and US. |
| **Notifications** | When checked, you will receive notifications for program updates. |
| **Upload Raw Data** | When checked, the raw data is automatically uploaded to the cloud.<br>It helps to back up the original data and perform seamless scanning when using Medit Link with the same account on another PC.<br>The original data cloud backup only applies to data acquired in Medit Scan for Clinics. |

| | | |
|---|---|---|
| **Quick Scan** | Choose if you want to have the scan stages below automatically appear in Medit Scan for Clinics without having to fill in the form information.<br>• Pre-op for Maxilla<br>• Pre-op for Mandible<br>• Face Scan | |
| **Viewing Options** | Advanced Rendering | When checked, the 3D model is displayed in a more vivid and realistic rendering. |
| | Adjust Color Texture | Adjust the brightness of the 3D model.<br>* The resulting colors may slightly differ from Medit Link when you open the same data with other software. |
| **Medit User Experience Improvement Program** | Join the Medit User Experience Improvement Program.<br>• We use the collected information to improve our products and services.<br>• We do not collect any information that identifies individuals. | |
| **Default Page After Login** | Select the default menu to display when starting the program.<br>• Clinic accounts can choose between Patient and Case Box<br>• Lab accounts can choose between In Box and Work Box | |

## Storage Management

Check and manage the local and cloud storage space.



### Set Period

Set the specific period to delete data created within the below time frame.

- All: See all files.
- 1 Week Ago: See the files that have passed a week after creating.
- 1 Month Ago: See the files that have passed a month after creating.
- 6 Months Ago: See the files that have passed six months after creating.
- 1 Year Ago: See the files that have passed a year after creating.

### Local Storage

Manage the PC storage space.

| | |
|---|---|
| **Raw Data** | Remove the selected raw data from the PC.<br>If the raw data is already uploaded to the cloud, you can download and use it whenever you want. |
| **Result & Attachment** | Remove the result and attachment files from the PC, such as mesh, images, and videos.<br>If these files are already uploaded to the cloud, you can download and use them whenever you want. |
| **Others** | See the files used to operate the system and other programs. It shows the storage of your PC. You cannot remove these files from Medit Link. |
| **Delete** | Remove selected files from the PC. |

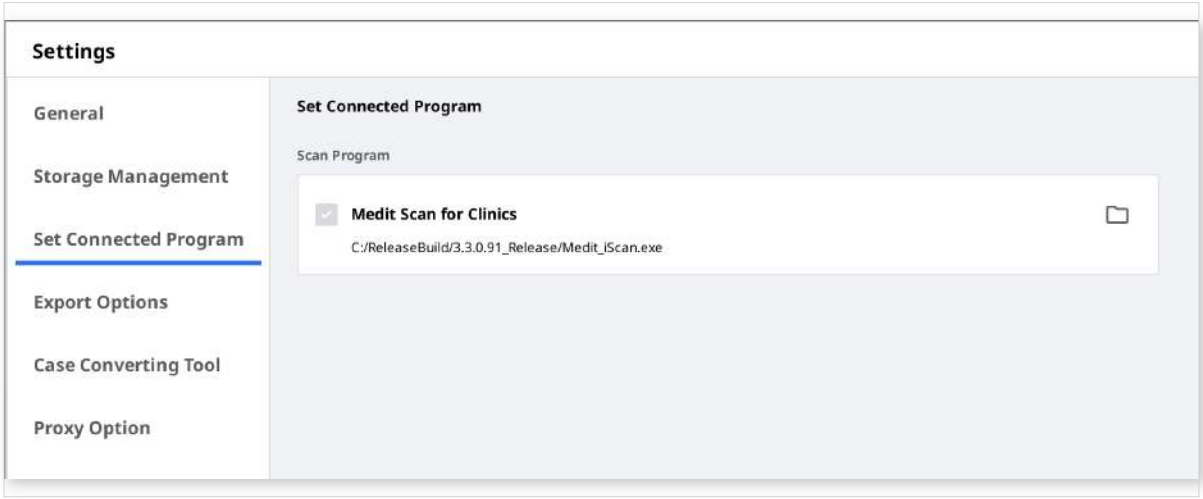
### Cloud Storage

Manage the cloud storage space.

| | |
|---|---|
| **Raw Data** | The raw data does not take up space in the cloud storage, so it will not be in the pi-chart. But you can manage the raw data from here if needed, e.g., delete it to protect the patient's private information, etc. |
| **Result & Attachment** | The result and attachment files take up space in the cloud storage. If the cloud is full, you can secure more storage space by removing unnecessary files. |
| **Buy Storage** | If you're on a Standard plan, subscribe to the Premium one to expand your cloud storage. |
| **Delete** | Remove selected files from the cloud storage to free up storage space. |

## Set Connected Program

Manage the programs that support integration in Medit Link.




You can connect the following programs:

| | Clinic Account | Lab Account |
|---|---|---|
| Scan Program | Medit Scan for Clinics | Medit Scan for Clinics<br>Medit Scan for Labs |

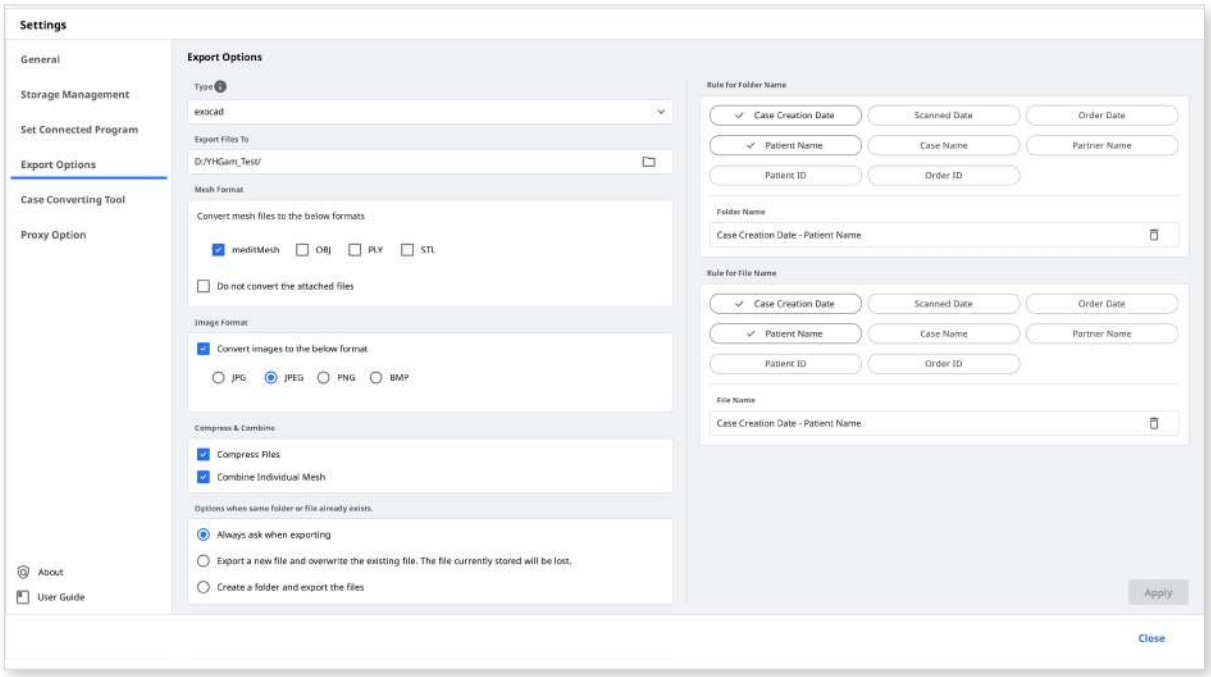
**Note**

Integration of the following services is not available for Medit Link for Mac.

- Medit Scan for Labs

# Export Options

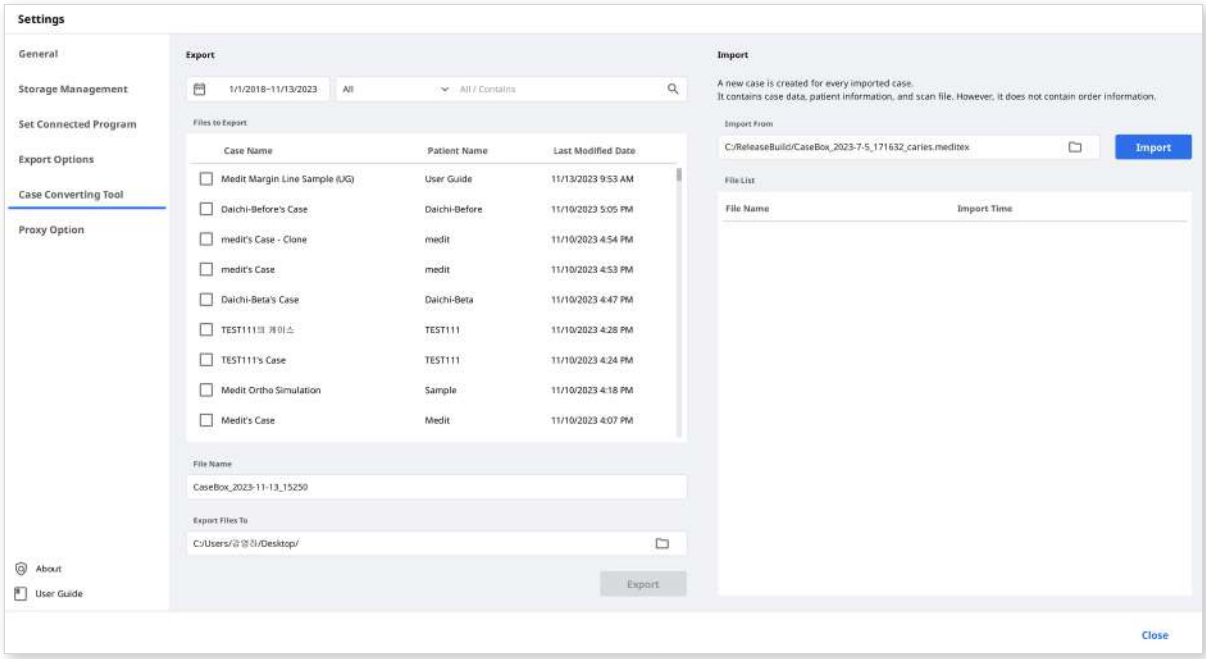
Set how to export files from Medit Link.



| | |
|---|---|
| **Type** | Select the CAD program you want to use for designing.<br>The program will adjust the results based on your selection, allowing you to proceed with the design without any additional axis alignment. |
| **Export Files To** | Specify the path where you want to store the results. |
| **Mesh Format** | Specify the format of the final mesh file. |
| **Image Format** | Specify the format of the exported image files. |
| **Compress & Combine** | Compress Files: Compress all results into a single file.<br>Combine Individual Mesh: Combine all results for the maxilla or mandible into one file. When using some programs that can't import and work with multiple files, you can merge them into one to work in those programs. |
| **Options when the same folder or file already exists.** | Choose the default action for cases when the same folder or file name exists in the target path.<br>• Always ask when exporting.<br>• Export a new file and overwrite the existing files. The file currently stored will be lost.<br>• Create a folder and export the files |
| **Rule for Folder Name** | Define rules for creating a folder name when exporting files.<br>The set rules will be applied to folder naming, and the exported file will be saved in the created folder.<br>The below information can be used to set the rule.<br>• Clinic account<br>Case Creation Date, Scan Date, Order Date, Patient Name, Case Name, Partner Name, Patient ID, Order ID<br>• Lab account<br>Case Creation Date, Scan Date, Order Date, Patient Name, Case Name, Partner Name, Order ID |
| **Rule for File Name** | Define rules for the exported file name.<br>The below information can be used to set the rule.<br>• Clinic account<br>Case Creation Date, Scan Date, Order Date, Patient Name, Case Name, Partner Name, Patient ID, Order ID<br>• Lab account<br>Case Creation Date, Scan Date, Order Date, Patient Name, Case Name, Partner Name, Order ID |

## Case Converting Tool

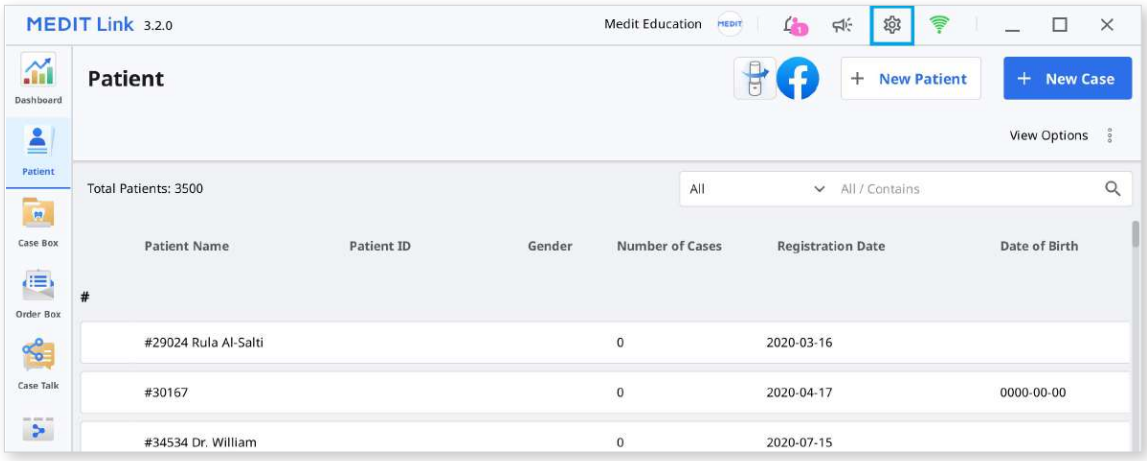
You can move cases between different accounts by exporting existing cases of the account or importing cases exported from other accounts.



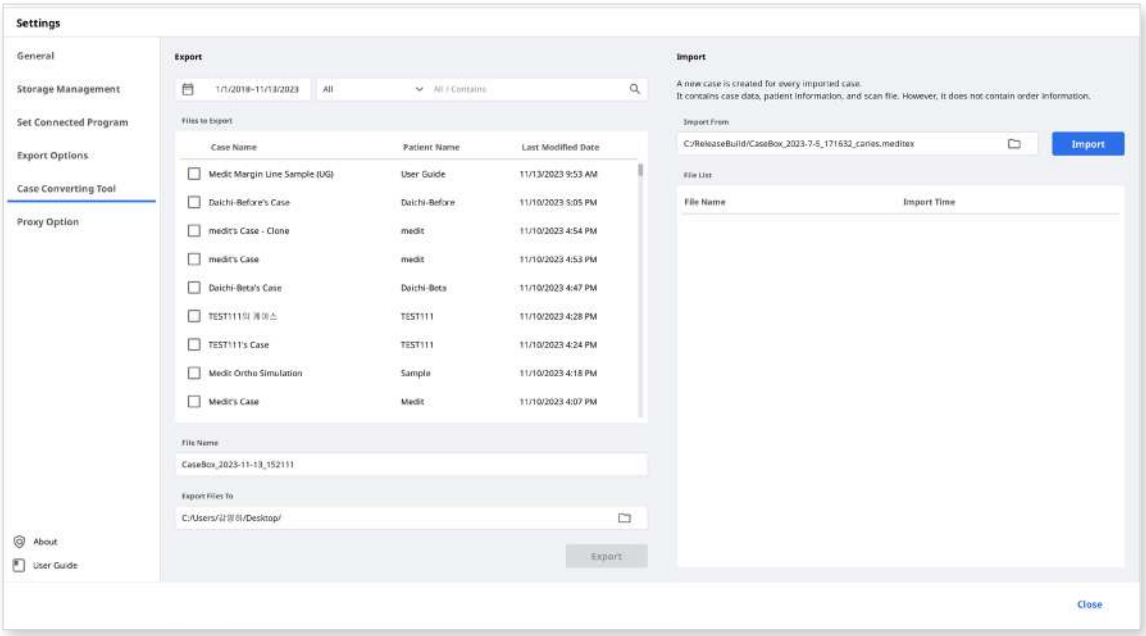

### Export Case

Export cases of the currently logged-in account to the local PC.

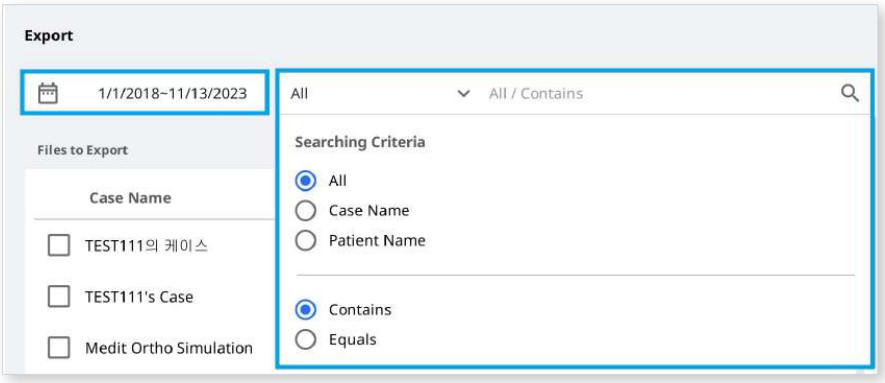
① Open Medit Link and click the Settings icon.



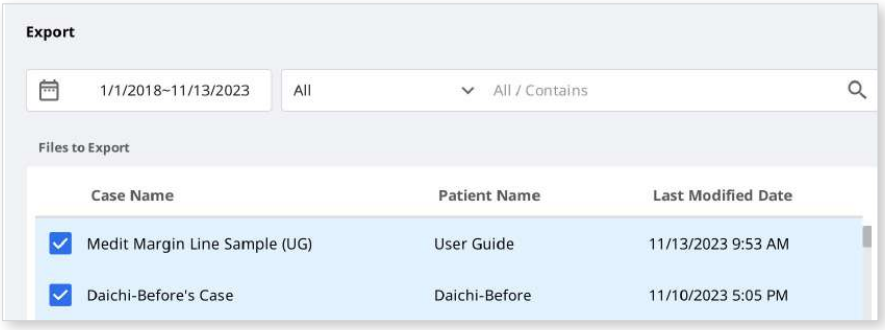
② Choose the "Case Converting Tool" section in the left-side menu.




③ In the Export section, set a period or search for cases to export if necessary.




④ Choose cases you want to export from the list in the "Files to Export" section.

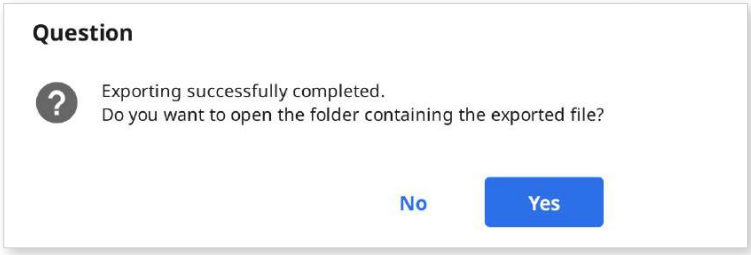



⑤ Set the file name by editing the case name in the File Name field.

⑥ Set the destination folder to export the selected cases.

⑦ Click "Export."

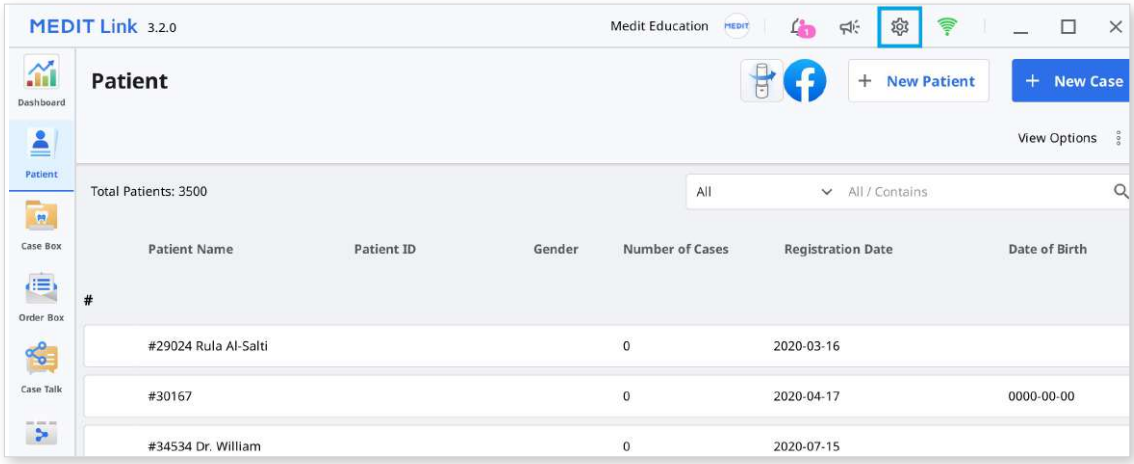
⑧ Click "Yes" to open the folder where the file is exported.



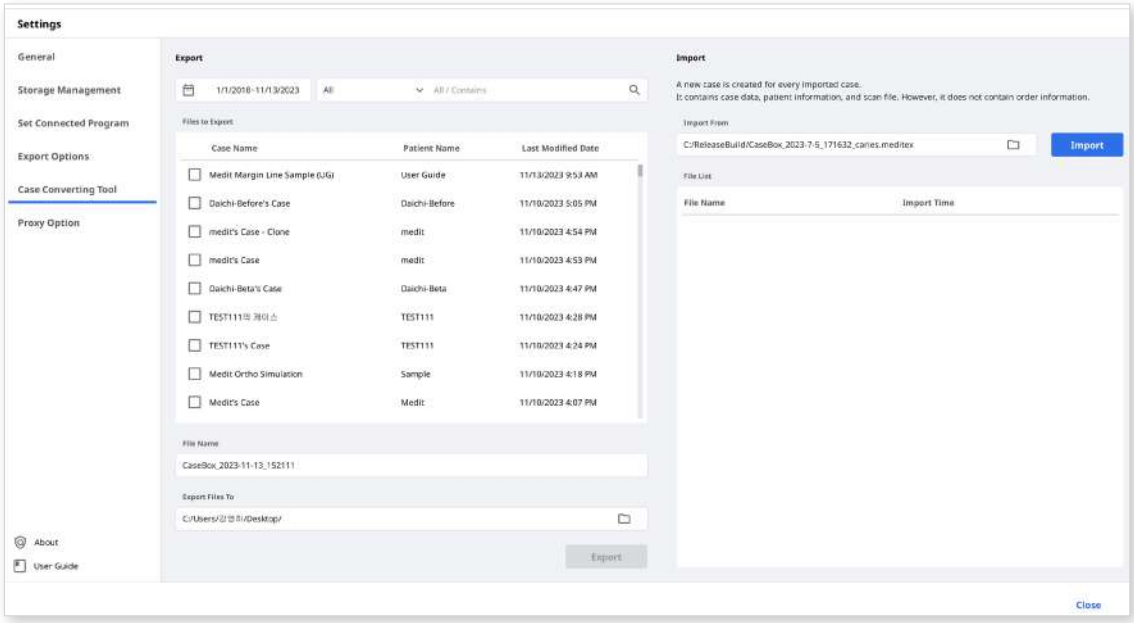

⑨ The exported cases are saved in .meditex file format.

## Import Case

① Open Medit Link and click the Settings icon.

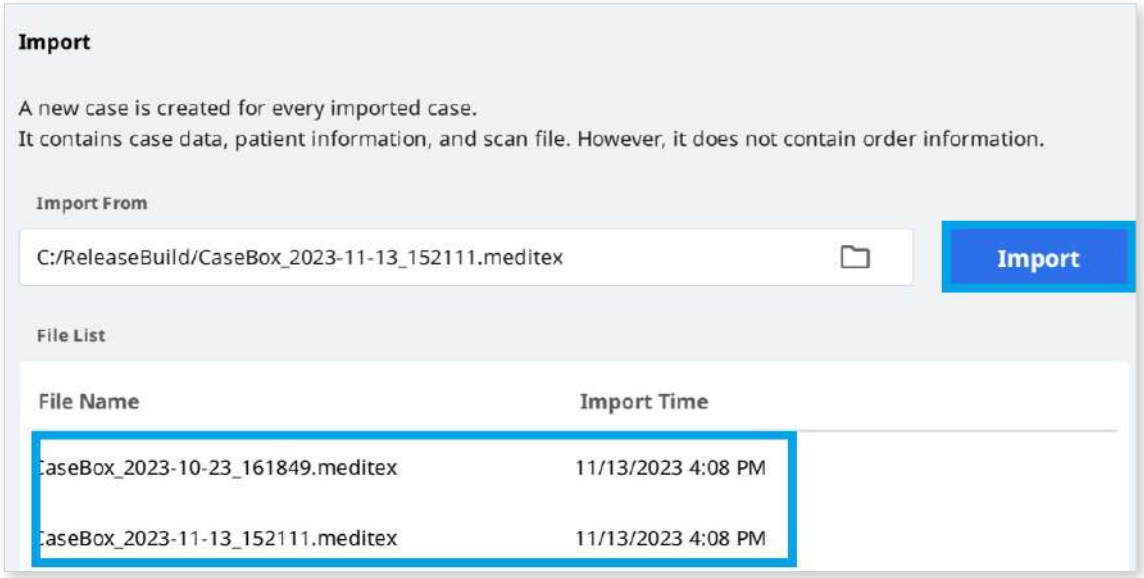



② Choose the "Case Converting Tool" section in the left-side menu.



③ In the Import section, click the folder icon to browse your PC for the .meditex file you want to import.

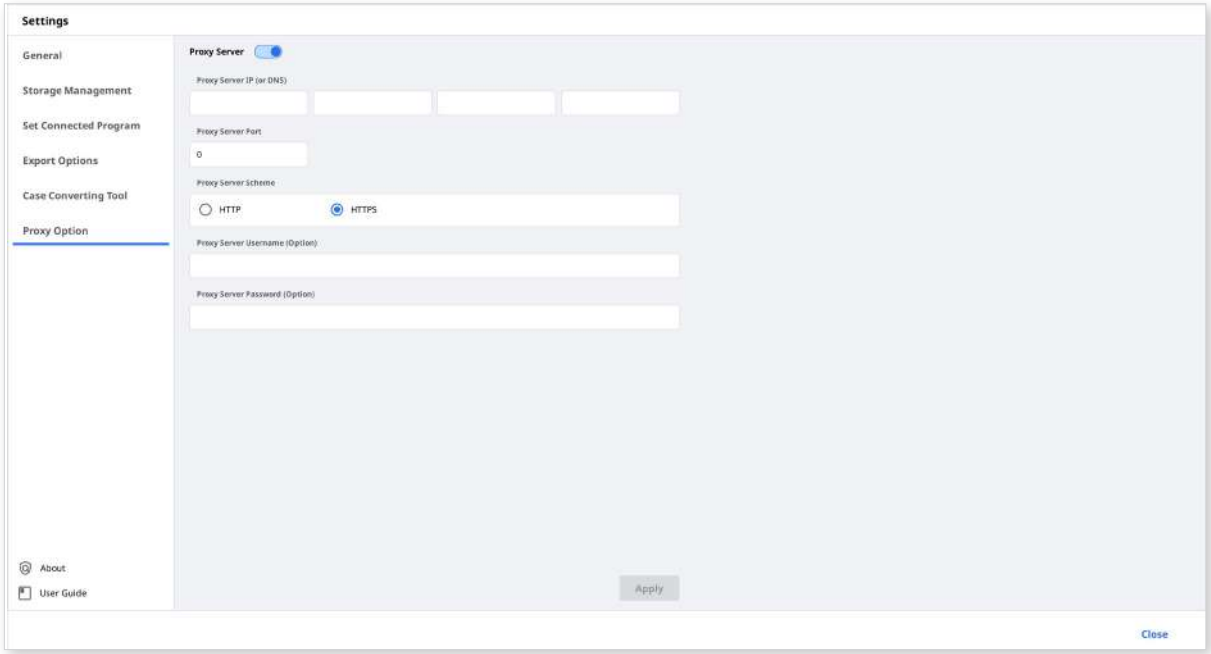
④ Click the “Import” button and check the files to import in the list below.




⑤ The imported case will also appear in your Case Box (Clinic account) or Work Box (Lab account).

## Proxy Options

In some limited network environments, you can change network settings.




## About

Show detailed information about Medit Link.

## User Guide

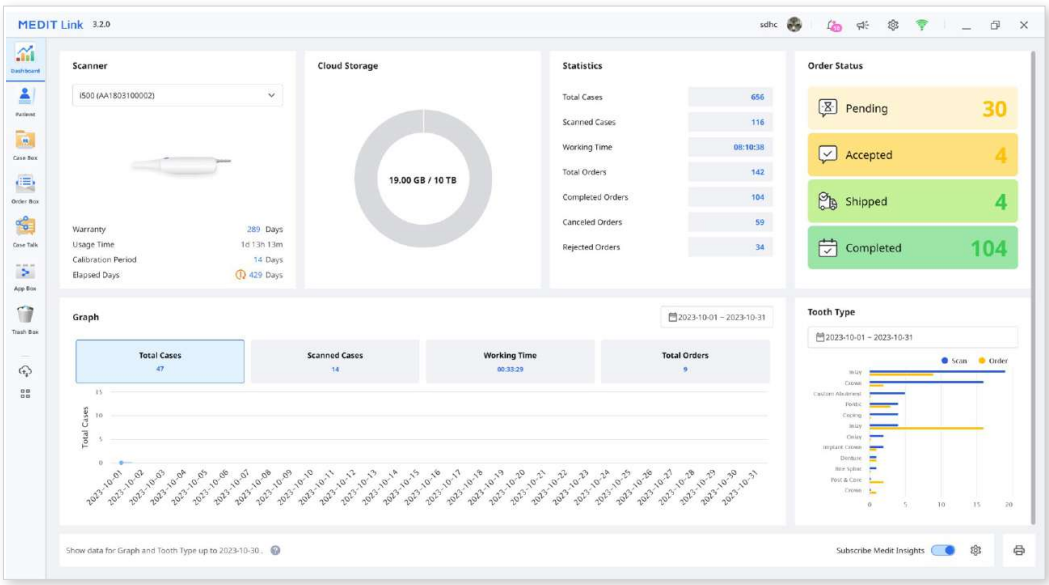
Get the user guide for Medit Link.

Opening the user guide requires an Internet connection.

# Menu

## Dashboard

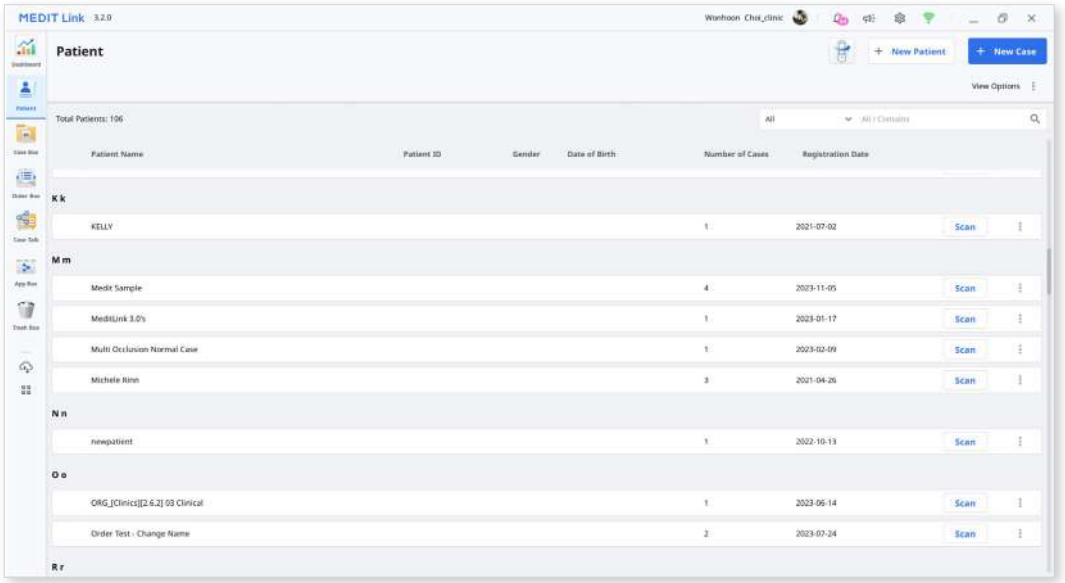
You can view the statistics for the entire work done on Medit Link in visualized graphs and charts – both in the Medit Link App and Web.




> **Note**
>
> Please refer to the Medit Link Web > Dashboard for more information on the dashboard and Medit Insights.

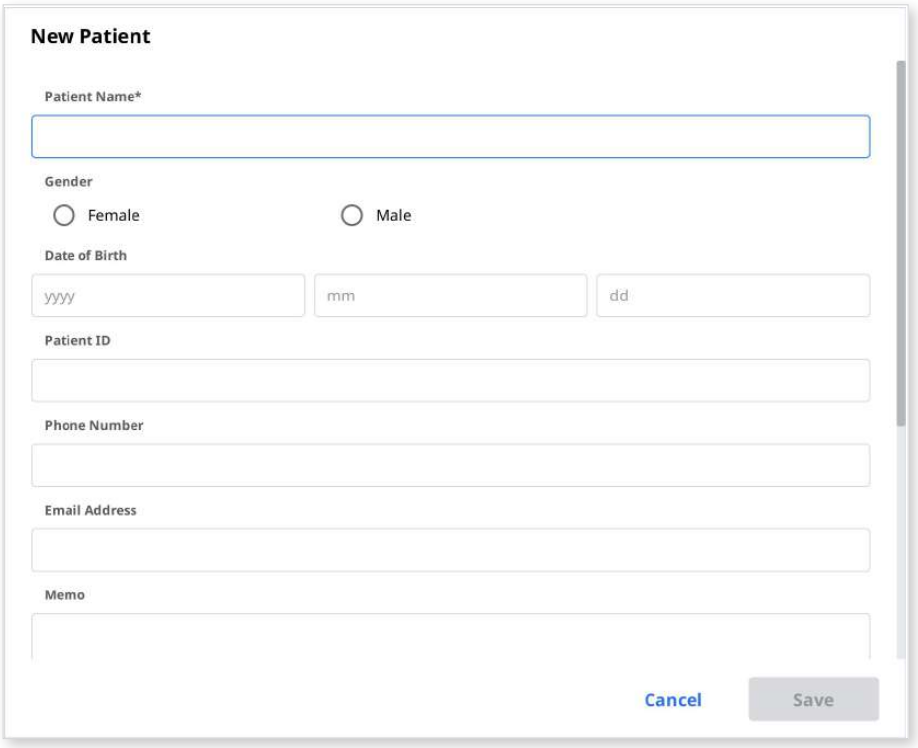
## Patient

You can add, edit, delete, or merge patients on the Patient menu.



## Add New Patient

① Click "New Patient."




② Fill in the required information in the New Patient dialog, then click "Save."

## Delete Patient

> **Note**
>
> You can delete a patient only when there are no cases for the patient.

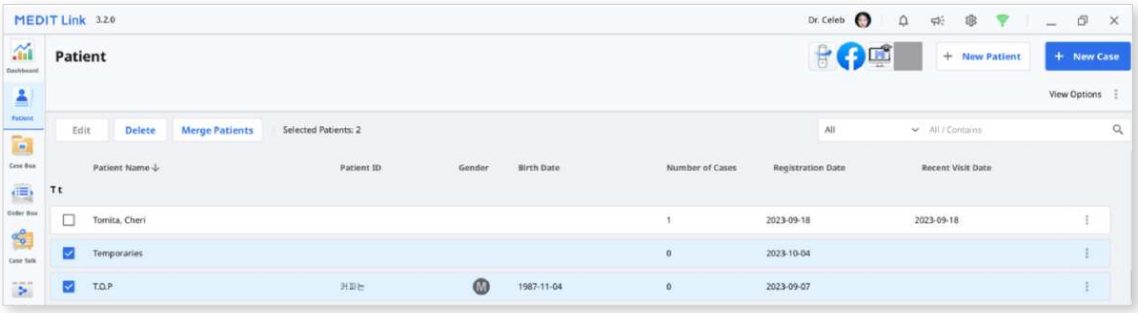
① Select the patient to delete from the list.

② Click "Delete."

## Merge Patients

You can merge all cases of multiple patients into one patient.

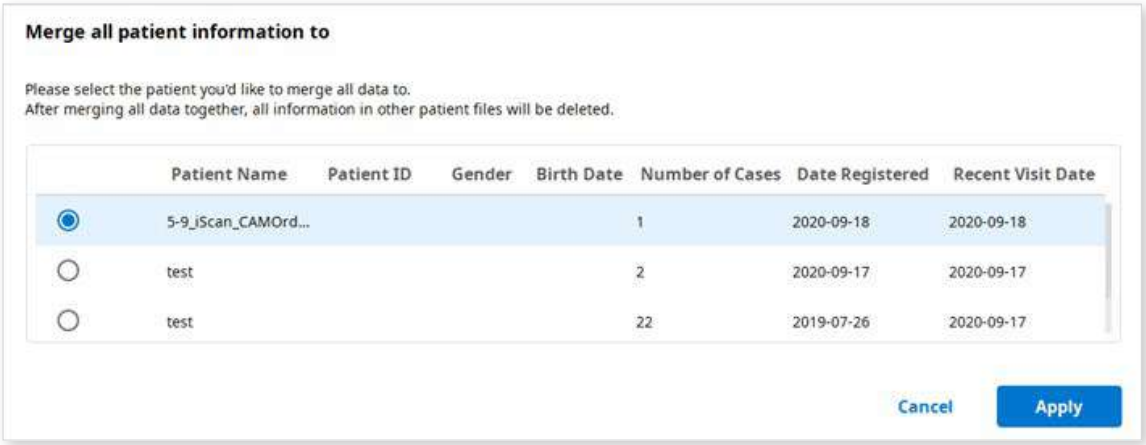
① Select the patients you want to merge from the list.




② Click "Merge Patients."

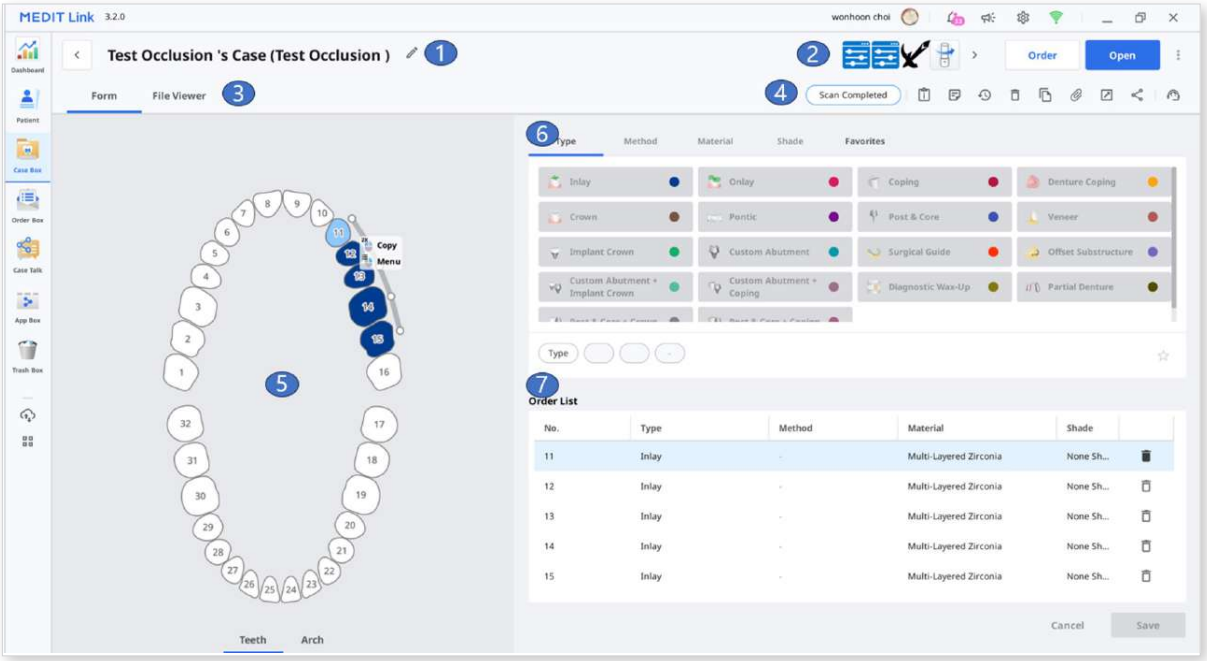
③ Select the target patient you would like to merge all cases into.

④ All cases are merged into the target patient and the patient information of the target patient maintains.




⑤ Click "Apply" to proceed with the merge.

## Case Box/Work Box



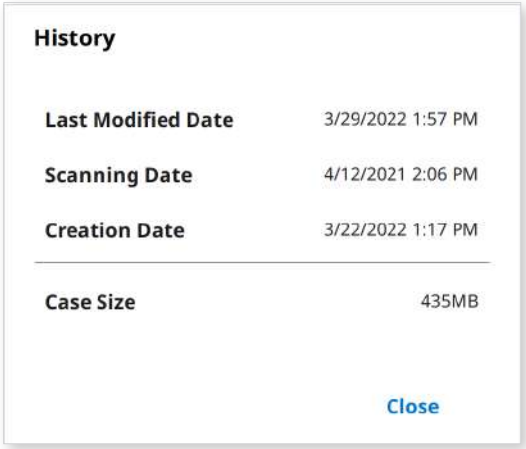

| | |
|---|---|
| **1** | Show case name and patient name. |
| **2** | Provide key features available: Scan or Open button, Order button, app icons |
| **3** | Show available tabs: Form, File Viewer |
| **4** | Show functions for managing cases and files. |
| **5** | Show the form registration UI for the selected scanning program. |
| **6** | Provide the type/method/material/shade information for users to choose for the selected tooth number. |
| **7** | Show the type/method/material/shade information applied to the selected teeth. |

### Tabs in Case Box

| Form | File Viewer |
|---|---|
| The form tab provides a UI for entering basic information for scanning work, such as type, method, material for teeth numbers, and scan options. The information you enter is passed to the connected scanning program and used as order information when placing an order with your partner. | View result files generated by scanning programs and CAD.<br>The file viewer displays and manages the acquired or attached 3D models and 2D images. |

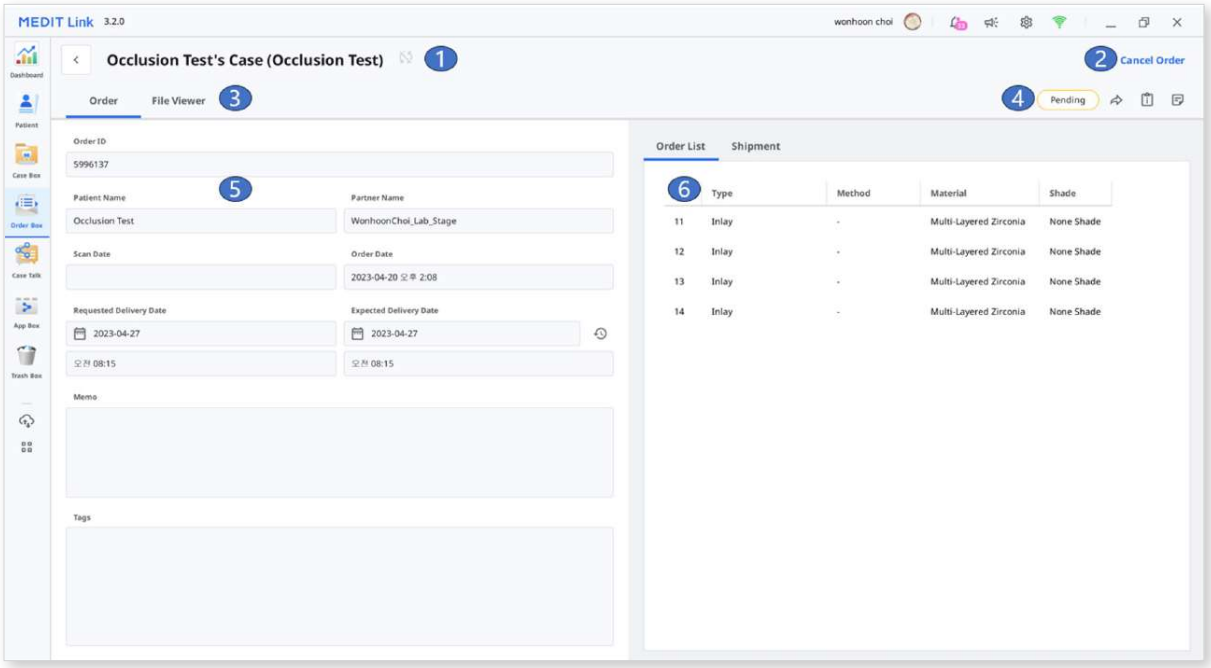
### Functions in Case Box/Work Box

The following functions are provided in Case Box/Work Box.

| | Case Status | Shows the status of the case. |
|---|---|---|
| | Go to Order Box/In Box | Provides a shortcut for the same case in another box (Case Box ↔ Order Box; In Box <-> Work Box). |
| | Case Information | Review case details and save them as a PDF or print them out. |
| | Memo & Tags | Add a memo or tags when registering or ordering a case. Use them to communicate any additional or supplementary information about the case to your partners. |
| | Case History | Provides detailed information about the case history.<br>  |
| | Delete | Delete the case.<br>You cannot delete ordered cases or cases that were created offline. |
| | Clone | Create a duplicate of the current case in Case Box. All data will be copied to the cloned case.<br>This feature helps replicate treatment information for the same patient or make an additional order with the same information or files. |
| | Attach | Attach files in various formats. |
| | Export | Export scan or CAD result files to the local PC. You can choose your preferred file format when exporting files.<br>The exported files can be used in CAD and CAM software for further work. |

| | | |
|---|---|---|
| | Share | Create a link for sharing.<br>Users with the shared link can access the 3D data in a browser such as Chrome, Firefox, or Safari without installing additional programs.<br>You can share the link freely with anybody or specific people only. A PIN code or a link expiration date can be set to secure private information. |
| | Submit Support Request | Land on a Medit Help Center page to submit the support request. |

# Order Box/In Box




| | |
|---|---|
| **1** | Show case name and patient name. |
| **2** | Provide functions for order management (accepting/canceling; delivering/ receiving). |
| **3** | Show available tabs: Order, File Viewer |
| **4** | Show functions for managing cases and files: case status, shortcuts for detailed information, case information, memo & tags, etc. |
| **5** | Show the detailed information for the order including the order number, patient name, partner name, scanning date, order date, delivery date, and memo & tags. |
| **6** | Show the ordered product information and delivery status. |

## Tabs in Order Box/In Box

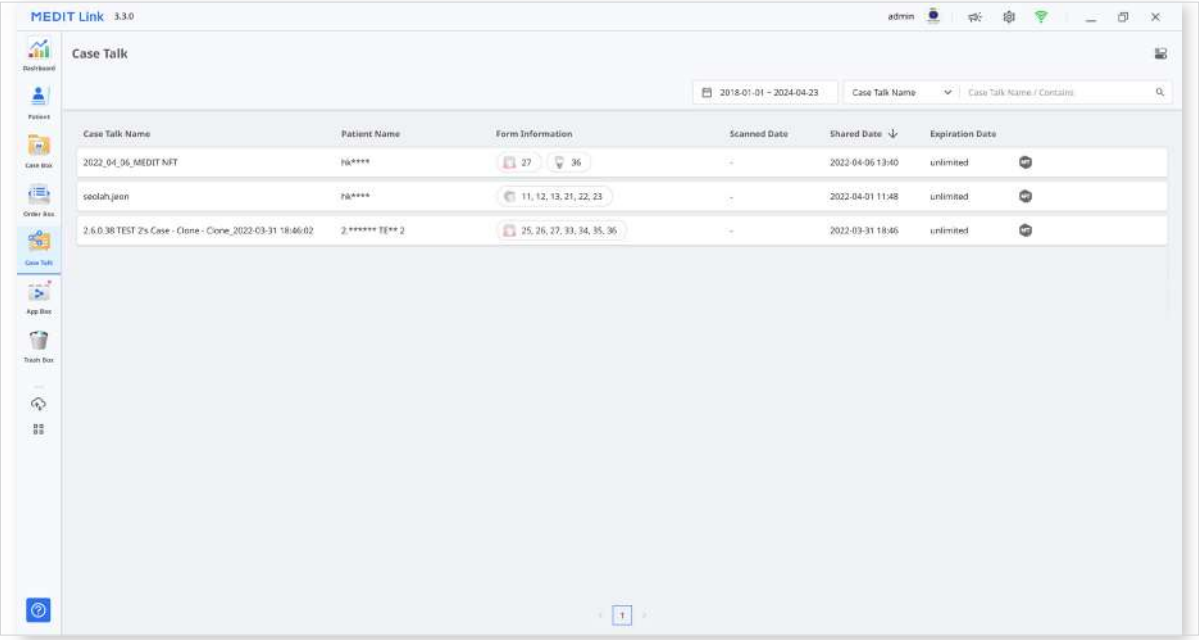
| Order | File Viewer |
|---|---|
| Check the detailed information related to the order, such as order number, patient name, account name, scanning date, order date, delivery date, memo, and tags. | View files generated by scan/CAD operations. The file viewer displays and manages the acquired or attached 3D models and 2D images. |

## Case Talk

Cases created in the Medit Link can be shared with specific people, anyone with the shared link or registered members of Medit Link.

The user can see a list of all shared cases through Case Talk in the Medit Link App and Medit Link Web.

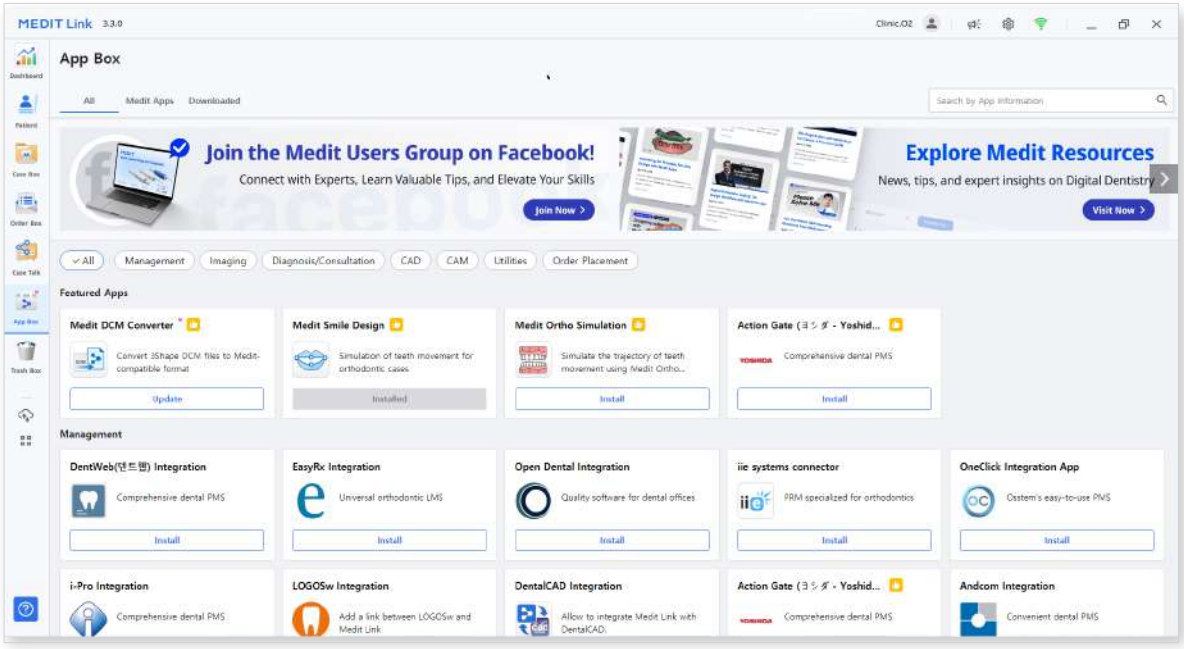
> **Note**
>
> Case Talk service requires an internet connection.




Shared cases can be viewed via a web browser without installing a separate program, enabling easy communication over the 3D data on various devices.

## App Box

App Box provides various add-in programs that complement your basic scanning workflow and enhance productivity. You can download and install the provided apps to create dental appliances, analyze scan data, assist you during a consultation, or streamline your work process.analyze scan data, assist you during a consultation, or streamline your work process.

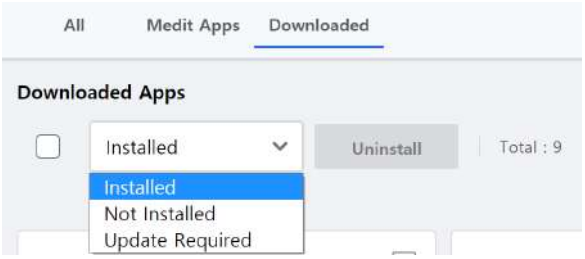



### All

The "All" tab shows the list of all provided apps including Medit Apps which are Medit-developed original apps and partner apps, which are integration apps with Medit's partners from different sectors of digital dentistry, such as 3D printing, CAD/CAM software, etc

### Medit Apps

The "Medit Apps" tab shows only the list of Medit-developed orignal apps.



### Downloaded

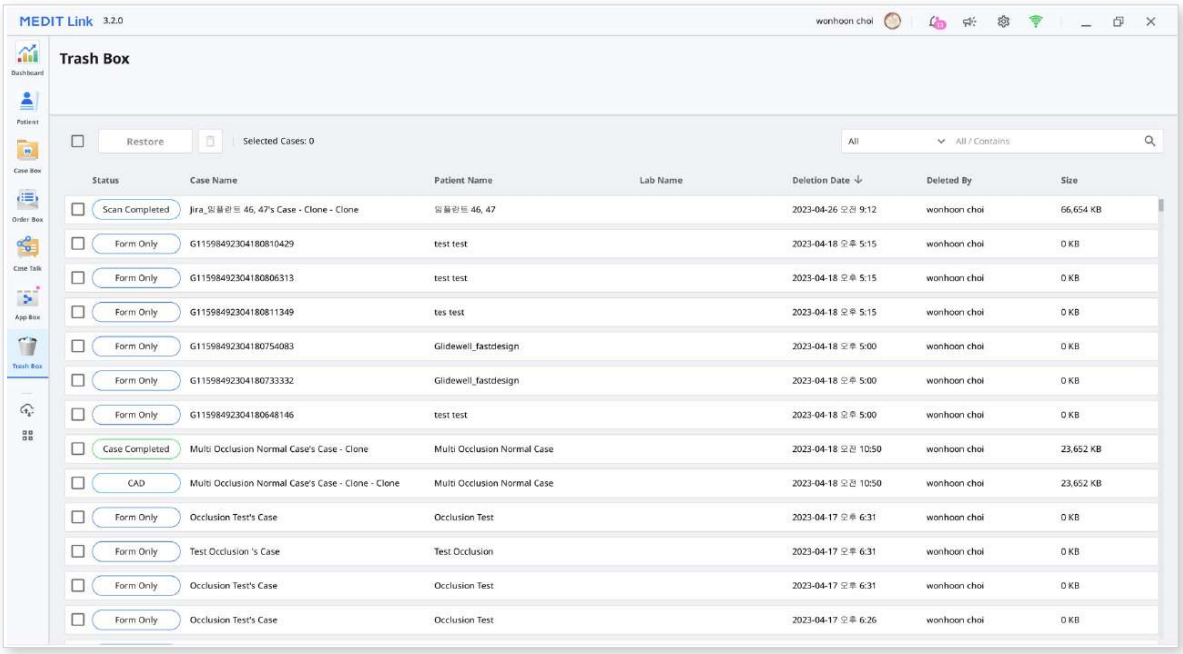
The "Downloaded" tab shows the list of currently installed apps on your PC and apps that have a history of being downloaded by the user account.

- Installed: The option shows only apps that are installed on the PC the user is currently signed in to.
- Not Installed: This option lets you see apps you've installed on other PCs so you can quickly install them.
- Update Required: This option only shows apps installed on the current PC that need to be updated

## Trash Box

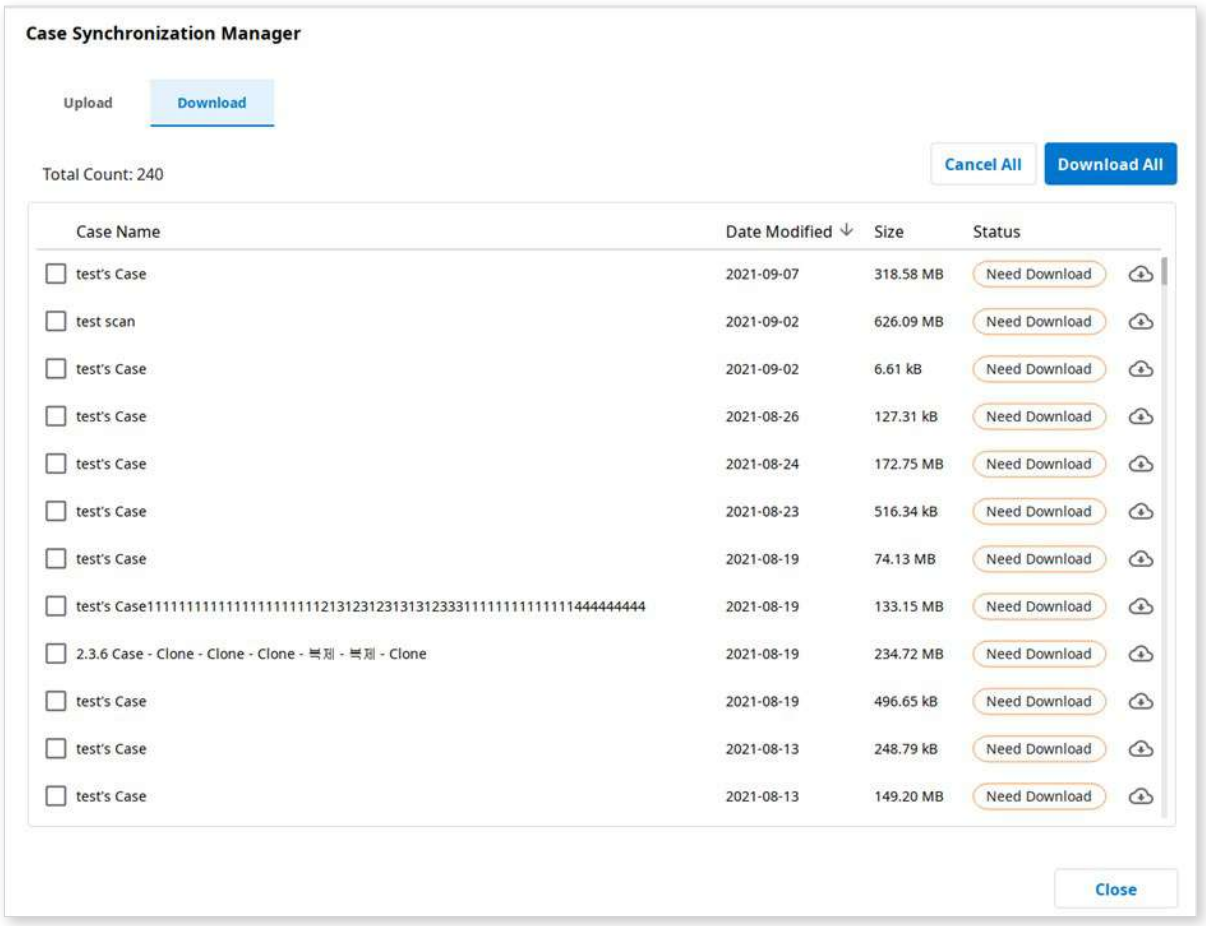
The Trash Box temporarily stores the deleted cases. Any case in the Trash Box can be either restored or permanently deleted.

> **⚠ Caution**
>
> The data deleted from the Trash Box will be permanently deleted from your PC and the server and cannot be recovered.



## Case Synchronization Manager

Case Synchronization Manager helps you to upload and download the cases in Medit Link. You can upload multiple cases to the cloud or download them to your local PC.




### Upload

| | |
|---|---|
| **Total Cases / Selected Cases** | Check the number of all/selected cases that need to be uploaded. |
| **Upload All** | Upload all cases to the cloud. |
| **Cancel All** | Cancel all upload requests. |
| | Upload the case to the cloud. |
| | Cancel uploading of the case. |
| | Retry uploading the case. |

### Download

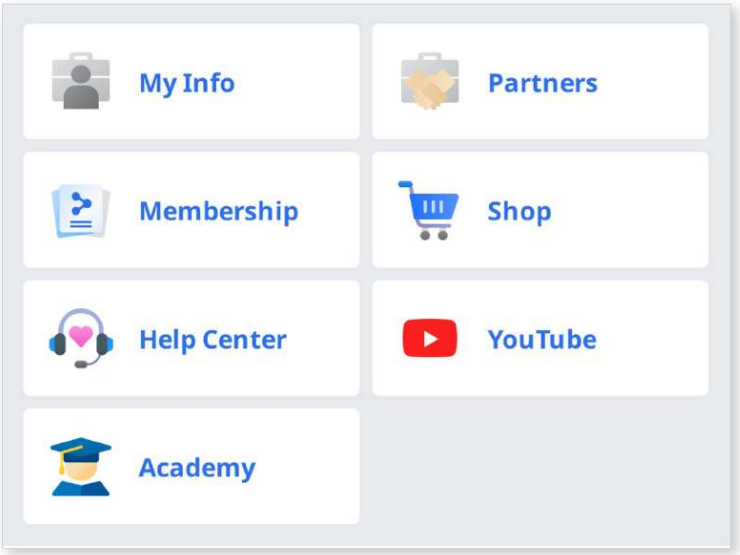
| | |
|---|---|
| **Total Cases / Selected Cases** | Check the number of all/selected cases that need to be downloaded. |
| **Download All** | Download all cases to the PC. |
| **Cancel All** | Cancel all download requests. |
| | Download the case to the PC. |
| | Cancel downloading of the case. |
| | Retry downloading the case. |

## Related Websites

You can go directly to menus only available on Medit Link Web, such as My Info, Partners, and Membership. Please refer to Medit Link > Medit Link Web > Partners, Membership, and My Info for detailed descriptions of the Medit Link Web menus.

You can access Medit's online store, Medit Shop, where you can purchase extended warranties for scanners and other Medit goods, such as scanner backpacks.

Also, you can get various information about using Medit Link. Access Medit's educational and informational resources, such as Medit Help Center, Medit Academy YouTube channel, and Medit Academy online education platform.



# File Viewer

File Viewer groups and shows various data, including the data acquired from programs linked to Medit Link and data attached by users.

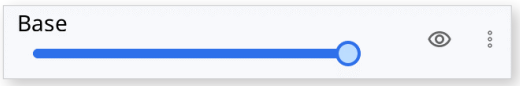
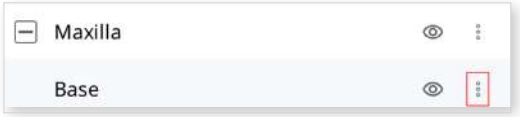
It provides basic management functions such as showing/hiding data, adjusting opacity, and deleting data.

It supports previews of files in the following formats:

- 3D data: STL, OBJ, PLY
- 2D images: PNG, JPG, JPEG, BMP, GIF, TIF, TIFF
- Video files: MKV, MP4, AVI, WMV

## Data Tree

You can group and display all data for the case in the data tree. You can also show/hide data, adjust transparency, and delete data from the data tree.

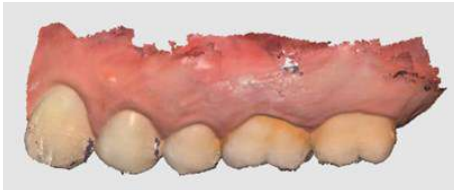
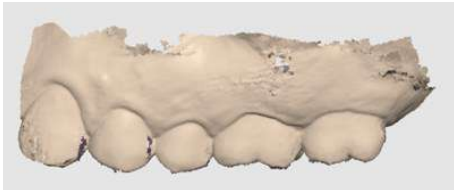
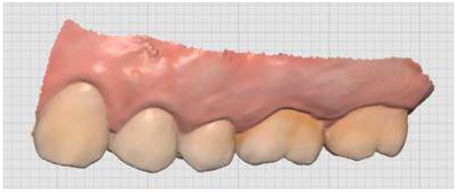
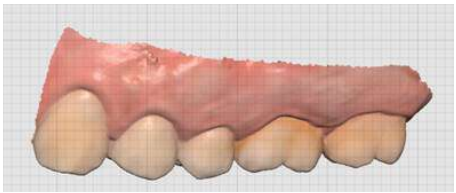
| | | |
|---|---|---|
| | Show/Hide | You can show or hide the data. |
|  | Opacity | The slide bar appears when you click one of the data on the data tree. You can adjust the opacity of the shown data by moving the slider bar.<br>  |
| | More | Clicking the More icon shows additional features available.<br>  <br>• Show This Only: Hide all other data but display only the corresponding data.<br>• Hide: Hide the data.<br>• Duplicate: Copy the data and add it to the attachment group.<br>• Export: Export the selected files.<br>• Rename: Change the name of the data.<br>• Delete: Delete the data. |

**Note**

You can rename data when online.

# Model Control Tools

## 3D Model Control

| | | | |
|---|---|---|---|
| | Pan | | Move the model. |
| | Rotate | | Rotate the model. |
| | Zoom In/Out | | Zoom in and out on the model. |
| | Zoom Fit | | Position the model in the center of the screen. |
| | Model Display Mode | Texture On | Show data in real texture colors.<br>  |
| | | Texture Off | Show data in a single color.<br>  |
| | Grid Settings (mm) | Grid On | Show the grid on the background.<br>  |
| | | Overlay On | Overlay the grid over the model.<br>  |
| | | Grid Off | Hide the grid. |

### 2D Image Control

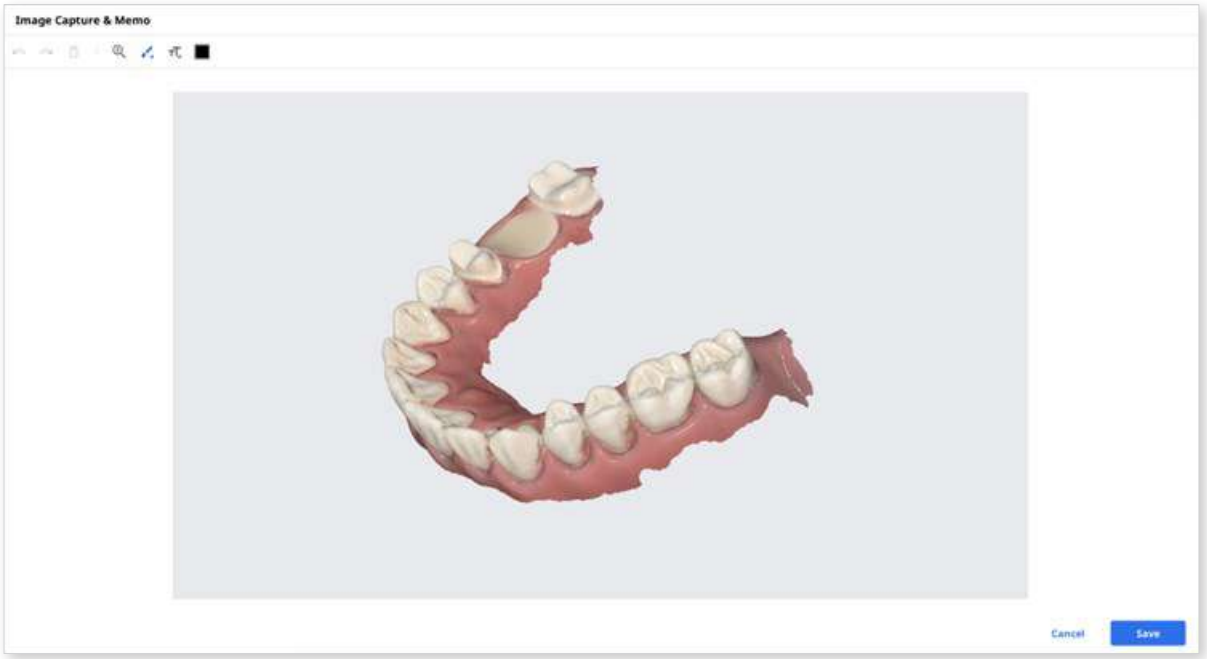
| | | |
|---|---|---|
| < > | Next/Previous Image | Move among images. |
| | Edit | Edit the image. |
| | Pinch/Paste Window | You can detach the image window and adjust it to the desired position. You can resize the window.<br>When the window is restored to its original location, it returns to its default size. |

## Function Tools

### Image Capture and Memo

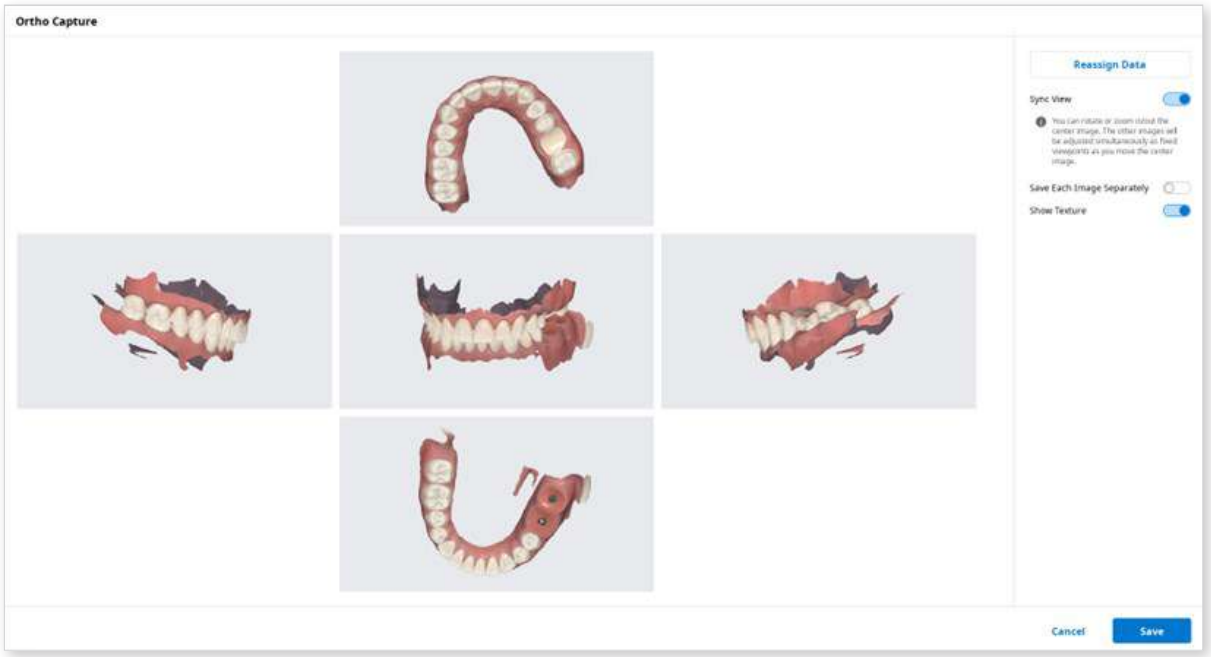
Capture the current screen as a 2D image, draw on it, or add notes.

You can save it as a file with your notes and send it as a reference.

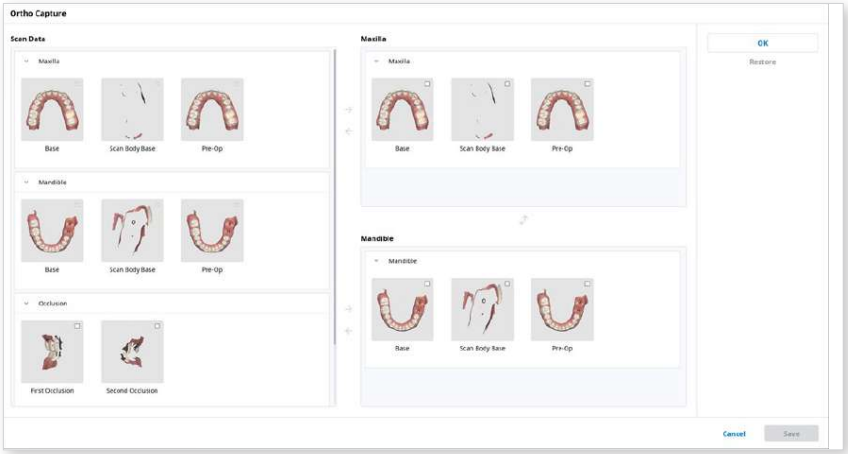


## Ortho Capture

Capture the images in the current viewing direction and top/bottom/left/right from the current viewing direction.




| | |
|---|---|
| Sync View | When on, you can rotate or zoom in/out the center image. The other images will be adjusted simultaneously as fixed viewpoints as you move the center image.<br>When off, you can pan, rotate, or zoom in/out all images individually. |
| Save Each Image Separately | Save each image in high resolution. |
| Show Texture | Turn on/off the texture for the model. |

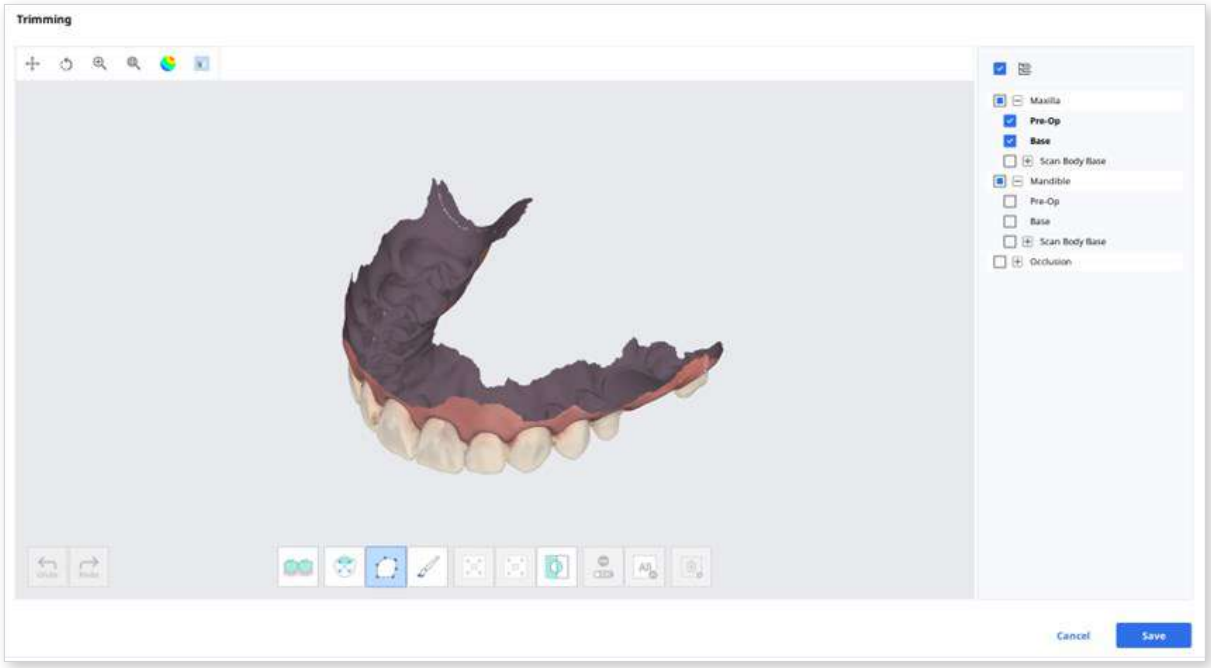
| | |
|---|---|
| **Reassign Data** | Change the data for maxilla/mandible with the Reassign Data feature. You can use the changed data to create and utilize the result images of Ortho Capture.<br>  <br>• Scan Data: Scan data for the case are all shown.<br>• Maxilla: The data you selected for the maxilla are displayed.<br>• Mandible: The data you selected for the mandible are displayed. |

## Fill Holes

Fill holes in 3D mesh data.

## Trimming

Trimming provides various tools to edit data.

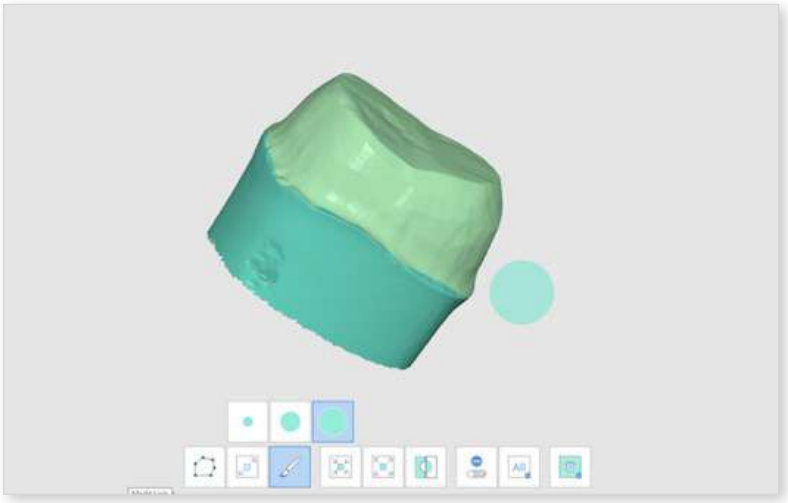



The selected 3D mesh data can be edited using different tools located at the bottom of the window.

| | | | |
|---|---|---|---|
| Selection | | Smart Teeth Selection | Automatically select all teeth of the arch, leaving out gingiva parts.<br>**Note**<br>This function is only available for the scan data acquired using Medit Scan for Clinics with the "Use GPU" option on. |
| | | Smart Single Tooth Selection | Automatically select the area of a single tooth with a click. You can click or drag on the tooth. |
| | | Polyline Selection | Select all entities within a polyline shape drawn on the screen. |
| | | Brush Selection | Select all entities on a freehand-drawn path on the screen. Only the front face will be selected. The brush comes in three different sizes. |

| | | | |
|---|---|---|---|
| Adjustment of Selected Area | | Shrink Selected Area | Reduce the selected area each time you press the button. |
| | | Expand Selected Area | Expand the selected area each time you press the button. |
| | | Invert Selected Area | Invert the selection. |
| Deselection | | Selection/ Deselection | When on, deselect the area using various tools. |
| | | Clear All Selection | Clear all selected areas. |
| | | Delete Selected Area | Delete the data from the selected area. |

① Select the area you want to trim with the area selection tools.

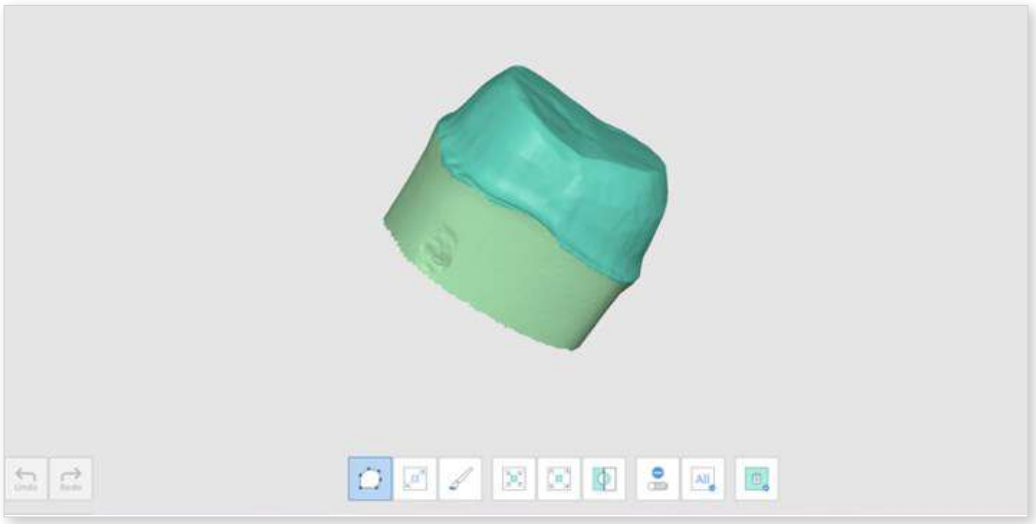


**Note**

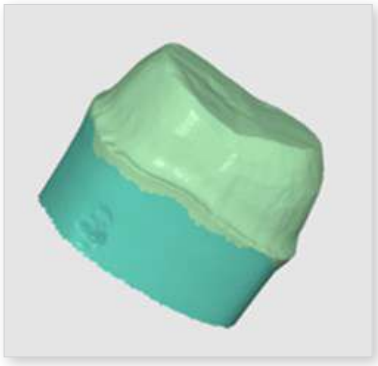
The Polyline trimming tool selects all entities within a polyline shape drawn on the screen, while the Brush trimming tool selects only the front face data.

② You can invert, shrink, or expand the selection with the following three tools.

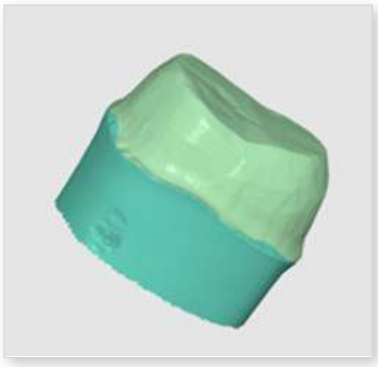
- Invert Selected Area



- Shrink Selected Area



- Expand Selected Area

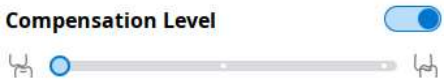


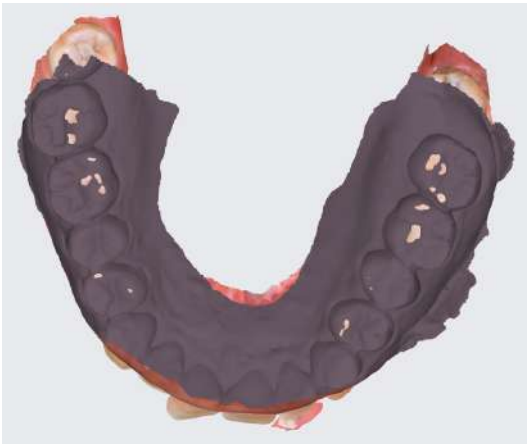
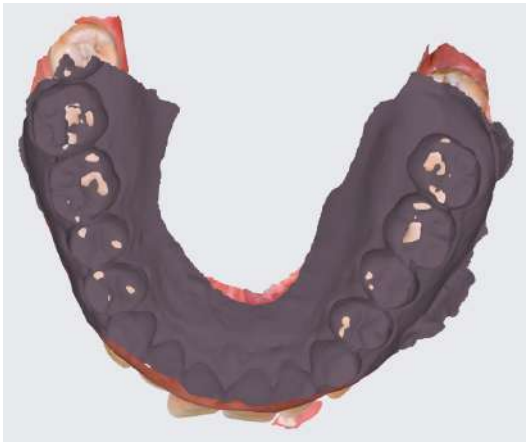
③ You can deselect the selected areas with the Delete Selected Area tool.

## Optimize Occlusion Alignment

Optimize the occlusion alignment. You can choose the target data and adjust the occlusion alignment.

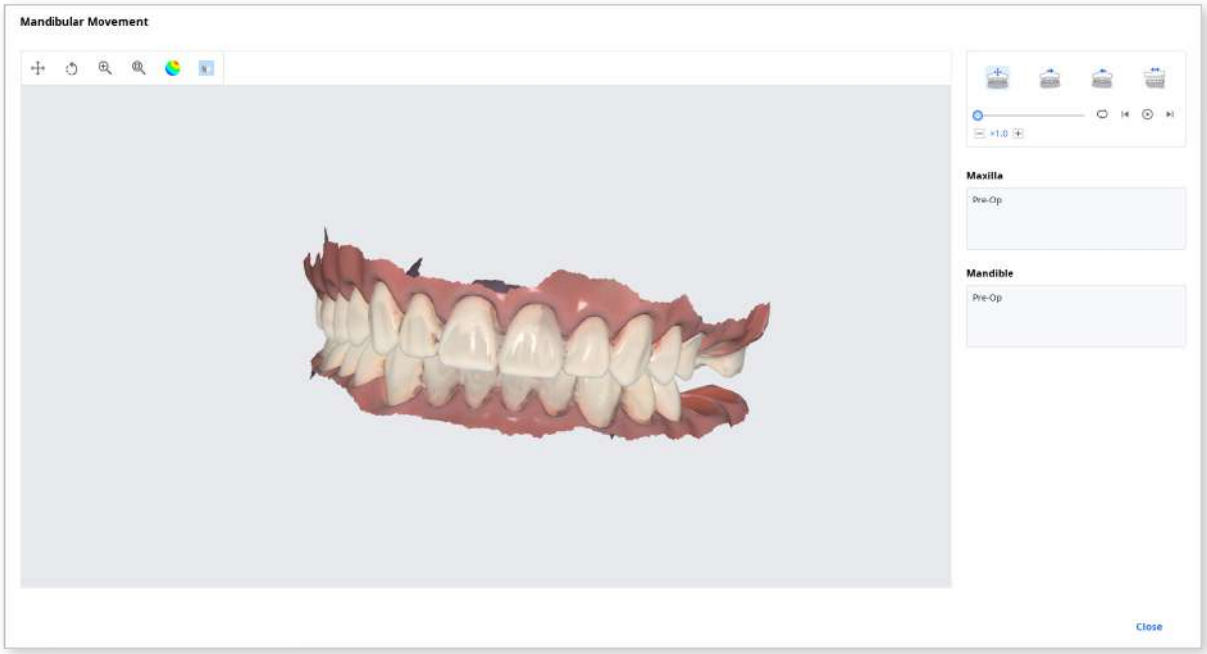
Compensation Level

| | | |
|---|---|---|
| **Low** |  | |

| | | |
|---|---|---|
| **Mid** | Compensation Level | |
| **High** | Compensation Level |  |
| **Off** | Compensation Level |  |

## Mandibular Movement

You can play the mandibular movements recorded in Medit Scan for Clinics to see the dynamic occlusal contacts between the upper and lower dentitions.




| | | |
|---|---|---|
| | Free Movement | Play the recording of free mandibular movement. |
| | Left Lateral Movement | Play the recording of the mandible moving to the left. |
| | Right Lateral Movement | Play the recording of the mandible moving to the right. |
| | Protrusive Movement | Play the recording of the mandible moving forward. |

## Manage Multi Occlusion Data in File Viewer

You can get multiple results of occlusion data from Medit Scan Application.

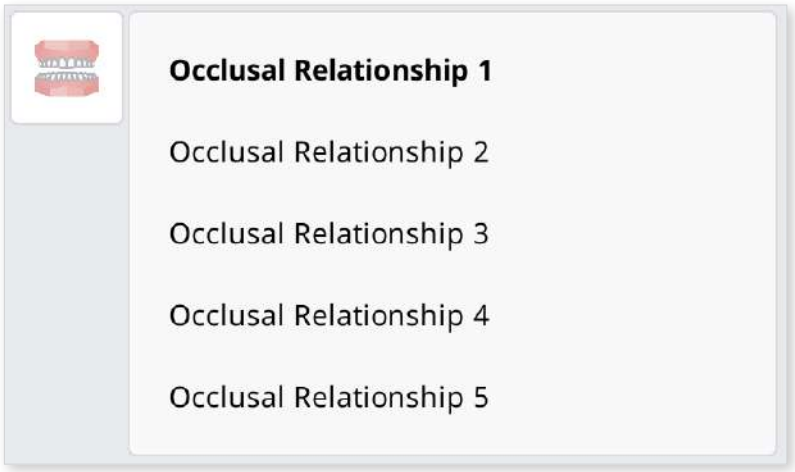
Medit Link provides the function to manage the results through the "File Viewer."

### How to manage multiple results

When the user gets multiple occlusion results from Medit Scan for Clinics, Medit Link provides the option to select a result.

The list of results is listed by name, and you can select one item.

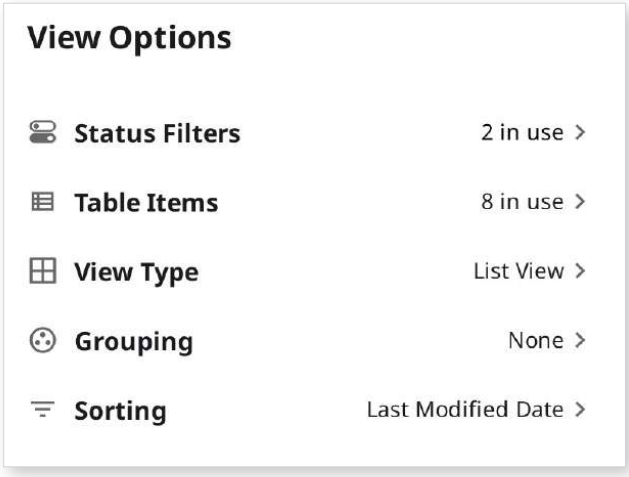
The selected model will be shown in the "Data Tree" and "Model Display Area."




You can collapse the list and change the item using the arrow icons.

## View Options

You can change the View Options to customize the layouts of the case list in the Patient/Case Box/Work Box/In Box/Order Box.



## Status Filters

Show or hide each filter representing the status of the case. The hidden status filters are not displayed on the screen in the Case Box/Work Box/In Box/Order Box.

You can easily find the case you need with status filters.

- You can click the status you want to view to display only cases in that state.
- You can select multiple statuses at a time.

For each box, the following filtering options are available:

| Box | Status Filters |
|---|---|
| Case Box | All / Form Only / Need Processing / Scan Completed / CAD / Ordered / Case Completed |
| Order Box | All / Pending / Canceled / Rejected / Accepted / Shipped / Case Completed |
| In Box | All / Pending / Canceled / Rejected / Accepted / Ready / Shipped / Case Completed |
| Work Box | All / Form Only / Need Processing / Scan Completed / CAD / Done |

### Table Items

Select the items to display in the case list in the Patient/Case Box/Work Box/In Box/ Order Box. You can change the order of table items or adjust the table column width in the list view to best optimize for the user environment.

For each box, the following table items are available:

| Box | Table Items |
|---|---|
| Patient | Patient Name / Patient ID / Gender / Number of Cases / Registration Date / Date of Birth |
| Case Box | Status / Case Name / Date of Birth / Form Information / Last Modified Date / Scanned Date / Order Date / Lab Name |
| Patient | Patient Name / Patient ID / Gender / Number of Cases / Registration Date / Date of Birth |
| Case Box | Status / Case Name / Date of Birth / Form Information / Last Modified Date / Scanned Date / Order Date / Lab Name |
| Order Box | Status / Case Name / Patient Name / Scanned Date / Order Date / Lab Name / Requested Delivery Date / Last Modified Date |

| | |
|---|---|
| In Box | Status / Case Name / Order Date / Requested Delivery Date / Last Modified Date / Clinic Name |
| Work Box | Status / Case Name / Patient Name / Form Information / Last Modified Date / Requested Delivery Date / Scanned Date / Clinic Name / Order Date |

## View Type

Change the view type between the Gallery View and List View on the Case Box.

For each box, the following view type options are available:

| Box | View Type Options |
|---|---|
| Patient | List View |
| Case Box | List View / Gallery View |
| Order Box | List View |
| In Box | List View |
| Work Box | List View |

## Grouping

Select a grouping option to classify and rearrange cases in the list by the selected option.

For each box, the following grouping options are available:

| Box | Grouping Options |
|---|---|
| Case Box | None / Patient Name / Scanned Date / Order Date |
| Order Box | None / Scanned Date / Order Date / Requested Delivery Date |
| In Box | None / Order Date / Requested Delivery Date |
| Work Box | None / Requested Delivery Date |

**Note**

The grouping options are unavailable in the Patient, Case Talk, and Trash Box.

## Sorting

Select a sorting option to change the order of cases in the list according to the selected option.

For each box, the following sorting options are available:

| Box | Grouping | Sorting Options |
|---|---|---|
| Patient | - | Patient Name / Patient ID / Date of Birth / Registration Date / Number of Cases |
| Case Box | None | Patient Name / Last Modified Date / Scanned Date/ Order Date / Lab Name |
| | Patient Name | Last Modified Date / Scanned Date / Order Date / Lab Name |
| | Scan Date | Patient Name / Last Modified Date / Order Date / Lab Name |
| | Order Date | Patient Name / Last Modified Date / Scanned Date / Lab Name |
| Order Box | None | Patient Name / Scanned Date / Order Date/ Requested Delivery Date / Lab Name |
| | Scan Date | Patient Name / Order Date / Requested Delivery Date / Lab Name |
| | Order Date | Patient Name / Scanned Date / Requested Delivery Date / Lab Name |
| | Requested Delivery Date | Patient Name / Scanned Date / Order Date / Lab Name |
| In Box | None | Patient Name / Order Date / Requested Delivery Date / Clinic Name |
| | Order Date | Patient Name / Scanned Date / Requested Delivery Date / Clinic Name |
| | Requested Delivery Date | Patient Name / Order Date / Clinic Name |
| Work Box | None | Patient Name / Last Modified Date / Requested Delivery Date / Clinic Name |
| | Requested Delivery Date | Patient Name / Last Modified Date / Clinic Name |

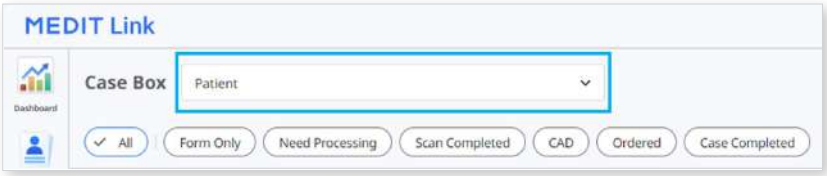
**Note**

The sorting options are unavailable in the Case Talk and Trash Box.

# Filtering and Search

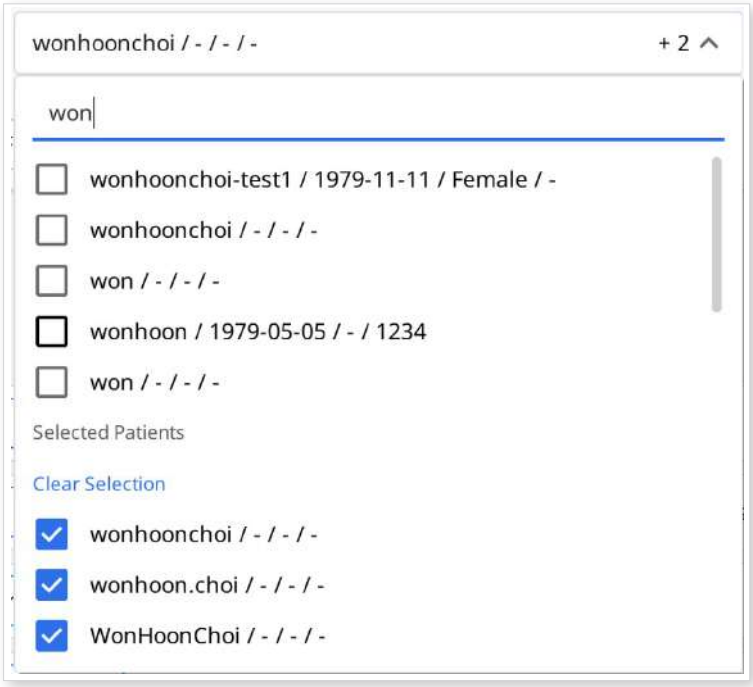
## Filter by Patient

Filter and display cases by patient name. You can create a list by filtering only the patients you need to work on.

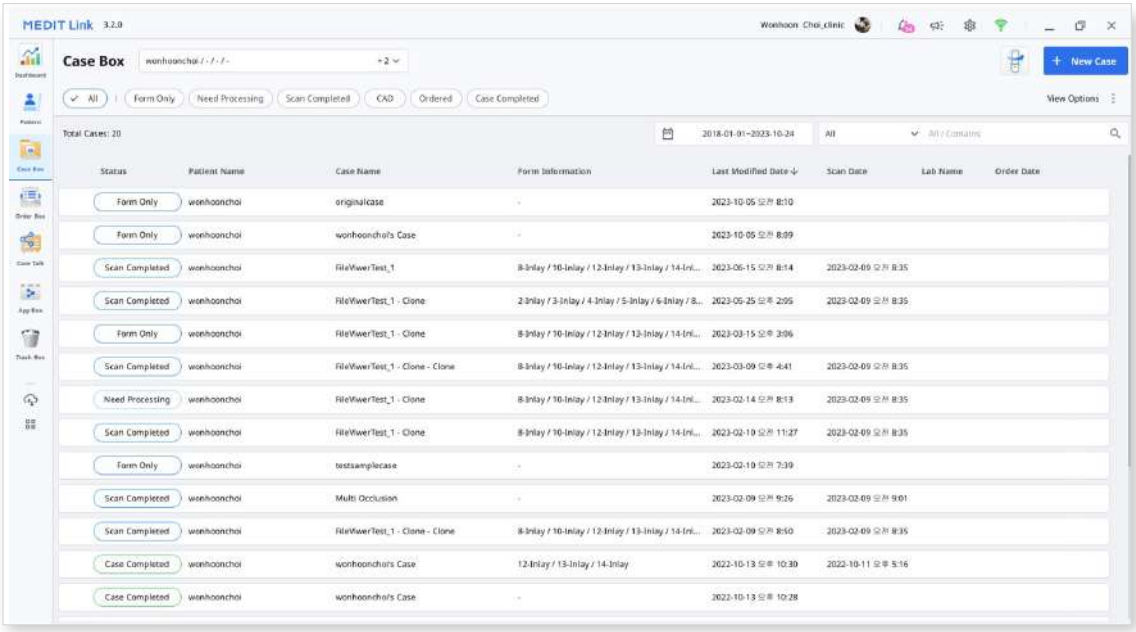



① Enter a patient name.

② Select the patients among the search results below.



③ Only cases of the selected patients are displayed on the list.




## Filter by Date

Filter and display cases last modified within the set duration.

① Click the duration filter.

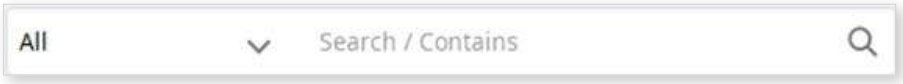
② Select the duration from the list.

- All: Shows all cases.
- Custom Range: Specify the start and end dates to display cases last modified within the period.
- Today: Show the cases last modified today.
- Yesterday: Show the cases last modified yesterday.
- Past 7 days: Show the cases last modified during the previous 7 days excluding today.
- Past 30 days: Show the cases last modified during the previous 30 days excluding today.
- This Month: Show the cases last modified during this month.
- Previous Month: Show the cases modified during the last month.

The case list will be updated in real time with the cases created or last modified within the selected duration.

## Advanced Search Capabilities

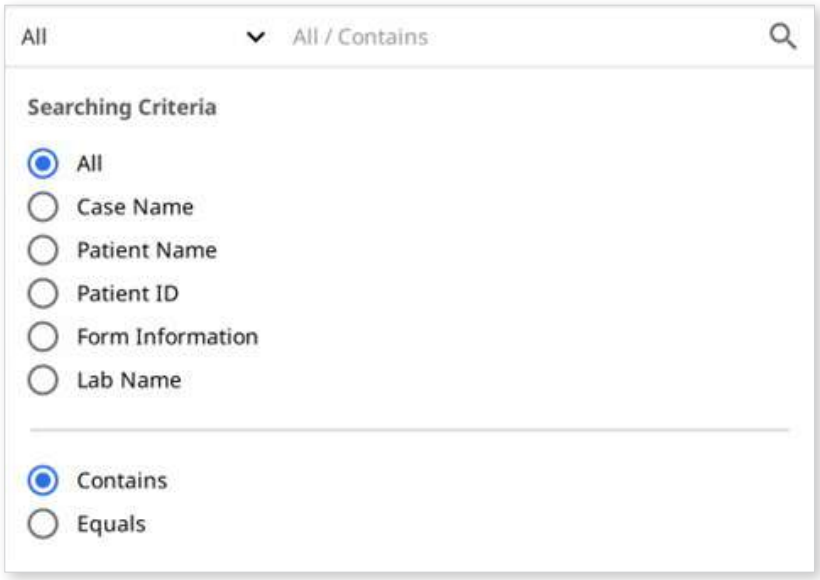
Leverage search capabilities to quickly find the information you want.




The following Searching Criteria are available for each box:

| | |
|---|---|
| Patient | All, Patient Name, Patient ID |
| Case Box | All, Case Name, Patient Name, Patient ID, Form Information, Lab Name |
| Order Box | All, Case Name, Patient Name, Patient ID, Lab Name, Order ID |
| In Box | All, Case Name, Patient Name, Clinic Name, Order ID |
| Work Box | All, Case Name, Patient Name, Form Information, Clinic Name, Order ID |
| Case Talk | Case Talk Name (Contains), Patient Name (Equals) |
| Trash Box (Clinic) | All, Case Name, Patient Name, Lab Name, Deleted By |
| Trash Box (Lab) | All, Case Name, Patient Name, Clinic Name, Deleted By |

You can select the Searching Criteria and choose between the Contains and Equals logic.



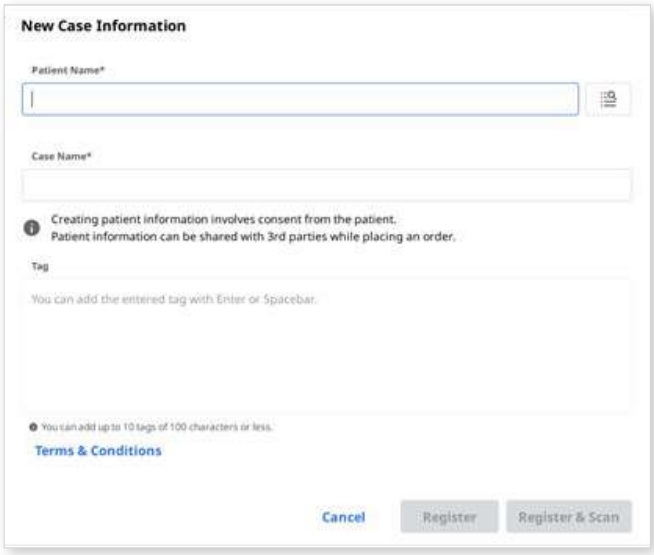
# Medit Link > Workflow

## Create/Edit/Clone/Delete Case

### Creating Cases

#### Create Case in Case Box (Clinic)

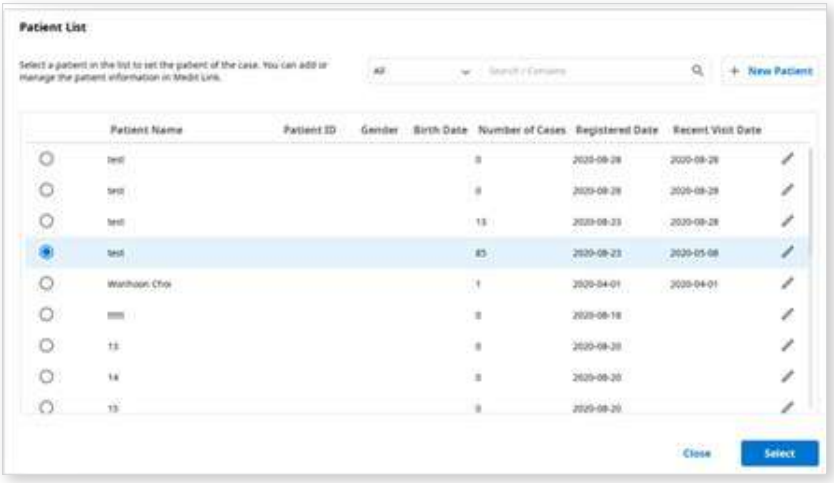
① Click the "New Case" button in the upper right corner.




② Enter basic information, such as the patient's name and case name..

- If you enter a name not on the patient list, a new patient will be added.
- If you enter a name that is in the patient list, you can select it from the list.
- If registering a case for an existing patient, click the Patient List icon to select an existing patient.

- In the Patent List dialog, you can register a new patient or edit the information of an existing patient.



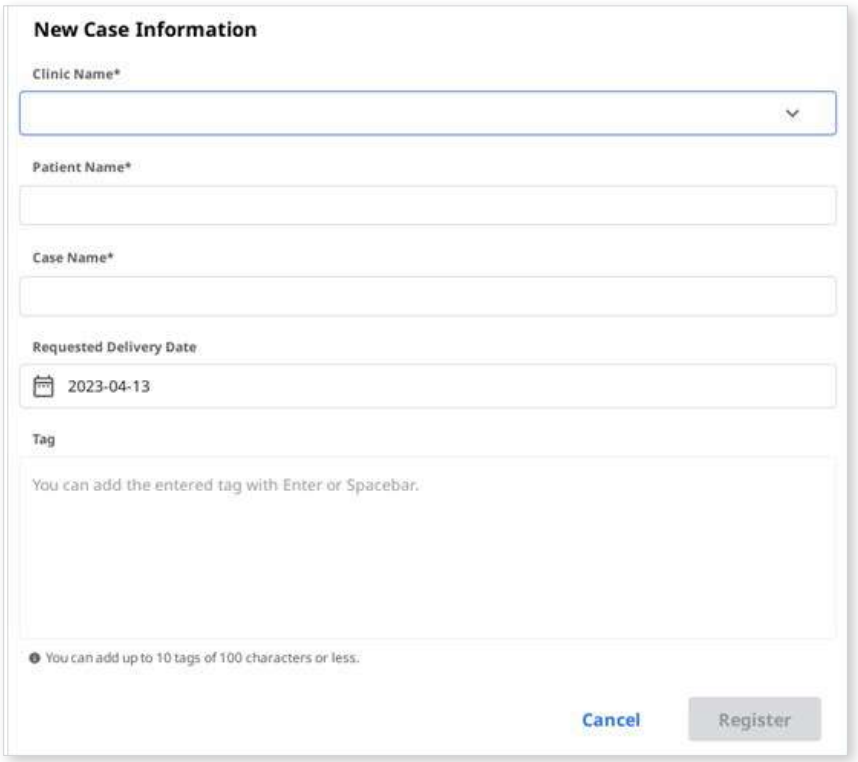
③ The case name will be filled in automatically, but you can still change it.

④ Click "Register & Scan" to complete the case registration and proceed to scan.

- Register: You will be redirected to the main page. This is useful when registering multiple cases.
- Register & Scan: Move to the Form tab to register form information for the case.

### Create Case in Work Box (Lab)

① Click the "New Case" button in the upper right corner.




② Enter or select the clinic name.

③ Enter the patient's name and case name. The case name will be filled in automatically, but you can still change it.

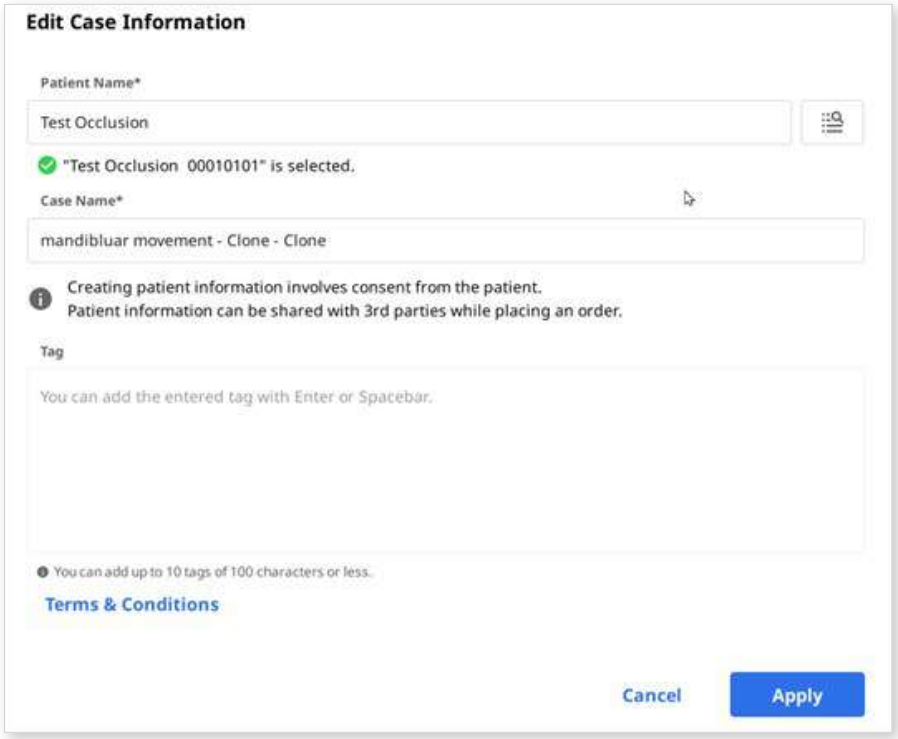
④ Enter the expected delivery date considering the completion date of the work.

⑤ After registering the case, you will be redirected to the main page.

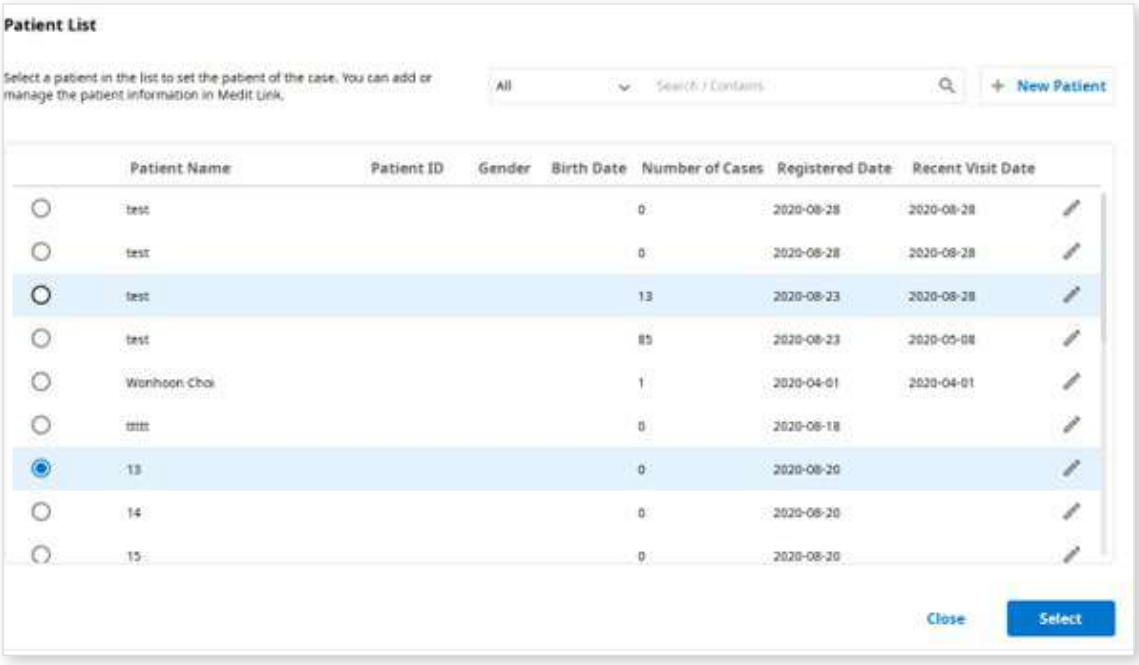
# Editing Cases

## Edit Case in Case Box (Clinic)

① Click the "Edit" icon next to the case name.




② Click the "Search" icon to change the patient's name. Note that it cannot be edited directly.; instead, you can find a patient name you would like to replace the current one with and can edit the patient information from the list.



③ Check the patient's name you want to replace the current one with.

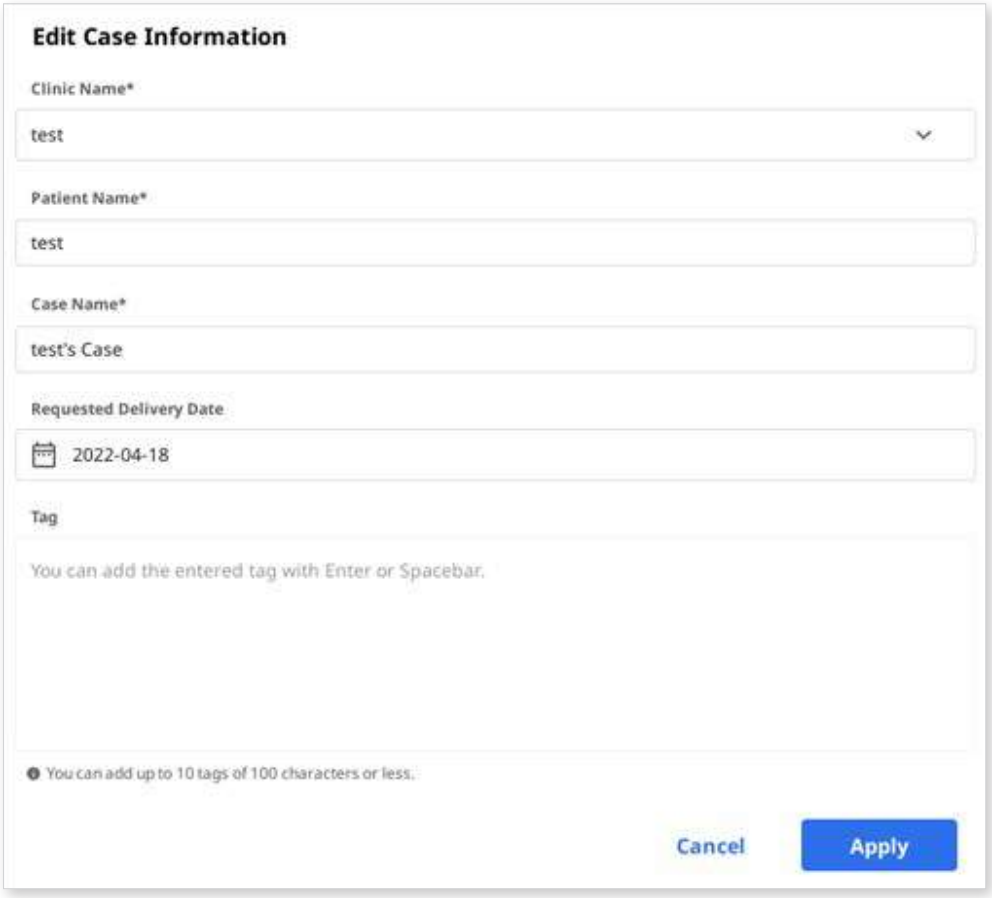
④ To create a new patient, press the "New Patient" button.

⑤ Use the "Edit" button to change the registered information about the patient.

⑥ Click "Apply" to finish the process.

## Edit Case in Work Box (Lab)

① Click the "Edit" icon next to the case name.




② Click "Apply" after the editing is done.

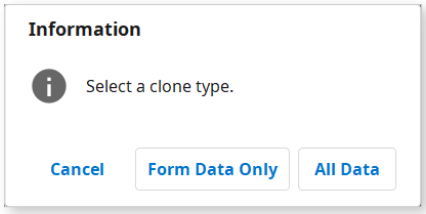
> **Note**
>
> You cannot edit the information of the cases received through the order in In Box.

# Cloning Cases

## Clone Case in Case Box (Clinic)

① Click the "Clone" icon at the top.

② You will be asked what kind of information you would like to clone to the new case.




③ Choose whether to replicate only form information only or all data.

④ When cloning is complete, a case named "[Case name] – Clone" will be created.

## Clone Case in Work Box (Lab)

① Click the "Clone" icon at the top.

② Duplicate all data to create a new case.

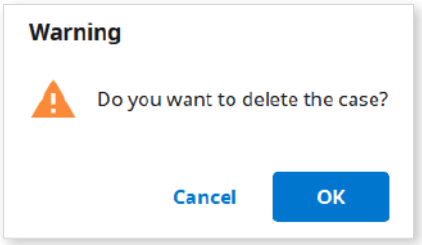
③ When cloning is complete, a case named "[Case name] – Clone" will be created.

# Deleting Case

## Delete Case (Clinic and Lab)

① Click the "Delete" icon.

② Click "OK" to delete the case.




③ Deleted cases are moved to the Trash Box and can be recovered if necessary.

# Form Information

You can enter the form information based on the connected program and the treatment type.

The information you enter will be used as basic information for working on scanning or CAD programs and ordering.

## Registering Form Information in Case Box

### Enter on the Form Tab

① Select whether you are going to input treatment information by teeth or by arch.

② Select Type – Method – Material – Shade.

- If you entered information incorrectly, you go back to select it again.
- The selected information is automatically registered to the order list.

③ Click "Save" to save your registration.

# Registering Form Information in Work Box

## Enter on the Form Tab

① Select the scan program you want to use.

② Select one of the following options that will define your scanning strategy: Teeth/ Flexible Multi-Die/Multi-Die.

③ Methods may differ depending on the selected scan program.

| | Medit Scan for Clinics | Medit Scan for Labs |
|---|---|---|
| Teeth | O | O |
| Arch | O | O |
| Flexible Multi-Die | X | O |
| Multi-Die | X | O |

④ Select teeth, arch, or die numbers for the scanning process.

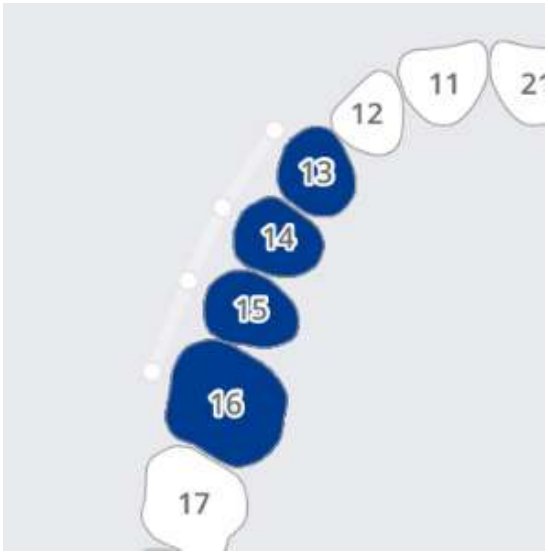
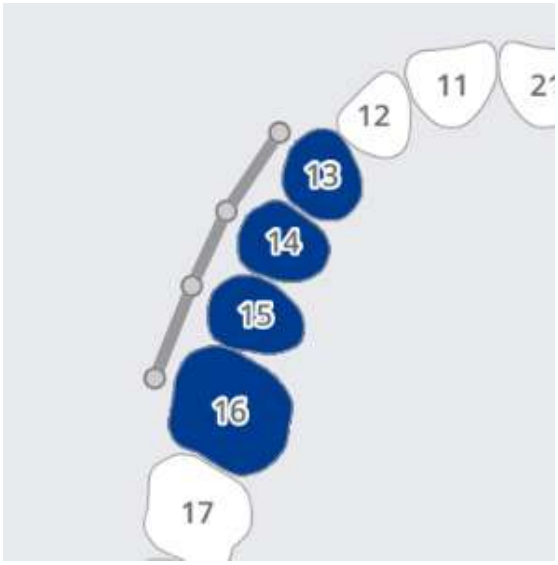
⑤ Select Type – Method – Material – Shade.

- If you entered information incorrectly, you go back to select it again.
- The selected information is automatically registered to the list.

⑥ Click "Save" to save your registration.

## Connecting Teeth into Bridge

You can connect multiple teeth into a bridge when the same material is applied to multiple adjacent teeth. Click the bridge icon beside the selected teeth to connect or disconnect them.

| Before setting a bridge | After setting a bridge |
| --- | --- |
|  |  |

## Setting Scanning Options

Depending on the program you are working with, various scan options are provided.

The selected scan options are passed to each scanning program.

### Medit Scan for Labs

#### General options

| | | |
|---|---|---|
| | Adjacent teeth | Mark the prepared and adjacent teeth and pass this information to the scanning program. |
| | Antagonist | Automatically mark the antagonist and passes this information to the scanning program. |
| | Articulator | Display options for selecting the articulator in the scanning program. |
| | Movement Marker | Allow using the "Jaw Motion" scan strategy in the scanning program. |

#### Options by teeth

| | | |
|---|---|---|
| | Scan Body | Allow setting a strategy for scanning scan bodies in the scanning program. |
| | Pre-Op Scan | Allow setting a strategy for scanning a pre-op model in the scanning program. |
| | Wax-Up Scan | Allow setting a strategy for scanning wax-ups in the scanning program. |

## Adding to Favorite

You can quickly select a product by registering it as a favorite.

The list of registered favorites is managed as a template and can be shared through the export and import features.

### Add to Favorites

① Select the tooth number.

② Select Type – Method – Material – Shade.

- Type – Method – Material – Shades can be registered as favorites even if not all are selected.

③ Click the "Star" icon.

④ A combination of the selected parameters, excluding tooth number, is on your favorite search list.

### Manage Favorite Templates

You can register, manage, and share different types of templates.

| | |
|---|---|
| **Add** | Add a new template. |
| **Rename** | Rename the current template. |
| **Delete** | Delete the current template. |
| **Export** | Export the current template to a file. |
| **Import** | Import a template file. |

# Work on Scanning/CAD

## Scan Process

Based on the entered information, you proceed with scanning.

① Enter/save treatment information and select the necessary scan options.

② Click the "Scan" button in the upper-right corner of the window.

## CAD Process

Medit Link provides the DentalCAD Integration app to connect Medit Link with DentalCAD.

① Install the DentalCAD Integration app in the App Box.

② Go to the case details and click on the DentalCAD Integration app icon on Quick Launcher.

③ Specify the path to the DentalCAD app installed on your PC in the pop-up dialog.

④ Enter the case details of the scanned case and click the DentalCAD Integration app icon, which will pop up a dialog to create a dentalProject file.

⑤ Register form information for DentalCAD and click "Open" to open the CAD program.

⑥ If you install the DentalDB Integration app, the CAD results will be automatically delivered to the specified save path in exocad. (Lab accounts only)

**Note**

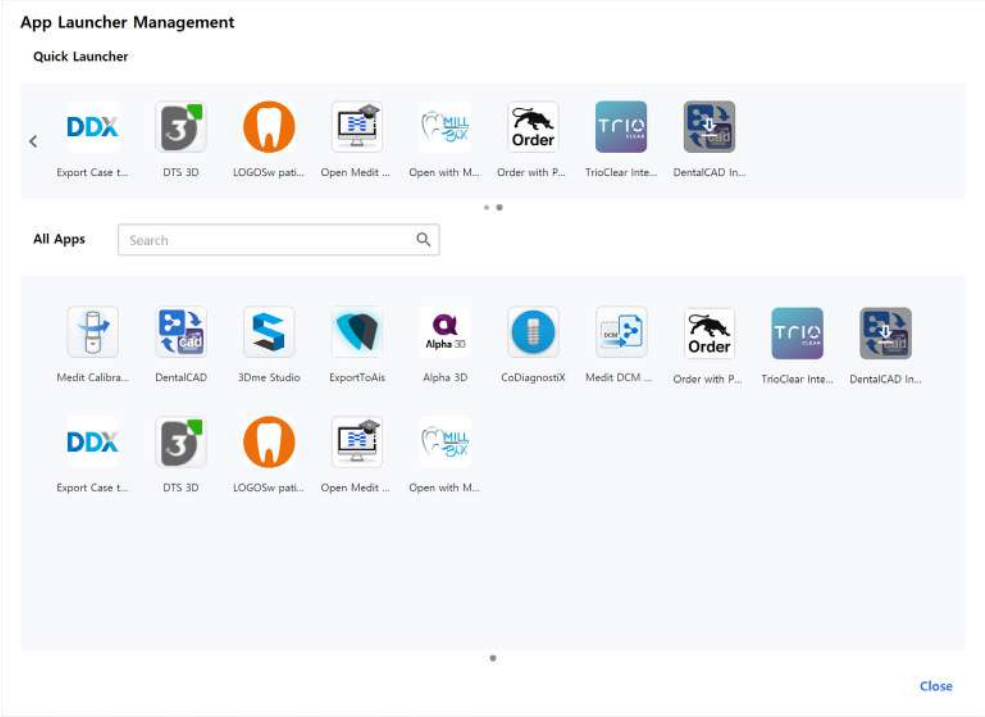
Medit Link for Mac does not support the function to link with CAD.

# Utilize Add-in Apps

## Add-in Quick Launcher

You directly run various add-in apps by clicking on the installed app icons in the Quick Launcher. You can change the order of app icons by dragging them.

## App Launcher Management




### Quick Launcher

You can define which apps appear in the Quick Launcher. You can change the order of app icons by dragging them or or create folders to group similar apps together to organize them.

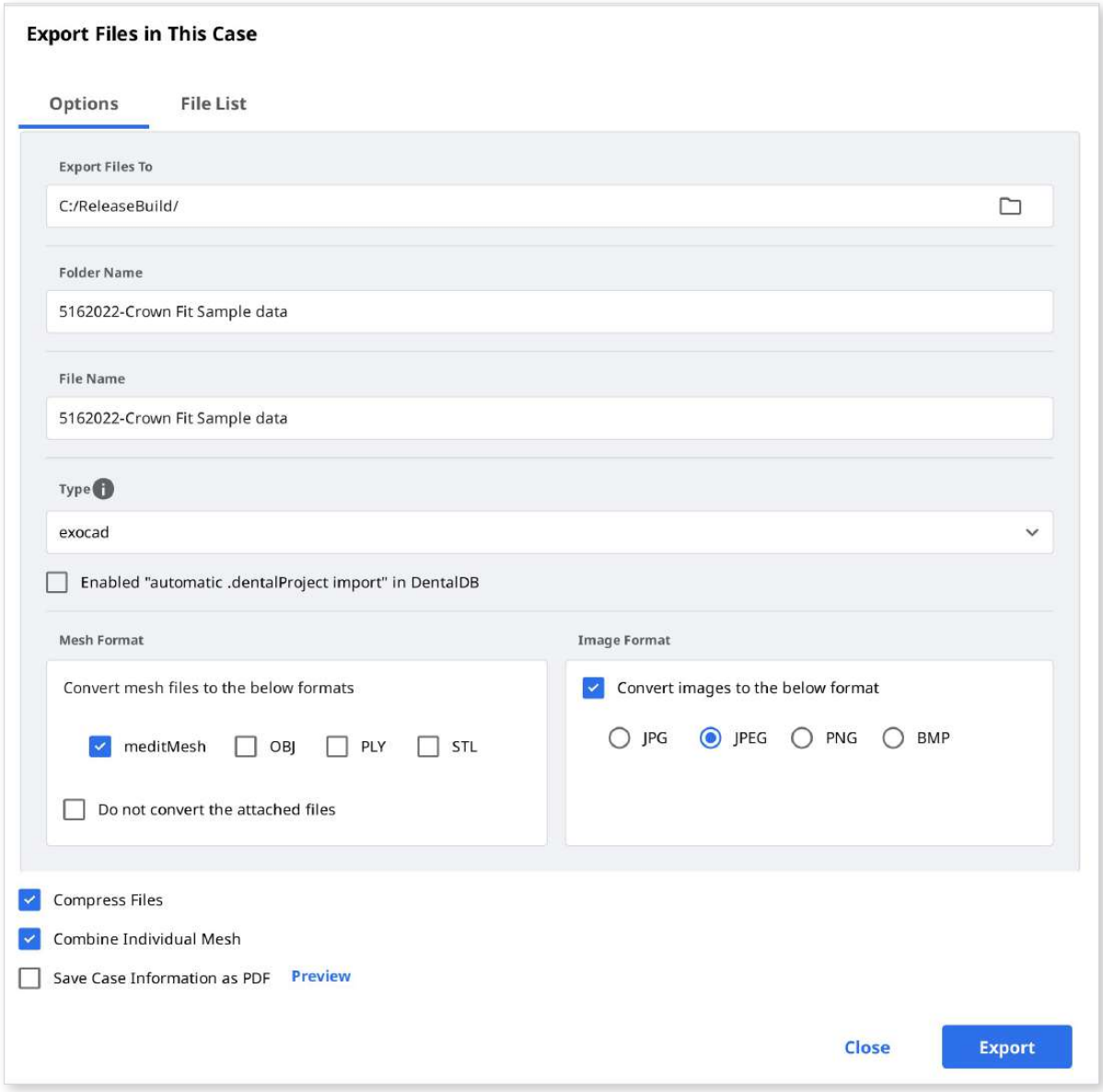
### All Apps

All apps you have installed are shown.

# Get Result Files

## Export Scan Result Files

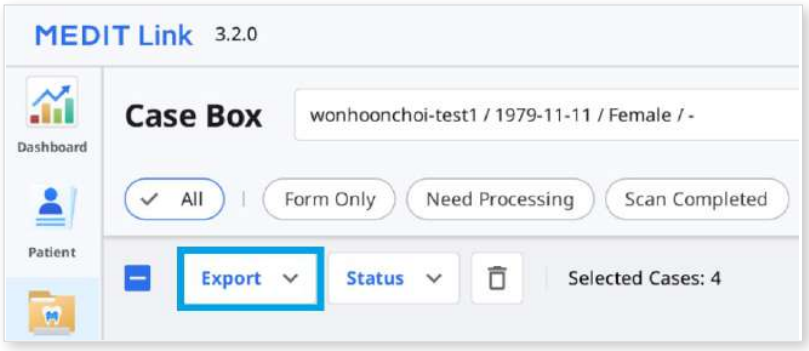
In addition to sharing results with partners through orders, Medit Link allows you to store your result files in the desired file format using the export function.



| | |
|---|---|
| **Export Files To** | Specify the path where you want to store the result files. |
| **Folder Name** | The system creates a new folder and stores all result files in it.<br>The default folder name is set by the naming rule. But you can change the folder name directly.<br>You can define the naming rule on Settings > Export Options > Rules for Folder Name. |
| **File Name** | Set the file name for the result. The naming rule sets the default file name. But you can change the file name directly.<br>You can define the naming rule through Settings > Export Options > Rules for File Name |
| **Type** | Choose the design program you want to use.<br>Medit Link will automatically adjust the files according to your selection, enabling you to proceed with the design without the need for additional axis alignment. |
| **Mesh Format** | Specify the format of the mesh file. |
| **Image Format** | Specify the format of the exported image files. |
| **Compress Files** | Compress all results into a single file. |
| **Combine Individual Mesh** | Combine the result of the maxilla or mandible with the individual tooth. It is useful when importing several files into a program is not possible. |
| **Export All Occlusal Relationship** | When multiple occlusal results are generated from the scan app, you can export all occlusal results at once. |
| **Save Case Information as PDF** | Save the case information as a PDF with the result. |

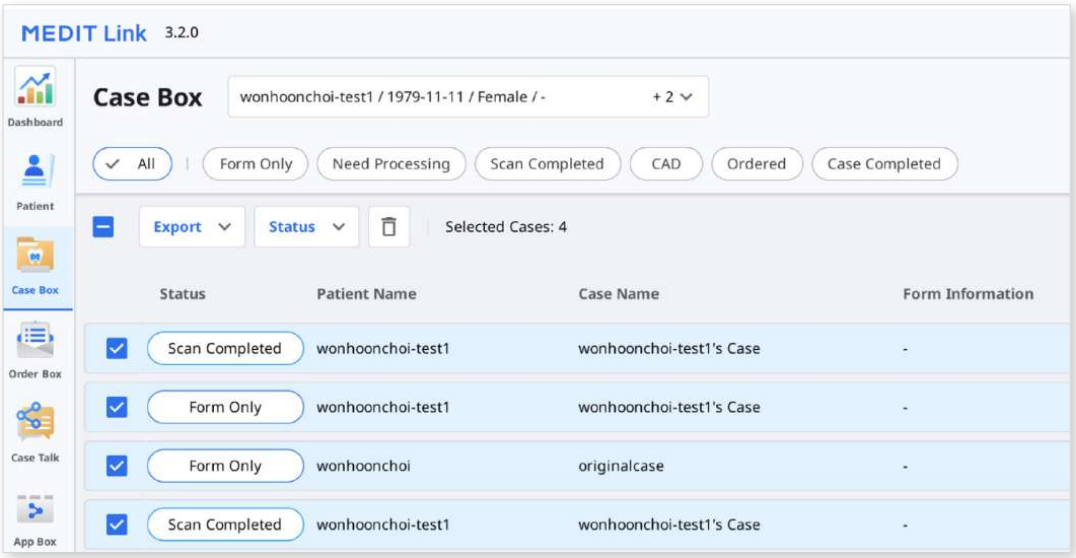
## Export Result Files from Case List

You can export result files of a case or multiple cases simultaneously with the "Export" option above the case list in Case Box and Work Box and In Box.

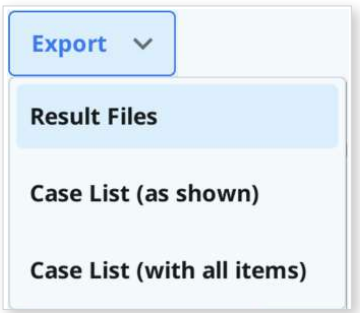



① Go to Case Box or Work Box.

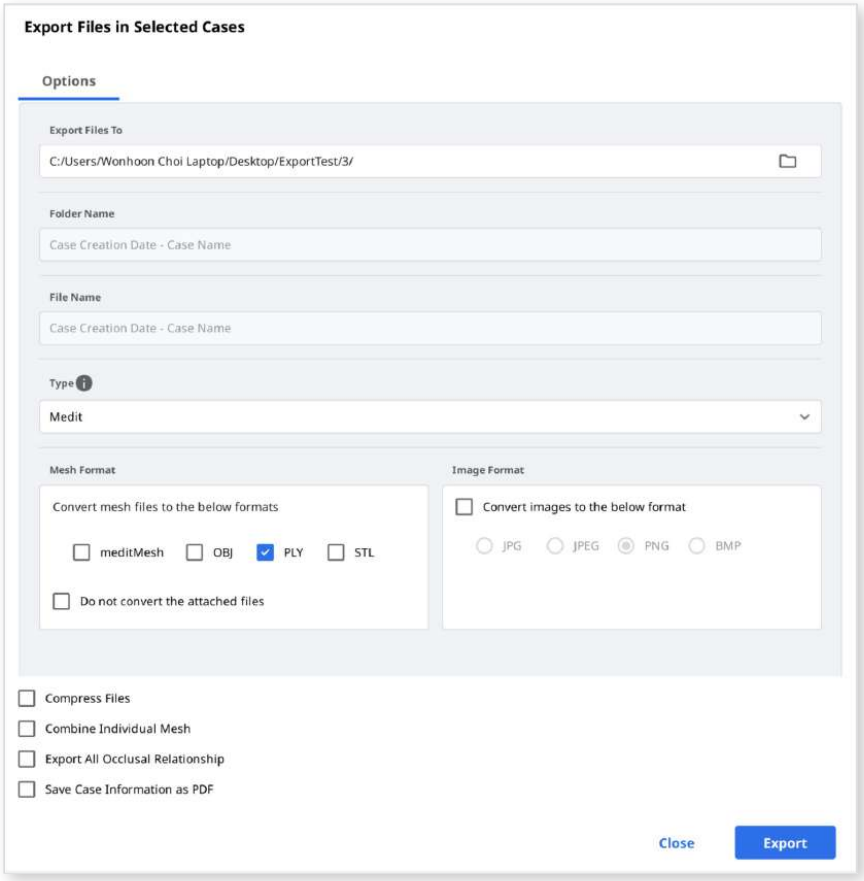
② Select all cases you want to export result files from the list.




③ Click "Export" and select "Result Files."



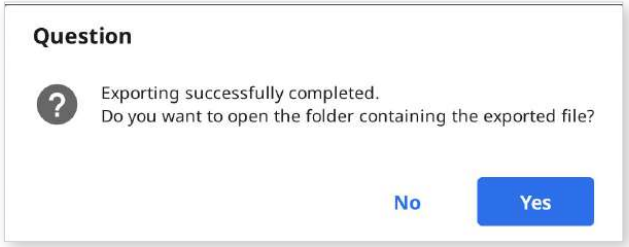
④ Set the destination folder, file type, mesh format, and image format, and select export options on the "Options" tab.




> **Note**
>
> The "Folder Name" and "File Name" fields are not editable when exporting files for multiple cases.
>
> The folder name and file name are automatically created according to the rules you set for the "Rule for Folder Name" and "Rule for File Name" options in Settings > Export Options.

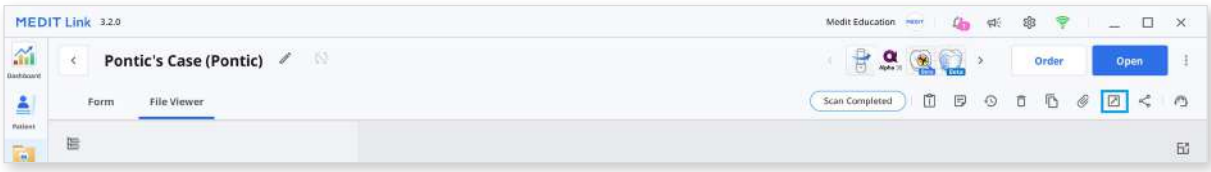
⑤ Click "Export."

⑥ Click "Yes" to open the folder where the files are saved.



## Export Result Files from File Viewer

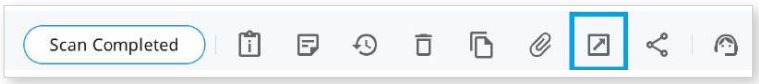
You can export scan result files for a case with the "Export" icon on the top right corner of the File Viewer tab.



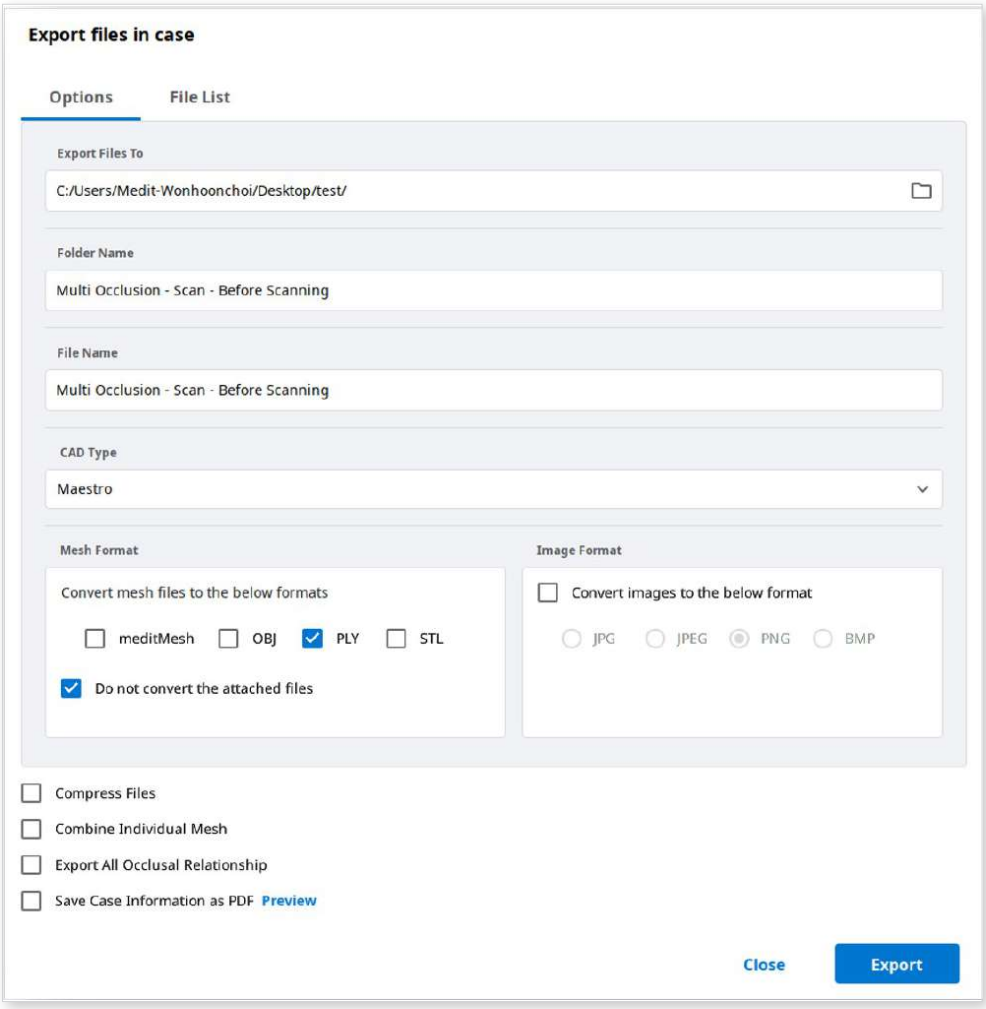

① Go to Case Box or Work Box.

② Click to open a case from the list.

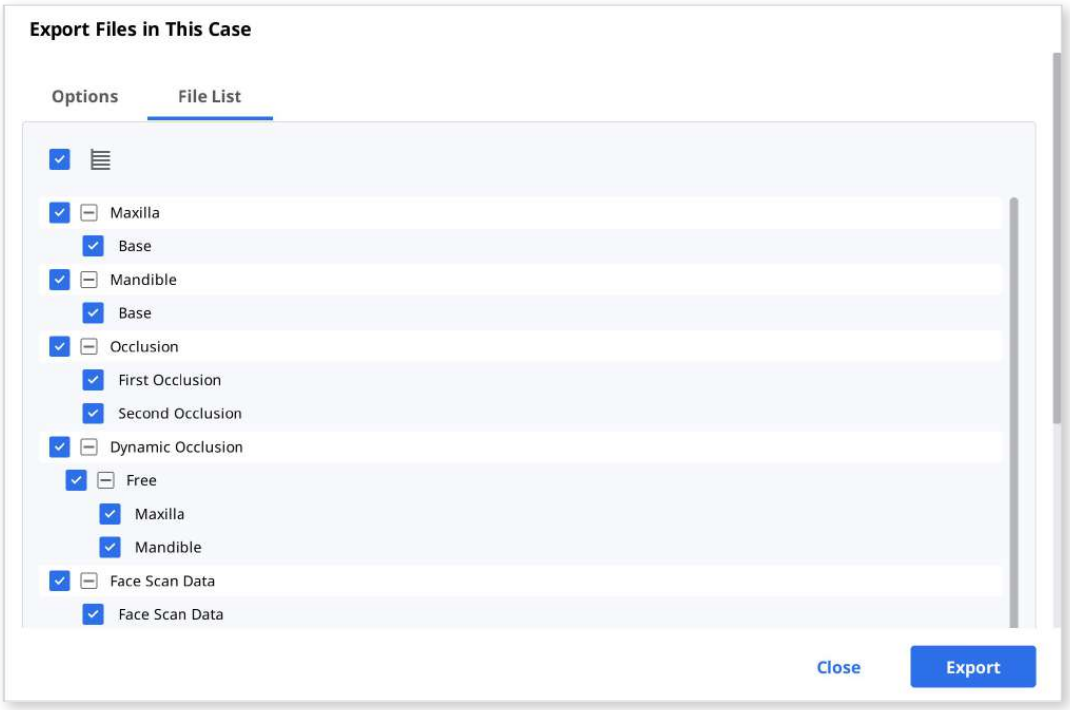
③ Click the "Export" icon on the top right corner of the File Viewer tab.




④ Set the destination folder, folder name, file name, file type, mesh format, and image format, and select export options on the "Options" tab.

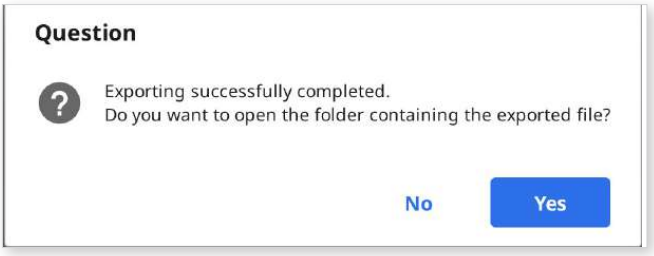


⑤ In the "File List" tab, you can select the required files for the case by deselecting unnecessary ones.



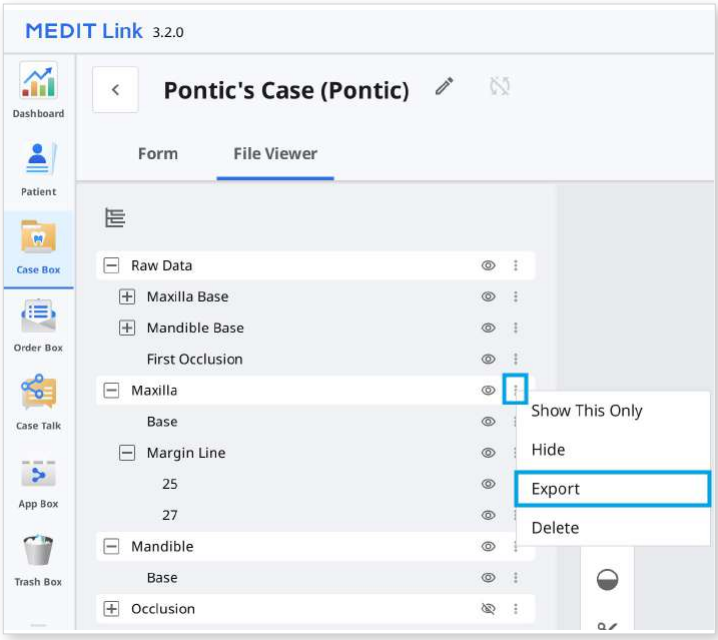

⑥ Click "Export."

⑦ Click "Yes" to open the folder where the files are saved.



## Export Result Files from Data Tree

You can export a file or files in a specific data group from the expanded menu in the file viewer.

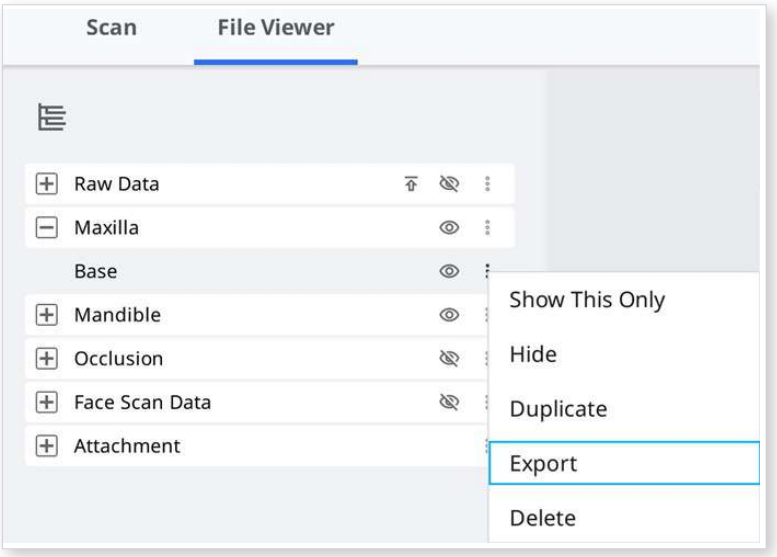



① Go to Case Box.

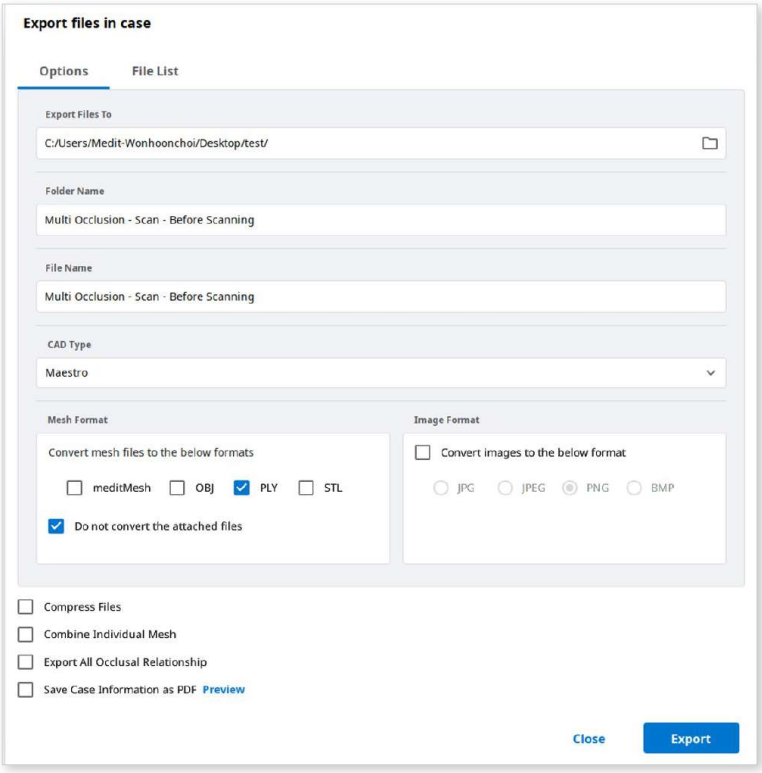
② Click to open a case from the list.

③ Click the three dots icon next to the data group or an entity in the data tree in the File Viewer tab.

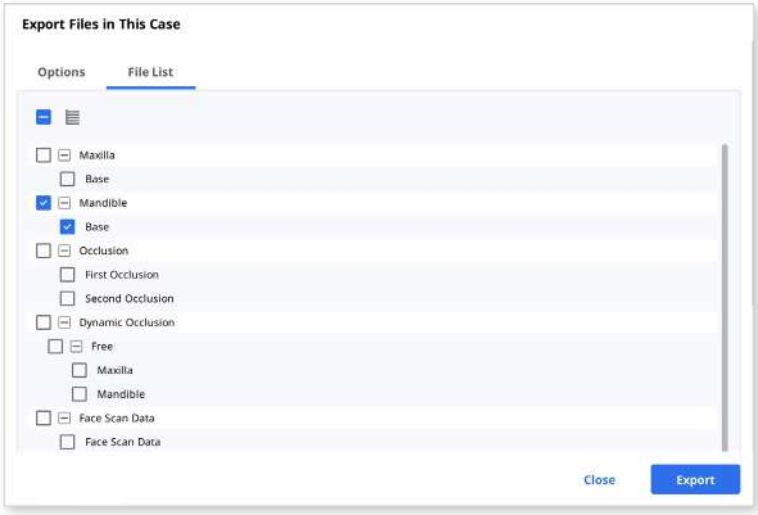
④ Then click "Export."



⑤ Set the destination folder, folder name, file name, file type, mesh format, and image format, and select export options on the "Options" tab.

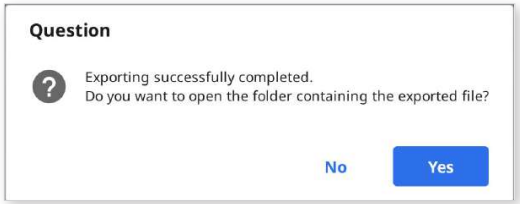



⑥ You can see only the files you chose in the data tree are selected in the File List.




⑦ Click "Export."

⑧ Click "Yes" to open the folder where the files are saved.

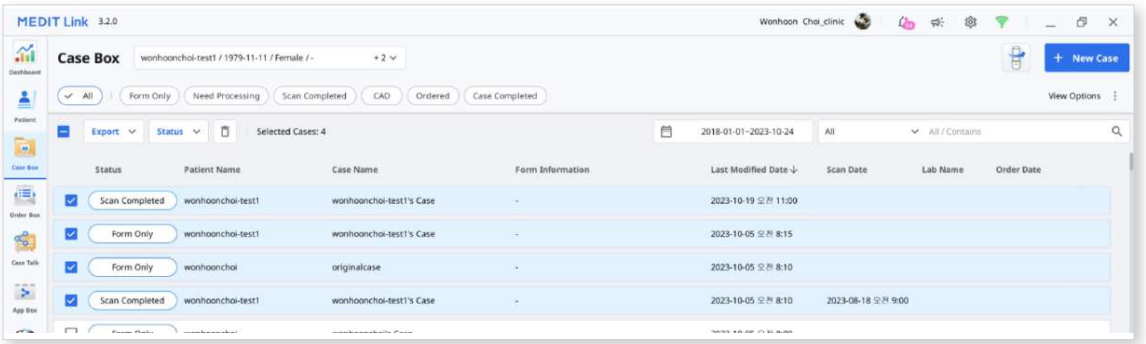


## Export Case List as CSV

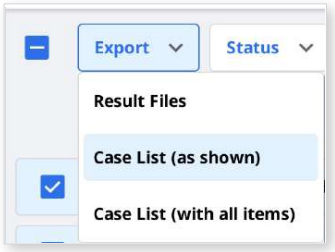
Medit Link provides the function to export the case list in CSV format.

You can export the case list with basic information and manage cases easily.

① Go to Case Box, Order Box, In Box, or Work Box. Select the cases that you want to export.




③ Click "Export" and select "Case List (as shown)" or "Case List (with all items)."




> **Note**
>
> Case List (as shown): Export the case list with the currently displayed items on the screen. Go to View Options > Table Items to show or hide the items as you desire.
>
> Case List (with all items): Export the case list with all items, including Status, Case Name, Date of Birth, Form Information, Last Modified date, Scanned Date, Order Date, and Lab Name.

④ Define the path and file name, then save the list.

⑤ The case list is saved as a CSV file.

## Export Margin Line

Medit Scan for Clinics provides a function to create the margin line, and Medit Link can transfer the margin line to the CAD program.

### Export Margin Line as a Color

In general, Medit Link converts the margin line as color and exports the result with maxilla or mandible together. You can create the margin line in their cad referencing the color information.

Example:

| Maxilla |
| --- |
| |
| Result with the margin line as color information |

> **Note**
>
> This feature is available for formats that include color information, such as meditMesh, OBJ, and PLY. The margin line does not convert into STL.

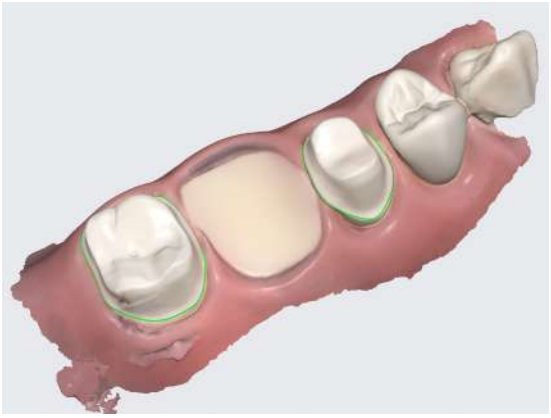
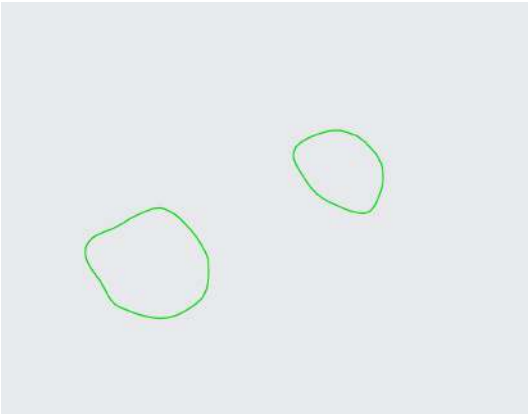
> **Note**
>
> Type > 3shape does not support this feature.

### Export Margin Line as a File

In the case of Exocad, Medit Link export the margin line to "~margin.xyz" which can be imported into exocad directly.

You can use this file in exocad without additional work.

Example:

| Maxilla | Margin Line |
| --- | --- |
|  |  |
| Result with the margin line as color information | Margin line exported as individual files |

## Download Files from Medit Link Web

Medit Link provides a download function.

If you want to get the result files without installing the Medit Link application, you can download the files from the Medit Link web service.

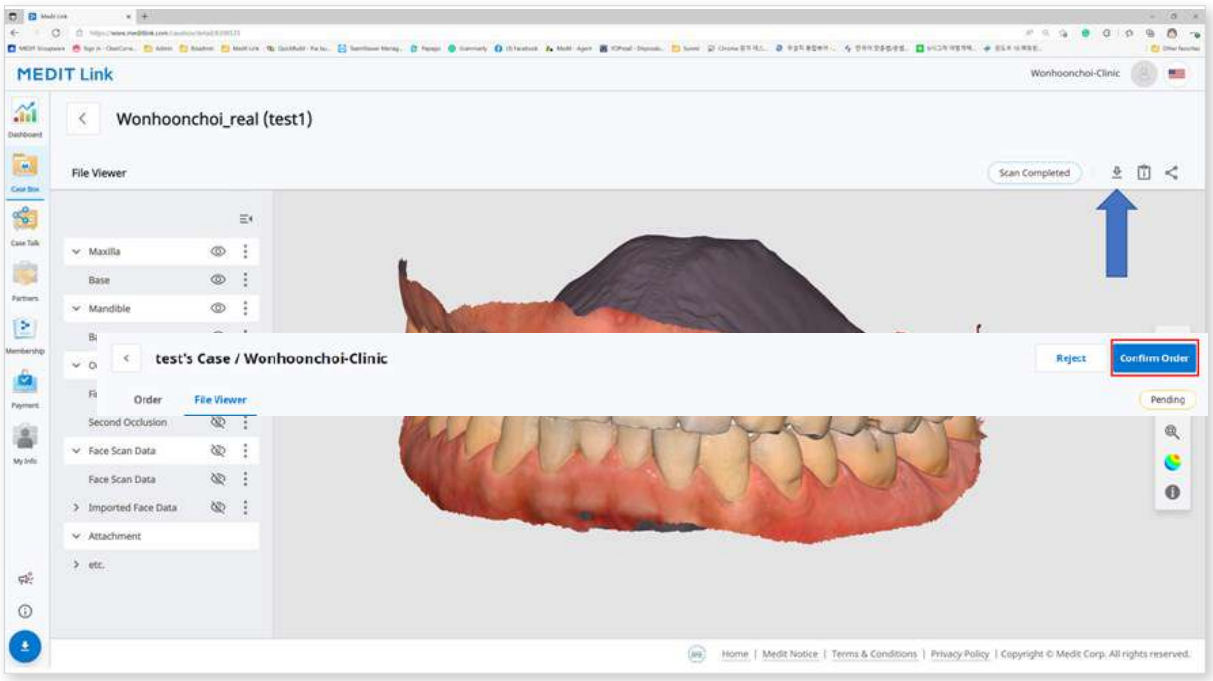
> **Note**
>
> The data should be uploaded on the Medit Cloud to download the files from the web.

The download function is available in the following menu of the Medit Link web service.

- Case Box
- Work Box
- Web Viewer

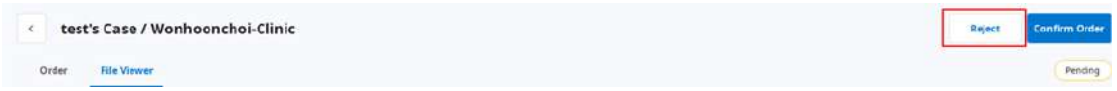
## Case Box/Work Box

You can find the "Download" button at the top right.

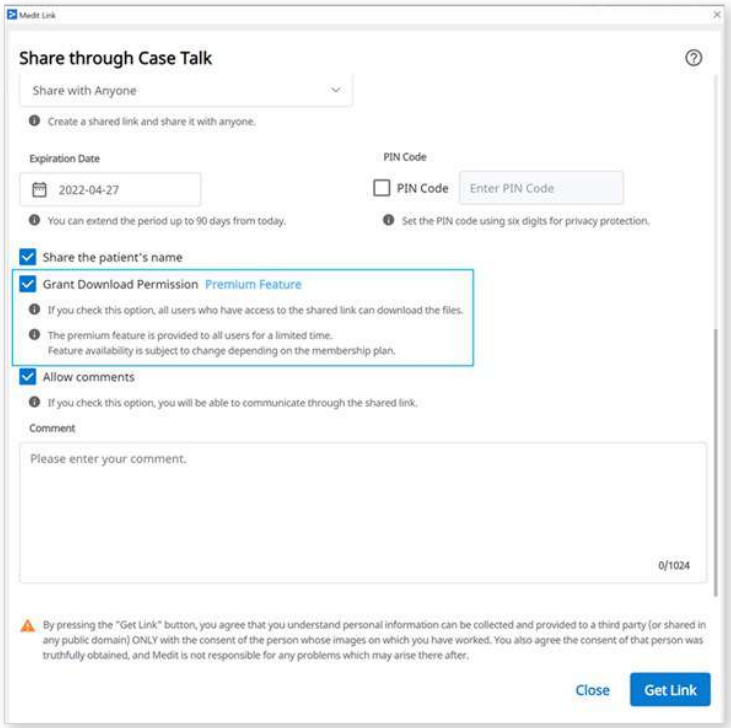



## Web Viewer

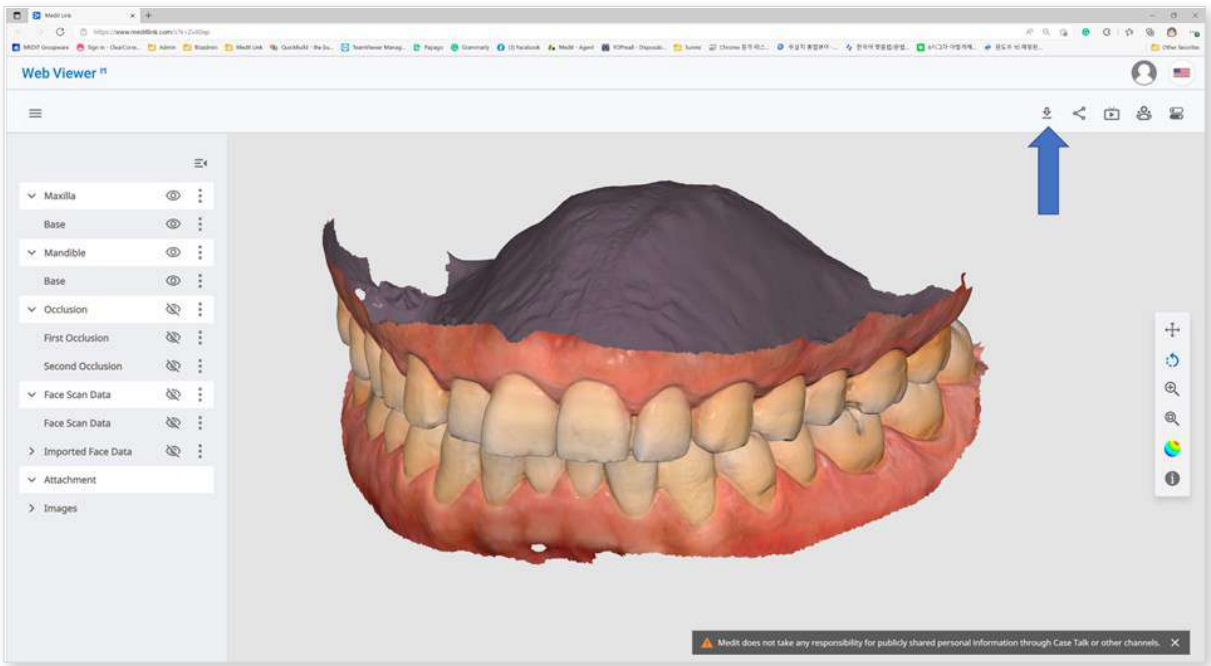
When you share the case using Case Talk, you can set whether to allow downloading or not.




If you check “Grant Download Permission” and share the case, all users who connect to the shared link can download the files.

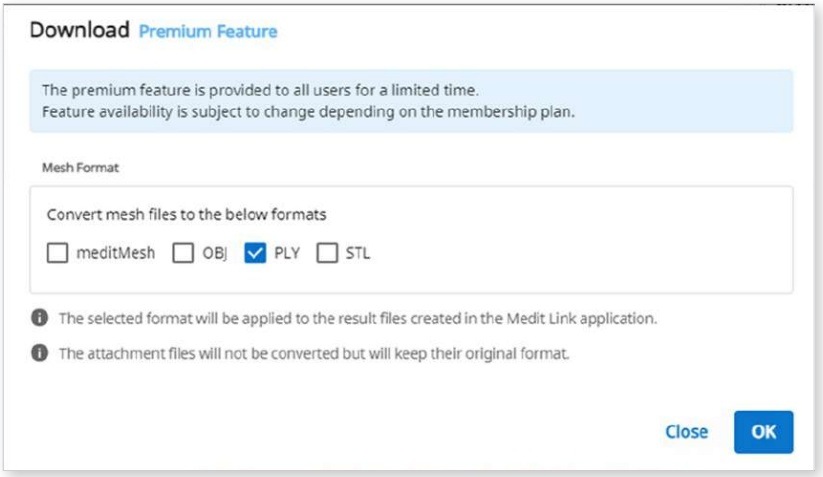



In the Web Viewer, you can find the "Download" icon at the top right.



① Click "Download."

② Select the mesh format from the download dialog.




③ Then click "OK."

# Order/Manage Orders

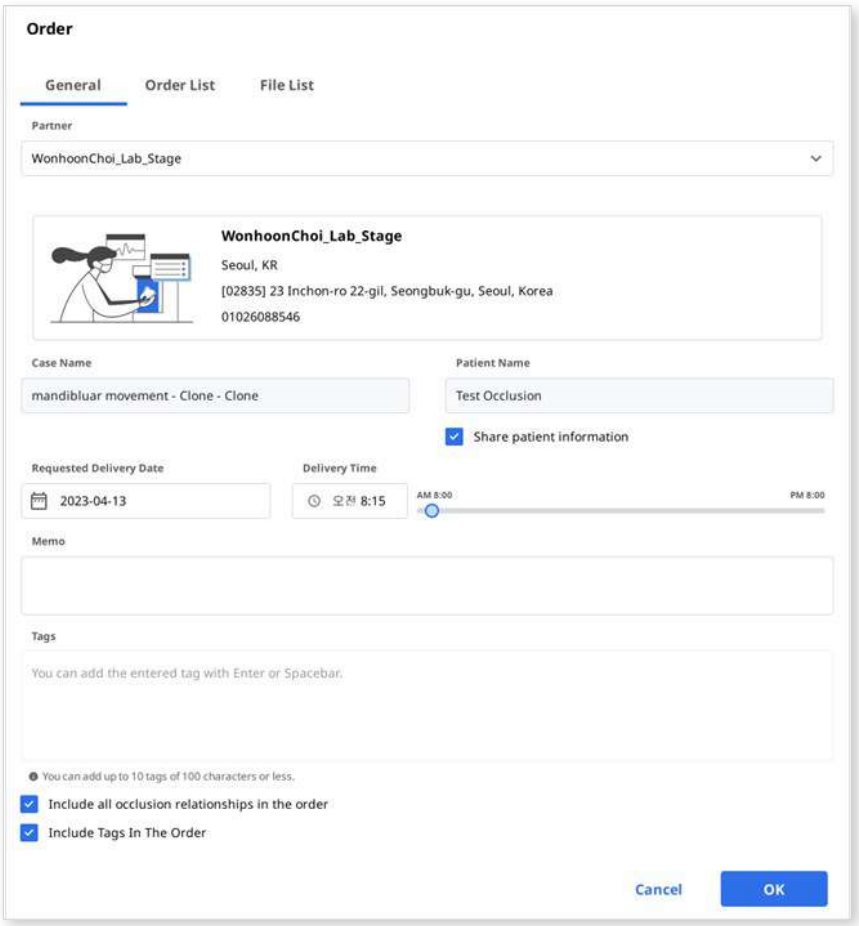
You can easily order a case with data acquired from connected programs and attached by the user.

## Ordering Cases

You can place an order for your partners in Case Box.

① Click the "Order" button.

② Check the information required for your order.




③ Select a partner.

④ Check the product information from the Order List tab.

- You can decide whether to share the patient's name.

⑤ Check the files to order from the File List tab.

⑥ Enter your desired delivery date.

- The default value is set to 7 days after the order date.

⑦ You can add a memo and tags to your partner to outline specific details.

⑧ When multiple occlusal results are generated from the scan app, you can send all occlusal results at once by checking “Order All Occlusal Relationship.”

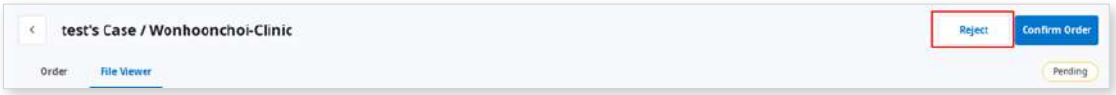
⑨ Proceed with your order.

### Confirm Order (In Box)

- Accept the order upon receiving it.
- Accepted orders will be forwarded to the Work Box.

### Cancel Order (Order Box)

- You can reject a received order.
- Rejected cases can be re-ordered.

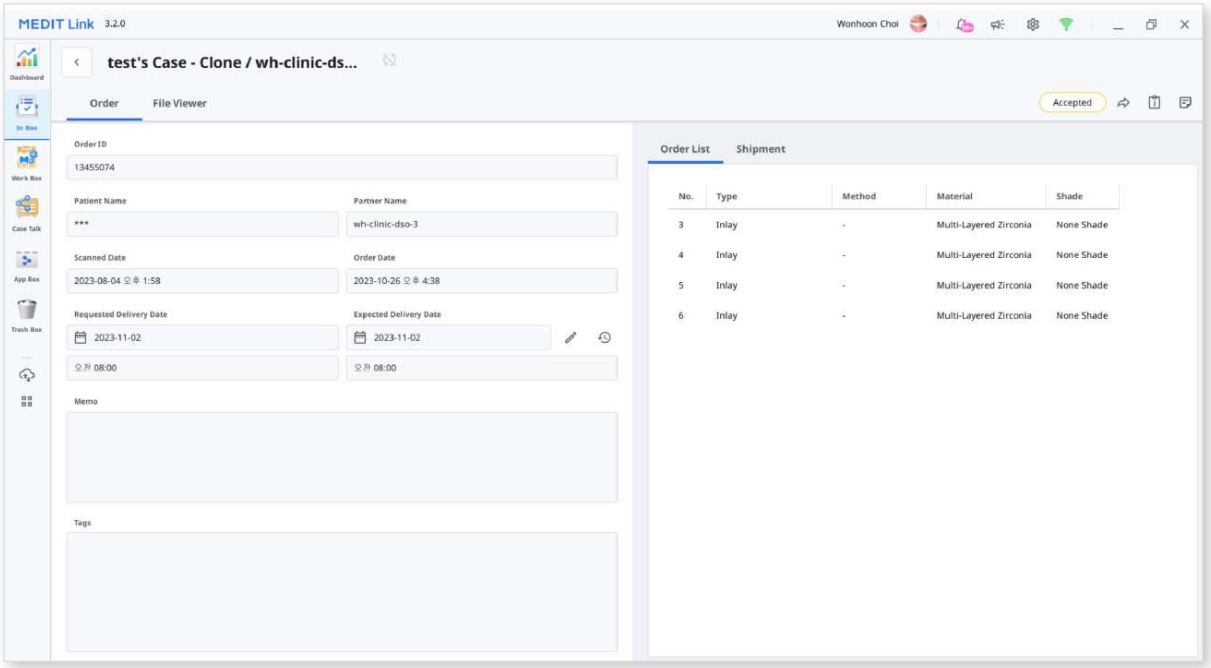



### Reject Order (In Box)

- Accept the order upon receiving it.
- Accepted orders will be forwarded to the Work Box.

## Checking Ordered Cases

You can check the details of the case you ordered from the Order Box in the clinic account. You can also check the case you received from the In Box in the lab account.



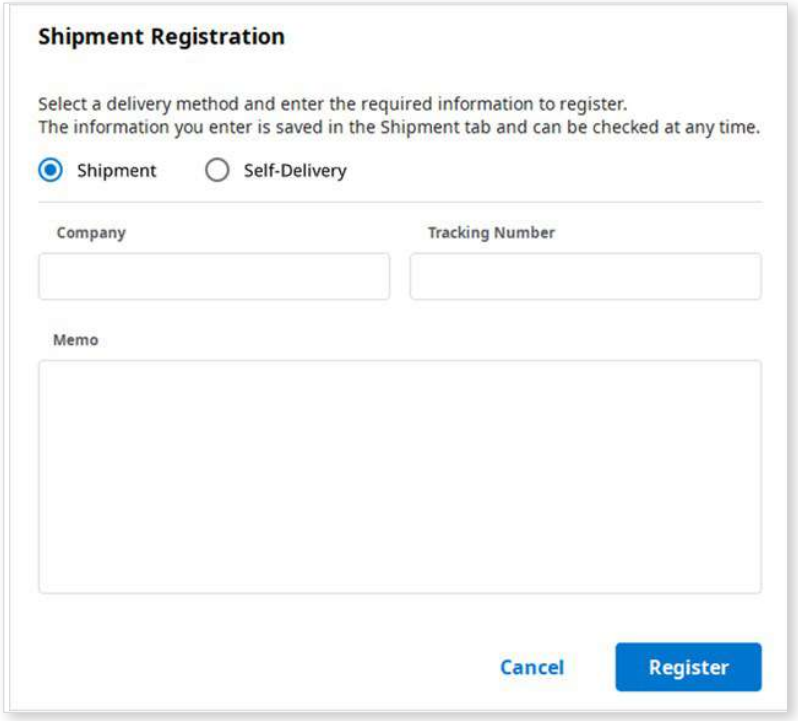

| | |
|---|---|
| **Order Info** | The information that can be included in the order is as follows: order ID/patient name/account name/scan date/order date/delivery date/delivery due date/memo.<br>You can check the details of the ordered product and delivery information. |
| **Order List** | The order list displays the details of the ordered product. |
| **Shipment** | Enter/check the shipping information. |

## Entering Shipment Information (In Box)

Enter the shipping information of the completed case and start shipping.

① Click the Shipment tab.

② Enter the shipment information and click "Register."



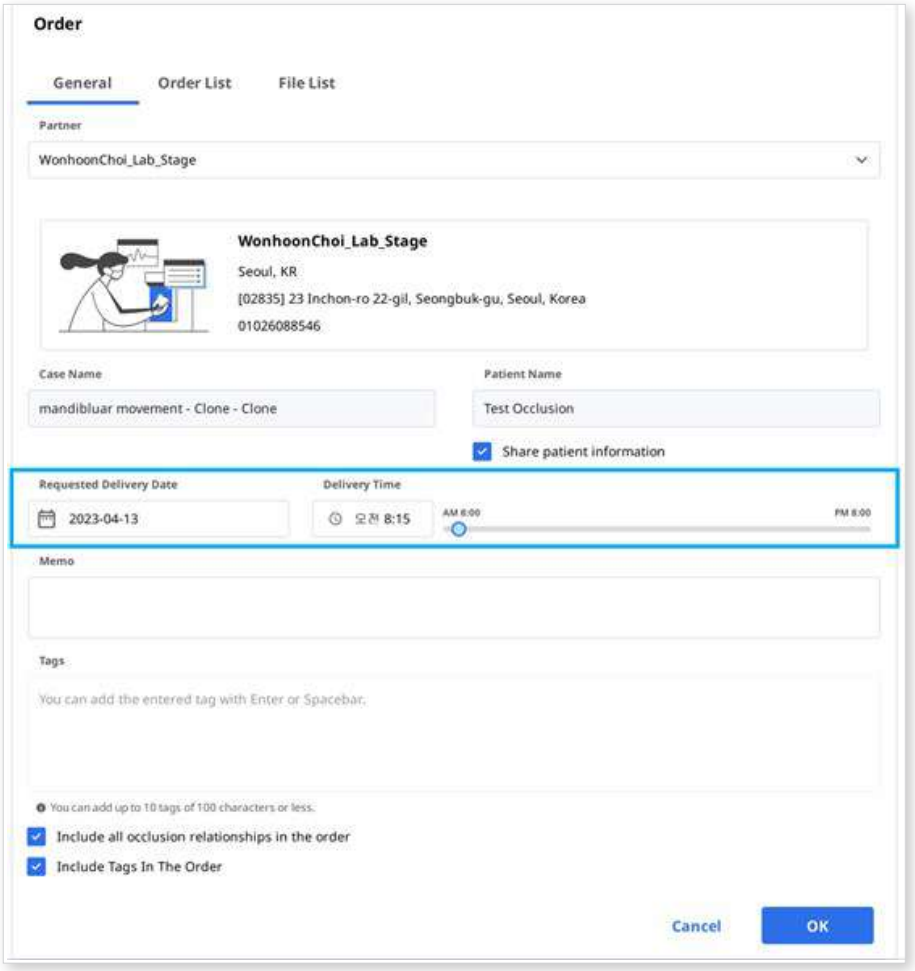

③ The entered information is sent to your partner.

## Managing Delivery Date

You can set the expected delivery date when placing an order, and this information will be forwarded to your partner.

### Setting Requested Delivery Date (Clinic account)

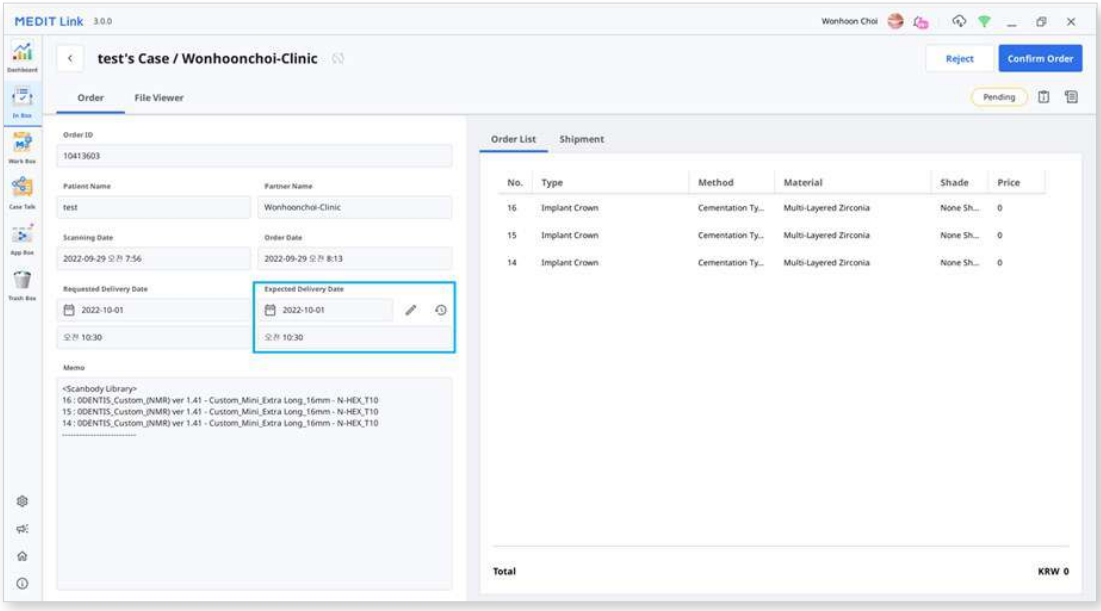
- When ordering from Case Box, you can enter the requested delivery date.




- The default value is 7 days after the date of the order.
- Enter the date/time you wish to receive the products and proceed with the order.
- You can set the time easily using the slider.

## Setting Expected Delivery Date (Lab account)

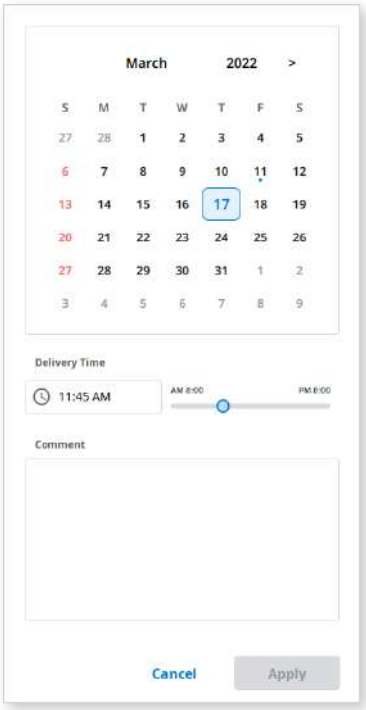
- You can enter the expected delivery date for the case ordered from In Box.




① Check the requested delivery date with the partner and reschedule using the "Edit" button.

② Enter the expected delivery date considering the actual working day. If required, you can leave a comment also.

③ Click "Apply."



④ The expected delivery date and the memo will be forwarded together with the order.

- You can check the date and memos in the Order Box.
- You can change the expected delivery date, and the changes will be forwarded to your partner.

⑤ You can check the case history using the "History" button.

## Completing Case

### Complete (Work Box/In Box)

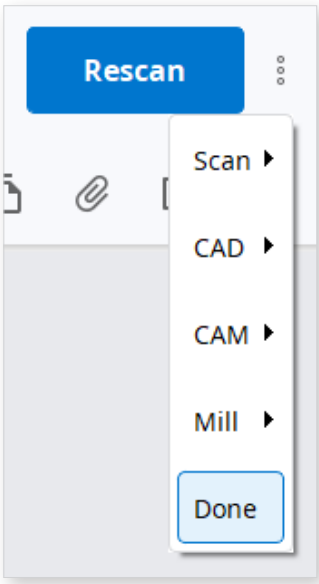
Once all tasks are done, click "Done" to complete the case.

#### Complete a case from the case detail

You can find the three dots icon on the right from the "Open" or "Rescan" button.



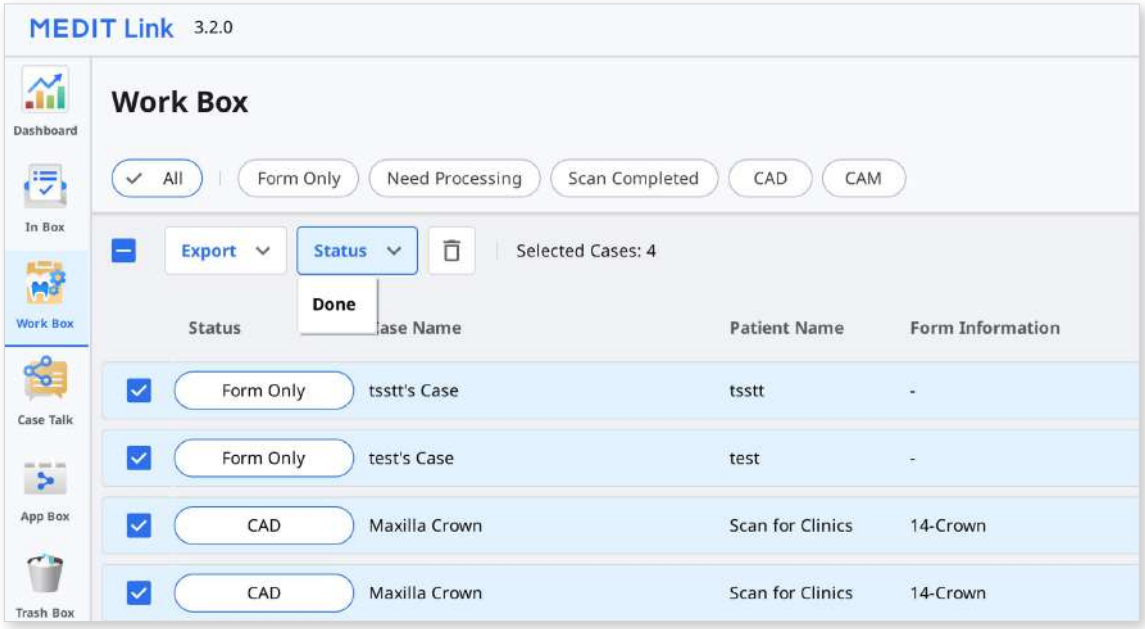
Complete the work by clicking the icon and selecting "Done."



### Complete the multiple cases from the case list

① Go to Work Box.

② Select all cases to complete.



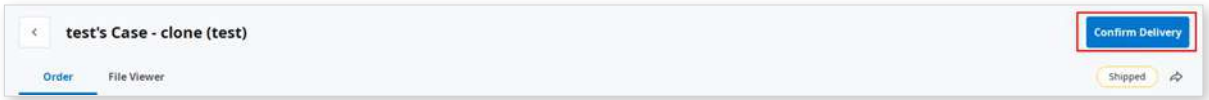

③ Click "Status" and select "Done."

## Complete (Case Box/Order Box)

After the case is completed on the lab side, the clinic needs to confirm the case to complete the whole order process.

The clinic can find the "Confirm Delivery" button in the Order Box if the lab completes its work.

Click this, the whole order process completes, and the case status will be changed to "Case Completed."

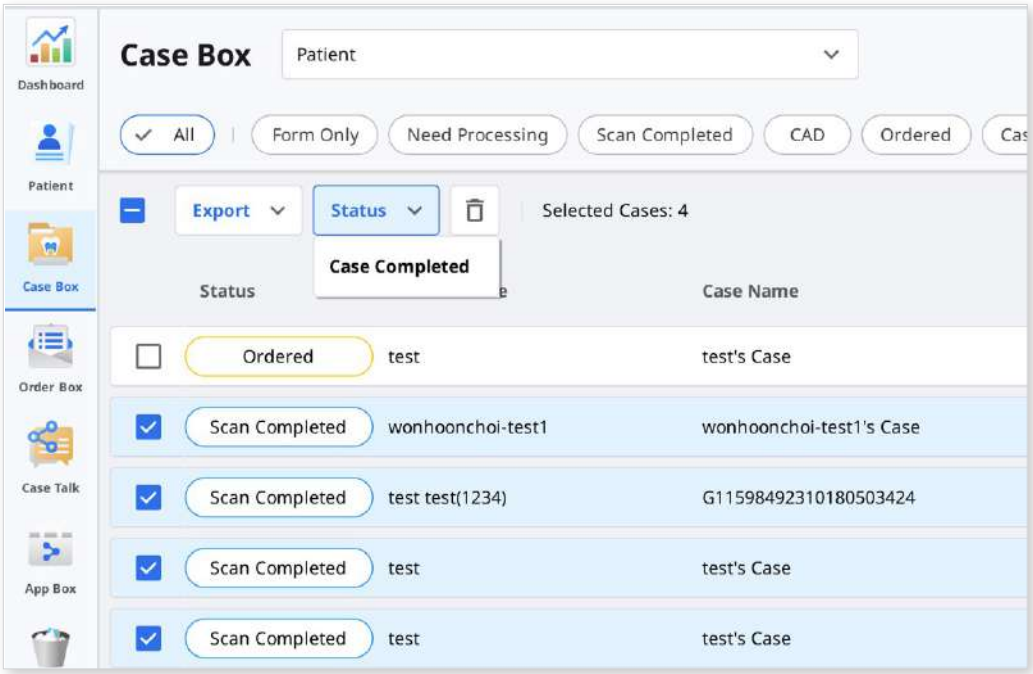



### Complete a non-ordered case in the Case Box

For cases that are not ordered to the Lab, you can complete these cases from the Case Box.

① Go to the Case Box.

② Select the case that you want to complete.



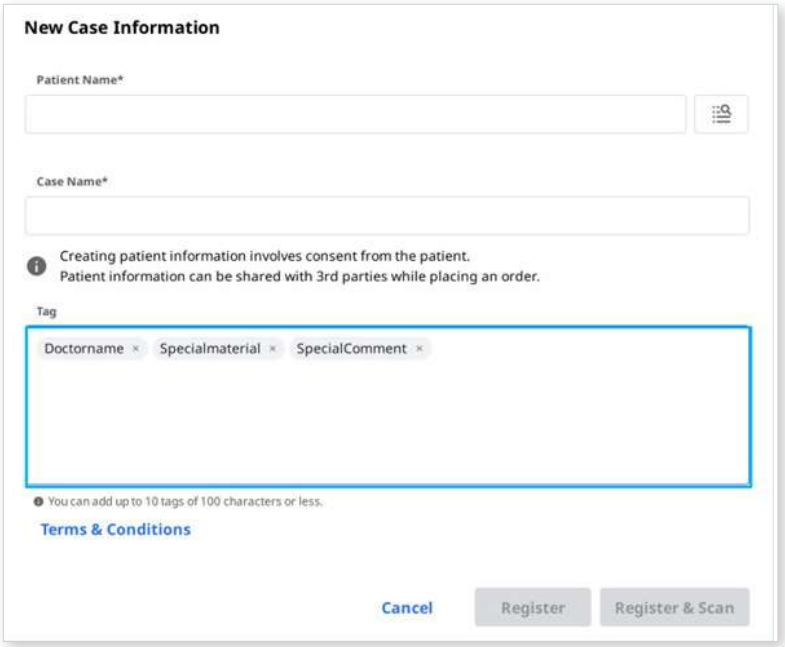

③ Click "Status" and select "Case Completed."

# Communicate Using Tags

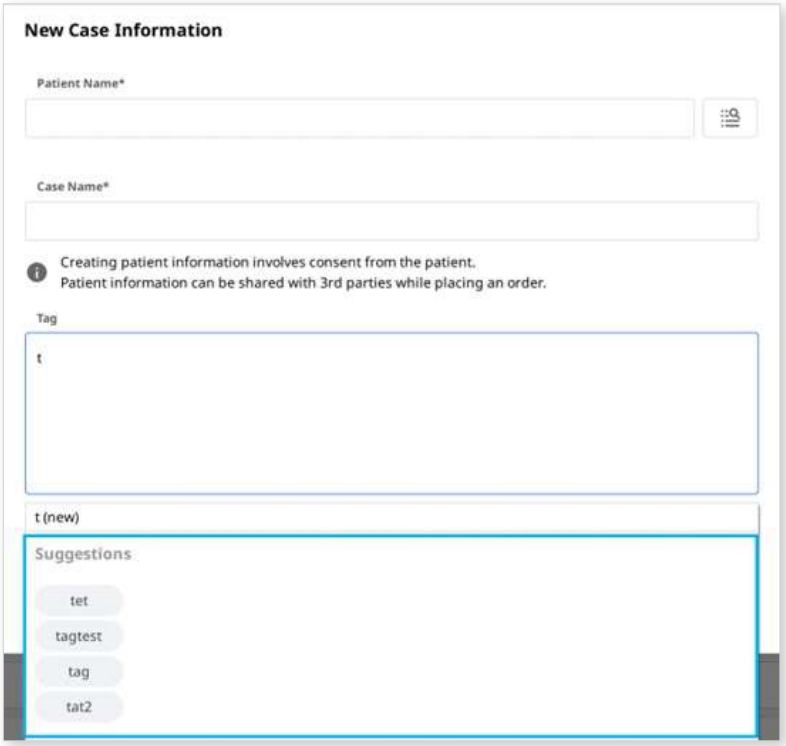
You can add additional information for your case using tags and send them to your partners.

## Add Tags When Creating a New Case

You can enter tags when you create a new case or edit case information.

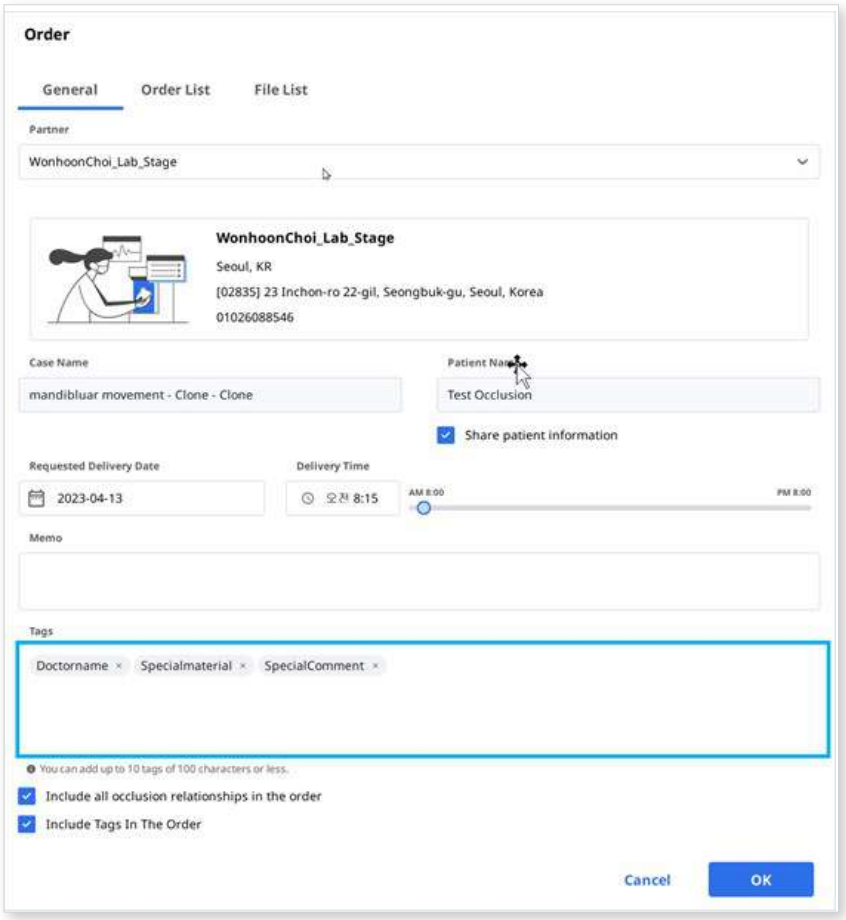


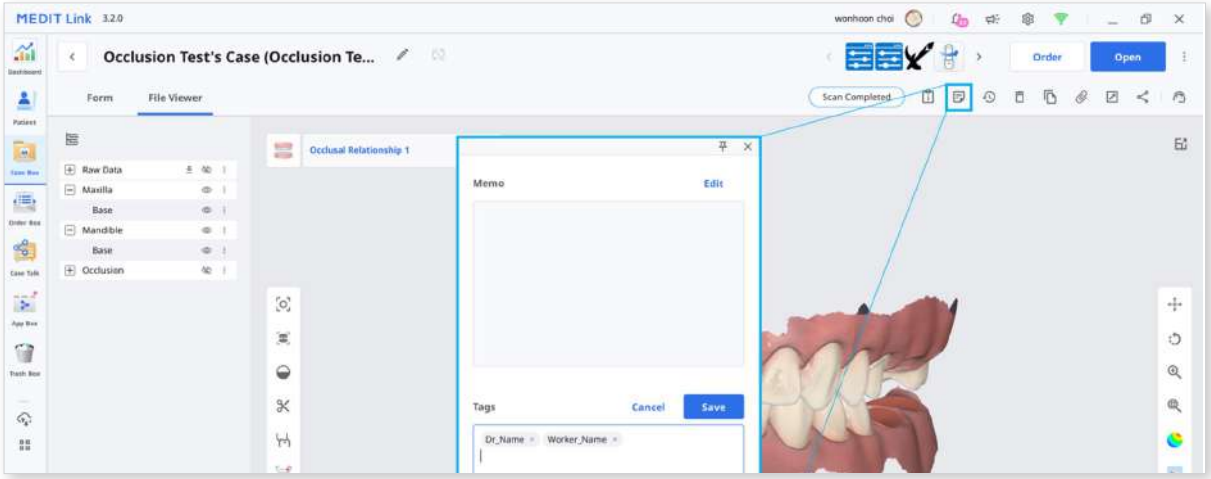

You can easily search and select tags you've used before.



## Add Tags When Ordering

You can check and edit tags in the Order dialog while ordering.




## Check Tags on Case Details